

Annual report

2014–15

**Australian
Communications
and Media Authority**

**Annual report
2014–15**



Copyright notice



<http://creativecommons.org/licenses/by/3.0/au/>

With the exception of coats of arms, logos, emblems, images, other third-party material or devices protected by a trademark, this content is licensed under the Creative Commons Australia Attribution 3.0 Licence.

We request attribution as:

© Commonwealth of Australia (Australian Communications and Media Authority) 2015.

All other rights are reserved.

The Australian Communications and Media Authority has undertaken reasonable enquiries to identify material owned by third parties and secure permission for its reproduction. Permission may need to be obtained from third parties to re-use their material.

Written enquiries may be sent to:

Manager, Editorial Services
PO Box 13112
Law Courts
Melbourne VIC 8010
E: candinfo@acma.gov.au

ISSN 1834-0776

This report is available on the ACMA website at www.acma.gov.au/annualreport.

30 September 2015

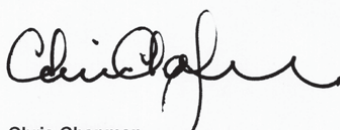
Senator the Hon Mitch Fifield
Minister for Communications and the Arts
Parliament House
CANBERRA ACT 2600

Dear Minister

In accordance with subsection 46(1) of the *Public Governance, Performance and Accountability Act 2013*, I am pleased to present the annual report on the activities of the Australian Communications and Media Authority (the ACMA) for the 2014–15 reporting year.

Further, I certify that in line with the Commonwealth Fraud Control Framework 2014, the ACMA has fraud risk assessments and fraud control plans in place (including appropriate fraud prevention, detection, investigation, reporting and data collection procedures and processes) that meet the specific needs of the agency. The ACMA has taken all reasonable measures to minimise the incidence of fraud in the agency and to appropriately deal with fraud relating to the ACMA.

Yours sincerely



Chris Chapman
Chairman

Contents

12 Part 1 – The year in review

14 Chairman's foreword

18 At a glance – significant issues and developments

20 Part 2 – Agency overview

22 Chapter 1: About the ACMA

23 Functions and responsibilities

24 Strategic work program

25 Structure

25 The Authority

28 Corporate structure

30 Chapter 2: Revenue and fees

31 Revenue collection

31 Revenue and fees

32 Telecommunications services funding

33 Eligible revenue assessment

33 Annual carrier licence charges

33 Do Not Call Register access fees

33 Numbering charges

33 Number auctions

34 Apparatus licence taxes

34 Spectrum licence tax

34 Broadcasting licence fees and datacasting charge

36 Part 3 – Report on performance

38 Chapter 3: Communications regulation, planning and licensing

40 Deliverable: Effective allocation and use of the radiofrequency spectrum

40 Overview and significant outcomes

40 Spectrum review

41 Early access to the 700 MHz band

- 41 Digital switchover**
 - 41 Restack coverage assessment project
 - 42 Complaints under the conditional access scheme for satellite access to digital television
- 42 Wireless microphones and the digital dividend**
- 42 Broadcast planning**
 - 42 Television licence area plans
 - 42 Radio licence area plan variations
 - 44 Digital radio
- 44 Land mobile frequency coordination requirements**
- 44 Ongoing review of spectrum planning and coordination frameworks**
- 44 Five-year spectrum outlook**
- 45 Mobile phone jammer trial at Lithgow Correctional Centre**
- 45 1800 MHz band**
- 45 Apparatus licences in the 3.5 GHz band**
- 46 International spectrum activities**
 - 46 Satellite coordination

47 Deliverable: Minimisation of unacceptable interference to radiocommunications services

- 47 Overview and significant outcomes**
- 47 Technical standards and regulations**
 - 47 Radiocommunications
 - 47 Electromagnetic compatibility
 - 47 Electromagnetic energy
- 48 Field-based activities and investigations**
 - 48 Radiocommunications interference management
 - 49 Radiocommunications interference prosecutions
 - 49 Spectrum monitoring network
 - 49 Radiocommunications compliance laboratory
 - 50 Compliance forbearance
- 50 Telecommunications infrastructure regulation**
 - 50 Carriers' rights and obligations
 - 50 Mobile phone base station deployment

51 Deliverable: Promotion of competition, efficiency and innovation in the Australian telecommunications industry

- 51 Overview and significant outcomes**
- 51 Numbering reform activities**
- 52 New arrangements for mobile calls to 1800 and 13/1300 numbers**
- 52 Numbering Advisory Committee**

53 Deliverable: Administration of licensing and number allocation arrangements

53 Overview and significant outcomes

53 Radiocommunications licensing

- 53 Apparatus licensing
- 55 Spectrum licensing
- 56 Class licensing
- 56 Accredited persons scheme
- 56 Marine radio certificates of proficiency and operator examinations
- 57 Review of marine radio operator qualifications for recreational boaters
- 57 Amateur radio operator examination services

57 Broadcasting licensing

- 57 Temporary community broadcasting licences
- 58 Community radio broadcasting licences
- 58 Commercial radio broadcasting licences
- 58 Commercial television broadcasting licences
- 58 Community television broadcasting licences

58 Telecommunications licensing

- 58 Carrier licensing
- 59 Number allocations register
- 59 Numbering transactions
- 60 Portability
- 60 Pre-selection
- 60 Submarine cable protection zones
- 61 Submarine cable installation permits

62 Deliverables: Provision of appropriate and reasonable support to law enforcement, emergency services and national security/Work in partnership with industry to improve the performance of Australia's emergency call services

62 Overview and significant outcomes

62 Law enforcement and national security

- 62 Supporting law enforcement and national security agencies
- 62 Identity-checking requirements for prepaid mobile phone services
- 63 Interception exemption for trial services
- 63 Disclosure of customer information to law enforcement and national security agencies

63 Integrated Public Number Database

- 63 CSP compliance with IPND requirements
- 64 Southern Phone Company enforceable undertaking and direction to comply with TCP Code
- 64 IPND scheme

64 Emergency call service

- 64 Emergency Call Service Advisory Committee
- 64 Reducing the volume of non-emergency calls
- 65 Improved mobile location for emergency service organisations
- 65 Awareness-raising activities
- 65 Emergency+ app
- 65 Complaints and investigations about the Triple Zero service

66 Chapter 4: Consumer safeguards, education and information

68 Deliverable: Facilitate transition to the national broadband environment

68 Overview and significant outcomes

68 Telecommunications standards

68 Cabling regulation

69 Cabling registration scheme

69 Telecommunications Cabling Provider Rules 2014

69 Telecommunications Cabling Determination 2015

69 Informed consent arrangements for nbn battery backup services

70 Deliverable: Maintain effective telecommunications safeguards

70 Overview and significant outcomes

71 The TCP Code

71 The ACMA's enforcement powers

71 Enquiries and investigations about compliance with the TCP Code

71 Compliance attestations review

71 Critical information summaries review

72 Customer transfer investigations and review

72 Mobile premium services

72 International mobile roaming standard

73 Telecommunications Industry Ombudsman scheme

73 TIO scheme membership

73 TIO scheme investigation

73 Exemptions from the TIO scheme

73 Copyright Notice Scheme Code

74 Universal service obligation

74 Payphone performance

74 Customer Service Guarantee

74 Network Reliability Framework

75 Priority assistance

75 Local presence plan

75 Consumer Consultative Forum

76 Deliverable: Minimise unsolicited spam and telemarketing communications

76 Overview and significant outcomes

77 Unsolicited communications compliance

78 Education initiatives and stakeholder engagement

79 International cooperation

79 Do Not Call Register

79 De-registration of Internet Industry Spam Code of Practice

80 Deliverable: Maintain effective broadcasting and community standards

80 Overview and significant outcomes

80 Ownership and control

80 Compliance with ownership and control provisions

81 Local content

81 Regional television

81 Regional radio

83 Broadcasting compliance

83 Broadcasting codes of practice, licence conditions and standards

83 Code reviews

84 The ACMA's enforcement powers under the BSA

84 Investigations conducted by the ACMA in 2014–15

85 Anti-siphoning provisions

85 Australian content

85 Broadcasting (Australian Content) Standard 2005

85 Children's Television Standards 2009

86 Subscription television drama expenditure

87 Captioning

89 Deliverable: Maintain effective online content and community standards

89 Overview and significant outcomes

89 Online content complaints

91 National Child Protection Week

91 CCEMO forum

92 Interactive gambling

93 Deliverable: Promote engagement in the information economy and evolving networked society

93 Overview and significant outcomes

93 Cybersafety—the Cybersmart program

94 New Cybersmart education resources

94 Cybersmart Outreach program

94 Key partnerships

95 Cybersecurity

96 researchacma

96 Market developments

97 Media content and culture

97 Social and economic participation

97 Citizen and consumer safeguards

97 Regulatory best practice and development

-
- 98 **Deliverable: Develop and maintain appropriate regulatory settings for an information economy and network society**
 - 98 Overview and significant outcomes
 - 98 Better targeted regulation
 - 99 Regulatory best-practice and development research
 - 99 Sunsetting
-

100 Part 4—Management and accountability

102 Chapter 5: Managing and developing our resources

103 Governance

- 103 Corporate planning
- 103 Risk management
- 104 Audit
- 104 Security

104 Our people

- 104 Performance payments
- 105 Enterprise agreement negotiations
- 105 Workplace diversity plan
- 105 Changes to disability reporting in annual reports
- 105 Agency multicultural plan
- 106 Ethical standards
- 106 Health and safety
- 107 Consultation and workplace relations
- 107 People and capability development
- 107 Performance management
- 108 Client Service Charter

108 Information management

109 Communications and engagement

- 109 Customer Service Centre
- 109 External stakeholder engagement
- 110 International agenda and engagement

110 Financial management

- 110 Procurement and contract management
- 111 Grant programs
- 111 Asset management

111 Property management

- 111 Ecologically sustainable development and environmental performance

112 Appendixes

114	Appendix 1: ACMA offices
115	Appendix 2: ACMA committees, memberships and attendance at meetings
118	Appendix 3: Staffing information
125	Appendix 4: Licensing and licence allocations
169	Appendix 5: Programs and content
171	Appendix 6: Broadcasting investigations outcomes 2014–15
182	Appendix 7: Telecommunications consumer protection compliance and enforcement outcomes 2014–15
186	Appendix 8: Freedom of information—Information Publication Scheme
187	Appendix 9: Legislation
189	Appendix 10: Directions and legislative instruments
197	Appendix 11: Disclosures of information
198	Appendix 12: Judicial and administrative decisions
201	Appendix 13: Consultancies, advertising expenditure and competitive tendering
203	Appendix 14: Outcome table
204	Appendix 15: Agency resource statement
205	Appendix 16: Performance against PBS KPIs and deliverables
207	Appendix 17: Regulatory impact analysis compliance report
208	Appendix 18: Compliance index
211	Appendix 19: Financial statements

292 Glossary

297 Index

Part 1 —

The year in review





Chairman's foreword



This is the 10th annual report of the Australian Communications and Media Authority (the ACMA) and, since I am reaching the statutory limit on my term as an Authority Member, the final one for which I will be providing a foreword. In such circumstances, it is hopefully understandable if my remarks here reflect not only on what has happened during the last year or so but also a little perspective on the last decade.

The ACMA has had to work with a diverse collection of legislated objectives, conceived as the ACMA was to bring regulatory coherence to the convergence of the four 'worlds' of telecommunications, broadcasting, radiocommunications and the internet. This has been our key operational challenge over the last 10 years—bridging the gap between the legacy legislative architecture and the complex and constantly changing networked environment that now characterises media and communications.

We have sought to evolve our regulatory practice to suit the times, adapting existing tools to new purposes and extending our influence in the market by using communication and facilitation techniques, extending forbearance and exercising regulatory discretion where possible. However, these 'workaround' mechanisms have themselves come under strain, as the gap between legacy forms and the complex reality of modern communications has continued to widen.

In this context, the ACMA has this year worked diligently to engage with the required self-assessment under the government's Regulator Performance Framework (RPF), released in October 2014. We have received feedback from industry stakeholders on a set of indicators and a self-assessment methodology developed to support the implementation of the RPF and will issue our first formal report under the RPF in December 2016.

We welcome the opportunity to undertake this assessment, as one helpful part of evaluating our success in achieving public interest outcomes across our broad and varied remit. Coincident with our 10th anniversary, the Minister for Communications announced a 'root and branch' review of the ACMA. The impulse for this review dovetails neatly with the three 'tent-pole' thought leadership pieces progressively published by the ACMA to frame the question of the future of regulation in communications and media—*Broken concepts* (published in August 2011, updated in 2013), *Enduring concepts* (November 2011) and *Connected citizens* (June 2013).

Taken together, and combined with the most recent update of our occasional paper *Optimal conditions for effective self- and coregulatory-arrangements* (June 2015), they frame the view that it is indeed time to consider the regulatory framework for media and communications. They articulate and support the proposition—borne of the ACMA's day-to-day engagement with the marketplace and its broad array of stakeholders—that the current arrangements for media and communications legislation and regulation in Australia are under strain and increasingly unsuited to optimising the public interest. The opportunity for all portfolio stakeholders to engage fully with the promise of a 'first principles' look at regulation in our dynamic and complex communications environment is very welcome.

Another fundamental review coincident with our decade of work is the government's current spectrum review. I am hopeful that the implementation of the recommendations from this review will result in a paradigm-shifting overhaul of the Radiocommunications Act and, as a consequence, how the ACMA can manage spectrum. This will be a signature opportunity to continue the ACMA's renaissance in spectrum management we sought to effect. The public face of that renaissance—*RadComms*, our annual conference on spectrum issues—was first held in 2006. This initiative ushered in a rolling spectrum strategy—the Five-year spectrum outlook, first released in 2008 and continued each year thereafter.

In my assessment, our strategic spectrum work reached a high point in 2012–13 when we concluded the innovative digital dividend auction process to reallocate spectrum previously required for simulcasting analog and digital television transmissions. The allocation of the 700 MHz digital dividend via an auction was the third and concluding step to three important tranches of work in the switch to digital-only television broadcasting. The first was completing the switchover to digital television, while the second was to successfully clear all digital television services from the identified digital dividend band (694–820 MHz)—commonly referred to as ‘the restack’.

As the national spectrum manager, the ACMA has played a critical role over the last decade in facilitating continued growth in mobile broadband capacity. Australia is currently well placed to provide spectrum for mobile broadband services, and the release of spectrum has been harmonised with international arrangements and is consistent with international standards. The ACMA continues to be an active contributor on global spectrum management issues at forums such as the International Telecommunication Union (ITU) and Asia-Pacific Telecommunity (APT), and this year is coordinating the Australian contribution to the World Radiocommunication Conference in November 2015.

One outstanding example of this international engagement was our involvement over a number of years in developing and promoting the APT plan for 700 MHz, which is now being adopted or seriously considered in markets with a combined population of over two billion people. Australia fully participated with other countries in the region in developing, from the ground up, a new internationally harmonised plan optimised for mobile broadband, using the spectrum in the 700 MHz band freed by broadcasting’s digital switchover. Harmonisation on such a scale will lead to materially cheaper 4G LTE (Long Term Evolution) devices (including smartphones and tablets), while international roaming is also made easier.

A further example of international cooperation and coordination is in the area of online child sexual abuse material, with the ACMA an active participant in INHOPE. And, through the multi-country agreements with those who participate in the London Action Plan, the ACMA has made international cooperation a key element in a multi-tiered strategy to combat spam and unsolicited telemarketing.

These international linkages have complemented our domestic remit to deliver online consumer and citizen protection. The Australian Internet Security Initiative is a unique program that sees the ACMA partnering with ISPs to address the threat of malware. Another example, primarily focused on information and skills-building, has been our Cybersafety programs, which began in 2007–08 when the internet safety agency NetAlert merged with the ACMA. From 1 July 2015, this highly successful program (together with the ACMA Hotline for offensive and illegal online content and Cybersmart activities) passed to the Office of the Children’s eSafety Commissioner, although these will still be serviced by the ACMA. Throughout 2014–15, the ACMA has worked to ensure this new body was up and running from day one of its formal establishment.

An important milestone was reached in February 2015 when the 10 millionth number was listed on the Do Not Call Register. Of numbers listed on the register, 45 per cent are mobile numbers. On average, almost 3,500 numbers have been added to the register every day since it launched in May 2007.

One consistently high-profile aspect of the ACMA’s work has been various broadcasting investigations, which are frequently matters attracting public attention. Rather than add to the notoriety or profile of any particular case, I’ll merely note that various review outcomes this year have demonstrated the rigour of our work in this domain. In 2013–14, our *Contemporary community safeguards inquiry* examined how effectively regulation manages what people see and hear on television and radio, and whether the protections the community expects are being maintained in line with rapid changes in society. The inquiry was brought to a successful resting point with the release of a consolidated report.

To further consolidate our general communication of content regulation perspectives, this year we developed the *Investigations concepts* series of papers to help a broad range of stakeholders better understand the ACMA’s approach to the broadcasting code requirements. Topics included ‘Accuracy’; ‘Fairness, impartiality and viewpoints’ and ‘Decency, classification, and harm and offence’.

Another key activity for the ACMA has been the body of work that began in 2010 with our formal inquiry into customer service and complaints-handling in the telecommunications industry—part of a broad strategy called *Reconnecting the Customer* (RTC), the outcome of which was that industry re-engaged with key consumer issues. Following a groundbreaking report, the inquiry culminated in the registration of a new Telecommunications Consumer Protections (TCP) Code on 1 September 2012 that has helped ever since reset the norms of behaviour and customer service for the industry.

Of course the TCP Code has not been the whole story. Key industry players have also stepped up to take customer service seriously and with a view to being a sustainable product and brand differentiator. This is now being dramatically reflected in statistics from the Telecommunications Industry Ombudsman (TIO). The ACMA has also not rested on its laurels, continuing with multi-faceted compliance work over the last year in areas such as complaints-handling policy and practices; usage alert notifications for data, voice calls and SMS; lodgement of documents with the industry compliance body and the provision of a critical information summary to customers.

The ACMA's long-term strategic numbering work since 2010 includes remaking, in 2015, the Telecommunications Numbering Plan (to provide flexible, efficient and effective numbering arrangements for the future communications environment) and outsourcing the ACMA's numbering allocation and administrative services to ZOAK Solutions Pty Ltd (which will over time deliver significant cost savings to industry).

Having already been a significant portfolio contributor to the government's red-tape reduction program, at the start of 2014–15 the ACMA restructured to respond further to continued financial pressures and our dynamic role in the context of media and communications reform in Australia. The successful and relatively seamless implementation of this change, as well as various prior structural adjustments, highlights the ongoing effectiveness of the ACMA's transformational program, which was first launched in 2007.

This program has been a vigorous investment in leadership, a reinvention of processes, the eradication of legacy systems and a heightened focus on the policy context. Having placed a premium on agility and resilience, I am pleased to report that the resultant organisation has embraced an outcomes focus and the application of innovative thinking to match the realities of an ever-changing environment.

On a personal note, the level of engagement and commitment from the ACMA staff and Members of the Authority through our transformation, as well as in our myriad other activities, has made the last 10 years the most professionally interesting and stimulating of my career, and a delight to reflect on and report.



Chris Chapman
Chairman

At a glance—significant issues and developments



Broadcasting

Maintain effective broadcasting and community standards

- > **New broadcasting complaints processes**
Pages 80, 84
- > **Industry review of the Commercial Television Industry Code of Practice 2010**
Page 83
- > **High Court of Australia judgement**
Page 198



Telecommunications

Promotion of competition, efficiency and innovation in the Australian telecommunications industry

Maintain effective telecommunications safeguards

- > **Numbering reform**
Page 51
- > **New arrangements for mobile calls to 1800 and 13/1300 numbers**
Page 52
- > **TCP Code compliance**
Pages 70, 71



Spectrum management

Effective allocation and use of the radiofrequency spectrum

Minimisation of unacceptable interference to radiocommunications

- > **Early access to the 700 MHz band**
Pages 40, 41
- > **Access to the 1800 MHz band**
Pages 40, 45
- > **MOU with ARPANSA**
Page 48



The information economy

Promote engagement in the information economy and evolving networked society

- > **AISI portal**
Pages 93, 95
- > **Cybersmart program**
Page 93
- > **researchacma program**
Pages 93, 96



Licensing & number allocation

Administration of licensing and number allocation arrangements

- > **400 MHz band implementation**
Pages 53, 54
- > **Expiring spectrum licences**
Pages 53, 55
- > **Marine radio**
Pages 56, 57



Internet

Maintain effective online content and community standards

- > **Combating child exploitation material online (CCEMO) forum**
Pages 89, 91
- > **Online content complaints**
Page 89



Emergency services & law enforcement

Provision of appropriate and reasonable support to law enforcement, emergency services and national security

Work in partnership with industry to improve the performance of Australia's emergency call services

- > **Identity-checking requirements for pre-paid mobile phone services**
Page 62
- > **Improved mobile location for emergency service organisations**
Pages 62, 65
- > **Reducing the volume of non-emergency calls**
Page 64



Better targeted regulation

Develop and maintain appropriate regulatory settings for an information economy and network society

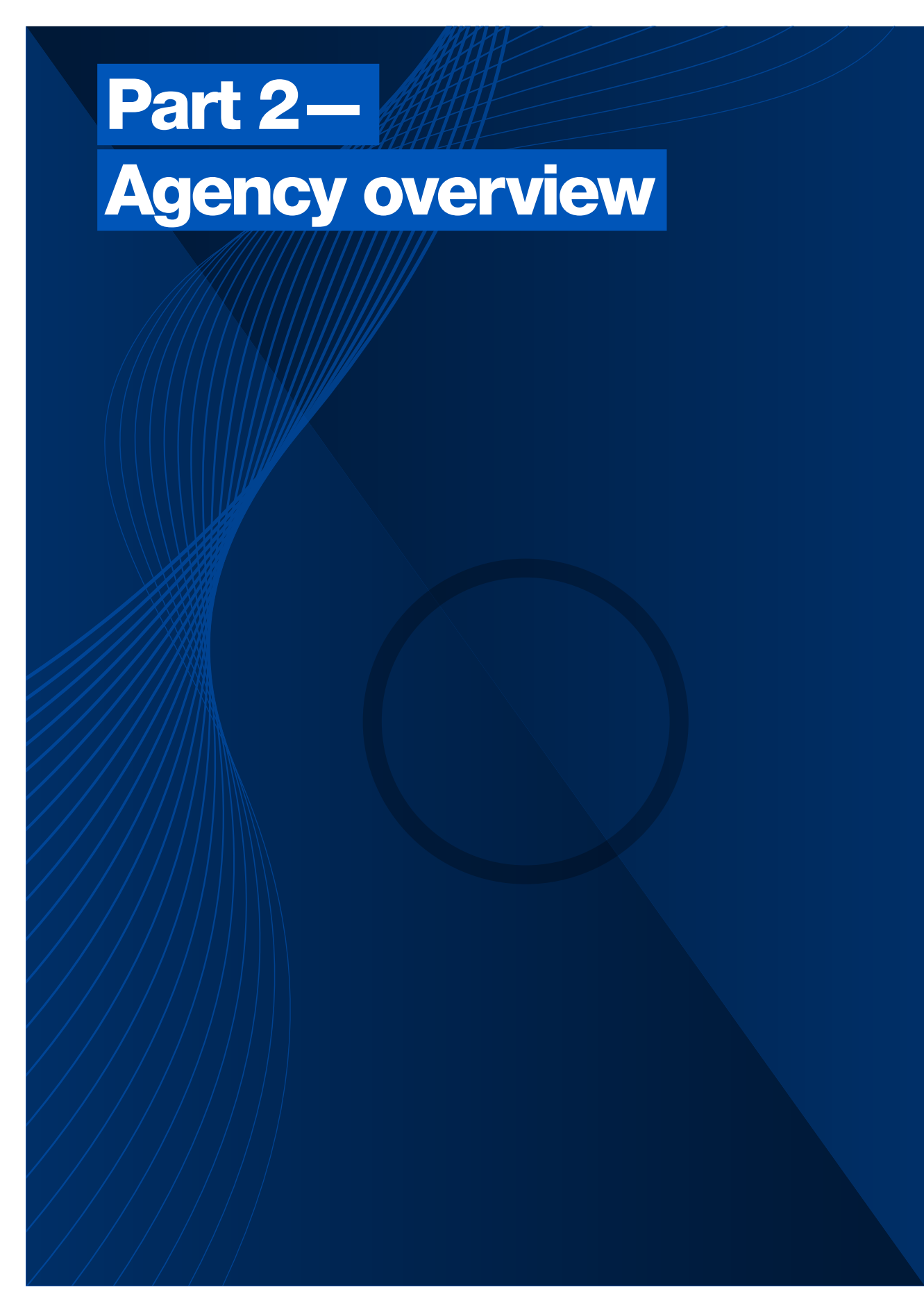
- > **De-regulation work plan**
Page 98
- > **Regulatory best-practice and development research**
Page 99



Unsolicited communications

Minimise unsolicited spam and telemarketing communications

- > **Unsolicited communications compliance**
Pages 76, 77
- > **Do Not Call Register**
Pages 76, 79

The background is a dark blue gradient. On the left side, there are several thin, light blue curved lines that sweep upwards and to the right. In the center-right area, there is a large, dark blue circle with a slightly lighter blue outline. The text is located in the top left corner, within two overlapping blue rectangular boxes.

Part 2—

Agency overview



Chapter 1:

About the ACMA



Chapter 1 details the functions, structure and corporate governance that enable the ACMA to perform its role, administer regulations and legislation, and deliver its services.

The ACMA's regulatory functions and responsibilities are set out in Part 2, Division 2 of the *Australian Communications and Media Authority Act 2005* (the ACMA Act).

Functions and responsibilities

During the reporting period, the ACMA was a statutory authority within the Communications portfolio. The Department of Communications has changed its name to the Department of Communications and the Arts in accordance with the Administrative Arrangements Orders issued on 21 September 2015.

The ACMA is responsible for the regulation of broadcasting, the internet, radiocommunications and telecommunications.

In accordance with the relevant legislation, the ACMA's specific responsibilities include:

- > regulating telecommunications and broadcasting services, internet content and datacasting services
- > managing access to radiofrequency spectrum bands through radiocommunications licence arrangements, and resolving competing demands for that spectrum through price-based allocation methods
- > planning the availability of segments of radiofrequency spectrum bands used by broadcasting services, and managing access to that spectrum through broadcasting licence arrangements
- > regulating compliance with the relevant legislation, licence conditions, codes of practice, standards, service guarantees and other safeguards
- > promoting and facilitating industry self-regulatory and co-regulatory solutions to emerging issues
- > where necessary, exercising powers to create legislative and other instruments, often in the form of standards or service provider rules
- > facilitating the provision of community information to promote informed decisions about communications products and services
- > reporting on matters relating to the communications industry, including its performance
- > representing Australia's communications interests internationally
- > advising the government on specific matters from time to time.

Strategic work program

To enhance the ability to effectively deliver against the ACMA's outcome of a communications and media environment that balances the needs of the industry and the Australian community through regulation, education and advice, the ACMA has framed its strategic work program around five Key Results Areas (KRAs).

The ACMA's KRAs are:

- > KRA 1—That the allocation and use of public resources maximise the public value to the Australian community.
- > KRA 2—That national safety and security interests are appropriately supported in the planning and delivery of communication infrastructure services.
- > KRA 3—That consumer, citizen and audience safeguards are effective, reflect community standards and deliver on consumer experience.
- > KRA 4—That citizens engage positively, confidently and securely in the developing information economy and evolving networked society.
- > KRA 5—That the ACMA remains relevant as an increasingly resilient, agile, efficient and knowledge-based organisation.

These KRAs are mapped and contribute directly to the strategies and deliverables contained within the Portfolio Budget Statements. The use of the KRAs lends coherence to the implementation of the ACMA strategic vision. The KRAs are used in business planning within the organisation and to structure the ACMA corporate plan.

Structure

The Authority

At 30 June 2015, the Authority comprised the Chairman, the Deputy Chair, one Full-time Member, four Part-time Members and one Associate Member (see Table 1).

About the Authority



Chairman—Chris Chapman

Appointed 27 February 2006 for five years

Reappointed 14 October 2010 for five years

Reappointed 28 March 2013 until 26 February 2016

Chris Chapman commenced as the inaugural Chairman and CEO of the ACMA in February 2006. He was also appointed an Associate Member of the Australian Competition and Consumer Commission (ACCC) in September 2007.

Mr Chapman has had an extensive career including leadership roles in the media; broadcasting and film; internet, telecommunications and internet business; and the sports and infrastructure sectors. Before joining the ACMA, Mr Chapman held a number of senior management positions with Babcock & Brown, Optus, Stadium Australia Management and the Seven Network. Mr Chapman has also been the Chairman of Film Australia and SportsVision Australia, and a previous member of the National Film and Sound Archive's Advisory Council.

Mr Chapman has a Bachelor of Laws and a Bachelor of Commerce from the University of New South Wales, and has completed the Harvard Business School Advanced Management Program (AMP).



Deputy Chair—Richard Bean

Appointed 14 October 2010 for five years

Richard Bean has worked in a variety of senior roles in Australia's media and communications industries. Before joining the ACMA, he oversaw the legal and regulatory affairs and human resources functions at Unwired, the wireless broadband infrastructure owner and ISP.

He had previously held positions responsible for the legal and business affairs side of Network Ten's programming activities, and practised as a commercial, media and litigation lawyer at national commercial law firm Blake Dawson. Prior to that, Mr Bean worked in program administration and policy development in a number of Australian Government organisations.

Mr Bean holds an honours degree in Literature and Philosophy from the University of Sydney, and a law degree from the University of New South Wales.

**Full-time Member—Chris Cheah**

Appointed 1 July 2005 for four years

Reappointed 1 July 2009 for five years

Reappointed 1 July 2014 for one year until 30 June 2015

Chris Cheah was previously head of the Telecommunications Division of the then Department of Communications, Information Technology and the Arts (now DoC), advising the government on telecommunications issues. He has also managed accessibility funding programs and held positions with Austel and Telstra.

**Part-time Member—Louise Benjamin**

Appointed 14 October 2010 for five years

Louise Benjamin has extensive experience in media and telecommunications, from both a regulatory and executive perspective. Prior to joining the ACMA, Miss Benjamin held senior strategy positions with News Ltd and Foxtel. She was a competition law partner at Allens Arthur Robinson from 1995 to 2004 and the national Chair of the Law Council of Australia's Trade Practices Committee, which plays a significant role in competition law policy. She has also served as Deputy Chair of the Australian Publishers' Bureau.

Miss Benjamin holds a Bachelor of Arts, Bachelor of Laws and Master of Laws from the University of Sydney.

**Part-time Member—Anita Jacoby**

Appointed 5 August 2013 for five years

Anita Jacoby is one of Australia's most experienced media professionals. In a career spanning 30 years, she's worked as a journalist and editor in print and publishing, and produced TV programs for every major network. For 10 years, Anita was an executive with Zapruder's other films, an independent TV production company creating original content including *Gruen Planet* and *Enough Rope*.

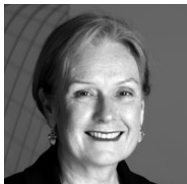
Anita is currently Managing Director of ITV Studios. She is also a director of Headspace and the Arts Law Centre of Australia.

**Part-time Member—James Cameron**

Appointed 5 August 2013 for five years

James Cameron has over 20 years of Australian Government public policy experience, including senior executive roles in the telecommunications, radiocommunications, broadcasting and digital economy fields. James has held executive positions managing government policies and programs supporting Australia's arts and sports sectors and, immediately prior to joining the ACMA, was Chief Executive Officer of the National Water Commission.

James has also represented government agencies in parliament, in the media, at conferences and internationally.

**Part-time Member—Rosemary Sinclair***Appointed 5 August 2013 for five years*

Rosemary Sinclair is CEO of Energy Consumers Australia, a company established by COAG Energy Ministers. Rosemary was a Member of the Telecommunications Universal Service Management Agency and Chair of the Regional Telecommunications Inquiry 2011–2012. She was also CEO of the Australian Telecommunications Users Group and Director of Strategic Development at the Australian Broadcasting Corporation.

**Associate Member—Rod Sims***Appointed 1 August 2011 for five years*

Rod Sims was appointed Chairman of the ACCC in August 2011 for a five-year term.

Mr Sims has extensive business and public sector experience as Chairman of the Independent Pricing and Regulatory Tribunal of New South Wales, Chairman of InfraCo Asia, Commissioner on the National Competition Council, Director of Ingeus Limited, and member of the Research and Policy Council of the Committee for Economic Development of Australia. Mr Sims was also a Director of Port Jackson's Partners Limited, where he advised the CEOs and boards of some of Australia's top 50 companies on commercial corporate strategy over many years.

Corporate structure

The ACMA's day-to-day activities are managed by an executive team comprising the Chairman, the Deputy Chair, the Full-time Member, four general managers and 11 executive managers.

The ACMA's corporate structure at 30 June 2015 is set out in Figure 1.

At 30 June 2015, the ACMA employed 470 staff under the *Public Service Act 1999*, most of whom are located in the ACMA's offices in Canberra, Melbourne and Sydney. The ACMA also has field offices in Brisbane, Hobart and Parramatta.

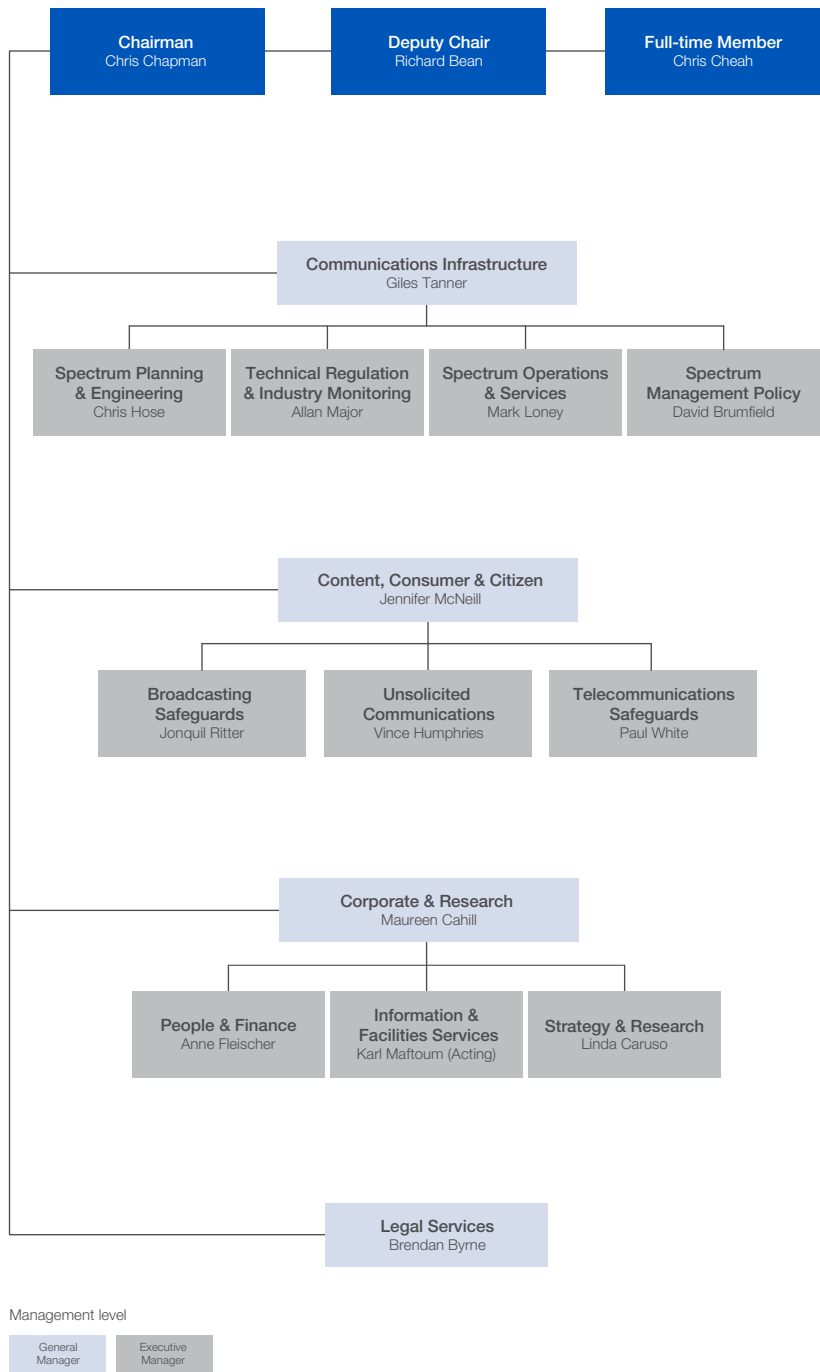
The ACMA will continue to provide service within acceptable time frames to all areas of Australia by utilising field staff from its Melbourne, Sydney, Canberra, Brisbane and Hobart offices. Contact details for offices are provided in Appendix 1. Detailed information about the ACMA's staff is provided in Appendix 3.

Table 1: The Authority membership, 30 June 2015

Role	Name	Appointment date
Chairman and Chief Executive Officer*	Chris Chapman	27 February 2006 for five years Reappointed 14 October 2010 for five years Reappointed 28 March 2013 until 26 February 2016
Deputy Chair	Richard Bean	14 October 2010 for five years
Full-time Member	Chris Cheah	1 July 2005 for four years Reappointed 1 July 2009 for five years Reappointed 1 July 2014 for one year to 30 June 2015
Part-time Member	Louise Benjamin	14 October 2010 for five years
Part-time Member	Anita Jacoby	5 August 2013 for five years
Part-time Member	James Cameron	5 August 2013 for five years
Part-time Member	Rosemary Sinclair	5 August 2013 for five years
Associate Member	Rod Sims	1 August 2011 for five years

* From 1 July 2014, for the purposes of the PGPA Act 2013, the Chair is the accountable authority of the ACMA.

Figure 1: ACMA corporate structure as at 30 June 2015



Chapter 2:

Revenue and fees



Revenue collection

The ACMA collects revenue on behalf of the Australian Government through broadcasting, radiocommunications and telecommunications taxes, charges and licence fees. It also administers non-regular revenue from spectrum auctions.

In 2014–15, the ACMA administered \$2,789.16 million of revenue (2013–14: \$656.98 million) and nil expenses (2013–14: nil). The significant increase in revenue is due to the digital dividend spectrum auction and expiring 15 year spectrum licences (see Figure 2).

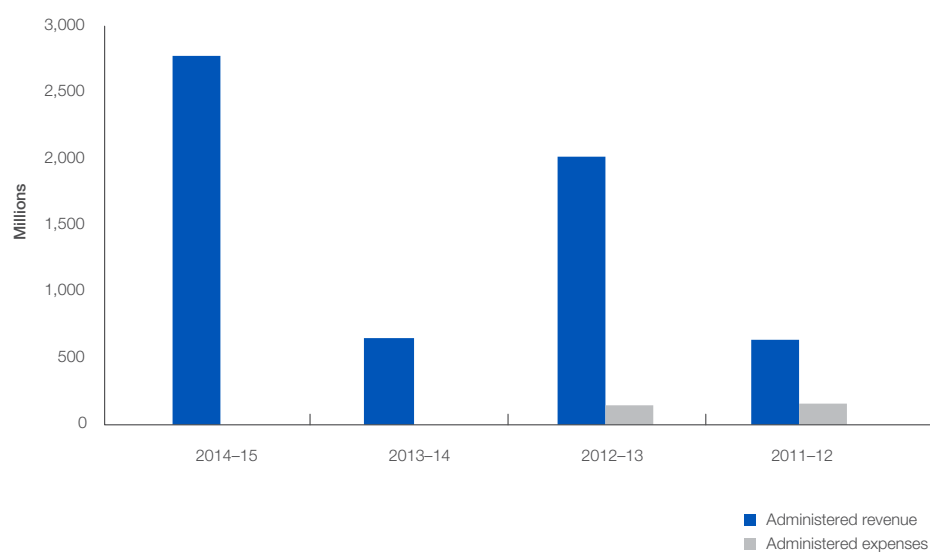
Revenue and fees

The ACMA is responsible for the efficient regulation and allocation of public resources such as telecommunications numbering and the radiofrequency spectrum. It also collects annual revenues through broadcasting, radiocommunications and telecommunications licence taxes, levies, fees and charges. The administration of taxes, levies, fees and charges plays a key role in the planning, allocation and use of public resources. These public resources are indispensable inputs to industry in the innovative and dynamic communications sector of the economy.

Where feasible under the applicable legislation, the ACMA sets fees, taxes and charges so they support the effective use of public resources. They also recover the costs of regulating the industry. In accordance with government cost-recovery policy and guidelines, and where it is cost-effective, the ACMA seeks to charge individuals or firms for the costs of providing the activity.

Revenue raised by the ACMA in taxes, charges, levies and other revenue is shown in tables 2 to 5.

Figure 2: Revenues and expenses administered on behalf of government



Telecommunications services funding

In 2011, the government signed an agreement with Telstra for basic universal telecommunications service outcomes during and after the rollout of the nbn network. Public policy reforms to support the transition to the nbn network included establishing the Telecommunications Universal Service Management Agency (TUSMA) under the *Telecommunications Universal Service Management Agency Act 2012* (TUSMA Act). TUSMA commenced operations from 1 July 2012 to deliver the government's public policy objectives in the telecommunications sector, including giving all Australians reasonable access to a standard telephone service and payphones (the universal service obligation or USO) and managing emergency call-handling and the National Relay Service (NRS).

The funding of these telecommunications services and TUSMA's administrative costs were provided by the government, with the remainder shared by a telecommunications industry levy (TIL) on telecommunications carriers that earn above \$25 million.

On 20 October 2014, the ACMA made a written assessment under the TUSMA Act of each participating person's TIL for the 2013–14 eligible levy period, which was based on eligible revenue for the 2012–13 period. The total TIL assessed was \$221 million, based on the Minister for Communication's advice of 24 September 2014. A participating person is a carrier that earns eligible revenue of \$25 million or more for an eligible revenue period.

Table 2: Resource taxes

Description	Revenue in 2013–14 (\$m)	Revenue in 2014–15 (\$m)
Reissue of 15-year spectrum licences [^]	nil	172.39
Apparatus auctions	0.04	0.20
Number auctions	1.54	1.66
Spectrum licence tax	0.32	0.37
Annual numbering charge	60.00	60.00
Apparatus licence tax	171.00	149.14
Broadcasting licence fees and datacasting charge [*]	157.19	185.35
Digital dividend spectrum auction	nil	1,953.77
Total taxes	390.09	2,522.88

[^]Previously reported as 'Spectrum auctions'.

^{*}Relates to 2013–14 return period plus accrued estimates for 2014–15.

Table 3: Cost recovery charges

Description	Revenue in 2013–14 (\$m)	Revenue in 2014–15 (\$m)
Annual carrier licence charge	38.30	38.65
Fee-for-service charges	3.92	3.26
Do Not Call Register charges	3.30	2.41
Total charges	45.52	44.32

Table 4: Industry levies

Description	Revenue in 2013–14 (\$m)	Revenue in 2014–15 (\$m)
Telecommunications Industry Levy (TIL)	220.81	221.00
Total levies	220.90	221.00

Table 5: Other administered revenue

Description	Revenue in 2013–14 (\$m)	Revenue in 2014–15 (\$m)
Fines and penalties	1.15	0.19
Other	0.47	1.76
Total other administered revenue	1.62	1.95

Eligible revenue assessment

Any person holding a telecommunications carrier licence for any time during an eligible revenue period is required to submit an eligible revenue submission so that the ACMA may determine each carrier's eligible revenue. Carriers that earn revenue below \$25 million during an eligible revenue period and submit an eligible statutory declaration to the ACMA by 31 October of the relevant period are not required to submit an eligible revenue return, and are exempt from the TIL and the annual carrier licence charge. For the 2013–14 eligible revenue period, participating persons were required to lodge submissions with the ACMA by 31 October 2014. The ACMA made a written assessment of participating persons' eligible revenue for the 2013–14 eligible revenue period on 7 May 2015.

The primary function of the eligible revenue process is to determine the contribution that each participating person makes to the cost of providing the USO and NRS, based on its proportion of total industry eligible revenue. The eligible revenue process is also used to determine each participating person's contribution to annual carrier licence charges.

The ACMA's written assessment of each participating person's eligible revenue for the 2013–14 eligible revenue period will be used to determine the TIL and annual carrier licence charge (ACLC) for each participating person for the 2014–15 eligible levy period.

Annual carrier licence charges

Annual carrier licence charges are imposed under the *Telecommunications (Carrier Licence Charges) Act 1997* on participating carriers under cost recovery arrangements in order to recover the costs incurred by the ACMA, ACCC and Australian Government in regulating the telecommunications industry. The total charge is allocated to participating carriers based on their eligible revenue for the previous eligible period as determined by the eligible revenue assessment.

In 2014–15, the total annual carrier licence charge was \$38.65 million.

Do Not Call Register access fees

Annual subscription fees for telemarketers and fax marketers to check their call lists against the Do Not Call Register ranged from \$79 (to check or 'wash' up to 20,000 numbers against the register) to \$90,000 (to wash up to 100 million numbers). There is also a subscription type that allows telemarketers to wash up to 500 numbers each year at no cost.

Numbering charges

On behalf of the Australian Government, the ACMA collects a set amount of revenue each year from carrier service providers (CSPs) that hold telephone numbers. The ACMA collects this revenue through the annual numbering charge (ANC), which remains at \$60 million (2013–14 \$60 million).

CSPs are liable for the charges they incur for the numbers they hold on the census date. The census date is in April, with the exact date determined by the ACMA each year. The census date for 2014–15 was 12 April 2015. To enable the ACMA to determine the quantity of numbers held by each CSP on the census date, an embargo on the surrender of most numbers commences 15 working days prior to the census date each year. In 2014–15, the embargo commenced on 19 March 2015.

Amount of charge

The base number charge for 2014–15 was \$0.6546107728. Employing the opportunity-cost methodology applied in previous years, nine-digit numbers were charged at \$6.546107728, eight-digit numbers at \$65.46107728 and so on. No numbers incurred the maximum cost of \$100,000 allowable under the *Telecommunications (Numbering Charges) Act 1997*.

Numbers used for incoming-only international services, internal network services and testing services were subject to a reduced rate of charge. Geographic numbers allocated to a CSP for the purposes of providing a standard telephone service to a customer are exempt from the charge.

At 30 June 2015, the ACMA had received \$44.79 million of the \$60 million revenue target, and is actively recovering the outstanding amounts. The amounts outstanding for each CSP are shown in Table 6.

Number auctions

The smartnumbers online auction system was introduced in 2004 to allocate certain freephone and local rate numbers (FLRNs)—13, 1300 and 1800 numbers. In 2014–15, the ACMA sold 4,330 smartnumbers and received \$1,655,795 in revenue—the corresponding figures for 2013–14 were \$1.54 million in revenue raised from the sale of 3,891 smartnumbers. The ACMA continued to meet its KPIs for smartnumbers auctions. The ACMA decided to replace the smartnumber auction system with an over-the-counter system to reduce the delay, uncertainty and complexity. It commenced operation in August 2015.

Apparatus licence taxes

The ACMA uses taxes on the issue of radiocommunications apparatus licences to support the efficient use of spectrum and recover the indirect costs of spectrum management. The tax is calculated by a formula that makes fees determinate, consistent, equitable and transparent. The formula encourages efficiency by making taxes higher in congested locations and spectrum bands, making taxes proportional to the bandwidth and giving discounts for low power.

In March 2015, the ACMA remade the Radiocommunications (Transmitter Licence Tax) Determination 2015 and Radiocommunications (Receiver Licence Tax) Determination 2015 to reflect annual CPI adjustments of three per cent and other updates related to the sunseting process. The CPI adjustment reflects price changes from July 2013 to June 2014 and applies to all licence taxes except for fixed services operating below 960 MHz in remote density areas. Other updates made to the Transmitter Licence Tax Determination included changes in the census year and geographical areas for Public Mobile Telecommunications Services, and the addition of a new tax in the 3.5 GHz band.

As part of its sunseting process, the ACMA also remade the Radiocommunications Taxes Collection (Penalties on Unpaid Tax) Determination 2015, which sets out the penalty amounts and collection procedure for unpaid licence tax payable by apparatus licence holders. The method of calculating the penalty interest remains unchanged.

Table 7 shows total revenue from radiocommunications apparatus licences collected by the ACMA in 2014–15.

Spectrum licence tax

The spectrum licence tax is imposed on all holders of spectrum licences at 11 October each year. It allows the ACMA to recover from spectrum licensees the indirect costs of spectrum management activities such as international coordination, domestic planning, interference investigation and policy development. The spectrum licence tax is calculated based on the bandwidth and the population covered in a licence. In 2014–15, the ACMA collected approximately \$0.37 million in spectrum licence tax.

Broadcasting licence fees and datacasting charge

The ACMA collects broadcasting licence fees (BLF) from commercial radio and television broadcasting licence-holders under the *Television Licence Fees Act 1964* (TLF Act) and *Radio Licence Fees Act 1964*. Supporting documentation is required under sections 205B and 205C of the *Broadcasting Services Act 1992* (BSA). Fees are calculated as a percentage of the gross earnings of the licence-holders for each BLF period, less any rebates that apply.

In December 2014, television broadcasters paid a total of \$148.09 million and radio broadcasters a total of \$24.83 million for the 2013–14 BLF period.

Table 8 shows total BLF collected by the ACMA in the last three financial years.

Under the *Datacasting Charge (Imposition) Act 1998*, a datacasting charge is collected from commercial television broadcasting licensees who also hold a transmitter licence issued under the *Radiocommunications Act 1992* and use the transmitter licence to provide a datacasting service(s) authorised by a licence under Schedule 6 of the BSA. During the current financial year, the ACMA collected \$2.08 million from datacasting services for the 2013–14 return period.

Regional Equalisation Plan

The Australian Government introduced a Regional Equalisation Plan (REP) rebate scheme in 2000–01 to assist the rollout of digital television broadcasting services to regional and remote Australia. REP rebates against annual licence fees administered by the ACMA and, where necessary, supplementary grants administered by the Department of Communications (DoC), are claimable by broadcasters based on their area's progress in rolling out digital television services. The scheme will end on 31 December 2017. Commercial television broadcasters claimed total REP rebates of \$1.17 million in 2014–15.

Table 6: Annual numbering charge amounts outstanding at 30 June 2015

CSP	Amount outstanding (\$)
iseek Communications Pty Ltd	\$6,436.13
Live Connected	\$11,248.83
Lycamobile Pty Ltd	\$1,200,466.48
Netsize Pty Ltd	\$29,653.87
Novatel Telephony Pty Ltd	\$65,461.08
Optus Mobile Pty Limited	\$7,709,663.98
Optus Networks Pty Limited	\$3,622,244.20
PowerTel Limited	\$7.20
Singtel Optus Pty Limited	\$738,547.58
Vaya Pty Ltd	\$84,182.95
Virgin Mobile (Australia) Pty Limited	\$1,709,590.00
Yatango Mobile (Australia) Pty Ltd	\$33,699.36
Total	\$15,211,201.66

Note: Does not include late payment penalties that apply after 15 June 2014, the due date for payment.

Table 7: Revenue from radiocommunications apparatus licences, 2014–15

Type of licence	Revenue 2014–15 (\$m)
<i>Assigned licences</i>	
Public telecommunications service	57.813
Fixed	59.417
Land mobile	21.234
Satellite*	4.429
Defence	10.435
Other	3.281
Total assigned licences	156.609
<i>Non-assigned licences</i>	<i>1.464</i>
Total	158.073

*Includes Earth, space, Earth receive and space receive licences.

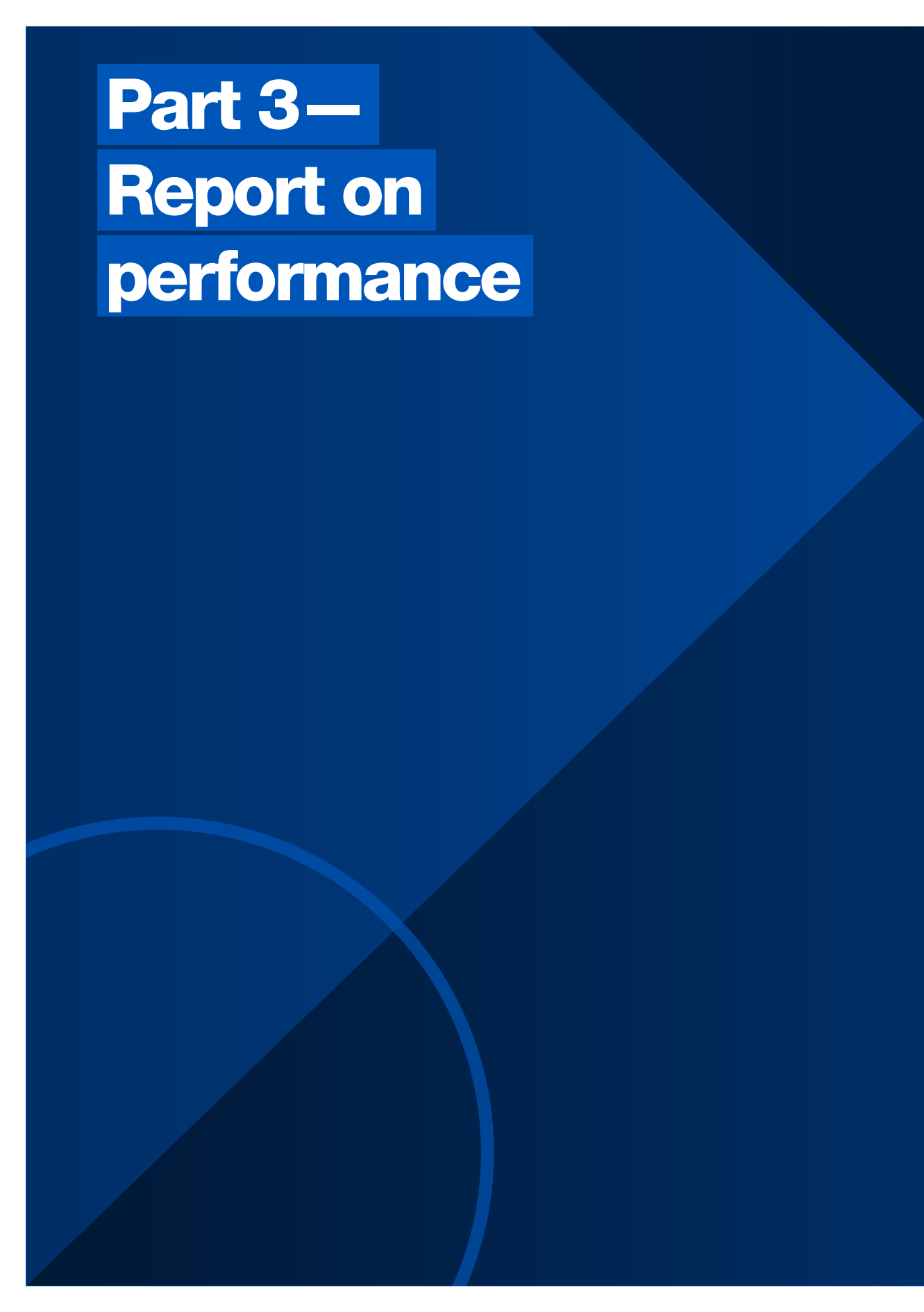
Table 8: Broadcasting licence fees, 2012–13 to 2014–15

	Number of licences			Total (\$m)		
	2012–13	2013–14	2014–15	2012–13	2013–14	2014–15
Radio BLF [^]	273	273	273	24.40	21.60	24.83
TV BLF obligation	69	69	69	294.80	144.56*	149.26*
Less digital TV conversion rebate				2.30	1.21	1.17
Less BLF rebate				143.4	n/a*	n/a*
TV BLF [^]				149.20	143.35	148.09

*On 28 March 2013, the Television Licence Fees Amendment Act 2013 introduced amendments to the TLF Act by permanently reducing the annual licence fee payable by a commercial television broadcasting licensee by 50 per cent, to a maximum of 4.5 per cent of their gross earnings. From the 2012–13 BLF return period onwards, the BLF rebate no longer exists.

[^]Relates to amounts paid for the 2013–14 return period only.

Part 3— Report on performance

The background of the slide is a solid dark blue. A large, lighter blue triangle is positioned in the upper right quadrant, pointing towards the top right corner. In the lower left quadrant, there is a large, thin blue arc that forms part of a circle, extending from the bottom left towards the center.

Outcome 1: A communications and media environment that balances the needs of the industry and the Australian community through regulation, education and advice

Outcome 1 strategy

The ACMA will contribute to the achievement of this outcome by:

- > planning, allocating and using the public resources for which the ACMA is responsible in a way that maximises their value to the Australian community
- > providing appropriate support to national safety and security interests in the planning and delivery of communications infrastructure and services
- > ensuring consumer, citizen and audience safeguards are effective, designed to keep pace with evolving market developments, reflect community standards and deliver on consumer and community expectations
- > developing strategies that ensure consumers, citizens and industry benefit from their engagement in the developing information economy and evolving networked society.

Contributions to Outcome 1:

- > Program 1.1 Communications regulation, planning and licensing—see Chapter 3
- > Program 1.2: Consumer safeguards, education and information—see Chapter 4.

Chapter 3:

Communications

regulation, planning

and licensing



Chapter 3 reflects the ACMA's performance against the deliverables in Program 1.1.

Program 1.1 Objective

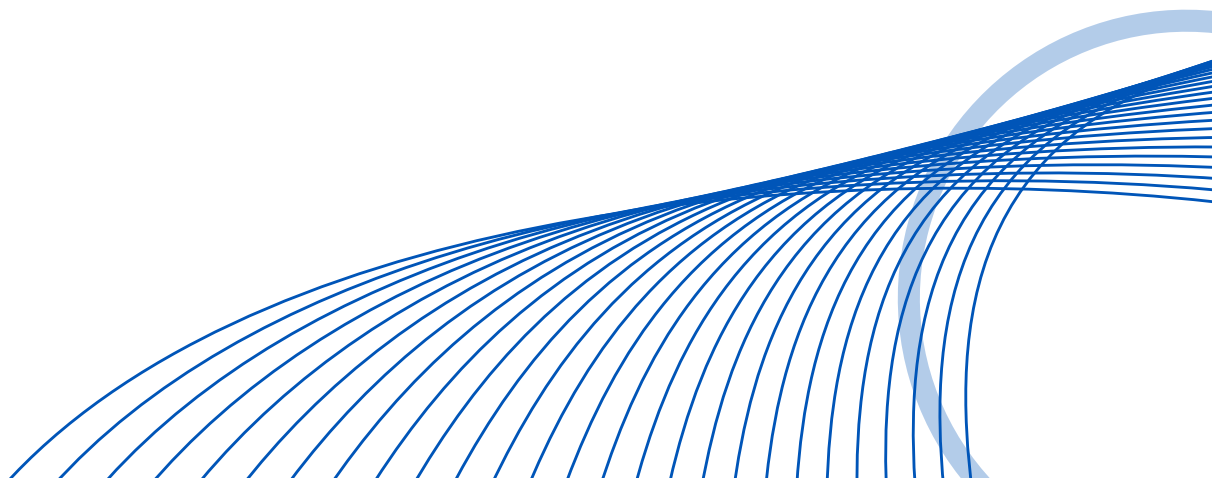
That the allocation and use of public resources maximises their value to the Australian community; and that national safety and security interests are appropriately supported in the planning and delivery of communication infrastructure and services.

Program 1.1 Deliverables

- > Effective allocation and use of the radiofrequency spectrum.
- > Minimisation of unacceptable interference to radiocommunications services.
- > Promotion of competition, efficiency and innovation in the Australian telecommunications industry.
- > Administration of licensing and number allocation arrangements.
- > Provision of appropriate and reasonable support to law enforcement, emergency services and national security.
- > Work in partnership with industry to improve the performance of Australia's emergency call services.

Program 1.1 Key Performance Indicators

- > That the public benefit from the allocation and use of the radiofrequency spectrum is maximised.
- > That the instances of unacceptable interference are low; and interference complaints are resolved quickly and in a cost-effective manner.
- > That competition, efficiency and innovation in the Australian telecommunications industry is maximised, resulting in a simple and flexible numbering scheme.
- > That, in allocating or renewing broadcasting, telecommunications and radiocommunications licences and numbers, administrative costs on industry and citizens are minimised.
- > That law enforcement, emergency services and national security providers are appropriately and reasonably supported by the ACMA and telecommunications industry.





Deliverable:

Effective allocation and use of the radiofrequency spectrum

KPI:

The public benefit from the allocation and use of the radiofrequency spectrum is maximised

Overview and significant outcomes

The ACMA manages the radiofrequency spectrum in Australia through planning, allocation and licensing decisions, device regulation and compliance activities. It ensures compliance with licensing requirements and investigates complaints of interference to licensed services. The scope of the ACMA's role includes spectrum planning, apparatus licensing, class licensing, spectrum licensing, auctions and trading, and satellite communications and space systems regulation.

As in many other countries, Australia must balance the growing demand for access to spectrum by new technologies and uses against the legitimate requirements of existing users for ongoing use of spectrum. It must also strike the balance between government use of the spectrum—for example, for defence, emergency and public safety services, scientific and other applications that may be inappropriate to leave to market forces to address, and its availability for use by the broader community.

In 2014–15, the ACMA's major spectrum initiatives included:

- > undertaking processes for expiring spectrum licences, including considering reissue of licences to current licensees where that is in the public interest
- > facilitating early access to the 700 MHz band following the digital dividend auction
- > commencing steps to reallocate spectrum in the 1800 MHz band in regional and remote parts of Australia.

Spectrum review

On 23 May 2014, the minister announced a review of the spectrum policy and management framework. Established in 1992, the current regulatory framework under the Radiocommunications Act led the world in market reform of spectrum management. Now, more than 20 years later, the evolving nature of technology and increasing demand for access to spectrum has stretched the current framework to its full capacity. The review seeks to update Australia's spectrum management framework to reflect changes in technology, markets and consumer preferences, and to better deal with increasing demand for spectrum from all sectors both now and into the future.

A key stated purpose of the review is to examine what policy and regulatory changes are needed to meet current challenges, and ensure the framework will serve Australia well into the future. In line with the government's deregulation agenda, the review will look for ways to simplify the existing framework and reduce compliance costs for users.

In 2014–15, the ACMA continued to work closely with DoC on the details of the review.

In May 2015, the minister announced the release of a review report and made three major recommendations. The key elements of these recommendations include to:

- > replace the current legislative framework with outcomes-focused legislation that facilitates timely spectrum allocations, improves user flexibility and delivers increased certainty for market participants

- > improve the consistency of the framework by incorporating the management of broadcasting spectrum and better integrating public sector agency spectrum use
- > review spectrum pricing arrangements to make these more consistent and transparent, increasing the efficient use and trading of spectrum.

Implementing the recommendations is an opportunity to simplify and streamline regulatory structures and processes. Importantly, they are consistent with the government's broader deregulation agenda and provide an opportunity to rationalise the number of licence categories and device supply regulations.

Early access to the 700 MHz band

The 700 MHz spectrum licences issued at auction in May 2013 commenced on 1 January 2015. Optus and Telstra, as the two winning bidders for 700 MHz digital dividend spectrum, also expressed an interest in deploying commercial LTE services in this band prior to 1 January 2015, as the progressive clearance of remaining digital television services from these bands continued. The ACMA made the required regulatory arrangements to enable Optus and Telstra to apply for apparatus licences for commercial LTE services before 1 January 2015. Users of wireless audio devices, as well as some national and commercial television broadcasters, remained authorised to use the 700 MHz spectrum until 1 January 2015. The ACMA applied special licence conditions and application requirements for 'early access' apparatus licences to protect incumbent wireless audio devices and broadcast services from potential interference from LTE base stations.

During the early access period, 24 'early access' apparatus licences were issued to Telstra and Optus. The licences authorised the commencement of 4G LTE wireless broadband services in 100 locations throughout Australia for Telstra and 140 locations for Optus to the end of 2014. The ACMA received approximately \$1.3 million in licence fees from the issue of 700 MHz early access apparatus licences.

Digital switchover

In 2013–14, the last remaining areas of Australia completed the switchover to digital-only television, which meant the end of analog television broadcasting in Australia. The ACMA had a number of responsibilities for the digital switchover and worked closely with the Digital Switchover Taskforce and related areas of DoC during 2013–14, providing technical and regulatory advice and information on television coverage.

The final step in the move to digital-only television was for a significant number of digital television services to be moved to new channels so that the spectrum in the 700 MHz band corresponding to UHF television channels 52 to 69 could be cleared for new mobile broadband services. This process of moving digital television transmitters to new channels was referred to as the 'restack', and viewers were required to retune their television receivers. The channels to be used for digital television services were defined in television licence area plans (TLAPs) prepared by the ACMA between 2011 and 2013.

Spectrum licences for the mobile broadband providers using the digital dividend spectrum commenced on 1 January 2015. To ensure that the spectrum was available for use by the spectrum licensees, the designated restack day (the day by which all digital dividend spectrum was to be cleared) for digital television was 31 December 2014. All digital television services planned in a TLAP were restacked by 20 November 2014. The final non-TLAP-planned digital service, a council retransmission site in Mossman South, North Queensland, was restacked on 9 December 2014.

Restack coverage assessment project

The ACMA developed the restack coverage assessment project (ReCAP) to support the restack implementation process. The project delivers evidence-based advice to the government on managing potential restack coverage and reception issues affecting communities, and provides inputs to public education/information campaigns. In addition to its restack focus, ReCAP helped DoC to support viewers experiencing reception difficulties prior to or following the switchover from analog to digital television.

The ReCAP was successfully completed in December 2014.

With the retuning of television services across Australia finalised, DoC's role in dealing with viewer reception issues has come to an end. The ACMA is now the first port of call in government for viewer reception and interference problems.

Complaints under the conditional access scheme for satellite access to digital television

The government's Viewer Access Satellite Television (VAST) service is intended to provide an alternative reception option for individual households unable to receive adequate digital television services from existing terrestrial transmission sites. Eligibility for access to commercial services on VAST is provided for in conditional access schemes developed by industry and registered by the ACMA. Viewers who were refused access to VAST services by the scheme administrator can, under certain conditions, complain to the ACMA. The ACMA has the power to direct the scheme administrator to enable VAST access for viewers who cannot access terrestrial digital television services.

The ACMA received 177 complaints between 1 July 2014 and 30 June 2015. In 2014–15, the ACMA finalised the investigation of 119 complaints and issued 119 directions to the scheme administrator to grant VAST access to the complainants. At the end of the reporting period, 58 complaints were still under investigation.

Wireless microphones and the digital dividend

As part of implementing the digital dividend, wireless audio transmitters (wireless microphones) were required to cease operating in the frequency range 694–820 MHz by 1 January 2015.

As many community groups and businesses use wireless microphones on a day-to-day basis, the ACMA implemented a range of awareness and outreach activities and resources to help users prepare for this change.

For the majority of wireless audio users, operation is authorised under the Radiocommunications (Low Interference Potential Devices) Class Licence. However, to provide additional spectrum options, the ACMA sought comment in December 2014 on optional additional apparatus licence arrangements for users of wireless audio equipment. Following consideration of comments, finalised arrangements were put in place in February 2015 for the apparatus licensing of wireless microphones—expected to be mostly taken up for major events or by professional users.

Broadcast planning

In 2014–15, the ACMA:

- > issued 19 transmitter licences for new national radio and television services
- > issued five transmitter licences for new commercial radio and television services
- > issued 406 new broadcasting retransmission licences
- > varied 718 radio and television apparatus licences
- > issued 131 special event broadcasting licences for radio and television services.

Television licence area plans

TLAPs are the long-term planning instruments for television broadcasting services, specifying and allotting channels to particular providers of television services, and determining the characteristics, including technical specifications, of the broadcasting services that are to be available in particular parts of Australia with the use of those channels. TLAPs were also the primary instruments for managing the restack of digital television broadcasting services.

During the reporting period, the ACMA completed four TLAP variations (see Table 9).

Radio licence area plan variations

Radio licence area plans (LAPs) are the planning instrument for radio services in Australia.

Over the reporting period, the ACMA completed six variations to radio LAPs (see Table 10).

Table 9: Variations to TLAPs

Service area	Purpose of variation
Brisbane— December 2014	To extend the channel allotment end date for the Brisbane community television service contained in the TLAP from 31 December 2014 to 31 December 2015, remove obsolete channel allotments and insert missing census definition data into the Brisbane TV1 licence area.
Melbourne— December 2014	To extend the channel allotment end date for the Melbourne community television service contained in the TLAP from 31 December 2014 to 31 December 2015 and remove obsolete channel allotments.
Sydney— December 2014	To extend the channel allotment end date for the Sydney community television service contained in the TLAP from 31 December 2014 to 31 December 2015 and remove obsolete channel allotments.
Regional Victoria— December 2014	To amend the post-restack channel allotments for the Walwa/Jingellic area and Hunters Knob and insert the description of a previously omitted licence area into the TLAP.

Table 10: Variations to LAPs

Service area	Purpose of variation
Remote Central and Eastern Australia (Radio)— June 2015	To make channel capacity available for additional transmitters or amend existing technical specifications for the following commercial radio broadcasting services: > 8SAT at Apollo Bay, Beech Forrest, Meringur, Marysville, Powelltown, Speed, Bunnaloo, Urana, Hallett, Kapunda East, Keith, Kingscote, Leigh Creek, Penong and Wilmington > 4BRL at Coolah, Karumba, Kilcoy, Tara and Thursday Island > 4BRZ at Karumba, Kilcoy, Stanthorpe, Tara and Thursday Island. The variation also amends the Remote Commercial Radio North East Zone RA1 licence area to rectify a previous administration error with the census definition data. The amendment removes two census districts that were inadvertently included and reinserts a missing census district from the licence area.
Goulburn (Radio)— January 2015	To vary the technical specifications of the existing community radio broadcasting service 2GCR at Goulburn to increase the maximum effective radiated power to 2000 watts and antenna height to 20 metres, and reflect the service's actual transmission site. The variation also expanded the Goulburn RA2 licence area for 2GCR and updated the description of the existing commercial and community radio licence areas in the Goulburn LAP to 2006 census data.
Hamilton (Radio)— December 2014	To make channel capacity available for an additional transmitter for the Hamilton commercial radio broadcasting service 3HA at Portland and update the description of the existing commercial and community radio licence areas in the Hamilton LAP to 2006 census data.
Kempsey (Radio)— December 2014	To make channel capacity available at North Haven for additional transmitters for the Kempsey commercial radio broadcasting service 2PQQ and the Port Macquarie community radio broadcasting service 2WAY. The variation also updated the description of the existing commercial and community radio licence areas in the Kempsey LAP to 2006 census data.
Riverland (Television & Radio)— December 2014	To remove redundant technical specifications relating to national and commercial television broadcasting services and to change the title of the LAP to <i>Licence Area Plan—Riverland Radio</i> .
Young (Radio)— August 2014	To make channel capacity available for additional transmitters for the Young commercial radio broadcasting service 2LF at Cootamundra, Cowra, Grenfell and Temora, and also for additional transmitters for the Young commercial radio broadcasting service Roccy FM at Grenfell and Temora. The variation also made channel capacity available for a long-term community radio broadcasting service in Temora and updated the description of the existing commercial and community radio licence areas in the Young LAP to 2006 census data.

Digital radio

Digital radio services, using DAB+ technology in VHF Band III spectrum, have been running on a permanent basis in the metropolitan areas of Adelaide, Brisbane, Melbourne, Perth and Sydney since July 2009.

Following a public consultation process, in May 2015 the ACMA varied the digital radio channel plans for the five mainland capital cities to incorporate the technical parameters for in-fill transmitters used to boost coverage. These transmitters extended coverage of commercial and community digital radio services to a potential 264,000 listeners. Although digital radio services have not yet begun in Hobart, the ACMA also took the opportunity to update the Tasmania Digital Radio Channel Plan to provide for updated technical parameters and change the allotment of channels for digital radio in Hobart.

Trials of DAB+ are being conducted in Canberra and Darwin by the peak commercial radio body, Commercial Radio Australia (CRA).

Land mobile frequency coordination requirements

In September 2014, the ACMA sought comment on a proposed update to coordination requirements for land mobile services operating in the VHF Mid band, VHF High band and 400 MHz frequency band. The proposed updates were to support the implementation of changes to the 400 MHz frequency in response to the 400 MHz review, and included proposed updates to existing frequency-distance constraints using revised technical assumptions that more closely reflect digital technologies.

Submissions closed in November and updated frequency-distance constraints were finalised and released in June 2015. Discussion with respondents continues on other matters raised in submissions, with a view to finalising remaining matters in the next reporting period.

Ongoing review of spectrum planning and coordination frameworks

In addition to major spectrum projects, the ACMA is undertaking an ongoing review of spectrum planning, assignment and coordination frameworks. As part of this continuing process of improvement, the ACMA updated a number of coordination frameworks for apparatus licensing in 2014–15. This work will continue into 2015–16.

Five-year spectrum outlook

The *Five-year spectrum outlook 2014–18* was released in September 2014. The outlook outlines the ACMA's assessment of the demand for different parts of the radiofrequency spectrum and sets the key priority areas facing spectrum management in Australia. It provides an avenue for consultation with all spectrum users about emerging pressures for changing approaches to spectrum management and the ACMA's work plan. It is a living document and is open to comment at all times.

The outlook fulfils the ACMA's commitment to:

- > provide greater insight and transparency for industry stakeholders
- > facilitate discussion between the ACMA and stakeholders
- > provide a useful summary of important spectrum management policies and priorities.

In keeping with Program 1.1: Communications regulation, planning and licensing, the ACMA expects to release the 2015–19 edition of the outlook in the third quarter of 2015. It will take into account information from submissions received in response to the 2014–18 edition.

Mobile phone jammer trial at Lithgow Correctional Centre

On 24 September 2013, Corrective Services NSW (CSNSW) launched a field trial of mobile phone jammers at Lithgow Correctional Centre in New South Wales to assess the feasibility of blocking the reception of mobile phones as a law enforcement strategy.

To enable the field trial, the ACMA made the Radiocommunications (Field Trial by Corrective Services NSW of PMTS Jamming Devices at Lithgow Correctional Centre) Exemption Determination 2012. In response to a request from CSNSW, on 13 June 2014 the ACMA approved an extension of the trial until 30 September 2014.

On 20 October 2014, the ACMA made the Radiocommunications (Field Trial by Corrective Services NSW of PMTS Jamming Devices at Lithgow Correctional Centre) Exemption Determination 2014. This instrument gives CSNSW a further exemption for continued use of the mobile phone jammer system at LCC for a 12-month period, expiring on 31 October 2015.

CSNSW reported to the ACMA on the outcomes of the field trial in early 2015. The ACMA is considering the information provided by CSNSW, and the implications this may have on the future regulation of mobile phone jammers in correctional facilities.

1800 MHz band

There is increasing demand for access to spectrum in regional and remote areas from various industry sectors to deploy mobile broadband services. The ACMA has identified the 1710–1785 MHz and 1805–1880 MHz frequency ranges (the 1800 MHz band) as the most suitable candidate band to relieve this demand.

The ACMA has been working closely with industry and stakeholders to develop appropriate and effective strategies to enable access to the 1800 MHz band in regional and remote areas. The ACMA has stated that, in regional areas, spectrum licensing in this band would best accommodate emerging high-value uses of the band such as mobile services.

The ACMA has now begun the reallocation process of the regional 1800 MHz spectrum from apparatus to spectrum licensing.

In the case of 1800 MHz spectrum in remote areas, the ACMA has been working with all interested parties on a possible method for assigning apparatus licences to meet demand, which—in contrast to the situation in regional areas—is not expected to exceed the supply of spectrum.

Apparatus licences in the 3.5 GHz band

The Australian Communications and Media Authority (3.5 GHz frequency band) Direction 2014, made in October 2014, required the ACMA to take all steps necessary to enable apparatus licences of a type that would be appropriate for use in the nbn network to be issued in the frequency ranges 3400–3425 MHz and 3492.5–3542.5 MHz (the 3.5 GHz band). All necessary steps were completed by 30 April 2015. This included:

- > fixing a tax of \$0.0037/MHz/population for apparatus licences in the 3.5 GHz band
- > making RALI MS39, *Frequency Coordination and Licensing Procedures for Apparatus Licensed Public Telecommunications Services in the 3.5 GHz band*. RALI MS39 contains details on coordination criteria between devices operated under a 3.4 GHz band spectrum licence, 3.5 GHz apparatus licences and other relevant services operating in adjacent bands.

On 12 June 2015, the ACMA formally advised the minister that it had completed all steps necessary to fulfil the requirements of the direction.

International spectrum activities

The ACMA's international spectrum activities included active involvement in the preparatory work for the 2015 International Telecommunication Union (ITU) World Radiocommunication Conference (WRC-15), to be held in Geneva from 2–27 November 2015. In total, 95 Australian delegates participated in 46 international radiocommunications meetings, with 54 Australian contributions presented. This ranged from single delegates to ITU Radiocommunication Sector Study Groups to a delegation of 20 to the second session of the Conference Preparatory Meeting for WRC-15 (CPM15-2). The Australian delegation to CPM15-2 was instrumental in supporting established Australian views on WRC-15 agenda items at this penultimate ITU-R meeting to WRC-15.

One key meeting in which the ACMA participated was the fourth APT Preparatory Group for WRC-15 (APG15-4), held in Bangkok from 9–14 February 2015. As part of APG15-4, the ACMA, with assistance from DoC, held an information session on the future of Coordinated Universal Time (UTC). The session addressed issues to be considered at WRC-15 under agenda item 1.14, which defines UTC on the basis of the time kept by atomic clocks and recommends using leap seconds to maintain it close to Universal Time. The future of UTC will be a major issue at WRC-15 and the ACMA information session, which involved expert speakers from China, South Korea, Japan, Australia and the ITU, was a highlight of APG15-4. See also *International agenda and engagement* in Chapter 5.

Satellite coordination

The ACMA is responsible for fulfilling Australia's obligations as a member of the ITU for matters associated with the ITU-R. It supports the filing of Australian satellite networks with the ITU and actively works with prospective satellite operators in meeting these obligations. The ACMA also provides the interface with other ITU administrations in coordinating Australia's satellite spectrum requirements.

In the reporting period, the ACMA assessed 1,411 publications for proposed foreign satellite networks, initiating coordination processes (where necessary) with foreign administrations on their proposed satellite networks with Australian spectrum requirements and responding to their reciprocal requests of Australia. In addition, the ACMA also assisted Australian satellite operators with ongoing satellite coordination negotiations with other administrations. These roles help to protect Australian interests and maximise the benefits of spectrum/orbital resources through working cooperatively with other ITU Member Administrations.

The ACMA also provides ongoing advice to Australian Government agencies and the Australian space community on space radiocommunications.



Deliverable:

Minimisation of unacceptable interference to radiocommunications services

KPI:

The instances of unacceptable interference are low; and interference complaints are resolved quickly and in a cost-effective manner

Overview and significant outcomes

Spectrum planning arrangements are designed to ensure, to the extent possible, that licensed radiocommunications services are not subject to unacceptable levels of interference. The ACMA's regulatory regime uses technical standards and regulations to reduce the likelihood of interference while placing as little regulatory burden on industry as possible. Evidence-based, risk mitigation and management strategies are used to identify and prioritise this compliance and enforcement activity.

In 2014–15, the ACMA's major initiatives in this area included:

- > undertaking radiocommunications interference prosecutions
- > performing spectrum monitoring for special events
- > establishing the annual priority compliance areas.

Technical standards and regulations

The ACMA manages compliance with the Radiocommunications Act and subordinate instruments relating to the operation of radiocommunications transmitters and the supply of radiocommunications devices. It also administers mandatory regulatory arrangements that require specified equipment to meet technical standards and associated record-keeping and labelling requirements.

Radiocommunications

In 2014–15, the ACMA remade the Radiocommunications (Compliance Labelling – Devices) Notice 2014 and associated technical standards to comply with the sunset provisions of the *Legislative Instruments Act 2003* (LIA).

Electromagnetic compatibility

The ACMA manages electromagnetic compatibility (EMC) through the Radiocommunications Labelling (Electromagnetic Compatibility) Notice 2008.

The ACMA's technical standards for EMC reference technical standards developed by Standards Australia, and international standards developed by the International Electrotechnical Committee (IEC), International Special Committee on Radio Interference (CISPR) and European Telecommunications Standardisation Institute (ETSI). The standards list was updated during the reporting period to reference the current suite of international standards.

Electromagnetic energy

The ACMA's electromagnetic energy (EME) regulatory arrangements require radio transmitter installations and portable end-user equipment, such as mobile phone handsets, to comply with EME limits set out in the Australian Radiation Protection and Nuclear Safety Agency (ARPANSA) Radiation Protection Standard for Maximum Exposure Levels to Radiofrequency Fields—3 kHz to 300 GHz (2002). The ARPANSA Standard is based on guidelines from the internationally recognised International Commission for Non-Ionizing Radiation Protection (ICNIRP).

On 30 June 2014, the ACMA made the Radiocommunications (Compliance Labelling—Electromagnetic Radiation) Notice 2014 (the EME Labelling Notice) and the Radiocommunications (Electromagnetic Radiation - Human Exposure) Standard 2014 (the Human Exposure Standard), which were due to sunset in 2015. The new arrangements, which included minor variations, were implemented in 2014–15.

In the reporting period, the ACMA also signed a memorandum of understanding (MoU) with ARPANSA, under which the two agencies agreed to work together to develop clear public messaging about their EME responsibilities. The formal commitment between the two agencies is an extension of existing collaboration and information-sharing, and will help ensure that EME regulatory arrangements are developed from a sound evidence base.

Field-based activities and investigations

Radiocommunications interference management

The ACMA assesses complaints of interference and non-compliance. It can then prioritise the risk of interference and choose from a range of available regulatory responses.

Ongoing priorities for compliance activity include responding to complaints of interference to mobile carriers, including from:

- > Mobile repeaters—interference can be caused by the unlicensed use of mobile phone repeaters that may substantially disrupt mobile networks. Mobile phone carriers work with the ACMA to locate the cause of the interference.
- > Prohibited devices—the ACMA has arrangements with Australia Post to detect and seize prohibited devices travelling in the international mail stream. It has also established relationships with private international mail carriers and received in-principle agreement that they surrender any detected prohibited devices.

2014–15 priority compliance areas

The ACMA also manages and prioritises the enforcement of technical standards through priority compliance areas (PCAs), which in 2014–15 comprised:

- > technical regulation of lighting (particularly LED globes) and wireless microphones
- > EME compliance in the following areas:
 - > suppliers of Wi-Fi devices
 - > operators of wireless broadband and smart meter base stations
- > radiocommunications transmitter licensing compliance in the 400 MHz band.

Table 11 shows the ACMA's compliance and enforcement work in these areas for the last three years.

Table 11: Radiocommunications cases, 2012–13 to 2014–15

Action type	Number of actions		
	2012–13	2013–14	2014–15
Investigations	418	291	256
Advice notices issued	19	6	4
Warning notices issued	157	120	219
Infringement notices issued	1	11	17
Prosecutions commenced	0	5	3
Responses to interference	968	1,120	1,333
Warning notices issued	171	220	462
Advice notices issued	206	138	132
Mobile repeaters detected	83	123	138

Radiocommunications interference prosecutions

In 2014–15, of the three prosecutions begun into deliberate interference to radiocommunications, two cases concluded with convictions being recorded. The third is yet to be finalised. These involved:

- > prolonged interference to Victoria Police frequencies
- > deliberate interference to a Victorian taxi service
- > repeated complaints of harassing and offensive transmissions on the Citizen Band Radio Service in Adelaide.

Spectrum monitoring network

The ACMA manages and maintains a network of fixed, transportable and mobile monitoring sites across Australia. This spectrum monitoring network has primarily been used to support interference resolution and compliance management for radiocommunications services that operate in high-frequency (HF), very-high-frequency (VHF) and ultra-high-frequency (UHF) bands. It has also been used on an ad hoc basis to monitor TV reception quality over time in communities with reported TV reception difficulties.

The spectrum monitoring network supported the resolution of the radiocommunications cases listed in Table 11. It was also used to:

- > perform 88 signal monitoring-specific tasks
- > support 34 HF monitoring and High Frequency Direction Finding (HFDF) tasks.

In response to TV reception problems in 2014–15, the spectrum monitoring network was used:

- > to assess TV coverage reliability in Gulgong, Narromine and Yass in New South Wales
- > to assess the impact of unreliable signal input feed and ducting interference, and provide input to proposed planning solutions for improving reliability of TV coverage in Apollo Bay, Victoria
- > for long-term data collection and analysis to provide input to TV signal propagation studies in Lucas Heights, New South Wales.

Special events

As part of their risk management processes, organisers of the following special events contracted the ACMA to provide radiocommunications frequency coordination and interference resolution services:

- > Australian Motorcycle Grand Prix, Phillip Island, 17–19 October 2014
- > G20 Leaders Summit Brisbane, 12–16 November 2014
- > Australian Formula One Grand Prix, Melbourne, 12–15 March 2015.

The ACMA was also contracted to provide assistance during the major matches of the following special sporting events in Australia:

- > AFC Asian Cup, 9–31 January 2015
- > ICC Cricket World Cup, 14 February – 29 March 2015.

Each of these events attracted enormous international media interest, with an estimated global viewing audience of over a billion people.

Radiocommunications compliance laboratory

The ACMA's radiocommunications compliance laboratory carries out compliance testing of radiocommunications devices. Its main purpose is to support industry compliance with regulatory arrangements such as the radiocommunications standards compliance and labelling arrangements.

The laboratory also assisted with investigations being carried out by the ACMA, and federal and state police services. This included preparing seven evidentiary certificates and 12 technical assessment reports of radiocommunications devices.

The laboratory is accredited by the National Association of Testing Authorities (NATA) for assessing compliance to compliance levels two and three for the full range of ACMA standards and equivalent International standards.

Compliance forbearance

The ACMA's compliance and enforcement activities do not always result in actions being taken against those who are in breach of regulations. During the reporting period, a supplier of air band (aviation) radio transmitters self-reported that it had unintentionally been supplying non-compliant radios.

The ACMA conducted market research, considered submissions from industry and the Civil Aviation Safety Authority, and carefully analysed the nature of the technical non-compliance and its risk level. Ultimately, the ACMA determined that continued lack of access to several models of such radios would force industry to use non-compliant equipment sourced from overseas suppliers or curtail a range of airport operations.

The ACMA has for many years sought to avoid imposing unnecessary or counterproductive regulation. The government's emphasis on reducing red tape has strengthened the ACMA's resolve to ever more precisely target regulation so that only the minimum required intervention is imposed on industry. The end result was that the ACMA issued the supplier with permits to supply certain models of non-compliant radios and recommended to Standards Australia that the relevant technical standard be changed.

Telecommunications infrastructure regulation

Carriers' rights and obligations

Schedule 3 to the Telecommunications Act gives carriers the power to enter land in order to determine whether it is suitable for their purposes, install certain facilities on the land and maintain a facility that is situated on the land. The Telecommunications Code of Practice 1997 sets out the conditions with which carriers must comply in order to exercise their powers of entry and carry out authorised activities under Schedule 3.

The Telecommunications (Low-impact Facilities) Determination 1997 specifies the types of facilities (known as 'low-impact' facilities) that carriers are entitled to install without seeking state, territory or local government planning approval. Examples of low-impact facilities include small radiocommunications antennas and dishes that are erected on existing towers or buildings, underground cables and certain above-ground optical fibre facilities.

The ACMA may investigate suspected breaches of the Telecommunications Act, the Telecommunications Code of Practice and industry codes registered by the ACMA. However, complaints from land owners and occupiers about compliance with Schedule 3 and the Code of Practice are dealt with by the TIO.

In 2014–15, the ACMA received 11 enquiries from local councils, carriers, solicitors, landowners and members of the public about matters covered by Schedule 3 to the Telecommunications Act and the Code of Practice, not related to radiocommunications facilities.

Mobile phone base station deployment

The planning and installation of mobile phone network infrastructure is subject to industry code C564:2011 *Mobile Phone Base Station Deployment*. The industry code is registered by the ACMA under Part 6 of the Telecommunications Act and came into effect on 1 July 2012.

Under the industry code, carriers must take a consultative and precautionary approach to the deployment of mobile phone network infrastructure. Carriers must consult with local councils and the community on the placement of certain mobile phone facilities, typically low-impact facilities. Anyone not satisfied that a carrier has complied with the code may complain to the ACMA. In accordance with Part 26 of the Telecommunications Act, the ACMA may, on receipt of a complaint:

- > decide to investigate the matter
- > make preliminary enquiries of the respondent to decide whether to investigate the matter
- > decide not to investigate the matter.

The ACMA has the power to issue formal warnings and directions to carriers to comply with the code. It does not have the power to make a carrier relocate its facility.

In 2014–15, the ACMA received 31 enquiries about the industry code. Carriers conducted 5,867 consultations under the industry code during this period. The ACMA received an additional 10 enquiries about the deployment of fixed internet wireless facilities.



Deliverable:

Promotion of competition, efficiency and innovation in the Australian telecommunications industry

KPI:

Competition, efficiency and innovation in the Australian telecommunications industry is maximised, resulting in a simple and flexible numbering scheme

Overview and significant outcomes

The ACMA is required to make a plan for the numbering of carriage services in Australia and the use of numbers in connection with the supply of such services. The ACMA also manages the numbering resource and plans for new numbering developments in Australia.

In 2014–15, the ACMA's major initiatives in this area included:

- > awarding ZOAK Solutions Pty Ltd (ZOAK) the contract to provide allocation and administrative services for most of Australia's telephone numbers from August 2015
- > making of the Telecommunications Numbering Plan 2015.

Numbering reform activities

Between 2010 and 2012, the ACMA, as part of its Numbering Work Program, examined a wide range of issues related to the regulatory framework for telephone numbers, in light of deep changes in industry structures, service offers and consumer behaviour. The aim was to identify what, if any, changes were needed to enable flexible, efficient and effective numbering arrangements for the future communications environment.

One outcome of the Numbering Work Program was that the ACMA examined alternatives for the sustainable provision of numbering services in the long term. The ACMA concluded that it would be timely to test the market for the provision of a system to administer and allocate an expanded range of numbering services, compared to the allocation of freephone, local rate and premium rate numbers delegated to INMS at that time.

On 12 September 2014, following a competitive tender process, the Commonwealth awarded ZOAK the contract to provide allocation and administrative services for most of Australia's telephone numbers from August 2015.¹ ZOAK will provide services under delegation from the ACMA, in accordance with a contract with the Commonwealth.

In March 2015, the ACMA made the Telecommunications Numbering Plan 2015, which provides for the automation of numbering transactions from August 2015. It also enables over-the-counter allocation of smartnumbers, replacing the market-based auction allocation method that has been in operation since 2004.

In April 2015, the ACMA consulted on draft instruments that set charges for numbering transactions to apply from August 2015, receiving three submissions. The ACMA anticipates making the numbering charges instruments in July 2015.

¹ ZOAK will deliver allocation and administration services as a delegate of the ACMA for all number types specified in the Numbering Plan, except for international signalling point codes, mobile network codes and some special types of numbers (such as emergency service numbers).

In partnership with Communications Alliance, the ACMA expects to progress further work to streamline numbering arrangements during 2015–16, including changes to evolve the Numbering Plan to a more principles-based document supported by industry codes and guidelines.

New arrangements for mobile calls to 1800 and 13/1300 numbers

On 1 July 2014, the ACMA announced a new framework for call charges from mobile phones to 1800 (freephone) and 13/1300 (local rate) numbers. Developed in close consultation with the telecommunications industry and without direct regulatory intervention, the new arrangements take account of market changes in recent years and are intended to deliver a range of consumer benefits.

Mobile operators will continue to offer ‘13-friendly’ mobile plans in accordance with a guideline developed by Communications Alliance. Under these plans, calls to 13 and 1300 numbers will be charged against the included-value allowance of the plan, rather than billed separately.

From 1 July 2015, the overwhelming majority of mobile operators, including Optus, Telstra and Vodafone, will provide their customers free-of-charge mobile calls to 1800 numbers. A small number of mobile providers have yet to implement this capability for their customers. The ACMA will continue to work with Communications Alliance and the Australian Communications Consumer Action Network (ACCAN) to encourage these providers to implement these arrangements in a timely manner.

These initiatives will work in conjunction with other protections—notably call and data usage alerts from mobile providers—now required under the Telecommunications Consumer Protections (TCP) Code.

The ACMA and industry will monitor how these issues work in practice so that consumers’ experience is improved in both the short and long term.

Numbering Advisory Committee

The Numbering Advisory Committee (NAC) is a formally constituted advisory committee to the ACMA and comprises representatives of the telecommunications industry, telecommunications users, community groups and government. The NAC provides advice and recommendations on issues related to the ACMA’s numbering functions, with the objective of improving the benefits to suppliers and users of carriage services, and facilitating competition.

The NAC met on two occasions during 2014–15. It provided advice on the making of the Numbering Plan, the proposal to remake numbering charges and a range of other numbering matters. The Numbering Services Implementation Steering Committee was formed under the auspices of the NAC to guide the development of, and transition to, the new numbering system.



Deliverable:

Administration of licensing and number allocation arrangements

KPI:

In allocating or renewing broadcasting, telecommunications and radiocommunications licences and numbers, administrative costs on industry and citizens are minimised

Overview and significant outcomes

The ACMA has responsibility for allocating and renewing radiocommunications licences, including apparatus, spectrum and class licences; broadcasting licences including temporary community broadcasting, community radio broadcasting and commercial and community television licences; telecommunications licences, including carrier licences and nominated carrier declarations; and number allocations.

In 2014–15, the ACMA's major achievements in this area included:

- > completion of expiring spectrum licence processes in the 800 MHz and 1800 MHz bands, and in part of the 2.3 GHz band
- > 400 MHz band implementation.

For information on numbering reform activities, see the deliverable *Promotion of competition, efficiency and innovation in the Australian telecommunications industry*.

Radiocommunications licensing

Apparatus licensing

Apparatus licences can be issued for any period ranging from one day to a maximum of five years. The majority of licences are for one year with annual renewals thereafter.

The ACMA issues apparatus licences that require frequency assignment coordination (assigned licences), as well as apparatus licences where no frequency assignment coordination is required (non-assigned licences).

The ACMA's key performance indicator (KPI) for issuing licence applications requiring frequency assignment is to have completed 60 per cent of applications within 30 days of receipt. For licence applications not requiring frequency assignment, the ACMA's KPI is to complete 100 per cent of applications within 14 days of receipt.

The ACMA is undertaking a major project — Project HELM — to replace its ageing spectrum management information systems. Development and testing of the apparatus licensing component of the system was an important deliverable for Project HELM in 2014–15.

The need for expert staff to support Project HELM during 2014–15 reduced the ACMA's ability to meet its KPI targets, with:

- > 27.1 per cent of assigned licence applications completed within 30 days
- > 71.5 per cent of non-assigned applications completed within 14 days.

The ACMA worked with stakeholders, including accredited persons, to minimise the impact of delays in processing apparatus licence applications.

New and renewed licences

In 2014–15, 15,613 new apparatus licences were issued. This increased the number of current licences to 161,737 at 30 June 2015 (see Table 42 in Appendix 4). During the reporting period, 147,524 licences were renewed. Over the same period, the annual number of new and renewed apparatus licences issued averaged 159,881.

Price-based apparatus licence allocations—LPON licences

Following the ACMA's review into the operation of low-power open narrowcasting (LPON) services, which began in 2013 and concluded in early 2014, the ACMA suspended its usual practice of offering to allocate LPON licences and holding auctions for competing applications on a three-monthly basis. Instead, it began a program of allocating LPONs in areas where Band II television services had ceased operation. The ACMA held auctions and allocated licences in south-west Western Australia in July 2014, and central and eastern New South Wales from September to November 2014. Licences were allocated in Townsville and Renmark/Loxton during April and May 2015, without the need to hold auctions. As a result of this process, the ACMA allocated an additional 138 LPON licences, raising revenue of \$196,550.

400 MHz band implementation

The 400 MHz band implementation process has provided lengthy lead times for each milestone to allow licensees in industry and government to identify their requirements, budget and plan on how best to meet them, and implement network upgrades or replacements. Almost all licensees needing to meet the first milestone requirements (mainly involving bandwidth reduction) had made the necessary changes to their networks in 2013.

In 2014–15, the ACMA continued to facilitate transition in the 400 MHz band through a suite of planning, policy and pricing initiatives, including:

- > Undertaking stakeholder engagement activities to raise awareness of upcoming changes, including holding industry tune-ups, meetings and discussions with individual licensees to help them understand their transition requirements and options.
- > Making regular updates to web material and promoting an online tool for licensees to determine their particular transition requirements.

- > Consulting on applying annual taxation increases in the high-density areas of the band to progressively move the apparatus licence tax to opportunity cost.
- > Offering exceptions to licensees having difficulty meeting transition time frames.
- > Monitoring transmissions in the 400 MHz band in Sydney and Melbourne to check that only licensed transmitters were operating.

Implementation of the second milestone began in Adelaide, Brisbane, Melbourne, Perth and Sydney in January 2015. This milestone facilitates government spectrum harmonisation and use of new and emerging technologies in 450–470 MHz. The move to harmonised government spectrum gives government agencies the opportunity to enhance interoperability within and between state, territory and federal emergency services. The ACMA continues to work with industry and government to facilitate and support preparation for the changes that will occur from 2015 to 2018.

In August 2012, the ACMA implemented the first increment in the licence tax rate for high-density areas of the 400 MHz band, based on opportunity-cost principles. Further proposed increases have been signalled. While monitoring suggests that congestion has not yet been removed, some intended effects are occurring—for example, reduced licence numbers and rotation from low- to high-value uses. As there is no congestion in remote areas of Australia and little risk of congestion emerging in the foreseeable future, opportunity cost is low. This means it may be appropriate to reduce the licence tax rate. The ACMA is reviewing the submissions it received about these proposals in August 2014 and anticipates that it will make announcements in 2015–16.

The ACMA understands that transitioning to the new arrangements remains challenging for many users, and continues to work closely with licensees and accredited persons to support transition arrangements. The final outcomes of the review will harmonise government spectrum, as well as increase technology flexibility and efficiency of allocation and use. Once transition is achieved, the need for further regulatory intervention in the band is expected to be low.

Spectrum licensing

Expiring spectrum licences

Fifteen-year spectrum licences were first issued in the late 1990s and early 2000s, and some have now expired or are approaching expiry. Some of these spectrum-licensed bands are used to deliver high-value telephony and broadband services.

In 2012, the minister made a 'class of services' determination for some of these spectrum-licensed bands that it would be in the public interest to reissue licences to incumbent licensees, if they have used the licence to provide the following services:

- > mobile voice and data communications services in the 800 MHz, 1800 MHz and 2 GHz bands
- > wireless broadband services in the 2.3 GHz and 3.4 GHz bands
- > satellite services in the 27 GHz band.

At the same time, the minister also directed the ACMA as to the value of spectrum in each of the bands mentioned above. The direction requires the ACMA to reflect this valuation in the spectrum access charges it fixes under section 294 of the Radiocommunications Act.

Where licences are not reissued, the ACMA will prepare reallocation processes. The ACMA's policy is to give both incumbent and prospective licensees certainty, where possible, on the outcome of expiring spectrum licences in each band approximately 18 months before licence expiry.

The ACMA has completed the reissue process for spectrum licences in the 800 MHz and 1800 MHz bands, and 2.3 GHz band. This has resulted in approximately \$45.5 million in revenue from the expiring spectrum licence process during 2014–15.

Table 12 provides a summary of the spectrum-licensed frequency bands and bandwidths, the status (whether reissue has occurred or the impending expiry date) for licences in each band and the type of service for which the applicable technical framework is optimised.

Spectrum licence trades

Spectrum licences can be traded in part or in whole to others by geographic area and bandwidth, and can be divided or amalgamated. The ACMA did not trade any spectrum licences during 2014–15.

Table 12 : Expiry of spectrum licences

Band	Frequencies	Expiry	Main use
800 MHz	825–845 MHz 870–890 MHz (paired)	Reissued	Public mobile telephony (3G, LTE)
1800 MHz	1710–1755 MHz 1805–1850 MHz (paired)	Reissued*	Public mobile telephony (LTE, GSM, GSM-R) [^]
28 and 31 GHz	27.5–28.35 GHz (unpaired) 31.0–31.3 GHz (unpaired)	Reverted to apparatus licensing	Satellite services
1800 MHz	1755–1785 MHz 1850–1880 MHz (paired)	Reissued	Public mobile telephony (LTE, GSM, GSM-R)
2.3 GHz	2302–2400 MHz (unpaired)	Reissued*	Wireless access services (LTE)
3.4 GHz	3425–3442.5 MHz 3475–3492.5 MHz (paired) 3442.5–3475 MHz 3542.5–3575 MHz (paired)	Expires December 2015**	Wireless access services (LTE)
27 GHz	26.5–27.5 GHz (unpaired)	Expires January 2016	Satellite services
2 GHz	1900–1920 MHz (unpaired) 1920–1980 MHz 2110–2170 MHz (paired)	Expires October 2017	Public mobile telephony (3G, LTE)
20 and 30 GHz	20.2–21.2 GHz 30–31 GHz (paired)	Expires April 2021	Satellite services

*Some licensees chose not to seek reissue.

**Some licensees chose not to accept the offer of reissue, while some are still to complete the reissue process.

[^]GSM-R is a system based on the GSM standard that provides communication and control for railway traffic and signals.

Class licensing

Low interference potential devices

Low interference potential devices include a wide range of low-power radio transmitters used by the public every day, such as garage door openers, wireless local area networking equipment (such as Wi-Fi and Bluetooth devices) and wireless identification tags. Operation of these common devices without individual coordination is accomplished through class licensing. The ACMA's class licensing arrangements provide a no-cost-to-the-user authorisation to operate such equipment, without the need to issue individual licences.

The Radiocommunications (Low Interference Potential Devices) Class Licence 2000 (the LIPD Class Licence) is regularly varied to maintain currency and keep pace with technological developments. The ACMA publicly consulted on a proposed remaking of the LIPD Class Licence on 17 December 2014, including updated arrangements for wireless microphones, and the use of short-range low-power devices using ultra-wide band (UWB) technology. Submissions closed on 6 March 2015. The ACMA expects to complete the update process and make a new LIPD Class Licence by the end of the third quarter of 2015.

Accredited persons scheme

The accredited persons (APs) scheme provides a market-based solution for frequency coordination and device registration. Under the scheme, the ACMA accredits appropriately qualified persons to issue frequency assignment certificates for apparatus licences and interference impact certificates for spectrum licences. Since the scheme's introduction, radiocommunications licensees have seen the benefit of using the services of appropriately qualified APs. APs now undertake the majority of frequency assignment activity for the Australian radiocommunications sector.

In 2014–15, the total number of APs increased from 41 to 47 (see Table 13) with the accreditation of six new persons. With the percentage of assignment activity performed by APs continuing to grow—increasing by five per cent in 2014–15 (see Table 14)—the AP scheme is considered to be operating effectively.

APs register all devices that require authorisation to operate under a spectrum licence, supporting the self-regulatory approach to spectrum management introduced in 1997. This approach allows licensees to take responsibility for much of the administration of their spectrum licences. In 2014–15, APs registered 163,424 devices operated under spectrum licences.

Marine radio certificates of proficiency and operator examinations

The Australian Maritime College (AMC) in Launceston has provided marine radio operator certification and examination services on behalf of the ACMA since 2002. Under this arrangement, the AMC is also responsible for promoting the certification services and keeping examination methods relevant and accessible to marine radio users.

Table 15 details activity levels for the AMC's last two financial years (January–December).

Table 13: Number of APs, 30 June 2011 to 30 June 2015

30 June 2011	30 June 2012	30 June 2013	30 June 2014	30 June 2015
57	53	39	41	47

Table 14: Assignments registered, 2010–11 to 2014–15

	2010–11	2011–12	2012–13	2013–14	2014–15
Frequency assignments registered by APs	16,278 72%	20,544 77%	19,040 80%	20,230 83%	23,733 88%
Frequency assignments performed by the ACMA	6,272 28%	5,978 23%	4,627 20%	4,198 17%	3,275 12%

Review of marine radio operator qualifications for recreational boaters

In October 2012, the ACMA published the outcomes of its review of regulatory arrangements for VHF marine radio operator qualifications for recreational boaters. Outcomes were that the ACMA would:

- > Coordinate the development and implementation of the Australian Waters Qualification (AWQ), which will become the new mandatory qualification for recreational boaters using VHF marine radio channels within Australian territorial waters.
- > Align its remaining marine radio certificate of proficiency framework with the Maritime Training Package administered by the Transport and Logistics Industry Skills Council (TLISC) in the longer term.

The ACMA has facilitated the development of the proposed AWQ syllabus with extensive input from interested marine safety and training stakeholders. The TLISC included the AWQ in the Maritime Training Package on 27 February 2015. The AWQ is also expected to be included in the Radiocommunications (Maritime Ship Station—27 MHz and VHF) Class Licence in July 2015.

Amateur radio operator examination services

The Wireless Institute of Australia (WIA) has provided examination services to the amateur radio community on behalf of the Australian Government since 1991. The WIA also issues amateur certificates of proficiency, administers amateur call signs and makes recommendations to the ACMA about their allocation.

The ACMA is responsible for the licensing of amateur transmitters. During 2014, the

WIA conducted 884 amateur examinations. Table 16 details the number of amateur certificates of proficiency issued based on the results of these examinations. Some amateurs may have needed to successfully undertake more than one examination to qualify for the relevant certificate of proficiency.

The WIA also made 1,065 recommendations on call sign allocation. The ACMA allocated 884 call signs based on these recommendations and approved 189 call sign changes.

Broadcasting licensing

In 2014–15, the ACMA:

- > issued 19 transmitter licences for national radio and television services
- > issued five transmitter licences for commercial radio and television services
- > issued 406 broadcasting retransmission licences
- > varied 718 radio and television apparatus licences
- > issued 131 special event broadcasting licences for radio and television services.

Temporary community broadcasting licences

Temporary community broadcasting licences are allocated for a maximum 12-month licence period. During the reporting period, the ACMA allocated 91 temporary licences. As at 30 June 2015, there were 94 temporary licences.

Table 15: Marine radio operator certification and examination services—activity levels, 2013 and 2014

	2013	2014
Total applications received		
Marine Radio Operators Certificates of Proficiency (MROVP)	4,074	3,815
Marine Radio Operators VHF Certificate of Proficiency (MROVCP)	1,537	2,044
Marine Satellite Communications Certificates	40	33
Total handbook sales		
Marine Radio Operators Handbooks	2,878	3,616
Marine Radio Operators VHF Handbooks	2,122	2,524

Source: Office of Maritime Communications Annual Performance Report 1 January to 31 December 2014.

Community radio broadcasting licences

During the reporting period, the ACMA:

- > decided not to allocate the community radio broadcasting licences for Coffs Harbour (New South Wales) and Geraldton (Western Australia)
- > renewed 61 community radio broadcasting licences, of which none were remote Indigenous broadcasting services.

There were 358 community radio broadcasting licences at 30 June 2015, of which 72 were remote Indigenous broadcasting services.

Commercial radio broadcasting licences

During 2014–15, the ACMA renewed 42 commercial radio broadcasting licences for services using the broadcasting services bands (BSB). No new commercial radio broadcasting licences were allocated for services using the BSB during the reporting period.

As at 30 June 2015, there were 273 commercial radio broadcasting licences.

Commercial television broadcasting licences

As at 30 June 2015, there were 64 commercial television broadcasting licences.

During 2014–15, the ACMA renewed eight commercial television broadcasting licences.

Community television broadcasting licences

There were 54 community television broadcasting licences at 30 June 2015, of which 51 were remote Indigenous broadcasting services. The other three services were in Brisbane, Melbourne and Sydney.

Community television trial

During 2014–15, the ACMA decided to extend community television trials in Adelaide and Perth for a further 12-month period from 1 January 2015 to 31 December 2015.

Telecommunications licensing

Carrier licensing

The ACMA granted 27 carrier licences in 2014–15, all within the statutory 20-day time frame. This is an increase from 2013–14, when 22 licences were issued. As at 30 June 2015, there were 229 licensed carriers in Australia.

A licensed carrier can surrender its licence by providing a written notice to the ACMA. In 2014–15, four carrier licences were surrendered. In addition, two carrier licences were cancelled as the corporation holding the licences was deregistered by the Australian Securities and Investments Commission.

The ACMA has issued 135 nominated carrier declarations from 1 July 1997. In 2014–15, the ACMA issued six nominated carrier declarations and revoked one. As at 30 June 2015, there were 79 nominated carrier declarations in force.

Table 16: Amateur certificates of proficiency issued, 2013–14 and 2014–15

Certificate level	Certificates issued	
	2013–14	2014–15
Foundation	366	395
Standard	115	108
Advanced	116	89
Total	597	592

Source: Wireless Institute of Australia Annual Performance Report, June 2015.

Table 17: Quantity of numbers allocated by number type during 2014–15

Type of number	CSP allocated numbers	Quantity of numbers allocated
Geographic	11	1,572,100
Digital mobile	3	1,200,000
Mobile network codes	1	1
Pre-selection over-ride code	2	2
Total numbers allocated		2,772,103

A complete list of carrier licences and nominated carrier declarations granted in 2014–15 is provided at Appendix 4.

The ACMA issued three trial certificates during 2014–15, compared with one in the previous reporting period.

Number allocations register

The ACMA maintains a register of numbers allocated to CSPs and numbers that have been permanently transferred from one CSP to another. The information is contained in a database known as the Online Numbering System (NUMB). CSPs use the register to perform functions such as routing and billing, and to apply, transfer and surrender numbers. The ACMA uses NUMB to administer the annual numbering charge (ANC). From August 2015, the register of numbers will be provided by ZOAK Solutions as part of its contract to provide allocation and administrative services to the Commonwealth.

Numbering transactions

During 2014–15, the ACMA assessed 64 separate applications for numbers from 13 different CSPs. The most common number types allocated remain geographic and digital mobile numbers.

The ACMA met its statutory requirements and KPIs by processing numbering applications within the 10-day statutory time frame. The time taken to process routine applications was approximately five working days, compared with the average of 7.4 working days for 2013–14. In 2014–15, the ACMA allocated:

- > 1,572,100 geographic numbers—119,100 more than the 1,453,000 geographic numbers allocated in 2013–14
- > 1,200,000 digital mobile numbers—1,420,000 fewer than the 2,620,000 digital mobile numbers allocated in 2013–14.

Table 17 shows the amount of numbers allocated by number type in the reporting period.

Table 18: Quantity of numbers surrendered by number type during 2014–15

Type of number	CSPs surrendering numbers	Quantity of numbers surrendered
Data network service	2	301,000,000
Data network access	1	9,000
Digital mobile service	1	200,000
LICS	2	2,000
Total numbers surrendered		301,211,000

Table 19: Quantity of numbers transferred by number type during 2014–15

Type of number	CSPs transferring numbers	Quantity of numbers transferred
Geographic	7	103,100
Mobile	2	3,100,000
Total numbers transferred		3,203,100

Table 20: Quantity of numbers allocated by INMS by number type and digit length during 2014–15

Type of number	Quantity of numbers allocated
Freephone and local rate (1800, 1300, 13)	28,256
Premium rate numbers (six- and eight-digit 19 numbers)	79
Total numbers allocated	28,335

Table 21: Quantity of numbers surrendered by INMS by number type and digit length during 2014–15

Type of number	Quantity of numbers surrendered
Freephone and local rate (1800, 1300, 13)	27,617
Premium rate numbers (six- and eight-digit 19 numbers)	258
Total numbers surrendered	27,875

During 2014–15, the ACMA received six applications to surrender numbers from six CSPs. There were 53 permanent transfers of numbers between CSPs in 2014–15. Table 18 shows the numbers surrendered by number type and Table 19 shows the numbers transferred by number type. Some CSPs transfer or surrender multiple number types.

INMS is contracted to the ACMA to provide delegated services to industry for freephone (1800), local rate (13) and six- and eight-digit premium rate numbers. Services undertaken by INMS include number allocations, withdrawals, reservations and placements in quarantine. Table 20 shows the quantity of numbers allocated by INMS and Table 21 shows the quantity surrendered in 2014–15, by number type.

Portability

Number portability allows a customer to retain his or her existing telephone number when changing CSP. Number portability is available for local, mobile, and freephone and local rate numbers.

The ACMA monitors the effectiveness of porting arrangements, including CSP compliance with the arrangements specified in the Numbering Plan and industry codes that set out the procedures for number portability.

In 2014–15, the ACMA continued to work with Communications Alliance and industry to identify regulatory issues that may emerge with portability involving services on the nbn network.

The ACMA also receives and handles enquiries and complaints about number portability from industry and consumers, with 148 contacts in 2014–15.

Where appropriate, the ACMA may also grant an exemption from the number portability requirements. No exemptions from number portability were sought or granted in 2014–15.

Pre-selection

CSPs are required to make pre-selection available on request for many standard telephone services. Pre-selection includes national long-distance calls, international calls and mobile calls, but not local calls.

Under the Telecommunications Act, the ACMA is able to exempt a carrier/CSP from the obligation to provide pre-selection. No exemptions were sought or granted during 2014–15 and no carriers/CSPs have existing exemptions in place.

In March 2015, the ACMA made the Telecommunications (Provision of Pre-selection) Determination 2015 as the existing instruments for pre-selection were due to sunset on 1 April 2015. The new instrument substantively incorporates the content of the previous instruments.

In 2014–15, the Telecommunications Act was amended by Parliament to limit pre-selection to existing networks and not extend it to most new networks (for example, the nbn network).

Submarine cable protection zones

Submarine cables carry the bulk of Australia's voice and data traffic and contribute significantly to the Australian economy. Due to their size and location on the seabed, these cables are vulnerable to damage from activities such as the anchoring of ships, some types of fishing, dumping of materials, dredging and mineral exploration.

Schedule 3A of the Telecommunications Act enables the ACMA to declare protection zones over nationally significant cables and to prohibit or restrict activities that pose a risk of damaging cables in these zones. The legislation establishes offences for damaging a cable or breaching prohibitions and restrictions, and provides penalties for these offences. Australia has three submarine cable protection zones—two off the Sydney coast and one off the Perth coast.

No requests for additional submarine cable protection zones were considered during 2014–15.

Submarine cable installation permits

Carriers are required to apply to the ACMA for a permit to authorise installation of a submarine cable in Australian waters.

Depending on the location of a proposed cable, a carrier may apply for a protection zone permit to authorise installation of the cable:

- > in a protection zone
- > in both a protection zone and in Australian waters that are not in a protection zone and that are not coastal waters.

Carriers may also request a non-protection zone permit to authorise the installation of an international submarine cable in Australian waters that are not in a protection zone and are not coastal waters.

In 2014–15, there was continued interest among cable consortiums in establishing new international cables off the western coast of Australia, motivated in part by increasing global demands for superfast broadband services and the need to provide a reliable alternative to the existing SEA-ME-WE3 cable. There was also some niche interest in providing additional capacity for oil and gas companies operating along the north-western coast of Australia.

The ACMA granted one PZ permit during 2014–15 to install an international submarine cable to Jakarta and Singapore via the Perth Protection Zone. It also granted three NPZ permits, which authorise the installation of international submarine cables landing off Perth, Onslow and Port Hedland in Western Australia.

The ACMA approved four separate requests to extend the duration of existing PZ and NPZ permits for an international cable to be installed between Perth (via the Perth Protection Zone) and Singapore. Long lead times for securing international regulatory approvals and project financing can result in significant delays for cable installation schedules.



Deliverables:

Provision of appropriate and reasonable support to law enforcement, emergency services and national security

Work in partnership with industry to improve the performance of Australia's emergency call services

KPI:

Law enforcement, emergency services and national security providers are appropriately and reasonably supported by the ACMA and telecommunications industry

Overview and significant outcomes

Agencies involved in law enforcement, national security and emergency services have special operational requirements delivered by the telecommunications industry. The ACMA administers the applicable obligations under the Telecommunications Act and liaises with representatives of agencies and the telecommunications industry.

During the reporting period:

- > the ACMA introduced further changes to enable customer identity verification by mobile providers at the time of activation of prepaid services
- > mobile carriers introduced a new capability that allows emergency service organisations to obtain better location information during Triple Zero calls
- > the ACMA continued to facilitate transition in the 400 MHz band, which is enhancing interoperability with and between state, territory and federal emergency services. This is covered under *400 MHz band implementation* in the deliverable *Administration of licensing and number allocation arrangements*.

Law enforcement and national security

Supporting law enforcement and national security agencies

The telecommunications industry, including internet service providers (ISPs), is obliged to provide reasonably necessary assistance to law enforcement and national security agencies under section 313 of the Telecommunications Act. This assistance most commonly involves providing information about consumers of telecommunications services and their communications for the purposes of:

- > enforcing the criminal law
- > enforcing laws that impose a pecuniary penalty

- > assisting the enforcement of the criminal laws in force in a foreign country
- > protecting the public revenue
- > safeguarding national security.

During the reporting period, the Attorney-General's Department (AGD) did not refer any carriers or CSPs to the ACMA for enforcement action for refusing to provide an agency with such assistance.

Identity-checking requirements for prepaid mobile phone services

The ACMA is responsible for making and administering a determination that requires CSPs to obtain and verify identity information about the purchasers or service activators of prepaid mobile services.

On 15 December 2014, the ACMA amended the Telecommunications (Service Provider—Identity Checks for Prepaid Mobile Carriage Services) Determination 2013 under section 99 of the Telecommunications Act. These changes allow mobile providers to verify a person's identity using two new methods:

- > confirming a customer's existing prepaid mobile account
- > sighting identification at the mobile provider's shopfront at the time the service is activated.

The new types of identity verification add to the six methods introduced in October 2013 that enable identity verification by the mobile provider itself at the time the service is activated, instead of identity-checking by third parties at the point of sale.

The ACMA consulted on the amendments with a range of interested parties including the AGD, law enforcement agencies, the Office of the Australian Information Commissioner and consumer advocacy groups.

Interception exemption for trial services

Section 193 of the *Telecommunications (Interception and Access) Act 1979* gives carriers the opportunity to trial new services before committing expenditure on interception capability. The ACMA can grant an exemption from the obligation to provide interception capability if, after consulting with appropriate interception agencies, it is satisfied that this is unlikely to create a risk to national security or law enforcement.

There were two exemptions granted during 2014–15 relating to a single program of trial services.

Disclosure of customer information to law enforcement and national security agencies

Customer information provided by telecommunications carriers and CSPs to law enforcement and national security agencies is protected under Part 13 of the Telecommunications Act. Carriers and CSPs are prohibited from disclosing that information to other parties except in limited circumstances. Those circumstances generally relate to:

- > assisting in investigations by law enforcement or national security agencies, or the ACMA, ACCC, TIO or TUSMA

- > assisting where there is an imminent threat to a person's life or health
- > satisfying the business needs of other carriers and CSPs.

The ACMA is required under paragraph 57(2)(f) of the ACMA Act to include in its annual report information on disclosures of customer information made during the reporting year. See Appendix 11 for the number and type of disclosures made during 2014–15, as reported to the ACMA under section 308 of the Telecommunications Act.

Disclosure data for telephone-based emergency warning systems

Part 13 of the Telecommunications Act allows information contained in the Integrated Public Number Database (IPND) to be disclosed for the testing and operation of telephone-based emergency warning systems by state and territory governments.

Appendix 11 provides the number of telephone numbers that have been disclosed for this purpose in the reporting period, a description of the emergency or likely emergency, and the location and number of persons to whom the information was disclosed under subsections 295V(1) or 295V(2) of the Telecommunications Act.

Integrated Public Number Database

The IPND is an industry-wide database of all listed and unlisted public telephone numbers. It was established in 1998 and is currently managed by Telstra under the Carrier Licence Conditions (Telstra Corporation Limited) Declaration 1997. Law enforcement agencies and emergency services regularly access customer data from the IPND and it is critical that the data is accurate for these purposes.

The ACMA continued to contribute to the IPND review conducted by DoC. The IPND review report was released on 7 May 2015.

CSP compliance with IPND requirements

The ACMA's compliance program seeks to improve compliance by CSPs with their IPND-related regulatory obligations, and thereby improves the quality and completeness of data contained in the IPND.

In 2014–15, a key compliance activity was to monitor, on a monthly basis, the percentage of customer records with one or more errors, as identified by the IPND Manager that each data provider has in the IPND. This monitoring resulted in the ACMA raising compliance issues with 16 CSPs. All 16 CSPs contacted by the ACMA have taken steps to improve the quality of the customer data they provide to the IPND Manager.

Southern Phone Company enforceable undertaking and direction to comply with TCP Code

In May 2015, the ACMA directed Southern Phone Company (SPC) to comply with clause 4.6.3 of the TCP Code (C628:2012), following an investigation that found SPC failed to protect the privacy of its customers' personal details after it incorrectly classified 3,869 silent numbers in the IPND. The error resulted in those silent numbers, and the associated name and address details, being published in authorised public number directories, but not in the White Pages produced by Telstra.

The ACMA also found SPC had breached the Telecommunications Act and the IPND Industry Code (C555:2008) by failing to provide accurate information to the IPND. The ACMA subsequently accepted an enforceable undertaking from SPC to address the non-compliance with the IPND requirements under the Telecommunications Act.

The enforceable undertaking commits SPC to:

- > upgrade its data collection processes
- > engage an independent auditor to review its IPND processes
- > instigate a comprehensive education and training program
- > regularly report to the ACMA for two years.

SPC cooperated fully with the ACMA during the investigation and acknowledged that the ACMA had reasonable grounds to make the findings.

IPND scheme

The IPND scheme allows for the assessment of applications for authorisation for public number directory publishers and people conducting research of a kind specified by the minister as being in the public interest. Part 13 of the Telecommunications Act provides for the ACMA to administer the IPND scheme.

During the reporting period, the ACMA varied authorisations granted to Fleurieu Link and Local Directories to further support the publication of public number directories. At 30 June 2015, six entities held authorisations to access IPND data for the purpose of publishing public number directories, while no research authorisations were in place.

Emergency call service

The emergency call service is a national operator-assisted service that connects emergency callers free-of-charge to state and territory emergency service organisations (ESOs)—police, fire and ambulance. The service is provided by the following emergency call persons:

- > Telstra, for the emergency service numbers 000 and 112
- > Australian Communication Exchange, for the emergency service number 106, used by people who are deaf or have a hearing or speech impairment.

The ACMA has been contributing to a review of the Emergency Call Person (ECP) for 000 and 112 (also referred to as the national Triple Zero operator) begun by DoC in July 2014.

Emergency Call Service Advisory Committee

The ACMA convenes the Emergency Call Service Advisory Committee (ECSAC) as a formally constituted advisory committee. ECSAC provides a forum for representatives of the telecommunications industry, emergency call persons and emergency service organisations to provide advice to the ACMA and discuss priority issues affecting the operation of the service. ECSAC met once in 2014–15 and provided advice on a range of matters. Details of ECSAC members are provided at Appendix 2.

Reducing the volume of non-emergency calls

An ongoing objective for emergency call service delivery has been to reduce the volume of calls to Telstra as the ECP for 000 and 112 that are not related to an emergency. Of the 8.4 million calls made to the ECP during 2014–15, 5.88 million were connected through to an ESO.

Calls that are categorised as ‘non-emergency’ include instances of accidental calls (a particular issue with mobile phones), nuisance calls, calls for assistance that are not time-critical and calls to services that are not accessible through the emergency call service, such as state emergency services.

Since Telstra’s introduction of a short recorded voice announcement for the Triple Zero service on 19 December 2008, the number of calls to Triple Zero reaching the ECP has reduced by about 30 per cent, without genuine calls being affected.

The ACMA is continuing to monitor the results of an escalated warning process, which is managed by Telstra as the ECP and the three mobile network owners. These processes can lead to a mobile handset being blocked from making most calls if it is used to make repeated non-emergency calls to Triple Zero. Experience is showing that the risk of account suspension and police referral is acting as a significant deterrent. On average, 99 per cent of callers making repeated non-emergency calls are deterred from further misuse after receiving a warning from the ECP.

Improved mobile location for emergency service organisations

In October 2014, the mobile carriers introduced a new capability that allows ESOs to obtain access to cell tower—or better location—information during the actual Triple Zero call. While in most cases callers can provide their location, in some cases they are unaware of their location or unable to pass on information because they are stressed, disoriented or unfamiliar with the area. Improved mobile caller location helps emergency services to locate callers and provide emergency assistance as quickly as possible.

The ACMA has been keen to facilitate this public safety initiative, and recognises the investment of significant resources and expertise by the mobile carriers and the ECP for 000. The next step in improving mobile location information is the extraction and automatic transfer of GPS information from the mobile customer’s handset for access by ESOs.

Awareness-raising activities

During the reporting period, the Triple Zero Awareness Work Group, an ECSAC working group, was active in developing initiatives aimed at improving awareness of Australia’s emergency call service, particularly among children. In the first of what is expected to be numerous agreements, the Triple Zero Kids’ Challenge has been licensed to the Queensland Department of Education for use in the primary school curriculum and a teachers’ guide developed. The Triple Zero Kids’ Challenge aims to educate children aged between five and 10 about the emergency call service. Over one million games have been played since its launch in May 2010.

On 17 December 2014, the ACMA released an infographic promoting the importance of customers keeping their address details up to date with their CSP. The infographic, which featured the Emergency+ app and Emergency Alert system, was viewed by more than 190,000 people on Facebook during December 2014. A second infographic tackled some of the common myths about calling Triple Zero from a mobile phone. This infographic, released on 4 June 2015, reached over half a million people during its first week on Twitter and was viewed by more than 300,000 Facebook users.

Emergency+ app

The Triple Zero Awareness Group oversaw the introduction of two new language translations for the Emergency+ app in December 2014. When activated, the Emergency+ app gives users their GPS reference, which they can provide orally to an emergency call-taker to pinpoint their physical location. The app also contains contact numbers and a short explanation of when to call non-emergency numbers such as the Police Assistance Line and the national State Emergency Service (SES) number. There have been almost 280,000 downloads of the Emergency+ app since its launch.

Complaints and investigations about the Triple Zero service

During the reporting period, the ACMA received a small number of complaints and enquiries about the Triple Zero service. Most of these related to the handling of calls by an ESO (and not to Telstra as the ECP for 000 and 112), and were referred to the relevant organisation for a response. No formal investigations were undertaken.

Chapter 4:

Consumer safeguards, education and information



Chapter 4 reflects the ACMA's performance against the deliverables in Program 1.2.

Program 1.2 Objective

Consumer, citizen and audience safeguards are effective, designed to keep pace with evolving market developments, reflect community standards and deliver on consumer and community experience.

The benefit to consumers, citizens and industry from engagement in the developing information economy and the evolving networked society is maximised.

Linked to:

Elements of the administered items in Program 1.2 are also delivered by the Telecommunications Universal Service Management Agency (TUSMA), which is responsible for delivering public interest telecommunications services including the:

- > Universal Service Obligation (USO), which ensures that standard telephone services and payphones are to be reasonably accessible to all people in Australia on an equitable basis, wherever they reside or carry on business.
- > National Relay Service (NRS), which assists people who are deaf, or have a hearing and/or speech impairment, to access a telephone service equivalent to the standard telephone service available to all Australians.

Program 1.2 Deliverables

- > Facilitate transition to the national broadband environment.
- > Maintain effective telecommunications safeguards.
- > Minimise unsolicited spam and telemarketing communications.
- > Maintain effective broadcasting and community standards.
- > Maintain effective online content and community standards.
- > Promote engagement in the information economy and evolving networked society.
- > Develop and maintain appropriate regulatory settings for an information economy and network society.

Program 1.2 Key Performance Indicators

- > That businesses and consumers confidently transition to a national broadband environment.
- > That consumer interests are protected and promoted when telecommunications services are purchased and used.
- > That the adverse impacts of spam and unsolicited telemarketing on the economy and society are minimised.
- > That community's confidence in the efficacy of broadcasting regulation is maintained.
- > That citizens have effective and accessible avenues of complaint for online content that breaches community standards.
- > That citizens engage positively, confidently and securely in the developing information economy and evolving networked society.
- > That industry and business have sufficient confidence in regulatory settings to continue development of innovative communications and media services.

**Deliverable:**

Facilitate transition to the national broadband environment

KPI:

Businesses and consumers confidently transition to a national broadband environment

Overview and significant outcomes

The ACMA administers the telecommunications regulatory arrangements for the supply and connection of telecommunications customer equipment and customer cabling. The objective of the arrangements is to manage both consumer risks (related to health and safety and access to the emergency call service) and industry risks (related to network integrity and interoperability with standard telephone services).

During the reporting period, the ACMA:

- > Commenced a review of the Telecommunications Labelling (Customer Equipment and Customer Cabling) Notice 2001 (the 2001 Notice).
- > Remade the Telecommunications (Labelling Notice for Customer Equipment and Customer Cabling) Instrument 2015 (and associated technical standards) so it is simpler and better reflects the contemporary operating and technical environment.

Telecommunications standards

Under section 376 of the Telecommunications Act, the ACMA may make a technical standard that applies to specified customer equipment or customer cabling. An ACMA standard only has practical effect if it is referenced in the Telecommunications Labelling Notice.

The ACMA's mandatory standards for customer equipment are underpinned by technical standards developed by Communications Alliance and Standards Australia. Each ACMA standard incorporates by reference one or more industry standard(s) that contain the technical parameters for the performance of specified customer equipment or customer cabling.

In 2014–15, as part of the review of the 2001 Notice, the ACMA remade 11 technical standards, giving regulatory effect to 19 industry standards. The revised ACMA standards include provisions that automatically adopt amendments or replacements of industry standards. A number of superseded standards were also revoked and references to those standards removed.

Cabling regulation

The ACMA is responsible for regulating telecommunications cabling in Australia. Under the Telecommunications Act, the ACMA has regulatory powers to make safety and network integrity standards for cabling installation practices.

The ACMA's approach to regulating customer cabling includes:

- > overseeing the industry-managed cabling registration scheme
- > monitoring and enforcing compliance with cabling regulatory requirements
- > supporting greater cabling industry self-regulation
- > promoting consumer and industry awareness of customer cabling regulatory arrangements.

Cabling registration scheme

The Cabling Provider Rules (CPRs) are based on an industry-managed national registration system. The ACMA currently accredits five industry bodies to be registrars under the CPRs. These registrars issue registrations to cabling providers.

At 30 June 2015, there were 71,288 registered cabling providers. The ACMA continues to monitor the performance of registrars in meeting their contractual obligation to provide registration services to the cabling industry. It also works with registrars to improve reporting arrangements and monitor service delivery levels across the industry through quarterly meetings of the ACMA's Registrars' Coordinating Committee (RCC). The ACMA also meets quarterly with the Cabling Advisory Group (CAG) on technical issues and related cabling policy. The CAG includes a wide range of representatives from the cabling industry.

Telecommunications Cabling Provider Rules 2014

In December 2014, the ACMA made the Telecommunications Cabling Provider Rules 2014 (the 2014 Rules) to replace the Telecommunications Cabling Provider Rules 2000 (the 2000 Rules), which were due to sunset in October 2015.

In making the 2014 Rules, the ACMA also simplified customer cabling regulation by combining the requirements of two other cabling instruments to form a consolidated instrument. These instruments were:

- > Accreditation Procedures for Cabling Provider Registrars (Accreditation Procedures)
- > Telecommunications Cabling Provider Rules 2000—Arrangements for Operation of the Registration System (No. 3) (2012) (Arrangements Instrument).

The 2014 Rules do not contain any substantive changes to the regulatory requirements established by the 2000 Rules, Accreditation Procedures and Arrangements Instrument.

Telecommunications Cabling Determination 2015

In March 2015, the ACMA made the Telecommunications (Section of the Telecommunications Industry—Cabling Service Operators) Determination 2015 (the 2015 Determination) to replace the Telecommunications (Section of Telecommunications Industry) Determination 2003 (No. 1) (the 2003 Determination), which was due to sunset in April 2015.

The 2015 Determination specifies cabling service operators (persons that arrange for the performance of cabling work to be carried out by suitably qualified cabling providers) to be a section of the telecommunications industry. The 2015 Determination provides the legal basis to register industry codes applicable to cabling service operators, so that cabling providers working on their behalf perform work in accordance with the Telecommunications Cabling Provider Rules 2014.

The 2015 Determination does not contain any substantive changes to the requirements established by the 2003 Determination.

Informed consent arrangements for the nbn network battery backup services

On 12 August 2014, the ACMA made the Telecommunications (Backup Power and Informed Decisions) Service Provider Determination 2014. The Backup Power Determination helps protect the interests of residential customers that are obtaining a fibre-to-the-premise nbn network voice service. The Backup Power Determination requires CSPs to provide sufficient information about how an end user's voice service will operate in a power failure. The ACMA has worked with carriage service providers to ensure compliance with the Determination.

Additionally, with the adoption of the multi-technology mix for the nbn network, the ACMA is now working with DoC, NBN Co Limited and industry to ensure the development and implementation of appropriate strategies to address consumer risks. These risks are associated with the supply of voice services over all technologies being deployed by nbn, including fibre-to-the-node, fibre-to-the-basement and hybrid fibre coaxial (HFC).

**Deliverable:**

Maintain effective telecommunications safeguards

KPI:

Consumer interests are protected and promoted when telecommunications services are purchased and used

Overview and significant outcomes

The ACMA undertakes activities to ensure industry is complying with key telecommunications consumer protection requirements, including the:

- > Telecommunications Consumer Protections (TCP) Code 2012
- > Mobile Premium Services (MPS) Code 2011
- > International Mobile Roaming (IMR) Standard 2013
- > Telecommunications Industry Ombudsman (TIO) scheme
- > universal service obligation (USO)
- > payphone performance
- > Customer Service Guarantee (CSG)
- > Network Reliability Framework
- > priority assistance.

Ordinarily, the ACMA does not handle or investigate individual residential or small-business customer complaints unless they generate concerns about systemic compliance. The TIO is the complaints-handling body for telecommunications consumer protection matters. TIO complaint statistics for 2014–15 will be released in its annual report.

During the reporting period, the ACMA³:

- > commenced 125 enquiries and conducted 20 investigations into providers' compliance with the TCP Code
- > issued 42 formal warnings and 16 directions in response to non-compliance with the TCP Code
- > directed four firms to join the TIO scheme and one to comply with the TIO scheme.

3 The ACMA is required under paragraph 57(d) of the *ACMA Act 2005* to include in its annual report information on complaints and investigations under Part 26 of the *Telecommunications Act 1997*. The number and type of investigations conducted into *Telecommunications (Consumer Protection and Service Standards) Act 1999*, *Telecommunications Act 1997* and telecommunications code compliance 2014–15 are provided in this section.

The TCP Code

The ACMA proactively encourages and monitors compliance through:

- > **Education**—the ACMA visits and liaises with providers to discuss the requirements of the TCP Code and any concerns they may have, particularly when requirements or the provider are new.
- > **Environmental scanning**—the ACMA assesses a provider's actions and raises any concerns with them.
- > **Enquiries**—the ACMA contacts providers to ask questions about compliance.
- > **Investigations**—the ACMA investigates possible non-compliance under Part 26 of the Telecommunications Act.

During 2014–15, the ACMA's TCP Code compliance activities covered a broad range of topics, including critical information summaries, spend management alerts, code compliance statements, complaints-handling, customer transfer, direct debit and related credit management practices. Details of key activities and investigation results are set out below.

The ACMA's enforcement powers

The ACMA has a range of powers to address breaches of the TCP Code. Where the ACMA finds a breach of the code, it can:

- > agree with the telecommunications provider on steps it will take to remedy the breach or improve compliance
- > issue a formal warning
- > give a direction to comply with the code or code provision under section 121 of the Telecommunications Act.

If a section 121 direction is breached, the ACMA may commence Federal Court proceedings. In addition, under Part 31B of the Telecommunications Act, the ACMA may issue an infringement notice for an alleged contravention of certain civil penalty provisions relating to telecommunications. An infringement notice may be given as an alternative to the ACMA instituting proceedings in a Federal Court.

Enquiries and investigations about compliance with the TCP Code

During the reporting period, the ACMA continued to focus on improving industry compliance with the TCP Code, with a primary emphasis on investigation and enforcement as the code has become well established.

During the reporting period, the ACMA commenced 125 enquiries into the compliance of suppliers with the TCP Code. Over the same period, it conducted 20 investigations (at times involving multiple TCP issues). Some of these investigations commenced before 1 July 2014. Details of the type and outcome of investigations about compliance with the TCP Code made during 2014–15 are provided at Appendix 7.

Compliance attestations review

Under Chapter 9 of the TCP Code, suppliers must give Communications Compliance (CommCom) attestations that confirm their compliance with the requirements of the code. CommCom is a self-regulatory industry body that aims to improve industry members' compliance with the TCP Code.

During the reporting period, the ACMA issued 11 directions and 39 formal warnings to providers who failed to lodge compliance attestations.

In May 2015, CommCom informed the ACMA that 388 providers had lodged compliance attestations for 2015—a 17 per cent increase on 2014. Drawing on this information and TIO membership records, the ACMA sent preliminary enquiry letters to 41 providers in June 2015 to ascertain why they did not lodge attestations with CommCom. The ACMA will consider enforcement action if it concludes that the providers did not comply with the TCP Code.

Critical information summaries review

The ACMA undertook its annual review of critical information summaries (CISs) in March 2015, assessing a total of 68 offers from 35 providers. Comparative results are summarised in Table 22.

The deterioration in compliance mainly reflects a failure among some mid-sized firms to keep information in CISs up to date. The majority of the non-compliant CISs required only minor changes to become compliant. After the ACMA wrote to each provider with non-compliant CISs, all but one provider amended their CIS and updated their website immediately. Finalisation of one matter is ongoing.

Customer transfer investigations and review

The ACMA initiated five investigations into compliance with the customer transfer provisions in the TCP Code during the reporting period.

One supplier was found to be in breach of multiple TCP Code provisions on telecommunications offers and changing suppliers, and was issued with a direction to comply in September 2014. A subsequent investigation into the transfer of customers to a related provider found a number of breaches of transfer consent, providing information and record-keeping of the transfer process. The ACMA issued a direction to comply to the related provider in April 2015.

A review of transfer provisions within Chapter 7 of the TCP Code in 2013–14 year led to an investigation that found a company to be in breach of a number of the transfer provisions within the code. A direction to comply with the TCP Code was subsequently issued in January 2015.

In April 2015, the ACMA began a multi-provider review to examine whether providers are giving accurate and adequate information about transfers between apparently related entities and obtaining informed consent from consumers. The ACMA then initiated preliminary enquiries into three suppliers—one provider was found to be compliant, one enquiry led to an investigation and another matter is still open.

Mobile premium services

Mobile premium services (MPS) are subject to an industry code. The MPS Code was reviewed during 2014–15⁴, with amendments including:

- > new protections to prevent customers being charged a premium fee of more than 25 cents to opt out of marketing messages

- > new obligations that require CSPs and aggregators to provide specific information on the availability of MPS barring when a customer makes an MPS-related inquiry or complaint
- > the removal of industry reporting requirements.

The number of MPS-related complaints made to the TIO had remained steady since the last update to the MPS Code in 2014—until the March 2015 quarter, when complaints spiked sharply. The ACMA has begun five preliminary enquiries into providers to identify the reason/s for the increase. Further monitoring of MPS will continue into the next reporting period.

International mobile roaming standard

The International Mobile Roaming (IMR) Standard requires providers to give consumers information about the cost of roaming when overseas and enable them to opt out of roaming services, in order to help minimise the risk and incidence of bill shock. It also requires CSPs to offer their customers spend management tools to help them manage expenditure while travelling.

The ACMA conducted an assessment of the three mobile carriers (Telstra, Optus and Vodafone) in January 2015 and found a high level of compliance by all three providers with the requirements to provide usage alerts as mandated in the IMR Standard. Since the introduction of the IMR Standard there has been a significant drop in complaints to the TIO.

Table 22: CIS review comparisons, 2014 and 2015

Activity	2014	2015
Number of providers assessed	46	35
Number of offers assessed	92	68
CIS immediately compliant	90%	69%
CIS with some content or formatting issues	8%	27%
No CIS	2%	4%

4 The ACMA is required under paragraph 57(e) of the ACMA Act 2005 to include in its annual report a report on the operation of Part 6 of the Telecommunications Act 1997. In 2014–15, the MPS Code was the only code to be reviewed and amended under Part 6.

Telecommunications Industry Ombudsman scheme

Carriers and eligible CSPs have an obligation under the *Telecommunications (Consumer Protection and Service Standards) Act 1999* (TCPSS Act) to join the TIO scheme. The scheme provides an alternative dispute resolution service for small-business and residential customers with unresolved complaints about their telephone or internet services.

The TIO may investigate, make determinations and give directions on complaints about carriage services by end users of those services. The TIO has the authority to make binding determinations up to the value of \$30,000 and recommendations up to the value of \$85,000.

TIO scheme membership

From 1 July 2014 to 30 June 2015, the TIO referred 21 companies that had not joined the TIO scheme to the ACMA, resulting in the ACMA initiating seven investigations. Additionally, five referrals from the TIO sent in 2013–14 resulted in the ACMA initiating another four investigations this year. At 30 June 2015, 17 of the above referrals (resulting in either preliminary enquiries or investigations) led to providers joining the TIO scheme. Further detail is provided at Appendix 7.

Investigations into TIO scheme membership led to four different providers being issued directions to comply with section 128 of the TCPSS Act. Two providers subsequently joined the TIO scheme, complying with the terms of the ACMA directions.

TIO scheme investigation

In June 2014, the TIO referred a provider, Planet ISP Pty Ltd, to the ACMA for failing to comply with the TIO scheme under section 132 of the TCPSS Act.

The TIO made a binding determination requiring that the provider refund a customer the sum of \$5,115.26 for international call charges arising from unauthorised calls and for failing to act on a customer's request to suspend the service.

Following its investigation, the ACMA issued a remedial direction in December 2014 and indicated its intention to start legal proceedings if the TIO determination was not complied with. In April 2015, the provider refunded the amount in the TIO determination to the customer to meet the terms of the remedial direction.

Exemptions from the TIO scheme

Section 129 of the TCPSS Act allows the ACMA to declare a carrier or eligible CSP exempt from the TIO scheme.

In 2014–15, the ACMA granted four exemptions from the obligation to join the TIO scheme. A register of providers granted exemptions is available on the ACMA website.

Copyright Notice Scheme Code

Online copyright infringement presents significant challenges for content rights-holders and ISPs. In response to a request from the minister and the Attorney-General, Communications Alliance developed a draft Copyright Notice Scheme (CNS) Code. The CNS Code proposes an education and warning scheme, whereby:

- > Rights-holders will provide ISPs with the IP addresses of alleged infringers.
- > ISPs will match those IP addresses to an account-holder and then issue up to three letters to that account-holder advising of legitimate content avenues and the implications of continued infringing activity.
- > After three letters, a 'facilitated preliminary discovery' process can be initiated, through which ISPs can assist rights-holders who may decide to take legal action against persistent infringers.

On 8 April 2015, Communications Alliance submitted the CNS Code to the ACMA but noted that several issues needed to be resolved before the code could be considered for registration under Part 6 of the Telecommunications Act. As at 30 June 2015, these issues remain unresolved, preventing the ACMA from considering it for registration.

Universal service obligation

Part 2 of the TCPSS Act establishes a universal service regime administered by the ACMA, which includes the universal service obligation (USO).

The ACMA monitors several aspects of compliance with the USO regime through the Customer Service Guarantee and Payphone Performance Benchmarks, and reports on these matters in its annual communications report (see also *Payphone performance and Customer Service Guarantee*). TUSMA also manages contracts with Telstra for the provision of standard telephone services and payphones under the USO. From 1 July 2015, TUSMA's functions are to be performed by DoC.

Telstra continues to be the only universal service provider and is responsible for all areas in Australia.

Payphone performance

In October 2014, the ACMA completed its assessment of Telstra's compliance against the Telecommunications Universal Service Obligation (Payphone Performance Benchmarks) Instrument (No. 1) 2011 for the period 1 July 2013 to 30 June 2014. The ACMA determined that Telstra met the required benchmarks.

In 2014–15, the ACMA received one complaint on the relocation of a payphone. The ACMA finalised the matter within the reporting period and found that Telstra had complied with its Standard Marketing Plan and other agreed processes.

Customer

Service Guarantee

In October 2014, the ACMA completed its assessment of the compliance of qualifying CSPs against the Telecommunications (Customer Service Guarantee—Retail Performance Benchmarks) Instrument (No. 1) 2011 and the Telecommunications (Customer Service Guarantee) Record-Keeping Rules 2011. The benchmarks and record-keeping rules applied to Telstra, Optus, iiNet, Primus and Dodo for the 2013–14 period. All these providers met all relevant benchmarks in that reporting period.

The ACMA also receives notification of exemptions declared by CSPs for mass service disruptions and monitors this information to determine that the requirements for claiming exemptions have been met. The number of mass service disruption notices (not including extensions) received by the ACMA from carriers/CSPs increased from 234 in 2013–14 to 339 in 2014–15 (see Table 23). The impact of each exemption varies in the number of services affected and the duration.

Network

Reliability Framework

Under the NRF, Telstra must provide the ACMA with network performance reports at three levels:

- > Level 1—geographical area level, based on Telstra's field service areas
- > Level 2—disaggregated parts of the network known as cable runs
- > Level 3—the individual service level.

Table 23: Mass service disruption notices, by carrier/CSP

Carrier	No. of notices
Telstra	80
iiNet	80
Optus	79
M2 Group*	78
Foxtel	22
Total	339

*M2 Group exemption notifications include Primus, Eftel and Dodo exemptions due to recent acquisitions by the M2 Group.

Level 1 of the NRF shows the percentage of CSG services without a fault or service difficulty, the percentage of time CSG services are available and the average time (hours) to restore fault-affected CSG services.

Each month, the ACMA is required to approve the initial selection of Level 2 cable runs in line with a prescribed formula and to receive reports on the remediations. Where a remediation time frame has not been met, and the reasons for this match specific requirements, the ACMA can grant an extension of the remediation time frame. The ACMA approved all Level 2 cable run lists provided in 2014–15 and granted 12 extensions of time for remediation of cable runs in the reporting period.

The Level 3 requirement is for Telstra to remediate individual services that have experienced more than three faults or service difficulties in a 60-day rolling period or more than four faults or service difficulties in a 365-day rolling calendar period. The ACMA is required to approve a proposed remediation plan for the services. In 2014–15, Telstra reported 2,480 Level 3 contraventions, for which the ACMA approved all submitted remediation plans.

Service performance under the NRF is reported in the ACMA's annual communications report.

Priority assistance

Priority assistance is an enhanced telephone connection and repair service for people with a diagnosed life-threatening medical condition who are at risk of suffering a rapid deterioration in their condition. Telstra is currently the only carrier required under its carrier licence conditions to provide priority assistance services. However, other service providers may offer priority assistance in accordance with industry code ACIF C609:2007 *Priority Assistance for Life Threatening Medical Conditions*.

The ACMA received one complaint about priority assistance in 2014–15, which was resolved through communication with the complainant and Telstra.

Local presence plan

Under its licence conditions, Telstra is required to maintain a local presence in regional, rural and remote Australia, to the extent that this is broadly compatible with its overall commercial interests.

In accordance with Telstra's carrier licence conditions, on 29 August 2014 the ACMA received Telstra's report on performance against the local presence plan for the previous reporting period (2013–14).

Consumer Consultative Forum

The Consumer Consultative Forum (CCF) is a formal advisory committee established under section 59 of the ACMA Act to help the ACMA perform its consumer functions. It provides advice to the ACMA on communications issues (mainly telecommunications and the internet) that affect consumers.

This year, the ACMA appointed a new consumer representative—George Fong (Internet Australia). Consumer representatives joined regulators and industry bodies at two meetings during the reporting period to discuss topics including:

- > the nbn network and its impact on consumers
- > ACMA activities such as the enforcement of the TCP Code
- > the government's deregulation program
- > the incidence of bill shock due to children using devices over school holidays
- > holistic approaches to dealing with consumers' financial hardship.

**Deliverable:**

Minimise unsolicited spam and telemarketing communications

KPI:

The adverse impacts of spam and unsolicited telemarketing on the economy and society are minimised

Overview and significant outcomes

To deliver its unsolicited communications compliance outcomes, the ACMA adopts a graduated approach to compliance and enforcement. This approach is complemented by education and stakeholder engagement activities, targeted campaigns and international cooperation. The aim is to minimise the impact of spam and unsolicited telemarketing and fax marketing by encouraging telemarketers, fax marketers and emarketers to avoid breaching their regulatory obligations in the first instance. Underpinning the compliance activities for unsolicited telemarketing and fax marketing, the ACMA also operates the Do Not Call Register.

The ACMA *Corporate plan 2013–16* sets out further key performance indicators for unsolicited communications compliance activities:

- > the number of complaints and reports about unsolicited communications received from businesses after they have been sent informal warnings is low
- > the number of complaints about unsolicited communications within targeted priority areas reduces.

During the reporting period:

- > the majority of businesses required only a single contact from the ACMA to address compliance issues, following a complaint from a member of the public about an unsolicited communication
- > listings on the Do Not Call Register became permanent, whereas previously registrations expired after eight years
- > numbers on the Do Not Call Register increased to over 10 million registrations in 2014–15
- > complaints about telemarketing and fax marketing from people with numbers on the register fell by 11 per cent.

The success of the ACMA's informal compliance actions has allowed greater targeting of formal compliance activity. Investigations are now focused on repeated non-compliance, flagrant breaches and complex matters.

Unsolicited communications compliance

Under Part 26 of the Telecommunications Act, Australians can make complaints to the ACMA about contraventions of the *Do Not Call Register Act 2006* (DNCR Act), Telemarketing and Research Industry Standard 2007, Fax Marketing Industry Standard 2011 and *Spam Act 2003*.⁵ The ACMA also receives reports of spam activity, some directly from individuals and some indirectly via ISPs or from organisations dedicated to combating spam. In the reporting year, the ACMA received over eight million spam reports.

As part of the ACMA's unsolicited communications business compliance program, priority is given to reports that are sent directly to the ACMA by individuals using two primary channels established for this purpose:

- > report@submit.spam.acma.gov.au for email spam
- > the SMS reporting number for SMS spam.

Using the complaints about unsolicited telemarketing, fax marketing and spam reports from these primary channels to identify businesses that are potentially in breach of the legislation, the ACMA undertakes a graduated series of interactions with these businesses, with the objective of achieving compliance in the most efficient way.

The remaining spam reports provide the ACMA with intelligence that assists its investigations, trend analysis and identification of malware within spam messages.

Table 24 summarises the complaints and spam reports from the primary channels made to the ACMA about unsolicited communications in the current and previous financial years. Compared to 2013–14, there was a small increase in the number of spam complaints and primary reports received in 2014–15, while there was an 11 per cent decrease in Do Not Call complaints. Virtually all complaints received about the DNCR Act and related industry standards were about telemarketing, with fewer than one per cent of complaints about unwanted fax marketing.

Once a business is identified from a complaint about non-compliance with the DNCR Act or industry standards, it is advised of its obligations under the Act. If further complaints are received, it is issued with an informal warning. Where voluntary compliance is not forthcoming and informal resolution is not achievable, the ACMA may escalate to a formal investigation. A business that is the subject of a spam complaint or primary channel report may receive several informal warnings before escalation.

Table 25 summarises the informal and formal compliance actions taken by the ACMA for the Spam Act, DNCR Act and related industry standards in 2014–15. Because the total number of complaints about the DNCR Act and related industry standards decreased, the ACMA sent fewer advisory and informal warning letters than in 2013–14. In 2014–15, 75 per cent of businesses that attracted spam complaints and 78 per cent of businesses that attracted telemarketing complaints received no further complaints after being sent a single informal advisory or warning letter.

Table 24: Complaints and reports (primary channels only) from members of the public about unsolicited communications

Activity	2013–14	2014–15
Email complaints and reports	338,817	343,948
SMS complaints and reports	9,162	7,077
Total Spam Act	347,979	351,025
Telemarketing	20,232	18,081
Fax marketing	230	99
Total DNCR Act and related industry standards	20,462	18,180

5 The ACMA is required under paragraph 57(d) of the *ACMA Act 2005* to include in its annual report information on complaints and investigations under Part 26 of the *Telecommunications Act 1997*. The number and type of investigations conducted into unsolicited communications compliance during 2014–15 are provided in this section.

During 2014–15, the ACMA finalised five telemarketing- and five spam-related investigations under Part 26 of the Telecommunications Act.

For the telemarketing investigations:

- > the ACMA issued one formal warning for contraventions of the DNCR Act to Sputt Link Pty Ltd
- > the remaining four investigations resulted in no findings/administrative closure without enforcement outcomes.

For contraventions of the Spam Act:

- > the ACMA accepted one enforceable undertaking from Club Retail Pty Ltd
- > an infringement notice was paid by AUSvance LLC
- > the ACMA issued two formal warnings— one to Australian Premier Products trading as Get Wines Direct and another to Vadkho Pty Ltd trading as GoDeals.

Education initiatives and stakeholder engagement

To help businesses meet their unsolicited communications obligations and the public deal with unsolicited marketing, the ACMA engages in targeted educational activities. This includes:

- > **Two industry blog streams**—aimed directly at businesses that engage in telemarketing and e-marketing, *Successful e-marketing ... it's about reputation* and *Better telemarketing ... take the right line* promote and encourage businesses to comply with the rules.
- > **Consumer alerts**—inform the community about pertinent issues such as new malware or scams that are circulating.
- > **Social media**—as well as using traditional channels, the ACMA increasingly engages with members of the public on telemarketing and spam-related issues via Facebook and Twitter. These channels also enable the ACMA to quickly issue alerts and warnings about apparent phone, email and SMS scams in circulation.
- > **Targeted education campaigns**—during 2014–15, the ACMA observed a high number of complaints about telemarketing calls on the installation of retail solar energy equipment. To address apparent systemic problems underlying these complaints, the ACMA began a targeted education campaign to educate industry on complying with the DNCR Act and Telemarketing and Research Calls Industry Standard. The results of this campaign will be assessed in 2015–16.

Table 25: Graduated compliance activities and enforcement outcomes

Activity	2013–14	2014–15
Spam Act		
Informal warnings	4,697*	6,918
Investigations	10	4
Formal warnings	5	2
Enforceable undertakings	1	1
Infringement notices	3	1
DNCR Act and related industry standards		
Advisory letters	940*	880
Informal warnings	114*	82
Investigations	5	5
Formal warnings	2	1
Enforceable undertakings	2	0
Infringement notices	1	0
*Revised from previous year.		

International cooperation

Recognising that it is a global issue, the ACMA strives to be an international leader and influential in combating unsolicited communications. The aim of cooperating internationally is to reduce the impact on Australians of unsolicited communications originating elsewhere. In 2014–15, the ACMA actively participated in a number of international efforts to counter unsolicited telemarketing calls and spam:

- > **London Action Plan**—the LAP is a prominent international forum that fosters spam enforcement cooperation between its members. The LAP has 45 government members, 28 industry participants and five observers.
- > **International Do Not Call Network**—the network (affiliated with the LAP) focuses on unsolicited telemarketing calls and administering Do Not Call schemes in members' respective jurisdictions.
- > **2014 Internet Governance Forum**—sponsored by the United Nations Secretary General, the IGF brings together a range of stakeholders to discuss public policy issues related to internet governance. In 2014, the ACMA contributed to a best-practice group on spam.

Do Not Call Register

From May 2015, registrations of numbers on the Do Not Call Register became permanent. Under previous arrangements, registrations expired after eight years.

In 2014–15, 660,000 fixed-line, mobile and fax numbers were added to the register, for a total of 10.26 million numbers at 30 June 2015. This comprised 5.39 million fixed-line numbers, 4.46 million mobile numbers and 410,000 fax numbers (see Figure 3). Registration is free and numbers can be added, checked or removed at any time.

To help them comply with the DNCR Act, telemarketers and fax marketers can submit their call lists for checking against the register. In 2014–15, over 960 million numbers were checked or 'washed' against the register by 1,096 telemarketers and fax marketers.

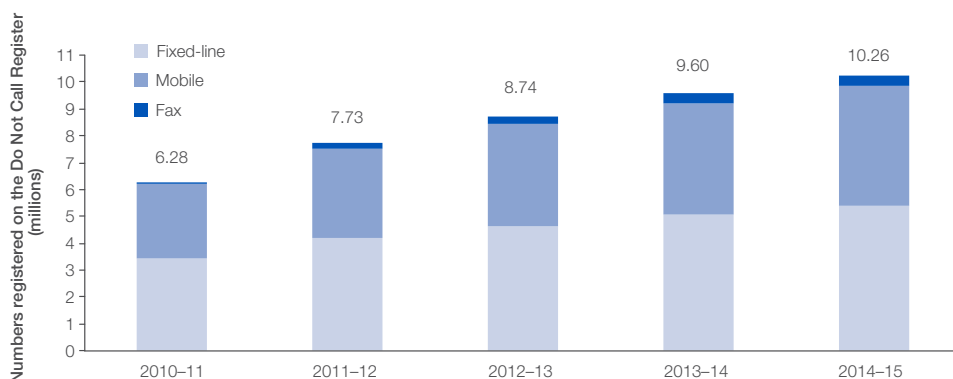
De-registration of Internet Industry Spam Code of Practice

On 16 October 2014, the ACMA de-registered the Internet Industry Spam Code of Practice, following a public consultation process.

The ACMA considered that the code had no ongoing utility in protecting networks and subscribers from email spam. The code was developed and registered in 2006 to provide an operational framework for ISPs and email service providers to address email spam on its networks. Since this time, ISPs and email service providers have deployed mechanisms for meeting the threat of email spam (as well as other emerging abuses) that were developed without reference to the code and go beyond its framework.

Existing protections in the Spam Act continue to provide appropriate community safeguards against spam.

Figure 3: Fixed-line, mobile and fax numbers listed on the Do Not Call Register, 2010–11 to 2014–15





Deliverable:

Maintain effective broadcasting and community standards

KPI:

Community's confidence in the efficacy of broadcasting regulation is maintained

Overview and significant outcomes

On 17 October 2014, the ACMA was given a discretion to investigate complaints about broadcasting matters. Previously, the ACMA had to investigate all such complaints even when, for example, the matter complained of was clearly trivial.

When deciding whether to investigate a particular matter, the ACMA's primary consideration is the public interest. In this regard, a range of factors are considered, including, for example, the nature and seriousness of the issue raised.

The introduction of this discretion has allowed the ACMA to review processes for responding to complaints into broadcasting matters to improve the timeliness of outcomes, produce internal efficiencies and reduce the administrative burden on industry.

The benefit of the reviewed processes is evident in the broadcasting investigations statistics reported during 2014–15, with the average time taken to investigate broadcast matters reduced to 2.6 months—from approximately 3.1 months per investigation last year. This is a significant reduction from the average of approximately 4.7 months five years ago.

Across the board, compliance by industry with the legislative provisions, standards, conditions and codes of practice was high during the reporting period.

Ownership and control

The ACMA monitors and investigates compliance with the media diversity and control rules, and takes enforcement action where appropriate. It also handles applications for prior approval of temporary breaches of control rules.

Compliance with ownership and control provisions

Notifications of changes in control

During the reporting period, the ACMA received notifications about 16 events that affected the control of media operations, most of which affected multiple media operations. These notifications of change of control affected:

- > 51 commercial radio broadcasting licences
- > 20 associated newspapers.

No commercial television broadcasting licences were affected.

There were no formal investigations into compliance with the ownership and control limits in the BSA in 2014–15. Informal enquiries and analysis of ownership and control matters were undertaken as required.

Annual notifications

All 327 commercial television and radio broadcasting licensees, as well as publishers of all 46 associated newspapers, lodged annual returns notifying the ACMA of all directors of companies in a position to exercise control of the licence or newspaper as at 30 June 2014.

In 2014, the requirement on licensees/publishers to notify controllers and directors of controllers at the end of each financial year was removed, with effect from 2014–15.

Enforcement for failure to comply with notification provisions

Most of the notifications lodged with the ACMA for change of control events that occurred in the reporting period were lodged within statutory time limits. During the reporting period, no infringement notices and eight formal warnings were given for late notifications of changes in control (four related to late notifications submitted in the previous financial year).

Applications for prior approval

The ACMA approved five applications for prior approval of temporary breaches under section 67 and one application for prior approval of a transaction that will result in an unacceptable media diversity situation (UMDS) under section 61AJ during the reporting period. These breaches arose in the Sydney RA1 licence area and the Mt Isa RA1 licence area as a result of the merger of Macquarie Radio Network (MRN) with the radio business of Fairfax Media Limited (Fairfax). All applications were finalised within the allowed statutory period. Details of temporary breaches approved by the ACMA are provided in the Register of Notices and Approvals under Part 5 of the BSA, available on the ACMA website.

The ACMA also accepted enforceable undertakings given by MRN and Fairfax under section 205W and section 61AS of the BSA to remedy the temporary breaches and the UMDS by selling Radio 2CH Pty Ltd or the 2CH commercial radio broadcasting licence in the Sydney licence area and 4LM in the Mt Isa licence area. The undertakings are published on the ACMA website.

Category-of-service opinions

Section 21 of the BSA allows a person who is providing, or who proposes to provide, a broadcasting service to apply to the ACMA for an opinion as to which category of broadcasting service the service falls into. The ACMA did not give any category-of-service opinions during the reporting period.

Local content

Regional television

The Broadcasting Services (Additional Television Licence Condition) Notice 8 November 2007 requires regional commercial television broadcasting licensees in Queensland, New South Wales, Victoria and Tasmania to broadcast minimum amounts of material of local significance (local content).

Based on figures provided to the ACMA by the licensees subject to the condition, all licensees met the quota requirements for the 2013 calendar year, the last year they were collated.

Taking into account the high level of licensee compliance, including the high visibility of compliance with this obligation, the ACMA amended the licence condition in 2014 to remove reporting obligations and reduce record-keeping requirements.

Investigations—local content licence condition

During the reporting period, there were no complaints or investigations involving compliance with the local content licence condition.

Regional radio

Local content—all regional commercial radio broadcasting licensees

The Broadcasting Services (Regional Commercial Radio—Material of Local Significance) Licence Condition 2012 requires 211 regional commercial radio licensees to broadcast prescribed amounts of material of local significance (known as 'local content') between 5 am and 8 pm on business days.⁶ Licensees are exempt from this obligation for a five-week 'holiday' period each year.

Annual reporting from licensees submitted by 30 September 2014 for the 2013–14 financial year showed a very high level of compliance with the local content licence condition. All of the 211 regional commercial radio licensees broadcast the prescribed amount of local content.

⁶ Commercial radio broadcasting services licensed for racing services, in remote licence areas or under section 40 of the BSA are exempt from the local content obligation.

One licensee reported non-compliance with the record-keeping requirement for two licences in a single radio licence area. This was caused by hardware crashes on the digital logging computer used for both licences. No further action was taken over the non-compliance, as the cause was inadvertent and the licensee had taken appropriate steps to prevent future non-compliance.

Taking into account the high level of licensee compliance, including the high visibility of compliance with this obligation, the ACMA amended the licence condition in 2014 to remove reporting obligations and reduce record-keeping requirements.

Investigations—local content licence condition

During the reporting period, there were no complaints or investigations involving compliance with the local content licence condition.

Local content and presence obligations due to a trigger event⁷

Under the BSA, a regional commercial radio licensee affected by a trigger event is required to⁸:

- > broadcast specified amounts of local news and information for 47 weeks per year (minimum service standards)
- > maintain existing levels of local presence (local staff and facilities) for 24 months from the date of the trigger event.

Once a trigger event occurs for a licence, the licensee must give the ACMA a draft local content plan within 90 days setting out how it will meet its obligation to broadcast specified amounts of local news and information. Once the ACMA approves the plan, a licensee must take all reasonable steps to ensure that it complies with the plan.

Compliance with local content plans

Annual reporting for the 2013–14 financial year from trigger event-affected licensees showed a high level of compliance with their local content plans. Of the 110 trigger event-affected licensees reporting to the ACMA, all but two reported compliance with their approved plans. No further action was taken, noting that in both cases the impact of the non-compliance was minimal, the licensee continued to exceed the statutory minimum requirements, and action was taken to resolve the non-compliance and to prevent future non-compliance.

Compliance with existing levels of local presence

From 16 April 2012, regional commercial radio licensees have been required to maintain their existing levels of local presence for 24 months after a trigger event.

On 2 July 2014, the 24-month local presence compliance period ceased for two trigger event-affected regional commercial radio licences. On 15 March 2015, the 24-month local presence compliance period ceased for an additional two trigger event-affected regional commercial radio licences. Final reports on compliance with the local presence licence condition for these four licences were received within the statutory deadline.

Investigations—local news and information and local presence

There were no complaints about the way licensees fulfilled their local presence obligations and the requirement to broadcast local news and information on trigger event-affected regional commercial radio licensees. The ACMA conducted one investigation into the requirement to provide a local presence statement and a draft local content plan within 90 days of a trigger event. The investigation was concluded with no finding.

7 Subject to certain exceptions, a 'trigger event' is defined as: (a) a change in control of a regional commercial radio licence, (b) the formation of a new registrable media group where a regional commercial radio broadcasting licence is in the group or (c) a change in controller of a registrable media group where a regional commercial radio broadcasting licence is in the group.

8 Commercial radio broadcasting services licensed for racing services, in remote licence areas or under section 40 of the BSA are exempt from the minimum service standards and local presence obligations that apply following a trigger event.

Broadcasting compliance

The ACMA conducts investigations into matters related to broadcasting codes of practice and compliance with obligations in the BSA, including licence conditions and program standards.

Most investigations are undertaken in response to complaints about matters covered by the codes of practice. The ACMA can also investigate complaints made directly to it if they are about a licensee's compliance with a licence condition or a program standard. The ACMA can also initiate investigations on its own volition where there are significant public interest reasons for doing so and can conduct investigations at the direction of the minister.

Broadcasting codes of practice, licence conditions and standards

The ACMA's co-regulatory role in dealing with complaints under industry codes is prescribed by the BSA.

Section 123 of the BSA allows commercial, subscription, narrowcast and community sections of the broadcasting industry to develop codes of practice and submit those codes to the ACMA for registration. The ACMA must register a code if it is satisfied that:

- > the code provides appropriate community safeguards for the matters that it covers
- > the code was endorsed by a majority of providers of broadcasting services in that section of the industry
- > members of the public have been given an adequate opportunity to comment.

National broadcasters notify their codes to the ACMA.

The BSA includes a number of licence conditions made by the Australian Parliament, including for captioning, tobacco advertising, political and election matter, material classified 'Refused Classification', local content and local presence. The ACMA also has the power to impose additional licence conditions on individual licensees.

The ACMA may determine program standards where codes of practice fail or where no code is developed by industry. Compliance with program standards is a licence condition on relevant licensees. In addition, the BSA requires the ACMA to determine standards for commercial television broadcasting licensees relating to programs for children and the Australian content of programs.

Issues of particular concern to Australians are generally covered by program standards. In 2014–15, there were program standards covering:

- > Australian content on commercial television
- > commercial influence on commercial radio current affairs programs
- > children's programming on commercial television
- > anti-terrorism requirements for narrowcast services.

Code reviews

Codes of practice registered by the ACMA are regularly reviewed to ensure the matters covered by the codes remain relevant and the community safeguards they contain continue to address community concerns.

A review of the Commercial Television Industry Code of Practice 2010 began during the reporting period. The current code was last reviewed in 2008–09 and came into effect on 1 January 2010. Since January 2010, there have been some incremental updates of the code. For example, in 2013 new limits on betting odds promotions and gambling advertising during live sports broadcasts were introduced.

As part of the current review, Free TV Australia released a draft new code for public comment on 20 February 2015. The public consultation period ran for six weeks and closed on 3 April 2015, with Free TV continuing to accept submissions until 20 April 2015. Free TV received 2,874 submissions, which were provided to the ACMA as part of the review process. A decision on registration of the draft code is expected in the next reporting period.

The ACMA accepted a request in October 2014 from the Community Broadcasting Association of Australia to discontinue the review of the Community Radio Broadcasting Codes of Practice 2008.

The ACMA's enforcement powers under the BSA

The ACMA has a range of powers with which to address breaches of the BSA, licence conditions, program standards or industry codes.

Where there has been a breach of a code, the ACMA may accept an enforceable undertaking for the purpose of securing future compliance with the code, or it may impose an additional licence condition under section 43 of the BSA requiring a licensee to comply with the code.

In the event of a breach of a licence condition, including an additional licence condition imposed by the ACMA under the BSA, the ACMA has the power to give the licensee a remedial direction requiring compliance, or to suspend or cancel the licence. In the case of licence conditions imposed by the parliament, breaches can result in civil or criminal proceedings.

The ACMA may also informally agree to accept measures by broadcasters to improve compliance following breaches of codes of practice. For example, the ACMA has, on many occasions, agreed on measures with licensees involving action to address compliance problems.

Investigations conducted by the ACMA in 2014–15

The numbers of complaints and investigations about radio and television licensees' compliance with codes of practice, licence conditions and standards related to the BSA are provided in Table 26. Details of breach and non-breach findings by category of broadcasting service are in Appendix 6.

Discretion to investigate

Since 17 October 2014, the ACMA has had a discretion whether to investigate complaints about broadcasting matters in the public interest. When deciding whether to investigate a particular matter, the ACMA considers a range of factors, including the nature and seriousness of the issue raised; the applicability of any relevant legislation, code of practice or standard; the matter's potential to affect the community at large and its priority compared to other matters of public interest.

From 17 October 2014 to 30 June 2015, the ACMA exercised its discretion to investigate 61 valid complaints and declined to investigate 35 valid complaints (multiple valid complaints may concern a single broadcast or matter).

Table 26: Broadcasting complaints and investigations for commercial, national, subscription and community broadcasters and datacasters, 2014–15

Written complaints and enquiries received	1,012
Written complaints and enquiries actioned within time frame of seven days	1,003 (99%)
Investigations completed	145
Investigations resulting in breach findings [^]	35
Investigations of compliance with codes of practice	6
Investigations of compliance with BSA, licence conditions or standards	29
Investigations resulting in non-breach findings	100
Investigations of compliance with codes of practice	90
Investigations of compliance with BSA, licence conditions or standards	10
Investigations completed within time frame of three months	117 (81%)
Investigations completed within time frame of six months	134 (92%)
Average time for completion of investigations	2.6 months

^{*}Includes three investigations that resulted in no findings and seven investigations that were concluded (withdrawn prior to decision).

[^]Investigations involving compliance with codes of practice may also involve licence conditions or standards. For the purposes of the annual report, these investigations have only been counted once. Further details can be found in Appendix 6 or on the ACMA website.

Anti-siphoning provisions

The ACMA conducted no investigations into the anti-siphoning provisions in the reporting period. It dealt with 17 complaints or enquiries about the availability of sports programs on free-to-air television. The majority of the complaints were about events not being broadcast live, in-full or at all (such complaints are not currently within the ACMA's jurisdiction).

Australian content

All metropolitan commercial television broadcasting licensees reported meeting primary channel (55 per cent) and non-primary channels (1,095 hours) transmission quotas for Australian content in 2014.

The transmission quotas apply to programs televised by free-to-air commercial broadcasters between 6 am and midnight each calendar year and are specified by the BSA. Australian content on commercial television's primary channels was high, with the Seven and Nine Networks each providing an average of over 70 per cent local programming and Network Ten an average of over 62 per cent.

In 2014, all three networks comfortably met the 1,095 non-primary channel transmission quota:

- > Seven Network averaged 3,092 hours
- > Nine Network averaged 1,662 hours
- > Network Ten averaged 3,490 hours.

In 2015, this transmission quota increases to 1,460 hours.

In addition to the transmission quotas, across their commercial television broadcasting service licensees must meet annual sub-quotas for first-release Australian drama, documentary and children's programs, as well as subquota requirements for repeat children's programs and Australian preschool programs. All metropolitan licensees reported compliance with the annual sub-quota requirements in 2014.

The latest triennial period for the first-release Australian C drama quota concluded in 2014. The quota requirement for each triennial period is 96 hours. Both the Seven and Ten networks slightly exceeded the quota by providing 96.50 hours per licence. However, due to non-compliance found for first-release Australian C drama in 2013, the Nine Network failed to meet the 2012–14 triennium quota, providing 91.5 hours per licensee.

The 2014 Australian content compliance results for regional commercial television broadcasting licensees were not available at the time of publication.

Broadcasting (Australian Content) Standard 2005

During 2014–15, the ACMA investigated 19 regional licensees' compliance with the Broadcasting (Australian Content) Standard 2005 (ACS). These resulted from the ACMA's investigations in 2013–14 into three Nine Network licensees' compliance with quotas for Australian children's programs.

Children's Television Standards 2009

Compliance with the Children's Television Standards 2009 (CTS) is a licence condition for all commercial television broadcasting licensees. The CTS require these licensees to broadcast a combined total of at least 390 hours of children's (C) and preschool (P) programs each year, with a minimum of 260 hours of C-classified and 130 hours of P-classified programs annually. These are the C and P quotas. The Australian Content Standard requires that 50 per cent of the C-quota must be first-release Australian programs and that all P-programs are Australian programs.

In 2014, the amount of first-release Australian children's drama broadcast reported by the metropolitan networks averaged more than the 25-hour quota:

- > Seven Network licensees averaged 37 hours (27 hours in 2013)
- > Nine Network licensees averaged 32 hours (27.5 hours in 2013)
- > Network Ten licensees averaged 37.5 hours (34 hours in 2013).

All metropolitan licensees reported meeting the annual minimum quota requirements for children's programming in 2014. However, as discussed above, following investigations in 2014–15, three Nine Network licensees failed to provide at least 96 hours of first release Australian C drama in the 2012–14 triennial period, due to non-compliance found in 2013.

In 2014–15, the ACMA reviewed the compliance of 19 regional licensees' compliance with the CTS. The investigations were initiated by the ACMA under section 170 of the BSA and related to compliance for the 2013 calendar year.

The ACMA found the 19 regional affiliates breached the CTS because the Nine Network had failed to meet the 260-hour quota and breached the ACS. No enforcement action was required as the Nine Network had implemented agreed measures to remedy the breaches.

The 2014 CTS compliance results for regional commercial television broadcasting licensees were not available at the time of publication.

Children’s and preschool programs

During 2014–15, the ACMA assessed 28 applications for classification of children’s and preschool programs, including the renewal of classification for three preschool programs. Two applications were refused classification. This compares with 40 programs assessed and 39 granted classification in 2013–14 (see Table 27).

All except one of these program classification assessments were completed within 60 days of the ACMA receiving a completed application.

A list of children’s television consultants and programs granted C or P classification is in Appendix 5.

Subscription television drama expenditure

The new eligible drama (NED) expenditure scheme requires licensees and channel providers that provide subscription television drama services to spend at least 10 per cent of their annual total program expenditure on eligible drama programs during a financial year.

Each year, scheme participants are required to provide annual returns by 29 August. As a result, only 2013–14 information is available for this annual report. For the 2013–14 compliance period, five licensees and six channel providers supplied 30 eligible drama channels. All participants met their expenditure obligations for this period, reporting an expenditure on new eligible Australian drama of \$36.81 million (aggregated). Of that expenditure, \$25.76 million was nominated to acquit the expenditure shortfall for 2012–13. Similarly, for 2014–15, licensees and channel providers must spend a minimum of \$18.06 million on new eligible programs to acquit the remaining 2013–14 obligation.

Industry compliance results for the current and previous periods are shown in Table 28.

Table 27: Children’s and preschool program classification, 2013–14 and 2014–15

	2013–14		2014–15	
	Applications granted classification	Applications refused classification*	Applications granted classification	Applications refused classification*
Children’s programs	8	1	7	1
Children’s programs—drama	16	0	10	1
Provisional—children’s	7	0	6	0
Provisional—preschool	1	0	0	0
Preschool programs	7**	0	3	0
Total	39	1	26	2

*These programs failed to satisfy the criteria in the CTS.
 **Includes three renewals of classification.

Table 28: Revised NED expenditure compliance, 2008–09 to 2013–14

	2008–09	2009–10	2010–11	2011–12	2012–13	2013–14
	\$million					
NED expenditure requirement	26.11	27.74	30.87	28.82	33.41	28.57
Expenditure on NED	28.56	36.15	34.63	24.38	13.70	36.81
Expenditure nominated to make up previous year’s shortfall	13.88	11.32	12.11	6.81	6.41	25.76
Expenditure nominated towards current year’s NED requirement	14.79	15.59	24.05	22.53	6.42	10.14
Remaining obligation to be acquitted next financial year	11.32	12.15	6.81	6.41	25.76	18.06

Captioning

In September 2014, the ACMA received annual compliance reports on captioning obligations for national television broadcasters (the ABC and SBS), commercial television licensees and subscription television licensees.

The annual compliance reports indicated a high level of compliance with annual captioning target requirements during 2013–14, the second year for new television captioning obligations:

- > All 51 commercial television broadcasting licensees (involving 75 services) and SBS services (in 12 coverage areas) exceeded their annual captioning target requirements. In total, the 95 free-to-air (commercial and national) television services broadcast 573,352 hours of captioned television programs on their primary services in 2013–14 (6 am to midnight). This comprised approximately 97 per cent of the programming broadcast during this period.
- > Ninety-nine per cent of subscription television services (656 out of 660) met their annual captioning target requirements. During the year, captioning services were required to be provided on 372 subscription television services (or 80 distinct subscription television channels—as the same channels provided by different licensees are treated as different services under the captioning legislation).

However, some television service providers also reported breaches of their captioning obligations during 2013–14. All of these providers have taken appropriate steps to prevent similar issues recurring, including resolving technical issues, enhancing procedures and undertaking staff training.

The ACMA did not take any formal enforcement action for these matters. This is consistent with its compliance and enforcement strategy—a graduated and strategic risk-based approach that generally uses the minimum power or intervention necessary to achieve the desired result.

Table 29 summarises the captioning breaches, excluding disregarded breaches.⁹

Exemption orders and target reduction orders

In 2014–15, the ACMA received 72 applications for exemption orders (for 72 separate services) and 10 applications for target reduction orders (for seven services). The ACMA made 72 exemption orders for three individual subscription television licensees and four target reduction orders for one subscription television licensee. Three applications for target reduction orders were refused. The ACMA's decision on the remaining three applications for target reduction orders, which were received in May 2015, were not finalised at 30 June 2015. The ACMA met the statutory requirement to make a decision on each application for exemption orders and target reduction orders within 90 days of receiving the applications.

Legislative amendments

Amendments to captioning provisions in the BSA began from 20 March 2015. The government introduced the amendments to improve administration arrangements and increase flexibility for television services in complying with captioning obligations. Key changes included the following:

- > requiring the ACMA to review and vary as appropriate the captioning quality standard to consider the differences between the captioning services for live television programs and pre-recorded television programs by 19 March 2016
- > exempting new subscription television services in Australia from the annual captioning targets for at least the first 12 months of operation
- > allowing aggregation of captioning targets across subscription television sports channels supplied by the same channel provider, subject to minimum levels being met on each individual channel of the channel provider
- > amending record-keeping requirements to differentiate between written records and audiovisual records.

9 Breaches resulting from unforeseen technical difficulties were disregarded as provided by the captioning legislation.

Table 29: Captioning breaches, 2013–14

Captioning obligations	Description of obligations	Free-to-air—number of services in breach	Subscription—number of services in breach
Annual captioning target	Free-to-air: 95% captioning 6 am to midnight across the year on primary services, with exceptions. Subscription: from 5–70% captioning across the year depending on service category, with exceptions. (See notes below.)	Eight national services. One national broadcaster was approximately 1% under the target for its services in eight coverage areas, as one music program was not captioned until June 2014.	Four services. One licensee was 1–8% under the various targets for four of its services due to unanticipated issues.
Emergency warnings	Transmit emergency warnings in text and speech and, if practicable, with captioning.	0	0
Basic rule—designated viewing hours (free-to-air)	Caption all programming between 6 pm and 10.30 pm each day (designated viewing hours) on primary service.	20 national services and 42 commercial-licensed services. Average total duration of breaches per noncompliant service was approximately 30 minutes (0.03% of the designated viewing hours in the year).	n/a
Basic rule—news and current affairs (free-to-air)	Caption all news and current affairs outside designated viewing hours on primary service.	20 national services and 39 commercial-licensed services. Average total duration of breaches per noncompliant service was approximately 35 minutes in the year.	n/a
Multi-channel (free-to-air)	Caption repeated programs on a multi-channel if those programs have previously been broadcast with captioning on the broadcaster's primary service in the licence or coverage area.	15 commercial-licensed services. Average total duration of breaches per noncompliant service was approximately 41 minutes in the year.	n/a
Simulcast programming (subscription)	Caption simulcast programs on the second service if the programs are simultaneously transmitted with captioning on the first service.	n/a	15 services (three distinct channels involved)
Repeat programming (subscription)	Caption programs that have previously been transmitted with captioning and then repeated on the same or another subscription television service provided by the licensee.	n/a	35 services (only seven distinct channels involved)

Notes:

Captioning obligations do not apply to exempt programs, which include foreign programs (wholly in a language other than English) and music programs that do not contain any human vocal content.

In 2013–14, three commercial broadcasters had reduced annual targets of 85 per cent as a result of target reduction orders (unjustifiable hardship).

Some subscription services were exempt from the annual captioning target in 2013–14 as a result of exemption orders (unjustifiable hardship) and nominations under section 130ZX of the BSA (a transitional measure that allows exemption of certain services if the licensee has met the annual captioning target for the threshold number of services).



Deliverable:

Maintain effective online content and community standards

KPI:

Citizens have effective and accessible avenues of complaint for online content that breaches community standards

Overview and significant outcomes

The role of the ACMA Hotline as the national reporting mechanism for online child sexual abuse material was enhanced this year.

In 2014–15, the ACMA's major initiatives in this area included:

- > finalising 8,728 investigations into online content, including 5,090 investigations into online child sexual abuse content
- > bringing together law enforcement, NGOs, regional hotlines and industry partners to discuss a multi-sector approach to online child exploitation at the *Combating child exploitation material online* forum
- > managing a marked increase in complaints and general enquiries about the *Interactive Gambling Act 2001* (IGA).

Online content complaints

The Online Content Scheme (branded as the ACMA Hotline for reporting offensive and illegal online content) is a mechanism for Australian residents and law enforcement to complain about a range of online content, and for the ACMA to take certain action where it finds prohibited or potential prohibited material. The ACMA Hotline is a longstanding member of the International Association of Internet Hotlines (INHOPE), whose member hotlines deal with complaints about illegal internet content from around the world, especially child sexual abuse material.

The ACMA Hotline:

- > investigates all valid complaints about potentially offensive or illegal online content
- > directs take-down of prohibited content if it is hosted in Australia
- > notifies prohibited URLs to optional end user (PC-based) filters
- > notifies all potentially illegal content to law enforcement

- > notifies all overseas-hosted child sexual abuse material to the Australian Federal Police (AFP) or INHOPE for rapid police action and take-down in the host country.

The ACMA Hotline received 4,801 complaints in the period 1 July 2014 to 30 June 2015, a 19 per cent increase on 2013–14. Of the complaints received during the year, 170 were invalid as they did not contain information required under the BSA to enable the ACMA to conduct an investigation. A single complaint may lead to the investigation of multiple items, depending on the nature of the complaint and the content involved, with an 'item' referring to an individual article of content such as a web page, image or file.

The ACMA finalised investigations into 8,728 individual items of content. A total of 625 investigations were terminated because the ACMA was unable to obtain sufficient information on which to base a decision, usually because the content identified in the complaint could not be located. Of the investigations completed, 6,708 items of prohibited and potential prohibited content were identified (see Table 30).

Over 99 per cent of investigations into child sexual abuse material items were completed within two business days and notified to the AFP and/or the INHOPE network for law enforcement investigation and rapid take-down in the host country.

Over 99 per cent of all investigations about online content were completed within 20 business days.

A total of 6,708 overseas-hosted prohibited or potential prohibited items of internet content investigated were referred to the makers of optional end user internet software filters under Schedule 5 of the BSA and the registered internet codes of practice for dealing with such material.

The ACMA also referred 22 items of content to the Classification Board for formal classification under the National Classification Scheme.

During 2014–15, no take-down notices, service-cessation notices or link-deletion notices were issued to Australian service providers. There has been 100 per cent compliance with such notices across the life of the Online Content Scheme.

Under the BSA, prohibited content is defined with reference to the classification categories set out in the National Classification Scheme. Approximately 79 per cent of items that were prohibited or potential prohibited were, or were likely to be, Refused Classification. Of Refused Classification items, or items likely to be Refused Classification, 96 per cent constituted an exploitative or offensive depiction or description of a child.

Table 30 shows the breakdown by content type of online content items actioned as a result of completed investigations in which prohibited or potential prohibited content was located.

As shown in Figure 4, the US continued to account for the majority of prohibited/potential prohibited online content provided from outside Australia.

Table 30: Prohibited/potential prohibited internet content 2014–15, items actioned

Actual or likely classification and description of online content	Online content hosted in or provided from Australia (take-down, service-cessation or link-deletion notice issued, or removed after referral to police)	Internet content items hosted overseas (referred to makers of filters)
MA 15+ (Strong-impact content)	0	0
R 18+ (High-impact content)	0	229
X 18+ (Explicit sexual content)	0	1,082
RC 1(a) (Refused Classification content for a range of matters, including offending against standards of morality and decency and revolting and abhorrent phenomena)	0	233
RC 1(b) (Refused Classification content for offensive depictions/descriptions of children)	0	5,090
RC 1(c) (Refused Classification content for instruction, incitement or promotion of crime or violence)	0	4
RC 1(d) (Computer games that are unsuitable for a minor to see or play)	0	0
Restricted Cat 1—Publication (Explicit nudity and high-end content)	0	0
Restricted Cat 2—Publication (Explicit sex, fetishes and high-end content)	0	0
Total	0	6,708

National Child Protection Week

In 2014, the ACMA Hotline marked its fourth consecutive year of involvement with National Child Protection Week (7–13 September 2014) to raise awareness of how online child sexual abuse material is combated, both in Australia and internationally. This annual national campaign is an initiative of the National Association for Prevention of Child Abuse and Neglect (NAPCAN).

During the week, the ACMA Hotline conducted 550 investigations into child sexual abuse material based on complaints—a 30 per cent increase on the previous year’s activities. All of the content was found to be hosted overseas and notified to the AFP or an INHOPE member hotline for appropriate action in the hosting country. Of the 550 items that were investigated, 89 per cent of the content was removed within seven days.

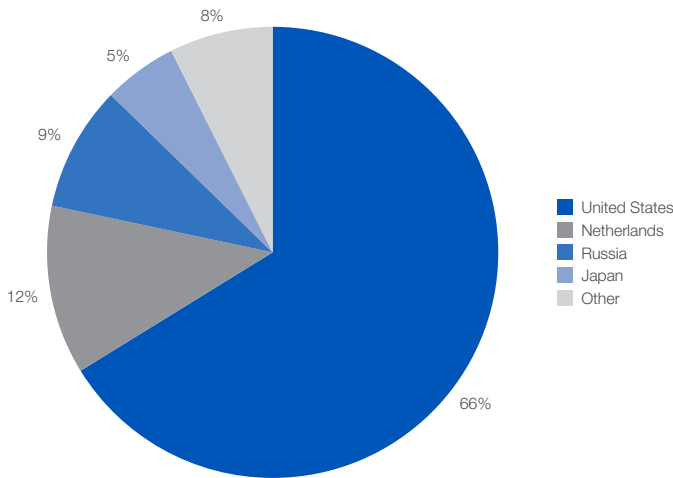
CCEMO forum

In July 2014 the ACMA and the AFP co-sponsored the inaugural *Combating child exploitation material online* (CCEMO) regional cooperation forum and training event.

The forum brought together law enforcement, INHOPE and INHOPE Foundation members in the Asia–Pacific region, along with industry and non-government organisations that work to combat online child exploitation material.

The event highlighted current best-practice measures for combating online child exploitation material and explored new opportunities for cross-sector action and collaboration. The forum successfully consolidated relationships between the key regional players, and generated commitments for enhanced collaboration and information-sharing throughout the Asia–Pacific region.

Figure 4: Prohibited or potential prohibited internet content by host location, 2014–15

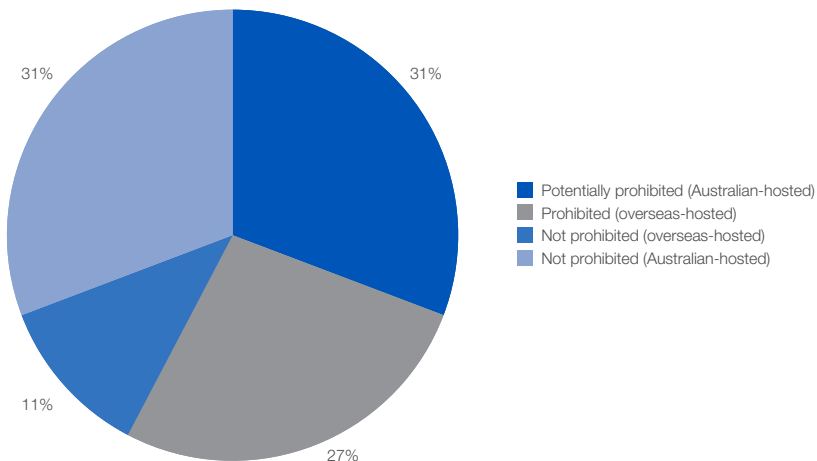


Interactive gambling

In 2014–15, the ACMA received 178 complaints and general enquiries about the IGA. The ACMA conducted:

- > 10 investigations into overseas-hosted URLs, of which six resulted in breach findings and were notified to accredited family-friendly filter providers and the AFP¹⁰
- > 16 preliminary assessments of Australian-hosted URLs, of which six were referred to the AFP¹¹
- > 13 preliminary assessments of interactive gambling advertising, all of which were referred to DoC.

Figure 5: Comparison of interactive gambling assessment outcomes in 2014–15 by host location—IGA



¹⁰ In accordance with the code of practice registered under the IGA.

¹¹ Under section 20(3)(a) of the IGA, the ACMA must not investigate a complaint about Australian-hosted content. However, it may, if it considers it warranted, refer the complaint to an Australian police force.



Deliverable:

Promote engagement in the information economy and evolving networked society

KPI:

Citizens engage positively, confidently and securely in the developing information economy and evolving networked society

Overview and significant outcomes

The ACMA's activities continue to recognise the evolving character of the information economy and networked society by understanding how citizens engage or struggle to engage, addressing new and existing obstacles, and providing enhanced tools for private sector partners to address these barriers.

During the reporting period:

- > Cybersmart continued to focus on maximising its reach into more Australian communities with customised online safety content. A key outcome of the program during 2014–15 was the delivery of its latest tailored, multi-award-winning resource, #GameOn, for use by upper primary and lower secondary school students.
- > A series of significant changes was made to the ACMA's Australian Internet Security Initiative (AISi), including the launch of a dedicated member portal in November 2014.
- > As part of the research **acma** program, the ACMA continued its series of short, fit-for-purpose research snapshots and also released 11 individual research reports. This included the flagship *Communications report 2013–14*, which was tabled in parliament on 3 December 2014.

Cybersafety – the Cybersmart program

The ACMA manages a national cybersafety education program, a role conferred on it under schedules 5 and 7 of the BSA.

In 2014–15, cybersafety community education activities centred on the deployment of online safety presentations and pre-service teacher training, including:

- > introducing virtual delivery methods to expand the potential audience
- > producing information material to help schools, pre-service teachers and parents develop the necessary skills to use digital technologies confidently and safely.

The Cybersmart website is the main portal for hosting and delivering cybersafety information and resources to students, parents and teachers.

In 2014–15, the site had 1,310,682 visitors and 5,850,073 page views. Since the site's July 2009 launch, there have been over 5.26 million visitors and more than 34.4 million page views.

In the reporting period, Cybersmart continued to engage directly with target audiences on social media platforms such as Facebook, Twitter and YouTube. Audience-specific content, videos, expert interviews, and current cybersafety news and trends collectively attracted thousands of readers.

Cybersmart continues to provide access to a Helpline service for young people that offers real-time online and telephone professional counselling and advice about issues such as cyberbullying. Delivered in partnership with Kids Helpline, the service is free and confidential. The Cybersmart program continues to be the lead referral point for young people accessing the Kids Helpline service.

New Cybersmart education resources

On 16 October 2014, Cybersmart released its latest suite of online safety resources — #GameOn, a series of videos for upper primary and lower secondary school students with accompanying lesson plans for teachers. #GameOn explores online safety issues of particular concern to that age group, including cyberbullying, excessive gaming, sharing passwords and managing online friends. During 2014–15, #GameOn won a number of international awards, including:

- > Gold in the Education – Middle School category at the World Media Festival—6 May 2015, Hamburg
- > Silver in the Online Educational Program category at the New York Festivals International Television & Film Awards—14 April 2015, Las Vegas.

Cybersmart Outreach program

Cybersmart Outreach supports an extensive education program for school students, teachers and parents. Table 31 provides an overview of key performance metrics for 2014–15.

Key partnerships

The ACMA looks to work productively with other organisations, both in Australia and overseas, to increase education and awareness about online safety. Partners include government agencies, not-for-profit organisations, corporations and community-based groups, with work ranging from distributing educational material, supporting events and community awareness-raising weeks to co-developing content.

The ACMA has MoUs with The Alannah and Madeline Foundation (a national charity that protects Australian children from violence), NetSafe (New Zealand's online safety advisory body) and Childnet International, a global children's charity based in the UK. Key partners include agencies involved in the government's Online Safety Working Group as well as state and federal police forces and education departments.

In July 2014, the ACMA launched an update to its digital citizenship resources in partnership with the AIMIA Digital Policy Group, The Alannah and Madeline Foundation, Commonwealth Bank, Facebook, Google, Telstra, Twitter and Yahoo7. The focus was on combating cyberbullying by raising awareness of new resources from both the ACMA and our partners. The update was supported by the Parliamentary Secretary to the Minister for Communications and extensively promoted through partner blogs and social media channels.

Table 31: ACMA cybersafety initiatives

Type of initiative	2014–15	Total to date
Internet Safety Awareness presentations (available since January 2009)		
Events	1,786	10,845
Attendees	209,308	1,165,985
Professional Development workshops (available since January 2009)		
Events	22	603
Attendees	665	15,034
Pre-Service Teacher Program (available since October 2009)		
Events	38	229
Attendees	4,026	23,862
Total events	1,846	11,677
Total attendees	213,999	1,204,881
Connect.ed Online PD Program (available since April 2011)		
Registered	3,689	13,317
Completed	1,429	3,992
Total hard-copy resources delivered (Cybersmart resources have been available since April 2008)	272,952	7,680,451

Each year, the ACMA considers and grants a large number of requests to link to and use Cybersmart resources. Proposals to collaborate on significant initiatives are assessed under the Online Safety Partnerships Guidelines. Over the past year, the ACMA joined with other organisations in raising online safety awareness during Day for Daniel (30 October 2014), Safer Internet Day (10 February 2015), National Day of Action Against Bullying and Violence (20 March 2015) and Privacy Awareness Week (3–9 May 2015).

Cybersecurity

The ACMA operates the Australian Internet Security Initiative (AISI) to help address the problem of compromised computing devices. These devices can become compromised through the surreptitious installation of malicious software (malware) that enables the computer to be controlled remotely for illegal and harmful activities without a user's knowledge. Under the AISI program, daily reports are provided to AISI members (principally ISPs) of malware infections occurring on their networks. Members are able to use this data to inform their affected customers of the malware compromise.

During 2014–15, a series of significant changes were made to the AISI. These expanded the range and quality of information available, via AISI members, to home and small business users to help them safeguard their online personal information and secure their online interactions. The changes included:

- > Establishing an AISI portal—launched in November 2014, the portal gives AISI members access to constantly updated, comprehensive and historical data about malware infections and vulnerable services relating to their networks. The portal enables granular searches of this data, allowing AISI members to help their customers isolate the location of specific malware infections within their home or small business networks and on their computing devices, and determine malware trends occurring on their network's IP address ranges. Over 215 million discrete malware and vulnerable services observations were added to the portal during the year.

- > Reporting services vulnerable to known exploits (such as websites, network-attached storage devices and home routers) that are compatible with insecure and outdated encryption standards. Since its introduction in March 2015, an average of approximately 106,000 'vulnerable' IP addresses was reported per day to AISI members. This extension to the AISI helps home and small business users by improving the security of the Australian web services with which they undertake transactions. It also helps raise the security levels of home routers by alerting home users to vulnerabilities in this equipment.
- > Expanding the reporting of malware infections and providing more comprehensive malware data—making it easier to identify and remove malware infections. An average of approximately 26,645 malware observations per day was reported to AISI members during the year. Over the full year, approximately 1.394 million unique Australian IP addresses were reported.

The number of AISI participants increased from 139 at 30 June 2014 to 140 at 30 June 2015. Over 95 per cent of residential internet services in Australia are estimated to be covered by these participants.

Reports of spam provided to the ACMA can indicate 'phishing' activities—the use of electronic messages to acquire significant personal or financial information from users. Since 2011–12, the ACMA has provided notifications of URLs appearing in phishing messages to government agencies such as the Australian Taxation Office, and critical infrastructure providers such as telecommunications carriers and financial institutions, who are commonly targeted by phishing campaigns. In 2014–15, a monthly average of 3,627 phishing notifications was sent.

In support of these activities, in 2014–15 the ACMA:

- > published on its website daily updated statistics on the number and types of malware infections and service vulnerabilities observed on Australian IP address ranges

- > increased data on compromised computers feeding into the AISI in order to enhance the detection of compromises. Over 30 different data feeds are currently used in the AISI, with data in these feeds carefully assessed for accuracy and relevance before the feed is incorporated into the program.

These activities form part of the whole-of-government effort to address cybersecurity risks. In support of this effort, the ACMA also provides data to law enforcement authorities and to CERT Australia that help in identifying current and new cybersecurity threats.

researchacma

The ACMA's research program helps it make decisions as an evidence-informed regulator and understand the implications that regulation of communication and media markets may create. It aims to inform strategic policy development, regulatory reviews and investigations, as well as help Australians to make better decisions about media and communications.

The researchacma program has five broad areas of interest:

- > market developments
- > media content and culture
- > digital society
- > citizen and consumer safeguards
- > regulatory best practice and development.

In each of these areas, the ACMA uses a variety of research methods to develop a body of evidence and analysis about the efficiency and effectiveness of regulatory settings and tools.

In 2014–15, the ACMA continued with its series of research snapshots, releasing eight short, fit-for-purpose research pieces on topics of relevance to the ACMA and its broad stakeholder base. It also released 11 individual research reports, including the *Communications report 2013–14*.

During the reporting period, the three most popular research outputs accessed on the ACMA website were:

- > *Aussie teens online*
- > *Communications report 2013–14*

- > *Supply and demand: Catch-up TV leads Australians' online video use.*

Market developments

In the reporting period, the ACMA undertook a range of research on developments in communications and media markets, which included the communications report series.

Communications report 2013–14 series

> *Communications report 2013–14 (December 2014)*

Tabled in parliament on 3 December 2014, the *Communications report 2013–14* fulfils the ACMA's statutory reporting requirements under section 105 of the Telecommunications Act to report to the minister on significant matters relating to the performance of carriers and CSPs, including consumer satisfaction, consumer benefits and quality of service.

> *Report 1—Australians' digital lives (March 2015)*

The first complementary report in the *Communications report 2013–14* series, *Australians' digital lives* examines how users of different ages engage with digital technologies and how communications practices are changing.

> *Report 2—The evolution of VoIP in Australia (June 2015)*

The second complementary report in the 2013–14 series looks at the evolution of managed and over-the-top (OTT) voice over internet protocol (VoIP) services in Australia.

Australians get mobile—Using mobile devices for voice, messaging and internet access (June 2015)

This snapshot focuses on adult Australians who use mobile devices for voice, messaging and internet access, and who no longer rely on a fixed-line telephone or fixed internet connection at their home.

Supply and demand—Catch-up TV leads Australians' online video use (February 2015)

This snapshot focuses on online video content (OVC) services, a market that has the potential to significantly change Australia's broadcasting and entertainment landscape.

Tablets take off—take-up and use of tablet computers in Australia (December 2014)

This snapshot presents the latest data on consumer use of, and attitudes to, tablets and the role they play in the adoption of OTT communications services.

Strong signals—growing use of public Wi-Fi hotspots (November 2014)

This snapshot presents the latest data on the use of public Wi-Fi hotspots in Australia, which have become easier to access and more popular.

Six emerging trends in media and communications (November 2014)

This occasional paper highlights six trends with long-term implications for the regulation of the media and communications sector—OTT communications, consumers building their own networks, wearable devices, flexible television, multi-screening and changing consumption of news sources.

Regional Australia in the digital economy (August 2014)

This snapshot presents data on internet connectivity and internet use in major capital cities and regional areas.

Older Australians resist cutting the cord (July 2014)

This snapshot focuses on older Australians—those aged 65 years and over—and their use of fixed-line telephone services connected in the home, as well as their ownership and use of mobile phones.

Media content and culture

In the reporting period, the ACMA undertook research to help inform its obligations to reflect community standards in the delivery of media and communications services.

Children's television viewing research (March 2015)

This research comprises two studies into children's viewing of broadcast television:

- > A commissioned community survey of parents and carers of children under 15 that offers a contemporary view of parental attitudes to children's viewing patterns and behaviours.
- > An analysis of children's television audiences and program ratings between 2001 and 2013.

Social and economic participation

The ACMA also undertook research to identify regulatory settings and interventions that help Australians participate in the offline and online environment.

SMEs and digital communication technologies (September 2014)

This qualitative research report examines the adoption of new technology by small and medium enterprises (SMEs), including the drivers and barriers to take-up.

Utilities, transport and finance lead mobile productivity (August 2014)

This snapshot illustrates how mobile broadband technologies are driving productivity in small, medium and large businesses, allowing access to new suppliers, improving product and service delivery, increasing sales and saving businesses time and money.

Aussie teens online (July 2014)

This snapshot presents the latest research on the digital life of Australian teenagers, including data on their key online behaviours and how these compare to adult Australians.

Citizen and consumer safeguards

This research focus area continues the ACMA's evidence-informed approach to understanding safeguards relevant to business, citizens and consumers in an information economy and networked society.

Mobile calls to 13 numbers (July 2014)

This research report examines Australian mobile users' calls to 13 numbers and the take-up of 13-friendly plans.

Regulatory best practice and development

See the deliverable *Develop and maintain appropriate regulatory settings for an information economy and network society* for information about this research focus area.



Deliverable:

Develop and maintain appropriate regulatory settings for an information economy and network society

KPI:

Industry and business have sufficient confidence in regulatory settings to continue development of innovative communications and media services

Overview and significant outcomes

The ACMA promotes engagement in the information economy and networked society by reviewing regulation to remove barriers to innovation and competition, reduce costs and update protections to be 'fit-for-purpose' but no more. It also conducts research into emerging communications and media issues facing industry, business and citizens, and facilitates industry responses that address any concerns.

The ACMA continues to communicate, facilitate and regulate to maintain appropriate regulatory settings, including deregulating based on consideration of these settings and the communications and media environment. The whole-of-government deregulation agenda provided a further emphasis on ensuring that current and new regulations continue to be better targeted, while the sunseting regime provided a timely vehicle to reconsider a number of regulations.

The research **acma** program of work continues to provide a solid foundation for assessing the regulatory setting and ensuring that the ACMA's regulatory settings promote confidence.

In 2014–15, the ACMA's significant outcomes included:

- > releasing an occasional paper reflecting on the role the ACMA's research has played in informing decision-making and regulation over the last 10 years
- > making a significant contribution to the portfolio deregulation target while ensuring key consumer protections remain in place.

Better targeted regulation

The ACMA has a legislative mandate and an ongoing commitment to regulate better and reduce unnecessary and unjustifiable regulatory imposts on industry. This has been given extra impetus as part of the whole-of-government deregulation agenda. A particular highlight during the reporting period was the portfolio contribution to the government's deregulation target for 2014. Many of these initiatives eliminated redundant regulation and provided additional regulatory flexibility. These included:

- > changing the Telecommunications (Service Provider—Identity checks for Prepaid Mobile Carriage Services) Determination 2013 to introduce additional methods for industry to verify the identity of pre-paid customers, making this process quicker, easier, cheaper and more convenient for consumers

- > simplifying age verification requirements in the Restricted Access System Declaration to address changes to how consumers access online content.

These initiatives were implemented following extensive consultation with industry to develop the new arrangements. In implementing these deregulatory measures, the ACMA's decision-making was undertaken in the context of its statutory obligations, and on the basis of a comprehensive risk assessment examining the impact of any proposed changes.

In recognition of the current structure and operation of the markets and industry, and existing safeguards for the community that remain in place, the ACMA:

- > deregistered the Australian eMarketing Code of Practice
- > deregistered the Australian Internet Industry Spam Code of Practice

- > repealed subsections of the Mobile Premium Service Determination and approved variations to the Mobile Premium Service Industry Code.

The ACMA also implemented a number of business process improvements that reduced the regulatory burden on industry and consumers. These included:

- > modifying the complaint and enquiry forms used for the ACMA Hotline, online gambling, spam and general enquiries to make them mobile-accessible
- > creating a centralised single point of contact for industry and consumers to deal with the ACMA
- > developing new online platforms to streamline the industry information submission process for eligible revenue and industry levy reporting, as well as moving from annual to self-reporting arrangements.

To support better targeted regulation, the ACMA also provided advice on legislative reforms, removed redundant regulation, reformed outdated regulation and reporting requirements, and worked with industry to revise a range of industry codes. These initiatives have delivered substantial savings in regulatory costs while maintaining key consumer safeguards.

Regulatory best-practice and development research

As part of the research **acma** program, the ACMA continued its analysis of the effectiveness and costs and benefits of current regulation, and identified emerging issues and problems that may require regulatory or non-regulatory solutions.

Optimal conditions for effective self- and co-regulatory arrangements (June 2015)

In this update to the September 2011 occasional paper, the ACMA has broadened the discussion to include a greater exploration of non-regulatory approaches that complement the use of traditional regulatory tools.

The ACMA's international engagement—regulating in a globalised communications and media environment (June 2015)

This occasional paper discusses why the ACMA undertakes international engagement in terms of the global communications and media environment, and the public interest benefits it aims to achieve.

Mobile network infrastructure forecasting model (June 2015)

The ACMA commissioned Analysys Mason to develop, with input from mobile network operators, a mobile network infrastructure forecasting model that makes projections about the number of mobile sites required to meet future traffic demand. The ACMA will use this work to understand the mobile network infrastructure requirements of mobile broadband operators, and the role of spectrum, including potential future additional spectrum allocations, within this network.

Evidence-informed regulatory practice—an adaptive response, 2005–15 (April 2015)

In this occasional paper, the ACMA reflects on its regulatory practice over the past 10 years; specifically, the role of research in evidence-informed decision-making and regulation. It looks at how the ACMA has used research in an environment of ongoing change to document and build evidence, inform public debate about regulation, and build capability among our stakeholders to make communications and media work in Australia's national interest.

See the deliverable *Promote engagement in the information economy and evolving networked society* for details of the full research **acma** program.

Sunsetting

The ACMA continued the extensive and detailed work that flows from the new 'sunsetting' regime that commenced under the LIA during the year. Under the sunset provisions of the LIA, most of the legislative instruments made by Commonwealth agencies such as the ACMA 'sunset' (that is, are automatically repealed) 10 years after they are first registered as law. The first round of such sunset occurred on 1 April 2015, with the second round due on 1 October 2015. Further rounds of sunset will occur at six-monthly intervals thereafter.

The sunset regime requires the ACMA to review, update and remake, or repeal, as the case requires, over 100 legislative instruments during the first two rounds. That exercise will help to ensure that the legislative instruments made by the ACMA are kept up to date and are in force only for so long as they are needed.

Part 4—

Management

and accountability





Chapter 5:

Managing and developing our resources



Chapter 5 details the ACMA's staffing arrangements, governance, information management, communications and engagement, and financial and property management.

The ACMA continues to focus on strengthening its planning and resource management frameworks.

Governance

The ACMA operates under the *Public Governance, Performance and Accountability Act 2013* (PGPA Act), where responsibility for governance and management of the ACMA resides with the Chairman as the Accountable Authority. The ACMA Chairman is also the head of the ACMA for the purposes of the *Public Service Act 1999* and has the rights, duties and powers of an employer for Australian Public Service employees in the ACMA.

Throughout 2014–15, the ACMA's Executive Group assisted the Chairman in his role as the accountable authority of the ACMA by advising on issues of high-level corporate or strategic significance. The Executive Group comprises the Chairman, Deputy Chair, Full-time Member and the four Senior Executive Service (SES) Band 2 General Managers. The ACMA also has a number of other high-level committees overseeing finance and resource management, compliance and enforcement, and information technology.

Corporate planning

The ACMA *Corporate plan 2013–16* covers a three-year period and identifies the ACMA's objectives and priorities, as well as the necessary strategies to achieve them. It is also reflected at an individual level in performance management plans agreed between staff members and supervisors. The 2013–16 plan is available on the ACMA website.

In 2014–15, the ACMA undertook a major review of its strategic priorities and began implementing an integrated planning and reporting framework to meet the requirements for corporate planning and performance reporting under the PGPA Act. A key element of this framework is the ACMA's outcomes-focused corporate plan, which seeks to:

- > drive effectiveness by focusing on and measuring the outcomes that are important to the ACMA and its stakeholders
- > communicate the value the ACMA delivers to the community by defining KPIs for each outcome and reporting these to the public

- > drive internal alignment, performance and accountability by appropriately reflecting outcomes and KPIs defined in the corporate plan in the internal business plans and staff performance agreements.

Implementation of this integrated framework will continue in 2015–16.

Risk management and fraud control

The ACMA strives to have a robustly structured risk management culture throughout its organisation, and is committed to approaching all risk activities in a consistent, structured and informed manner, with decisions appropriately consulted on and documented. In 2014–15, the ACMA undertook an extensive review of its business continuity risks and continued to refine its business interruption response arrangements. These arrangements include the regular testing of ACMA's Business Continuity Plan and Pandemic Action Plan.

The Executive Group regularly reviews the ACMA's strategic risk profile, and continues to monitor and manage the ACMA's key business risks.

The ACMA's fraud control arrangements form part of its Risk Management Framework and are an important component of maintaining a risk management culture. The ACMA has appropriate fraud prevention, detection, investigation, reporting, and data collection procedures and processes in place.

During 2014–15, the fraud initiatives undertaken were a review of the ACMA's fraud control policy, and fraud risks. Fraud risks are documented in the ACMA's 2014–16 Fraud Control Plan. There were no incidents of fraud during the reporting period. In the next reporting period, the ACMA plans to update its Fraud Control Plan.

Audit

The ACMA Audit Committee provides independent advice to the Chairman on the ACMA's risk, control and compliance framework, as well as its external accountability responsibilities. During 2014–15, the Audit Committee met four times, continued to look at key corporate and regulatory processes, reviewed all internal and relevant external audit activity and reported on its performance against its Charter.

The ACMA's internal audit services are provided by Protiviti and overseen by the Audit Committee. There were 11 internal audits completed during 2014–15. The implementation of all audit recommendations is tracked and closely monitored by the Audit Committee.

In 2014–15, the ACMA was the subject of an external audit on the Regulation of Unsolicited Communications. The audit was conducted by the Australian National Audit Office (ANAO), which has made two business improvement recommendations. This report was due to be tabled in the next reporting period.

Security

The ACMA continued strengthening its protective security functions in line with the requirements of the Protective Security Policy Framework and Information Security Manual.

The ACMA has updated its internal risk management framework based on AS/NZS ISO 31000:2009 *Risk Management: Principles and Guidelines*, including the protective security risk documentation.

All statutory reporting requirements were met in 2014–15, including participation in the Protective Security Policy Framework compliance reporting conducted by the Attorney-General's Department.

Our people

The ACMA employed 470 staff at 30 June 2015, compared with 517 at 30 June 2014. Comparative staffing details are given in Appendix 3.

Employment arrangements and conditions of work for all non-SES employees of the ACMA are determined by the ACMA *Enterprise Agreement 2011–2014* (the ACMA Agreement). Salary ranges available under the ACMA Agreement are in Appendix 3.

Terms and conditions for the ACMA's 16 substantive SES employees are contained in common law contracts.

At 30 June 2015, the salary ranges for employees on common law contracts were:

- > SES1—\$172,628 to \$181,259
- > SES2—\$214,162 to \$291,354.

Non-salary benefits provided to employees on common law arrangements may include a performance bonus, a mobile phone, a car allowance and parking.

At 30 June 2015, 23 employees at ACMA Level 4, ACMA Level 6, Executive Level 1 (EL1) or Executive Level 2 (EL2) had individual flexibility arrangements (IFAs) for additional salary or retention bonuses. The highest additional salary increases the EL2 maximum to \$160,000 per annum and the EL1 maximum to \$133,747 per annum. The maximum retention bonus was \$15,000 per annum.

Performance payments

Performance pay is available to employees at EL2 (and equivalent) level under the ACMA Agreement and to SES employees under common law contracts. Total performance pay paid for 2014–15 is set out in Table 32.

Table 32: Performance payments 2014–15

Employee level	Employees paid	Total performance pay (\$)	Minimum bonus (\$)	Maximum bonus (\$)	Average bonus (\$)
EL2 (and equivalent)	60	513,730.28	1,666.99	13,374.70	8,562.17
SES Band 1	14	178,864.49	6,614.10	17,262.80	12,776.03
SES Band 2	4	79,239.94	17,132.96	21,416.20	19,809.99
Total	78	771,834.71			

Note: Of the 82 eligible EL2 (and equivalent) level staff, 60 were paid a bonus.

Enterprise agreement negotiations

The ACMA Agreement sets out the terms and conditions of employment for employees below the SES level. That agreement nominally expired in June 2014, but continues in force until such time as it is replaced by a new ACMA Agreement. Bargaining for a new ACMA Agreement is underway.

Workplace diversity plan

The ACMA is committed to providing a supportive and respectful work environment that recognises, values and accommodates the diversity of its employees and is representative of the Australian community it serves.

The *ACMA Workplace Diversity Plan 2014–18* aims to promote awareness of workplace diversity principles, enable these principles to be reflected in everyday management and workplace practices, develop a supportive workplace culture, and provide a discrimination- and harassment-free workplace.

The ACMA recognises and values individual differences and aims to raise awareness of the importance of workplace diversity by:

- > including the acknowledgment and acceptance/encouragement of diversity in organisational and individual performance plans
- > making the ability to integrate workplace diversity principles into everyday management practice a key selection criteria for management positions
- > making information available to new employees in induction material
- > providing information to all staff through the agency's intranet.

Further information on the workplace diversity plan is available on the ACMA website.

On 30 June 2015, the ACMA's employee profile was:

- > total employees—470
- > number of women—252
- > number of staff from a non-English-speaking background—98
- > number of staff with a disability—3
- > number of Indigenous staff—2 (both ongoing employees).

Changes to disability reporting in annual reports

Since 1994, Commonwealth departments and agencies have reported on their performance as policy adviser, purchaser, employer, regulator and provider under the Commonwealth Disability Strategy. In 2007–08, reporting on the employer role was transferred to the Australian Public Service Commission's *State of the Service Report* and the *APS Statistical Bulletin*. These reports are available at www.apsc.gov.au. From 2010–11, departments and agencies have no longer been required to report on these functions.

The Commonwealth Disability Strategy has been overtaken by the National Disability Strategy 2010–2020, which sets out a 10-year national policy framework to improve the lives of people with a disability, promote participation and create a more inclusive society. A high-level two-yearly report will track progress against each of the six outcome areas of the strategy and present a picture of how people with disabilities are faring. Reports can be found at www.dss.gov.au.

Agency multicultural plan

The *Agency Multicultural Plan 2013–15* identifies a range of actions to help the ACMA make communications and media work for all Australians by:

- > delivering on its mandated outcomes
- > discharging its statutory obligations
- > transforming itself into a resilient, learning organisation that is responsive to the numerous pressures for change.

In 2014–15, the ACMA addressed each of the six core dimensions of the Multicultural Access and Equity Policy for leadership, engagements, performance, capability, responsiveness and openness.

Further information on the agency multicultural plan is on the ACMA website.

Ethical standards

During the reporting period, the ACMA continued to promote the importance of ethical standards through its Management Instructions (MIs), People Management Instructions (PMIs) and training programs. In particular, the ACMA promotes ethical standards and makes staff aware of their obligations through its MI on gifts, benefits and hospitality, and its PMIs on Public Interests Disclosure, and Identifying and Managing Conflicts of Interest.

Staff continued to be advised and reminded of their individual obligations under the APS Values and Code of Conduct through an online induction training program, an online managers' handbook and selection criteria for all ACMA position descriptions. Adherence to the ACMA and APS Values and APS Code of Conduct is a mandatory expectation in all performance agreements.

Health and safety

The ACMA is committed to providing its workers with a healthy and safe working environment. During 2014–15, the ACMA continued to review and update policies and practices to reflect governing legislation and applicable codes of practice, and to make this information more accessible to its workers.

The ACMA actively supports the safe and timely return to work of injured or ill employees, whether or not the injury or illness is work-related. This includes implementing early intervention strategies and engaging rehabilitation providers to facilitate the return-to-work process.

In September 2014, after full consultation across the organisation, a new instruction was implemented covering *Rehabilitation: managing workplace injury and illness*. This instruction articulates the ACMA's commitment to preventing illness/injury by providing and maintaining a safe working environment, fostering a supportive workplace that encourages early reporting of illness/injuries, and offering workplace rehabilitation.

A Health and Safety Representative Forum and Harassment Contact Officer Network continue to operate within the ACMA and provide effective avenues to consult and consider new ideas about work health and safety. A number of EL2 employees are Work Health and Safety Champions, and actively promote health and wellbeing initiatives. The National Work Health and Safety Committee met on four occasions during the reporting period.

Regular workplace inspections were undertaken in all ACMA workplaces to identify hazards and potential hazards, and to review current hazard control measures. These inspections were undertaken by Health and Safety Representatives, and Work Health and Safety Champions.

The ACMA commenced a Mental Health Awareness Program in May 2015. This included presentations to senior managers and all staff, development of a mental health strategy for the agency and a review of mental health policy and guidance.

Health and safety information is provided to all new employees through the ACMA's induction program. In addition, the ACMA provided the following initiatives during the reporting period:

- > Health Week—focused on ergonomics and mental health, incorporating seminars, health assessments and work-based activities
- > flu vaccinations
- > assistance with costs of eye-testing and buying glasses for screen-based use
- > Employee Assistance Program
- > e-learning health and safety modules as induction tools and ongoing resources
- > a monthly newsletter.

The ACMA strongly encourages the reporting of workplace incidents and identified workplace hazards. During the reporting period, there were 60 incident reports submitted by employees, which was an increase on the previous reporting period.

Table 33: Health and wellbeing initiatives, 2014–15

Initiative	Utilisation rate (%)
Influenza vaccination	40
Health check	27
Employee assistance	7.67

No notifiable incidents were reported to Comcare, no work health and safety investigations were conducted, and no notices were given to the ACMA under Part 10 of the *Work Health and Safety Act 2011*.

Consultation and workplace relations

Staff consultative bodies are established under the ACMA Agreement.

The National Consultative Forum deals primarily with the key strategic and change issues that affect the ACMA. Convened by the ACMA Deputy Chairman, it comprises management, union and employee representatives. The National Consultation Forum met twice in the reporting period to discuss a number of important issues, including strategic and workforce planning, accommodation changes and the ACMA organisational restructure.

Local consultative forums, comprising management, union and employee representatives, and chaired by a senior manager, are established in each of the three principal offices—Canberra, Melbourne and Sydney—as well as for the agency's Operations function. During the reporting period, two of the forums met at least once, with the frequency of meetings determined by the number of issues being considered. Local consultative forums can refer matters with organisation-wide implications to the National Consultative Forum.

Approaches used to involve employees in decision-making and information-sharing include all-staff meetings, planning sessions, branch and section meetings, focus groups and the use of the ACMA intranet to disseminate information.

The ACMA participates in the Australian Public Service Commission's (APSC) State of the Service employee census, which enables the ACMA to collect employee feedback to help develop strategies to address specific workforce issues. About 70 per cent of ACMA staff participated in the 2014 census.

People and capability development

The ACMA is committed to maintaining access to the capabilities it needs to deliver on its outcomes. It does this by:

- > identifying its critical people and agency capabilities
- > developing individual staff
- > making sure that individual and agency skills and knowledge transfer is understood and supported, along with individual staff professional and career development interests.

This commitment is further supported through the goals and strategies outlined in the agency's workforce plan.

The ACMA's net expenditure in 2014–15 for employee learning and development was \$371,803. This figure includes staff attendance at general training, conferences and seminars, and studies assistance. Staff attended a range of learning and development activities, from public service writing courses to industry-related conferences.

During the year, 22 employees were supported under the ACMA's Studies Assistance Guidelines. Employees undertook tertiary qualifications in specialised fields such as law, business, social work and information technology.

Performance management

The ACMA's performance management framework is designed to help it achieve organisational outcomes and outputs by managing employee performance, supporting employees in the workplace, and maintaining healthy and sustainable work practices. The framework specifically benefits employees by clarifying expectations, enabling improved individual performance, increasing skills and knowledge, and enhancing career opportunities.

Individual performance and development plans identify the key targets and performance expectations needed to achieve the objectives of both area business plans and the ACMA corporate plan. Time frames within the framework align with the ACMA's annual planning cycle and allow for effective communication and formal feedback at regular intervals.

Client Service Charter

The Client Service Charter outlines the ACMA's goals and the broad range of services it provides. The charter provides advice on how clients can contact the ACMA, service standards and complaints procedures. It also reflects the ACMA's commitment to providing efficient, effective and relevant services delivered in an environment of mutual respect. See Table 34 for a summary of client service complaints and compliments during the reporting period.

The ACMA is undertaking a review of its Client Service Charter, with this work scheduled to be completed in the next reporting period.

Information management

The reporting period saw the continued rollout of major transformation projects. These included:

- > **Project HELM (Holistic Engineering and License Management)**—further work was completed in business systems integration, including the imminent migration of apparatus licences into the SPECTRA spectrum licensing component of HELM later in 2015. This will introduce additional external online forms and machine-to-machine interfaces to allow licensees to engage online with the ACMA when lodging information.
- > **ACMA-wide Customer Relationship Management (CRM) system**—additional work was undertaken to enhance the CRM platform and communications technology for the Customer Service Centre.
- > **Review of cloud computing for non-unique ICT services**—in line with the recommendations set out in the Australian Government Cloud Computing Policy v3.0, this included:
 - > re-evaluating the ICT Strategic Direction to enable a mixed-solution model incorporating cloud-based services provisioning
 - > establishing processes to ensure that cloud computing is evaluated as a delivery platform in new project business cases
 - > identifying existing applications that lend themselves to being transitioned to a cloud provider
 - > updating the ACMA's Business Continuity and Disaster Recovery Plans so they align with the opportunities available from cloud computing.

Table 34: Summary of client service complaints and compliments, 2014–15

Description	Total no. of complaints*	Total no. of compliments
Courtesy and respect	0	0
Service delivery of individual staff members	8	38
Response time to complaint	4	0
Accessible information	5	1

**Indicates total number of complaints received (not assessed against service commitments or standards in the Client Service Charter).*

- > **Office of the Children's eSafety Commissioner**—establishing an online presence for this new agency included extensive work to:
 - > develop online services that allow for easy access to information
 - > manage a complaints system for addressing harmful material targeting Australian children on social media.
- > **HFDF Network/Project Nullarbor**—in conjunction with the Department of Defence and the Defence Materiel Organisation, work commenced on a project to allow the ACMA access to the Defence High Frequency Communications System.
- > **ICT service delivery review**—achievements included the ongoing development of infrastructure and architecture to improve the cost, reliability and agility of ACMA systems. For example:
 - > a new, more comprehensive IT monitoring and alerting system for fault identification and resolution, including interoperability with the building management system's monitoring environment
 - > incorporating the ACMA's many remote monitoring sites into the agency's core network, including taking advantage of the nbn network connections, where available.

Communications and engagement

Customer Service Centre

The Customer Service Centre (CSC) provides a single point of contact (centralised customer contact model) for ACMA customers, and its staff have an online library of resources to respond to queries and meet customer needs. The CSC handles an average of 3,089 interactions each month. Of these, an average of 96 per cent are resolved within three working days.

During 2014–15, the CSC began expanding its operations to provide services to customers on behalf of the Content, Consumer and Citizen Division. When the expansion is complete, the CSC will handle customer enquiries about network safeguards, consumer interests, broadcasting and spam.

External stakeholder engagement

To help industry and consumers engage positively, confidently and securely in the developing information economy and evolving connected society, the ACMA employs a range of communications and engagement activities relevant to stakeholder needs.

The ACMA's approach to media and communications continues to evolve as the agency embraces the opportunities afforded by changing technologies and more creative approaches to stakeholder management.

During the reporting period, major communications channels and activities included:

- > **The ACMA website**—significant usability and accessibility work was done to improve the user experience, along with the creation of several consumer information 'hubs' on current hot topics and regular dedicated blogs on timely issues.
- > **Rich media content including infographics and videos**—rich media continued to be an effective way to expand the reach of ACMA research and consumer information. Dozens of infographics were published, on topics ranging from SMEs and new technologies to the takeup and use of tablets. A Triple Zero infographic was particularly successful and was seen by more than 376,000 unique Facebook users. Videos highlighting research, the AISI portal and other consumer topics also proved popular.
- > **Social media**—continued to play a crucial role in engaging industry and consumer stakeholders. In particular, the ACMA's Facebook and Twitter communities drove traffic to the ACMA website, growing their online communities without the help of advertising. Triple Zero, scam, spam and Do Not Call Register alerts were a highlight on the ACMA's social media channels, with each post reaching over 300,000 Facebook users.
- > **Targeted e-bulletins and alerts**—the ACMA's email outreach portfolio continued to grow, with total subscribers exceeding 15,000. Adding to the existing suite of 13 tailored products, new digital offerings included the *researchacma alert* and *Cybersecurity news*.

- > **Media engagement**—mainstream media continued to be an essential information dissemination channel for the ACMA, with 82 media releases on high-profile issues published and regular journalist briefings held.
- > **Events and tune-ups**—direct engagement with industry was a regular initiative. As well as our annual flagship event, *RadComms*, the ACMA hosted the regional CCEMO forum, the Asia-Pacific Regulators' Roundtable and several industry tuneups on areas including the 400 MHz transition and Project HELM.

International agenda and engagement

The ACMA's overriding purpose is to make communications and media work in the public interest, and its international engagement is central to achieving this. The role of international engagement in both protecting and promoting Australia's communications and media interests is reflected in the legislation the ACMA administers—particularly for spectrum management, telecommunications and radiocommunications standards-setting, unsolicited communications and cybersecurity, and online content.

The ACMA advances its international agenda through facilitating collaboration, coordinating various viewpoints and representing Australia's positions in international fora.

On 21–22 July 2014, the ACMA hosted the Asia-Pacific Regulators' Roundtable in Sydney, with 55 participants representing 24 countries. This was an opportunity for strategic discussions on emerging regulatory issues and challenges faced in the rapidly evolving and converging ICT sector.

Following the roundtable was a three-day ITU/ACMA International Training Program. Attended by 56 participants from 26 countries, the ITP 2014 focused on building skills to address the policy and regulatory issues of telecommunications, information technology and broadcasting in the era beyond convergence.

The ACMA also hosted a number of visitors from overseas communications and regulatory agencies. These visits facilitate collaboration and information exchange on international communications policy and regulation issues. This included delegations from the People's Republic of China, Bhutan, Indonesia, Japan, the Republic of Korea, Kenya, Singapore, Thailand and the USA.

Financial management

The ACMA continues to enhance its financial management. During 2014–15, further adjustments to reporting frameworks improved access to, and provision of, quality financial information for internal and external stakeholders. The ACMA continues to review key areas within the financial management remit so that all ACMA processes align with legislative changes and best practice.

The ACMA met all of its statutory budgeting and reporting requirements and deadlines as set down by the Department of Finance and the ANAO.

Key achievements during the year included:

- > further enhancing the forward-year budget allocation process
- > improving accessibility to the Financial Management Information System.

The ACMA achieved an operating surplus in 2014–15 as a result of supplier and employment cost savings, and other revenue increases.

The ACMA's financial statements for 2014–15 were prepared in accordance with section 42 of the PGPA Act. The ANAO issued an unmodified audit opinion on the statements and notes (see Appendix 19).

Procurement and contract management

During 2014–15, the ACMA continued to strengthen its procurement and contract management capabilities, putting appropriate controls in place to comply with the PGPA Act and the *Commonwealth Procurement Rules*. The ACMA used a range of template documents to procure goods and services that, in alignment with internal policies, means it obtained value-for-money procurement.

The ACMA implemented a contracts module in the financial management information system to better facilitate an automated procurement process.

Procurement initiatives to support small business

The ACMA supports small business participation in the Commonwealth Government procurement market. Small and medium enterprises (SME) and small enterprise participation statistics are available on the Department of Finance's website at www.finance.gov.au/procurement/statistics-on-commonwealth-purchasing-contracts.

The ACMA recognises the importance of ensuring that small businesses are paid on time. The results of the Survey of Australian Government Payments to Small Business are available on the Treasury's website at www.treasury.gov.au.

The ACMA's procurement practices support SMEs, consistent with paragraph 5.4 of the *Commonwealth Procurement Rules*, by adopting initiatives or practices including:

- > use of the Commonwealth Contracting Suite for low-risk procurements valued under \$200,000
- > Australian Industry Participation Plans in whole-of-government procurement where applicable
- > the Small Business Engagement Principles (outlined in the government's Industry Innovation and Competitiveness Agenda), such as communicating in clear, simple language and presenting information in an accessible format
- > electronic systems or other processes used to facilitate on-time payment performance, including the use of payment cards.

Grant programs

The ACMA does not administer any grant programs.

Asset management

The ACMA's asset management procedures and policies reflect relevant legislation and best practice. Major asset categories include land, buildings, leasehold improvements, plant, equipment and intangibles such as software that is either developed in-house or purchased from third-party vendors. Assets are valued at fair value with their carrying values and useful lives being reviewed annually.

At the end of 2014–15, the ACMA had a total value of \$55.92 million in net assets. During the year, the capital management plan was further developed to help the ACMA with its capital planning requirements.

Property management

The ACMA property portfolio includes leased, licensed and Commonwealth-owned premises, ranging from office accommodation in the major capital cities to small radio monitoring sites at remote locations. The ACMA continues to review its office accommodation in accordance with the *Commonwealth Property Management Guidelines* and operational requirements.

Ecologically sustainable development and environmental performance

The ACMA has an ongoing commitment to reduce the organisation's impact on the environment via various measures, including procuring green power and reducing energy consumption through energy-efficient office fit-outs. Further measures include, but are not limited to:

- > extensively using videoconferencing facilities to reduce air travel
- > implementing forced 'out-of-hours' computer terminal shutdown
- > using environmentally friendly cleaning products
- > separating office waste into recyclable and non-recyclable components.

Appendixes



1. ACMA offices

2. ACMA committees, memberships and attendance at meetings

3. Staffing information

4. Licensing and licence allocations

5. Programs and content

6. Broadcasting investigations outcomes 2014–15

7. Telecommunications consumer protection compliance and enforcement outcomes 2014–15

8. Freedom of information—Information Publication Scheme

9. Legislation

10. Directions and legislative instruments

11. Disclosures of information

12. Judicial and administrative decisions

13. Consultancies, advertising expenditure and competitive tendering

14. Outcome table

15. Agency resource statement

16. Performance against PBS KPIs and deliverables

17. Regulatory impact analysis compliance report

18. Compliance index

19. Financial statements

Appendix 1:

ACMA offices

Canberra

Red Building, Benjamin Offices
Chan Street, Belconnen
PO Box 78, Belconnen ACT 2616
T +61 2 6219 5555
F +61 2 6219 5353

Melbourne

Level 32, Melbourne Central Tower
360 Elizabeth Street, Melbourne
PO Box 13112 Law Courts, Melbourne VIC 8010
T +61 3 9963 6800
F +61 3 9963 6899

Sydney

Level 5, The Bay Centre
65 Pirrama Road, Pyrmont
PO Box Q500, Queen Victoria Building NSW 1230
T +61 2 9334 7700, 1800 226 667
F +61 2 9334 7799

Brisbane

424 Upper Roma Street
Brisbane QLD 4000
PO Box 288, Red Hill QLD 4059
T +61 7 3247 7111
F +61 7 3247 7100

Parramatta

Level 3, 100 George Street
Parramatta NSW 2150
PO Box Q500, Queen Victoria Building NSW 1230
T +61 2 9334 7700
F +61 2 9334 7733

Hobart

601 Back Tea Tree Road
Richmond TAS 7025
T +61 3 6268 0982
F +61 3 6268 0246

Appendix 2:

ACMA committees, memberships and attendance at meetings

Authority meetings

At 30 June 2015, the Authority comprised the Chairman, the Deputy Chair, one Full-time Member, four Part-time Members and one Associate Member.

The Authority met 22 times in 2014–15.

Table 35: Attendance by Members at Authority meetings, 2014–15

Authority Member	No. of meetings attended
Chris Chapman, Chairman	22
Richard Bean, Deputy Chair	21
Chris Cheah, Full-time Member	22
Louise Benjamin, Part-time Member	22
Anita Jacoby, Part-time Member	13
James Cameron, Part-time Member	22
Rosemary Sinclair, Part-time Member	20
Rod Sims, Associate Member	0

Executive Group meetings

The ACMA Executive Group functions as a senior oversight committee for management decisions. The Executive Group assists the Chairman by providing counsel on issues of highlevel corporate or strategic significance to the agency.

Table 36: Attendance at Executive Group meetings, 2014–15

Member of Executive Group	No. of meetings attended
Chris Chapman, Chairman	12
Richard Bean, Deputy Chair	12
Chris Cheah, Full-time Member	13
Giles Tanner, General Manager—Digital Economy (1 July – 31 August 2014); General Manager—Communications Infrastructure (from 1 September 2014)	11
Maureen Cahill, General Manager—Corporate and Research	12
Brendan Byrne, General Manager—Legal Services	12
Jennifer McNeill, General Manager—Content, Consumer and Citizen	12
Allan Major, Acting General Manager—Communications Infrastructure (1 July – 31 August 2014)	2

Audit committee

The Audit Committee coordinates internal and external audit activities, and oversees the financial statements, risk management framework and implementation of fraud control policies.

In its capacity as an advisory committee to the ACMA Chairman, the Audit Committee met four times in 2014–15.

Table 37: Attendance by Members at Audit Committee, 2014–15

Members	No. of meetings attended
Richard Bean, Audit Committee Chair	4
Michael Harris, External Audit Committee Member	4
Fay Holthuyzen, External Audit Committee Member	4
David Williams, External Audit Committee Member (from January 2015)	2
Jonquil Ritter, ACMA Audit Committee Member	4
Mark Loney, ACMA Audit Committee Member (to November 2014)	2
Carsten Larsen, ACMA Audit Committee Member (from February–April 2015)	1

Membership of advisory and consultative bodies

Consumer Consultative Forum (CCF)

Chair

- > Australian Communications and Media Authority

Consumer representatives

- > Teresa Corbin, CEO, Australian Communications Consumer Action Network (until August 2016)
- > Professor Julian Thomas, Professor of Media and Communications, Swinburne University of Technology (until March 2016)
- > Daniel Featherstone, General Manager, Indigenous Remote Communications Association (until August 2016)
- > Stella Avramopoulos, CEO, Kildonan Uniting Care (until March 2016)
- > Chris Jeffery, Policy Officer, Council on the Ageing WA (until March 2016)
- > George Fong, President, Internet Society of Australia (until March 2016)

Representatives from industry bodies

- > Chris Althaus, CEO, Australian Mobile Telecommunications Association
- > John Stanton, CEO, Communications Alliance

Regulatory and government representatives

- > Delia Rickard, Deputy Chair, Australian Competition and Consumer Commission
- > Simon Cohen, Telecommunications Industry Ombudsman
- > Sylvia Spaseski, Assistant Secretary, Consumer Access, Department of Communications

Emergency Call Services Advisory Committee (ECSAC)

- > Australian Communications and Media Authority (Chair)
- > Ambulance Tasmania
- > Attorney-General's Department
- > Australian Capital Territory Emergency Services Authority
- > Australian Communications Consumer Action Network
- > Australian Communication Exchange Limited
- > Department of Communications
- > Queensland Ambulance Services
- > Emergency Services Telecommunications Authority, Victoria
- > iiNet Limited
- > NBN Co Limited
- > New South Wales Police Force
- > Fire and Rescue NSW
- > Northern Territory Police, Fire and Emergency Services
- > Singtel Optus Pty Ltd
- > South Australia Ambulance Service
- > St John Ambulance, Western Australia
- > Telecommunications Universal Service Management Agency
- > Telstra Corporation
- > Victoria Police
- > Vodafone Hutchison Australia Pty Limited

Numbering Advisory Committee (NAC)

- > AAPT Ltd
- > Australian Communications and Media Authority
- > Australian Communications Consumer Action Network
- > Australian Competition and Consumer Commission
- > Australian Phone Word Association Ltd
- > Mr Lawrence Glen Clarke
- > Communications Alliance
- > Department of Communications
- > My Net Fone Ltd
- > SingTel Optus Pty Ltd
- > Telstra Corporation Ltd
- > Vodafone Hutchison Australia Pty Ltd

Observers

- > Industry Number Management Services
- > M2
- > Verizon Australia Pty Ltd

Appendix 3:

Staffing information

Table 38: Staff profiles by employment type, gender and location, 2014–15*

NATIONAL													
ONGOING							NON-ONGOING						
Classification	Full-time		Part-time		Part-time		Full-time		Part-time		Part-time		Total
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	
	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14
SES 2	2	2	2	2				1					4
SES 1	7	6	6	5									13
EL2	29	24	26	20	1	1							65
Principal Lawyer	6	6	6	6									12
EL1	89	83	51	51	5	2	3	1			1		184
Senior Lawyer	2	1	7	4		1	1						11
ACMA 6	60	58	61	62	1	1	5	5		6	1		152
Lawyer	1	1											1
ACMA 5	16	17	13	14						1			37
ACMA 4	8	7	16	15						1			33
ACMA 3	1		1				2	1					5
ACMA 2													0
Graduate													0
ACMA 1													0
TOTAL	221	205	189	179	7	5	71	8	10	1	1	0	517
													470

* Substantive classification. Excludes eight statutory office-holders.

CANBERRA																
ONGOING							NON-ONGOING									
Classification	Male	Full-time	Female	Part-time	Male	Female	Full-time	Male	Female	Full-time	Male	Female	Part-time	Male	Female	Total
	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15
SES 2			2	2					1						2	3
SES 1	4	3	1	1											5	4
EL2	12	10	9	8		2	1								23	19
Principal Lawyer	1	1	1	1											2	2
EL1	39	34	15	14	1	3	3								58	52
Senior Lawyer			3	2											3	2
ACMA 6	18	17	23	23		4	3	2	1		1				47	45
Lawyer									1						1	0
ACMA 5	7	7	7	7					1						15	14
ACMA 4	4	3	10	8		5	5								19	16
ACMA 3			1					1							2	0
ACMA 2															0	0
Graduate															0	0
ACMA 1															0	0
TOTAL	85	75	72	66	1	14	12	3	2	2	1	0	0	0	177	157

MELBOURNE																
ONGOING								NON-ONGOING								
Classification	Full-time		Part-time		Part-time		Total	Full-time		Part-time		Part-time		Part-time		Total
	Male	Female	Male	Female	Male	Female		Male	Female	Male	Female	Male	Female	Male	Female	
	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15
SES 2																
SES 1	3	3	2	1												
EL2	9	8	6	5	1	1	2	1								
Principal Lawyer	4	4														
EL1	34	30	19	16	3	1	19	17	3	1	1					
Senior Lawyer	1		3	1			1	3	1							
ACMA 6	25	25	19	20	1	1	12	10	2	2	2			1		
Lawyer	1	1														
ACMA 5	6	5	5	5			7	7								
ACMA 4	1	2	4	4			2	1								
ACMA 3	1															
ACMA 2																
Graduate																
ACMA 1																
TOTAL	85	78	58	52	5	4	43	39	6	3	3	0	0	0	1	177

SYDNEY																
ONGOING							NON-ONGOING									
Classification	Male	Full-time	Part-time	Male	Female	Part-time	Male	Full-time	Female	Male	Full-time	Female	Male	Part-time	Female	Total
	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15
SES 2	2	2													2	2
SES 1				3											3	3
EL2	7	5		7		4									22	16
Principal Lawyer	1	1		4											5	5
EL1	15	18		20		1			1				1		46	47
Senior Lawyer	1	1		1											2	2
ACMA 6	11	11		19				1	4						37	36
Lawyer															0	0
ACMA 5	1	3		1											1	4
ACMA 4	3	1		1											4	2
ACMA 3								1	1						2	2
ACMA 2															0	0
Graduate															0	0
ACMA 1															0	0
TOTAL	41	42		56		1		1	2	5	1	0	1	0	124	119

REGIONS*																
ONGOING								NON-ONGOING								
Classification	Male	Full-time	Part-time	Male	Part-time	Female	Part-time	Male	Full-time	Female	Male	Part-time	Female	Part-time	Male	Total
	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15	01.07.14	30.06.15
SES 2															0	0
SES 1															0	0
EL2	1	1			1	1									2	2
Principal Lawyer			1	1											1	1
EL1	1	1		1											1	2
Senior Lawyer															0	0
ACMA 6	6	5						1	1						7	6
Lawyer															0	0
ACMA 5	2	2	1	1											3	3
ACMA 4		1	2	2											2	3
ACMA 3															0	0
ACMA 2															0	0
Graduate															0	0
ACMA 1															0	0
TOTAL	10	10	4	5	0	0	0	1	1	0	0	0	0	0	16	17

*Includes Parramatta, Hobart and Brisbane.

Table 39: Salary ranges of employees, 30 June 2015

ACMA local designation	Equivalent APS classification	(\$)
ACMA 1.1	APS Level 1	43,539
ACMA 1.2		48,019
ACMA 2.1	APS Level 2	48,986
ACMA 2.2		54,070
ACMA 3.1	APS Level 3	55,713
ACMA 3.2		57,125
ACMA 3.3		60,618
ACMA 4.1	APS Level 4	62,444
ACMA 4.2		64,067
ACMA 4.3		67,907
ACMA 5.1	APS Level 5	69,619
ACMA 5.2		71,679
ACMA 5.3		75,196
ACMA 6.1	APS Level 6	76,767
ACMA 6.2		80,623
ACMA 6.3		86,738
ACMA EL1.1	Executive Level 1	93,353
ACMA EL1.2		98,202
ACMA EL1.3		105,318
ACMA EL1.4* (Restricted)		115,983
ACMA EL2.1	Executive Level 2	113,009
ACMA EL2.2		120,588
ACMA EL2.3		128,147
ACMA EL2.4		133,747
ACMA EL2.5** (Restricted)		136,898
Lawyer/Legal Officer 1.1	APS Level 5	69,619
Lawyer/Legal Officer 1.2	APS Level 5	75,196
Lawyer/Legal Officer 1.3	APS Level 6	76,767
Lawyer/Legal Officer 1.4	APS Level 6	86,738
Snr Lawyer/Legal Officer 2.1	Executive Level 1	93,353
Snr Lawyer/Legal Officer 2.2	Executive Level 1	105,318
Snr Lawyer/Legal Officer 2.3	Executive Level 1	115,983
Principal Lawyer 3.1	Executive Level 2	128,147
Principal Lawyer 3.2	Executive Level 2	133,747
Tech Trainee 1	Trainee APS (Technical)	43,539
Tech Trainee 2	Trainee APS (Technical)	48,019
Tech Trainee 3	Trainee APS (Technical)	48,986
Tech Trainee 4	Trainee APS (Technical)	54,070
Graduate 1.1	Graduate APS	55,713
Graduate 1.2	Graduate APS	60,618
Graduate 1.3***	APS Level 4	62,444

*Restricted to employees locally designated as Snr Lawyer/Legal Officer.

**Restricted to employees 'grandfathered' from ABA/ACA on this pay point.

***On successful completion of the graduate year, a graduate will be allocated an ACMA 3 (APS Level 3) local designation and immediately advanced to ACMA 4 (APS Level 4).

Abbreviations used in this appendix—SES: Senior Executive Service; EL: Executive Level; APS: Australian Public Service.

Appendix 4:

Licensing and

licence allocations

Table 40: Carrier licences, 2014–15

No.	Carrier licence granted to	Date granted
369	Uniscope Communications Pty Ltd	8 July 2014
370	Luminet Fibre Pty Ltd	11 August 2014
371	Clear Wireless Pty Ltd	13 August 2014
372	Convergence Pty Ltd	17 September 2014
373	GNET Communications Pty Ltd	17 September 2014
374	Senseem Pty Ltd	17 September 2014
375	RN Telecommunications Pty Ltd	17 September 2014
376	Micron 21 Telecommunications Pty Ltd	21 October 2014
377	Fibrewaves Pty Ltd	22 October 2014
378	Solomons Oceanic Cable Company Limited	27 October 2014
379	Rowett Enterprises Pty Limited	19 November 2014
380	BitWave Networks Pty Ltd	1 December 2014
381	Superloop (Australia) Pty Ltd	15 December 2014
382	Four G Telecom Pty Ltd	18 December 2014
383	Taipan Networkx Pty Ltd	8 January 2015
384	Hawaiki Submarine Cable Australia Pty Ltd	8 January 2015
385	LinkOne Pty Limited	4 March 2015
386	Real World Networks Pty Ltd	13 March 2015
387	GPK Computers Pty Ltd	28 April 2015
388	The Summit Group (Australia) Pty Ltd	29 April 2015
389	Ground 2 Air Networks Pty Ltd	30 April 2015
390	AdvanceNet Telecom Pty Ltd	12 May 2015
391	Paradigm Secure Communications Pty Ltd	19 May 2015
392	Professional Data Kinetics Pty Ltd	20 May 2015
393	SpeediNet Pty Ltd	26 May 2015
394	BKH Fibres & Carriers Pty Ltd	2 June 2015
395	EscapeNet Pty Ltd	2 June 2015

Table 41: Nominated carrier declarations, 2014–15

No.	Nominated carrier declared	Network unit(s)	Date made
130	Auroracom Pty Ltd	Network unit or units owned by Tasmanian Networks Pty Ltd, being the fixed radiocommunications links between the facilities known as Goats Hills, Guy Fawkes Hill, Grey Mountain and Albion Heights; two cores of the optical fibre link between the facilities known as Burnie Substation and Smithton Substation; two cores of the optical fibre link between the facilities known as Hadspen Substation and Scottsdale Substation; and all optical fibre links previously owned by Aurora Energy Pty Ltd and transferred to Tasmanian Networks Pty Ltd on 1 July 2014.	1 July 2014
131	BigAir Group Limited	Network units owned by Link Innovations Pty Ltd.	25 September 2014
132	Opticomm Co Pty Ltd	Network unit or units owned by: Lend Lease Communities (Stoneleigh Reserve) Pty Ltd (ACN: 010 920 653); Lend Lease Communities (Atherstone) Pty Ltd (ACN: 110 348 108); Lend Lease Communities (Gawler) Pty Ltd (ACN: 139 895 195); Lend Lease Communities (Australia) Ltd (ACN: 000 966 085); Lend Lease Communities (Springfield) Pty Ltd (ACN: 087 876 864); Trustee for VLL Richmond Trust (ABN: 96 017 704 895); Lend Lease Communities (Redbank Plains) Pty Ltd (ACN: 127 727 280); Lend Lease Development Pty Ltd (ACN: 000 311 277); Maryland Development Company Pty Ltd (ACN: 069 368 896); Lend Lease Communities (Blakeview) Pty Ltd (ACN: 131 672 403); Lend Lease Communities (Craigieburn) Pty Ltd (ACN: 081 607 801); Lend Lease Communities (Yarrabilba) Pty Ltd (ACN 103 578 436); Lend Lease Communities (Alkimos) Pty Ltd (ACN 145 185 468); or any Related Body Corporate (as that term is defined in the <i>Corporations Act 2001</i>) from time to time of any of the above network owners.	28 October 2014
133	Amcom Pty Ltd	Network units owned by SABRENet Ltd.	18 December 2014
134	Ergon Energy Telecommunications Pty Ltd	Network units owned by Queensland Rail Limited, being multiple line links between nine sites located in various Queensland Rail-owned fibre centres (Site 1: Rail Centre 1, 305 Edward St, Brisbane; Site 2: 80 Mayne Road, Bowen Hills; Site 3: Eagle Junction Station, Bonney Avenue, Clayfield; Site 4: Airport Junction Station, Elliot St, Clayfield; Site 5: Northgate Station, Old Toombul Rd, Northgate; Site 6: Carseldine Station, Beams Rd, Carseldine; Site 7: Petrie Station, Station St, Petrie; Site 8: Caboolture Station, Railway Parade, Caboolture; and Site 9: Parana NI 11, Gladstone Benaraby Rd, Gladstone) for the delivery of Layer 2 broadband services to wholesale and retail customers and owned by Queensland Rail Limited.	9 January 2015
135	Telstra Corporation Limited	Network unit or units owned by Chichester Metals Pty Ltd located in the Pilbara Region, Western Australia, being the cores of the fibre optic cables running between Telstra Corporation Limited's core network and various sites within the Pilbara Region in which Chichester Metals Pty Ltd or a related body corporate of Chichester Metals Pty Ltd has an ownership interest or of which Chichester Metals Pty Ltd or a related body corporate of Chichester Metals Pty Ltd is the operator; and network unit or units owned by FMG Solomon Pty Ltd and located in the Pilbara Region, Western Australia, being the cores of the fibre optic cables running between Telstra Corporation Limited's core network and various sites within the Pilbara Region in which FMG Solomon Pty Ltd or a related body corporate of FMG Solomon Pty Ltd has an ownership interest or of which FMG Solomon Pty Ltd or a related body corporate of FMG Solomon Pty Ltd is the operator.	11 March 2015

Table 42: Apparatus licences, 2013–15

Licence type	30 June 2013	30 June 2014	30 June 2015
Aeronautical	2,221	2,247	2,294
Aircraft	12	12	11
Amateur	15,540	15,316	15,293
Broadcasting	9,285	8,682	8,440
Defence	76	76	78
Earth	688	732	696
Earth receive	674	711	673
Fixed	41,093	41,755	43,382
Fixed receive	1,007	1,007	1,011
Land mobile	69,287	68,847	71,169
Major coast receive	17	17	17
Maritime coast	3,545	3,452	3,432
Maritime ship	7,664	7,327	7,057
Outpost	3,889	3,585	3,413
PTS	691	714	574
Radiodetermination	2,923	2,999	3,165
Scientific	497	526	694
Space	106	107	83
Space receive	301	279	255
Total	159,516	158,391	161,737

Table 43: New retransmission services, 2014–15

TV/ radio	Area	State	Applicant	Frequency (MHz)/ channel	Date of effect	Date of expiry
TV	Captains Flat	NSW	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Cardwell	Qld	Special Broadcasting Service Corporation	662.5/47	08/07/2014	07/07/2015
TV	Walcha	NSW	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Murgon	Qld	Special Broadcasting Service Corporation	648.5/45	08/07/2014	07/07/2015
TV	Tara	Qld	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Casterton	Vic.	Special Broadcasting Service Corporation	648.5/45	08/07/2014	07/07/2015
TV	Mallacoota	Vic.	Special Broadcasting Service Corporation	655.5/46	08/07/2014	07/07/2015
TV	Miles	Qld	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Bonalbo	NSW	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Keith	SA	Special Broadcasting Service Corporation	578.5/35	08/07/2014	07/07/2015
TV	Kyogle	NSW	Special Broadcasting Service Corporation	648.5/45	08/07/2014	07/07/2015
TV	Orbost	Vic.	Special Broadcasting Service Corporation	627.5/42	08/07/2014	07/07/2015

Radio	Mt Whaleback Mine	WA	BHP Billiton Iron Ore Pty Ltd	102.5	10/07/2014	17/07/2015
Radio	Mt Whaleback Mine	WA	BHP Billiton Iron Ore Pty Ltd	104.1	10/07/2014	17/07/2015
Radio	Mt Whaleback Mine	WA	BHP Billiton Iron Ore Pty Ltd	105.7	10/07/2014	17/07/2015
Radio	Barunga	NT	Roper Gulf Regional Council	102.5	14/07/2014	27/03/2016
Radio	Beswick	NT	Roper Gulf Regional Council	104.1	14/07/2014	27/03/2016
TV	Inverloch	Vic.	RBA Holdings Pty Ltd	655.5/46	17/07/2014	15/07/2019
TV	Inverloch	Vic.	RBA Holdings Pty Ltd	669.5/48	17/07/2014	15/07/2019
TV	Inverloch	Vic.	RBA Holdings Pty Ltd	683.5/50	17/07/2014	15/07/2019
TV	Inverloch	Vic.	RBA Holdings Pty Ltd	662.5/47	17/07/2014	15/07/2019
TV	Crows Nest	Qld	RBA Holdings Pty Ltd	676.5/49	17/07/2014	15/07/2019
TV	Crows Nest	Qld	RBA Holdings Pty Ltd	683.5/50	17/07/2014	15/07/2019
TV	Crows Nest	Qld	RBA Holdings Pty Ltd	655.5/46	17/07/2014	15/07/2019
TV	Crows Nest	Qld	RBA Holdings Pty Ltd	662.5/47	17/07/2014	15/07/2019
TV	Crows Nest	Qld	RBA Holdings Pty Ltd	669.5/48	17/07/2014	15/07/2019
TV	Inverloch	Vic.	RBA Holdings Pty Ltd	676.5/49	17/07/2014	15/07/2019
TV	Armidale North	NSW	RBA Holdings Pty Ltd	212.5/10	17/07/2014	15/07/2019
TV	Armidale North	NSW	RBA Holdings Pty Ltd	226.5/12	17/07/2014	15/07/2019
TV	Armidale North	NSW	RBA Holdings Pty Ltd	219.5/11	17/07/2014	15/07/2019
TV	Armidale North	NSW	RBA Holdings Pty Ltd	177.5/6	17/07/2014	15/07/2019
TV	Coffs Harbour North	NSW	RBA Holdings Pty Ltd	529.5/28	17/07/2014	15/07/2019
TV	Coffs Harbour North	NSW	RBA Holdings Pty Ltd	536.5/29	17/07/2014	15/07/2019
TV	Coffs Harbour North	NSW	RBA Holdings Pty Ltd	543.5/30	17/07/2014	15/07/2019
TV	Coffs Harbour North	NSW	RBA Holdings Pty Ltd	550.5/31	17/07/2014	15/07/2019
TV	Coffs Harbour North	NSW	RBA Holdings Pty Ltd	557.5/32	17/07/2014	15/07/2019
TV	Anna Bay	NSW	RBA Holdings Pty Ltd	669.5/48	17/07/2014	15/07/2019
TV	Mount Morgan	Qld	RBA Holdings Pty Ltd	676.5/49	17/07/2014	15/07/2019
TV	Mount Morgan	Qld	RBA Holdings Pty Ltd	683.5/50	17/07/2014	15/07/2019
TV	Mount Morgan	Qld	RBA Holdings Pty Ltd	655.5/46	17/07/2014	15/07/2019
TV	Mount Morgan	Qld	RBA Holdings Pty Ltd	662.5/47	17/07/2014	15/07/2019
TV	Mount Morgan	Qld	RBA Holdings Pty Ltd	669.5/48	17/07/2014	15/07/2019
TV	Nanango	Qld	RBA Holdings Pty Ltd	676.5/49	17/07/2014	15/07/2019
TV	Nanango	Qld	RBA Holdings Pty Ltd	683.5/50	17/07/2014	15/07/2019
TV	Nanango	Qld	RBA Holdings Pty Ltd	655.5/46	17/07/2014	15/07/2019
TV	Nanango	Qld	RBA Holdings Pty Ltd	662.5/47	17/07/2014	15/07/2019
TV	Nanango	Qld	RBA Holdings Pty Ltd	669.5/48	17/07/2014	15/07/2019
TV	Yarraman	Qld	RBA Holdings Pty Ltd	578.5/35	17/07/2014	15/07/2019
TV	Yarraman	Qld	RBA Holdings Pty Ltd	606.5/39	17/07/2014	15/07/2019
TV	Yarraman	Qld	RBA Holdings Pty Ltd	585.5/36	17/07/2014	15/07/2019
TV	Yarraman	Qld	RBA Holdings Pty Ltd	592.5/37	17/07/2014	15/07/2019
TV	Yarraman	Qld	RBA Holdings Pty Ltd	599.5/38	17/07/2014	15/07/2019
TV	Dalmeny	NSW	RBA Holdings Pty Ltd	662.5/47	17/07/2014	15/07/2019
TV	Dalmeny	NSW	RBA Holdings Pty Ltd	655.5/46	17/07/2014	15/07/2019
TV	Dalmeny	NSW	RBA Holdings Pty Ltd	669.5/48	17/07/2014	15/07/2019
TV	Dalmeny	NSW	RBA Holdings Pty Ltd	676.5/49	17/07/2014	15/07/2019

TV	Dalmeny	NSW	RBA Holdings Pty Ltd	683.5/50	17/07/2014	15/07/2019
TV	Bell	Qld	Western Downs Regional Council	627.5/42	23/07/2014	07/10/2015
TV	Bell	Qld	Western Downs Regional Council	634.5/43	23/07/2014	07/10/2015
TV	Bell	Qld	Western Downs Regional Council	641.5/44	23/07/2014	07/10/2015
Radio	Solomon Mining Operation Area 1	WA	Fortescue Metals Group Ltd	105.9	24/07/2014	23/07/2015
Radio	Solomon Mining Operation Area 1	WA	Fortescue Metals Group Ltd	107.5	24/07/2014	23/07/2015
Radio	Solomon Mining Operation Area 1	WA	Fortescue Metals Group Ltd	104.3	24/07/2014	23/07/2015
Radio	Solomon Mining Operation Area 1	WA	Fortescue Metals Group Ltd	102.7	24/07/2014	23/07/2015
Radio	Solomon Mining Operation Area 2	WA	Fortescue Metals Group Ltd	101.1	24/07/2014	23/07/2015
Radio	Solomon Mining Operation Area 2	WA	Fortescue Metals Group Ltd	99.5	24/07/2014	23/07/2015
Radio	Solomon Mining Operation Area 2	WA	Fortescue Metals Group Ltd	97.9	24/07/2014	23/07/2015
Radio	Solomon Mining Operation Area 2	WA	Fortescue Metals Group Ltd	96.3	24/07/2014	23/07/2015
Radio	Maningrida	NT	West Arnhem Regional Council	102.9	29/07/2014	28/07/2015
Radio	Warruwi	NT	West Arnhem Regional Council	100.1	29/07/2014	28/07/2015
Radio	Oenpelli	NT	West Arnhem Regional Council	102.9	29/07/2014	28/07/2015
Radio	Tropicana Gold Mine	WA	AngloGold Ashanti Australia Limited	107.7	08/08/2014	21/02/2016
Radio	Tropicana Gold Mine	WA	AngloGold Ashanti Australia Limited	106.1	08/08/2014	21/02/2016
Radio	Tropicana Gold Mine	WA	AngloGold Ashanti Australia Limited	104.5	08/08/2014	21/02/2016
Radio	Tropicana Gold Mine	WA	AngloGold Ashanti Australia Limited	102.9	08/08/2014	21/02/2016
TV	Halls Gap	Vic.	Special Broadcasting Service Corporation	655.5/46	15/08/2014	14/08/2015
TV	Nyngan	NSW	Special Broadcasting Service Corporation	613.5/40	15/08/2014	14/08/2015
Radio	West Angelas Mine Dep B	WA	Pilbara Iron Company (Services) Pty Ltd	88.3	02/09/2014	18/04/2016
Radio	West Angelas Mine Dep B	WA	Pilbara Iron Company (Services) Pty Ltd	89.9	02/09/2014	18/04/2016
Radio	West Angelas Mine Dep B	WA	Pilbara Iron Company (Services) Pty Ltd	91.5	02/09/2014	18/04/2016
Radio	West Angelas Mine Dep B	WA	Pilbara Iron Company (Services) Pty Ltd	93.1	02/09/2014	18/04/2016
Radio	West Angelas Mine Dep B	WA	Pilbara Iron Company (Services) Pty Ltd	94.7	02/09/2014	18/04/2016
Radio	Longreach	Qld	Longreach Regional Council	106.1	18/09/2014	17/09/2015
TV	Glenden	Qld	Isaac Regional Council	620.5/41	19/09/2014	18/09/2015
TV	Glenden	Qld	Isaac Regional Council	641.5/44	19/09/2014	18/09/2015
TV	Underbool	Vic.	RBA Holdings Pty Ltd	592.5/37	23/09/2014	22/09/2019
TV	Underbool	Vic.	RBA Holdings Pty Ltd	578.5/35	23/09/2014	22/09/2019

TV	Underbool	Vic.	RBA Holdings Pty Ltd	599.5/38	23/09/2014	22/09/2019
TV	Underbool	Vic.	RBA Holdings Pty Ltd	585.5/36	23/09/2014	22/09/2019
TV	Underbool	Vic.	RBA Holdings Pty Ltd	571.5/34	23/09/2014	22/09/2019
TV	Ouyen	Vic.	RBA Holdings Pty Ltd	627.5/42	23/09/2014	22/09/2019
TV	Ouyen	Vic.	RBA Holdings Pty Ltd	648.5/45	23/09/2014	22/09/2019
TV	Ouyen	Vic.	RBA Holdings Pty Ltd	641.5/44	23/09/2014	22/09/2019
TV	Robinvale	Vic.	RBA Holdings Pty Ltd	585.5/36	23/09/2014	22/09/2019
TV	Robinvale	Vic.	RBA Holdings Pty Ltd	578.5/35	23/09/2014	22/09/2019
TV	Robinvale	Vic.	RBA Holdings Pty Ltd	599.5/38	23/09/2014	22/09/2019
TV	Robinvale	Vic.	RBA Holdings Pty Ltd	571.5/34	23/09/2014	22/09/2019
TV	Mount Alford	Qld	Tx Australia Pty Limited	676.5/49	23/09/2014	22/09/2019
TV	Mount Alford	Qld	Tx Australia Pty Limited	655.5/46	23/09/2014	22/09/2019
TV	Mount Alford	Qld	Tx Australia Pty Limited	662.5/47	23/09/2014	22/09/2019
TV	Mount Alford	Qld	Tx Australia Pty Limited	669.5/48	23/09/2014	22/09/2019
TV	Mount Alford	Qld	Tx Australia Pty Limited	683.5/50	23/09/2014	22/09/2019
TV	Brisbane North West	Qld	Tx Australia Pty Limited	627.5/42	23/09/2014	22/09/2019
TV	Brisbane North West	Qld	Tx Australia Pty Limited	648.5/45	23/09/2014	22/09/2019
TV	Toowoomba East	Qld	RBA Holdings Pty Ltd	620.5/41	23/09/2014	22/09/2019
TV	Toowoomba East	Qld	RBA Holdings Pty Ltd	613.5/40	23/09/2014	22/09/2019
TV	Toowoomba East	Qld	RBA Holdings Pty Ltd	627.5/42	23/09/2014	22/09/2019
TV	Toowoomba East	Qld	RBA Holdings Pty Ltd	634.5/43	23/09/2014	22/09/2019
TV	Toowoomba East	Qld	RBA Holdings Pty Ltd	641.5/44	23/09/2014	22/09/2019
TV	Toowoomba South	Qld	RBA Holdings Pty Ltd	620.5/41	23/09/2014	22/09/2019
TV	Toowoomba South	Qld	RBA Holdings Pty Ltd	613.5/40	23/09/2014	22/09/2019
TV	Toowoomba South	Qld	RBA Holdings Pty Ltd	627.5/42	23/09/2014	22/09/2019
TV	Toowoomba South	Qld	RBA Holdings Pty Ltd	634.5/43	23/09/2014	22/09/2019
TV	Toowoomba South	Qld	RBA Holdings Pty Ltd	641.5/44	23/09/2014	22/09/2019
TV	Wonga Beach	Qld	RBA Holdings Pty Ltd	578.5/35	23/09/2014	22/09/2019
TV	Wonga Beach	Qld	RBA Holdings Pty Ltd	571.5/34	23/09/2014	22/09/2019
TV	Wonga Beach	Qld	RBA Holdings Pty Ltd	585.5/36	23/09/2014	22/09/2019
TV	Wonga Beach	Qld	RBA Holdings Pty Ltd	592.5/37	23/09/2014	22/09/2019
TV	Wonga Beach	Qld	RBA Holdings Pty Ltd	599.5/38	23/09/2014	22/09/2019
TV	Walwa/Jingellic	NSW	RBA Holdings Pty Ltd	690.5/51	23/09/2014	22/09/2019
TV	Maroochydore (Mchydore Beach HP)	Qld	Sunshine Coast Regional Council	177.5/6	09/10/2014	08/10/2015
TV	Maroochydore (Mchydore Beach HP)	Qld	Sunshine Coast Regional Council	184.5/7	09/10/2014	08/10/2015
TV	Maroochydore (Mchydore Beach HP)	Qld	Sunshine Coast Regional Council	191.5/8	09/10/2014	08/10/2015
TV	Maroochydore (Mchydore Beach HP)	Qld	Sunshine Coast Regional Council	219.5/11	09/10/2014	08/10/2015
TV	Maroochydore (Mchydore Beach HP)	Qld	Sunshine Coast Regional Council	226.5/12	09/10/2014	08/10/2015
TV	Coolum Beach (Coolum Beach HP)	Qld	Sunshine Coast Regional Council	177.5/6	10/10/2014	09/10/2015

TV	Coolum Beach (Coolum Beach HP)	Qld	Sunshine Coast Regional Council	184.5/7	10/10/2014	09/10/2015
TV	Coolum Beach (Coolum Beach HP)	Qld	Sunshine Coast Regional Council	191.5/8	10/10/2014	09/10/2015
TV	Coolum Beach (Coolum Beach HP)	Qld	Sunshine Coast Regional Council	219.5/11	10/10/2014	09/10/2015
TV	Coolum Beach (Coolum Beach HP)	Qld	Sunshine Coast Regional Council	226.5/12	10/10/2014	09/10/2015
TV	Koondrook/Barham	Vic.	RBA Holdings Pty Ltd	662.5/47	22/10/2014	20/10/2019
TV	Koondrook/Barham	Vic.	RBA Holdings Pty Ltd	669.5/48	22/10/2014	20/10/2019
TV	Koondrook/Barham	Vic.	RBA Holdings Pty Ltd	683.5/50	22/10/2014	20/10/2019
TV	Koondrook/Barham	Vic.	RBA Holdings Pty Ltd	655.5/46	22/10/2014	20/10/2019
TV	Koondrook/Barham	Vic.	RBA Holdings Pty Ltd	676.5/49	22/10/2014	20/10/2019
TV	Terang	Vic.	RBA Holdings Pty Ltd	578.5/35	22/10/2014	20/10/2019
TV	Terang	Vic.	RBA Holdings Pty Ltd	585.5/36	22/10/2014	20/10/2019
TV	Terang	Vic.	RBA Holdings Pty Ltd	599.5/38	22/10/2014	20/10/2019
TV	Terang	Vic.	RBA Holdings Pty Ltd	571.5/34	22/10/2014	20/10/2019
TV	Timboon	Vic.	RBA Holdings Pty Ltd	536.5/29	22/10/2014	20/10/2019
TV	Timboon	Vic.	RBA Holdings Pty Ltd	543.5/30	22/10/2014	20/10/2019
TV	Timboon	Vic.	RBA Holdings Pty Ltd	557.5/32	22/10/2014	20/10/2019
TV	Timboon	Vic.	RBA Holdings Pty Ltd	529.5/28	22/10/2014	20/10/2019
TV	Timboon	Vic.	RBA Holdings Pty Ltd	550.5/31	22/10/2014	20/10/2019
TV	Warracknabeal	Vic.	RBA Holdings Pty Ltd	564.5/33	22/10/2014	20/10/2019
TV	Warracknabeal	Vic.	RBA Holdings Pty Ltd	529.5/28	22/10/2014	20/10/2019
TV	Warracknabeal	Vic.	RBA Holdings Pty Ltd	536.5/29	22/10/2014	20/10/2019
TV	Warracknabeal	Vic.	RBA Holdings Pty Ltd	550.5/31	22/10/2014	20/10/2019
TV	Warracknabeal	Vic.	RBA Holdings Pty Ltd	543.5/30	22/10/2014	20/10/2019
TV	Wycheproof	Vic.	RBA Holdings Pty Ltd	620.5/41	22/10/2014	20/10/2019
TV	Wycheproof	Vic.	RBA Holdings Pty Ltd	627.5/42	22/10/2014	20/10/2019
TV	Wycheproof	Vic.	RBA Holdings Pty Ltd	641.5/44	22/10/2014	20/10/2019
TV	Wycheproof	Vic.	RBA Holdings Pty Ltd	613.5/40	22/10/2014	20/10/2019
TV	Wycheproof	Vic.	RBA Holdings Pty Ltd	634.5/43	22/10/2014	20/10/2019
TV	Ballarat East	Vic.	RBA Holdings Pty Ltd	620.5/41	22/10/2014	20/10/2019
TV	Ballarat East	Vic.	RBA Holdings Pty Ltd	627.5/42	22/10/2014	20/10/2019
TV	Ballarat East	Vic.	RBA Holdings Pty Ltd	613.5/40	22/10/2014	20/10/2019
TV	Ballarat East	Vic.	RBA Holdings Pty Ltd	641.5/44	22/10/2014	20/10/2019
TV	Ballarat East	Vic.	RBA Holdings Pty Ltd	634.5/43	22/10/2014	20/10/2019
TV	Howqua	Vic.	RBA Holdings Pty Ltd	585.5/36	22/10/2014	20/10/2019
TV	Howqua	Vic.	RBA Holdings Pty Ltd	578.5/35	22/10/2014	20/10/2019
TV	Lorne	Vic.	RBA Holdings Pty Ltd	585.5/36	22/10/2014	20/10/2019
TV	Lorne	Vic.	RBA Holdings Pty Ltd	571.5/34	22/10/2014	20/10/2019
TV	Lorne	Vic.	RBA Holdings Pty Ltd	599.5/38	22/10/2014	20/10/2019
TV	Lorne	Vic.	RBA Holdings Pty Ltd	592.5/37	22/10/2014	20/10/2019
TV	Mt Cowley IBL	Vic.	RBA Holdings Pty Ltd	655.5/46	22/10/2014	20/10/2019
TV	Mt Cowley IBL	Vic.	RBA Holdings Pty Ltd	676.5/49	22/10/2014	20/10/2019
TV	Mt Cowley IBL	Vic.	RBA Holdings Pty Ltd	669.5/48	22/10/2014	20/10/2019
TV	Mt Cowley IBL	Vic.	RBA Holdings Pty Ltd	662.5/47	22/10/2014	20/10/2019
TV	Tanybryn IBL	Vic.	RBA Holdings Pty Ltd	655.5/46	22/10/2014	20/10/2019
TV	Tanybryn IBL	Vic.	RBA Holdings Pty Ltd	683.5/50	22/10/2014	20/10/2019

TV	Tanybryn IBL	Vic.	RBA Holdings Pty Ltd	669.5/48	22/10/2014	20/10/2019
TV	Tanybryn IBL	Vic.	RBA Holdings Pty Ltd	676.5/49	22/10/2014	20/10/2019
TV	Birchip	Vic.	RBA Holdings Pty Ltd	620.5/41	22/10/2014	20/10/2019
TV	Birchip	Vic.	RBA Holdings Pty Ltd	627.5/42	22/10/2014	20/10/2019
TV	Birchip	Vic.	RBA Holdings Pty Ltd	613.5/40	22/10/2014	20/10/2019
TV	Birchip	Vic.	RBA Holdings Pty Ltd	641.5/44	22/10/2014	20/10/2019
TV	Birchip	Vic.	RBA Holdings Pty Ltd	634.5/43	22/10/2014	20/10/2019
TV	Charlton	Vic.	RBA Holdings Pty Ltd	620.5/41	22/10/2014	20/10/2019
TV	Charlton	Vic.	RBA Holdings Pty Ltd	627.5/42	22/10/2014	20/10/2019
TV	Charlton	Vic.	RBA Holdings Pty Ltd	641.5/44	22/10/2014	20/10/2019
TV	Charlton	Vic.	RBA Holdings Pty Ltd	613.5/40	22/10/2014	20/10/2019
TV	Charlton	Vic.	RBA Holdings Pty Ltd	634.5/43	22/10/2014	20/10/2019
TV	Stroud	NSW	RBA Holdings Pty Ltd	641.5/44	22/10/2014	20/10/2019
TV	Stroud	NSW	RBA Holdings Pty Ltd	627.5/42	22/10/2014	20/10/2019
TV	Stroud	NSW	RBA Holdings Pty Ltd	620.5/41	22/10/2014	20/10/2019
TV	Stroud	NSW	RBA Holdings Pty Ltd	634.5/43	22/10/2014	20/10/2019
TV	Stroud	NSW	RBA Holdings Pty Ltd	648.5/45	22/10/2014	20/10/2019
TV	Forth	Tas.	RBA Holdings Pty Ltd	648.5/45	22/10/2014	20/10/2019
TV	Forth	Tas.	RBA Holdings Pty Ltd	627.5/42	22/10/2014	20/10/2019
TV	Forth	Tas.	RBA Holdings Pty Ltd	634.5/43	22/10/2014	20/10/2019
TV	Apollo Bay	Vic.	RBA Holdings Pty Ltd	676.5/49	22/10/2014	20/10/2019
TV	Apollo Bay	Vic.	RBA Holdings Pty Ltd	655.5/46	22/10/2014	20/10/2019
TV	Apollo Bay	Vic.	RBA Holdings Pty Ltd	683.5/50	22/10/2014	20/10/2019
TV	Apollo Bay	Vic.	RBA Holdings Pty Ltd	669.5/48	22/10/2014	20/10/2019
TV	Cohuna	Vic.	RBA Holdings Pty Ltd	620.5/41	22/10/2014	20/10/2019
TV	Cohuna	Vic.	RBA Holdings Pty Ltd	627.5/42	22/10/2014	20/10/2019
TV	Cohuna	Vic.	RBA Holdings Pty Ltd	634.5/43	22/10/2014	20/10/2019
TV	Cohuna	Vic.	RBA Holdings Pty Ltd	613.5/40	22/10/2014	20/10/2019
TV	Cohuna	Vic.	RBA Holdings Pty Ltd	641.5/44	22/10/2014	20/10/2019
TV	Eugowra	NSW	RBA Holdings Pty Ltd	627.5/42	22/10/2014	20/10/2019
TV	Eugowra	NSW	RBA Holdings Pty Ltd	634.5/43	22/10/2014	20/10/2019
TV	Eugowra	NSW	RBA Holdings Pty Ltd	641.5/44	22/10/2014	20/10/2019
TV	Eugowra	NSW	RBA Holdings Pty Ltd	648.5/45	22/10/2014	20/10/2019
TV	Eugowra	NSW	RBA Holdings Pty Ltd	620.5/41	22/10/2014	20/10/2019
TV	Grenfell	NSW	RBA Holdings Pty Ltd	536.5/29	22/10/2014	20/10/2019
TV	Grenfell	NSW	RBA Holdings Pty Ltd	564.5/33	22/10/2014	20/10/2019
TV	Grenfell	NSW	RBA Holdings Pty Ltd	557.5/32	22/10/2014	20/10/2019
TV	Grenfell	NSW	RBA Holdings Pty Ltd	529.5/28	22/10/2014	20/10/2019
TV	Grenfell	NSW	RBA Holdings Pty Ltd	550.5/31	22/10/2014	20/10/2019
TV	Oberon	NSW	RBA Holdings Pty Ltd	634.5/43	22/10/2014	20/10/2019
TV	Oberon	NSW	RBA Holdings Pty Ltd	641.5/44	22/10/2014	20/10/2019
TV	Oberon	NSW	RBA Holdings Pty Ltd	648.5/45	22/10/2014	20/10/2019
TV	Oberon	NSW	RBA Holdings Pty Ltd	620.5/41	22/10/2014	20/10/2019
Radio	Camballin	WA	Shire of Derby West Kimberly	102.1	29/10/2014	28/10/2015
Radio	Peculiar Knob Mine	SA	Mining & Civil Australia Pty Ltd	88.9	29/10/2014	28/10/2015
Radio	Peculiar Knob Mine	SA	Mining & Civil Australia Pty Ltd	90.5	29/10/2014	28/10/2015

Radio	Peculiar Knob Mine	SA	Mining & Civil Australia Pty Ltd	92.1	29/10/2014	28/10/2015
TV	Balranald	NSW	Special Broadcasting Service Corporation	634.5/43	31/10/2014	30/10/2015
TV	Quorn	SA	Special Broadcasting Service Corporation	655.5/46	31/10/2014	30/10/2015
TV	Tawonga South	Vic.	Special Broadcasting Service Corporation	529.5/28	31/10/2014	30/10/2015
TV	Swan Reach	SA	Tx Australia Pty Limited	578.5/35	04/11/2014	03/11/2019
TV	Swan Reach	SA	Tx Australia Pty Limited	585.5/36	04/11/2014	03/11/2019
TV	Swan Reach	SA	Tx Australia Pty Limited	592.5/37	04/11/2014	03/11/2019
TV	Swan Reach	SA	Tx Australia Pty Limited	606.5/39	04/11/2014	03/11/2019
TV	Swan Reach	SA	Tx Australia Pty Limited	571.5/34	04/11/2014	03/11/2019
TV	Angaston	SA	Tx Australia Pty Limited	571.5/34	04/11/2014	03/11/2019
TV	Angaston	SA	Tx Australia Pty Limited	606.5/39	04/11/2014	03/11/2019
TV	Angaston	SA	Tx Australia Pty Limited	578.5/35	04/11/2014	03/11/2019
TV	Angaston	SA	Tx Australia Pty Limited	585.5/36	04/11/2014	03/11/2019
TV	Angaston	SA	Tx Australia Pty Limited	592.5/37	04/11/2014	03/11/2019
TV	Eudunda	SA	Tx Australia Pty Limited	578.5/35	04/11/2014	03/11/2019
TV	Eudunda	SA	Tx Australia Pty Limited	585.5/36	04/11/2014	03/11/2019
TV	Eudunda	SA	Tx Australia Pty Limited	592.5/37	04/11/2014	03/11/2019
TV	Eudunda	SA	Tx Australia Pty Limited	606.5/39	04/11/2014	03/11/2019
TV	Eudunda	SA	Tx Australia Pty Limited	571.5/34	04/11/2014	03/11/2019
TV	Maitland	SA	Tx Australia Pty Limited	669.5/48	04/11/2014	03/11/2019
TV	Maitland	SA	Tx Australia Pty Limited	655.5/46	04/11/2014	03/11/2019
TV	Geelong	Vic.	Tx Australia Pty Limited	683.5/50	04/11/2014	03/11/2019
TV	Geelong	Vic.	Tx Australia Pty Limited	676.5/49	04/11/2014	03/11/2019
TV	Geelong	Vic.	Tx Australia Pty Limited	655.5/46	04/11/2014	03/11/2019
TV	Geelong	Vic.	Tx Australia Pty Limited	662.5/47	04/11/2014	03/11/2019
TV	Geelong	Vic.	Tx Australia Pty Limited	669.5/48	04/11/2014	03/11/2019
TV	Lyndoch	SA	Tx Australia Pty Limited	571.5/34	04/11/2014	03/11/2019
TV	Lyndoch	SA	Tx Australia Pty Limited	606.5/39	04/11/2014	03/11/2019
TV	Lyndoch	SA	Tx Australia Pty Limited	578.5/35	04/11/2014	03/11/2019
TV	Lyndoch	SA	Tx Australia Pty Limited	585.5/36	04/11/2014	03/11/2019
TV	Lyndoch	SA	Tx Australia Pty Limited	592.5/37	04/11/2014	03/11/2019
TV	Melbourne Inner Suburbs	Vic.	Tx Australia Pty Limited	641.5/44	04/11/2014	03/11/2019
TV	Melbourne Inner Suburbs	Vic.	Tx Australia Pty Limited	648.5/45	04/11/2014	03/11/2019
TV	Melbourne Inner Suburbs	Vic.	Tx Australia Pty Limited	613.5/40	04/11/2014	03/11/2019
TV	Melbourne Inner Suburbs	Vic.	Tx Australia Pty Limited	634.5/43	04/11/2014	03/11/2019
TV	Melbourne Inner Suburbs	Vic.	Tx Australia Pty Limited	620.5/41	04/11/2014	03/11/2019
TV	Eidsvold	Qld	North Burnett Regional Council	655.5/46	05/11/2014	04/11/2015
TV	Eidsvold	Qld	North Burnett Regional Council	669.5/48	05/11/2014	04/11/2015
TV	Eidsvold	Qld	North Burnett Regional Council	683.5/50	05/11/2014	04/11/2015

TV	Eidsvold	Qld	North Burnett Regional Council	690.5/51	05/11/2014	04/11/2015
Radio	Benalla	Vic.	Benalla Rural City Council	92.9	24/11/2014	23/11/2015
Radio	Wagga Wagga	NSW	Wagga Wagga City Council	103.5	27/11/2014	26/11/2015
TV	Agnes Water	Qld	RBA Holdings Pty Ltd	676.5/49	05/12/2014	04/12/2019
TV	Agnes Water	Qld	RBA Holdings Pty Ltd	683.5/50	05/12/2014	04/12/2019
TV	Agnes Water	Qld	RBA Holdings Pty Ltd	655.5/46	05/12/2014	04/12/2019
TV	Agnes Water	Qld	RBA Holdings Pty Ltd	662.5/47	05/12/2014	04/12/2019
TV	Agnes Water	Qld	RBA Holdings Pty Ltd	669.5/48	05/12/2014	04/12/2019
TV	Cooloola Cove	Qld	RBA Holdings Pty Ltd	578.5/35	05/12/2014	04/12/2019
TV	Cooloola Cove	Qld	RBA Holdings Pty Ltd	571.5/34	05/12/2014	04/12/2019
TV	Cooloola Cove	Qld	RBA Holdings Pty Ltd	606.5/39	05/12/2014	04/12/2019
TV	Cooloola Cove	Qld	RBA Holdings Pty Ltd	592.5/37	05/12/2014	04/12/2019
TV	Cooloola Cove	Qld	RBA Holdings Pty Ltd	599.5/38	05/12/2014	04/12/2019
TV	Forster	NSW	RBA Holdings Pty Ltd	641.5/44	05/12/2014	04/12/2019
TV	Elizabeth Beach	NSW	RBA Holdings Pty Ltd	676.5/49	05/12/2014	04/12/2019
TV	Elizabeth Beach	NSW	RBA Holdings Pty Ltd	683.5/50	05/12/2014	04/12/2019
TV	Elizabeth Beach	NSW	RBA Holdings Pty Ltd	662.5/47	05/12/2014	04/12/2019
TV	Elizabeth Beach	NSW	RBA Holdings Pty Ltd	669.5/48	05/12/2014	04/12/2019
TV	Elizabeth Beach	NSW	RBA Holdings Pty Ltd	655.5/46	05/12/2014	04/12/2019
TV	Smiths Lake	NSW	RBA Holdings Pty Ltd	641.5/44	05/12/2014	04/12/2019
TV	Warialda	NSW	RBA Holdings Pty Ltd	662.5/47	05/12/2014	04/12/2019
TV	Warialda	NSW	RBA Holdings Pty Ltd	655.5/46	05/12/2014	04/12/2019
TV	Warialda	NSW	RBA Holdings Pty Ltd	669.5/48	05/12/2014	04/12/2019
TV	Warialda	NSW	RBA Holdings Pty Ltd	683.5/50	05/12/2014	04/12/2019
TV	Warialda	NSW	RBA Holdings Pty Ltd	676.5/49	05/12/2014	04/12/2019
TV	Mundubbera	Qld	RBA Holdings Pty Ltd	620.5/41	05/12/2014	04/12/2019
TV	Mundubbera	Qld	RBA Holdings Pty Ltd	648.5/45	05/12/2014	04/12/2019
TV	Mundubbera	Qld	RBA Holdings Pty Ltd	627.5/42	05/12/2014	04/12/2019
TV	Mundubbera	Qld	RBA Holdings Pty Ltd	634.5/43	05/12/2014	04/12/2019
TV	Mundubbera	Qld	RBA Holdings Pty Ltd	641.5/44	05/12/2014	04/12/2019
TV	Rainbow Beach	Qld	RBA Holdings Pty Ltd	578.5/35	05/12/2014	04/12/2019
TV	Rainbow Beach	Qld	RBA Holdings Pty Ltd	571.5/34	05/12/2014	04/12/2019
TV	Rainbow Beach	Qld	RBA Holdings Pty Ltd	606.5/39	05/12/2014	04/12/2019
TV	Rainbow Beach	Qld	RBA Holdings Pty Ltd	592.5/37	05/12/2014	04/12/2019
TV	Rainbow Beach	Qld	RBA Holdings Pty Ltd	599.5/38	05/12/2014	04/12/2019
TV	Tin Can Bay	Qld	RBA Holdings Pty Ltd	578.5/35	05/12/2014	04/12/2019
TV	Tin Can Bay	Qld	RBA Holdings Pty Ltd	571.5/34	05/12/2014	04/12/2019
TV	Tin Can Bay	Qld	RBA Holdings Pty Ltd	606.5/39	05/12/2014	04/12/2019
TV	Tin Can Bay	Qld	RBA Holdings Pty Ltd	592.5/37	05/12/2014	04/12/2019
TV	Tin Can Bay	Qld	RBA Holdings Pty Ltd	599.5/38	05/12/2014	04/12/2019
TV	Redlynch	Qld	RBA Holdings Pty Ltd	655.5/46	05/12/2014	04/12/2019
TV	Redlynch	Qld	RBA Holdings Pty Ltd	676.5/49	05/12/2014	04/12/2019
TV	Redlynch	Qld	RBA Holdings Pty Ltd	683.5/50	05/12/2014	04/12/2019
TV	Cootamundra	NSW	RBA Holdings Pty Ltd	620.5/41	05/12/2014	04/12/2019
TV	Cootamundra	NSW	RBA Holdings Pty Ltd	627.5/42	05/12/2014	04/12/2019
TV	Cootamundra	NSW	RBA Holdings Pty Ltd	641.5/44	05/12/2014	04/12/2019

TV	Cootamundra	NSW	RBA Holdings Pty Ltd	613.5/40	05/12/2014	04/12/2019
TV	Cootamundra	NSW	RBA Holdings Pty Ltd	634.5/43	05/12/2014	04/12/2019
TV	Gundagai	NSW	RBA Holdings Pty Ltd	613.5/40	05/12/2014	04/12/2019
TV	Gundagai	NSW	RBA Holdings Pty Ltd	634.5/43	05/12/2014	04/12/2019
TV	Gunning	NSW	RBA Holdings Pty Ltd	620.5/41	05/12/2014	04/12/2019
TV	Gunning	NSW	RBA Holdings Pty Ltd	627.5/42	05/12/2014	04/12/2019
TV	Gunning	NSW	RBA Holdings Pty Ltd	641.5/44	05/12/2014	04/12/2019
TV	Gunning	NSW	RBA Holdings Pty Ltd	613.5/40	05/12/2014	04/12/2019
TV	Gunning	NSW	RBA Holdings Pty Ltd	634.5/43	05/12/2014	04/12/2019
TV	Harden	NSW	RBA Holdings Pty Ltd	620.5/41	05/12/2014	04/12/2019
TV	Harden	NSW	RBA Holdings Pty Ltd	627.5/42	05/12/2014	04/12/2019
TV	Harden	NSW	RBA Holdings Pty Ltd	641.5/44	05/12/2014	04/12/2019
TV	Harden	NSW	RBA Holdings Pty Ltd	613.5/40	05/12/2014	04/12/2019
TV	Harden	NSW	RBA Holdings Pty Ltd	634.5/43	05/12/2014	04/12/2019
TV	West Wyalong	NSW	RBA Holdings Pty Ltd	627.5/42	05/12/2014	04/12/2019
TV	West Wyalong	NSW	RBA Holdings Pty Ltd	613.5/40	05/12/2014	04/12/2019
TV	West Wyalong	NSW	RBA Holdings Pty Ltd	620.5/41	05/12/2014	04/12/2019
TV	West Wyalong	NSW	RBA Holdings Pty Ltd	641.5/44	05/12/2014	04/12/2019
TV	West Wyalong	NSW	RBA Holdings Pty Ltd	634.5/43	05/12/2014	04/12/2019
TV	Monbulk	Vic.	Tx Australia Pty Limited	662.5/47	09/12/2014	08/12/2019
TV	Monbulk	Vic.	Tx Australia Pty Limited	683.5/50	09/12/2014	08/12/2019
TV	Wye River	Vic.	Tx Australia Pty Limited	585.5/36	09/12/2014	20/12/2017
TV	Richmond	Qld	Richmond Shire Council	655.5/46	15/12/2014	14/12/2015
TV	Richmond	Qld	Richmond Shire Council	613.5/40	15/12/2014	14/12/2015
TV	Richmond	Qld	Richmond Shire Council	627.5/42	15/12/2014	14/12/2015
TV	Richmond	Qld	Richmond Shire Council	641.5/44	15/12/2014	14/12/2015
TV	Speewah	Qld	Mareeba Shire Council	662.5/47	19/12/2014	18/12/2015
TV	Speewah	Qld	Mareeba Shire Council	655.5/46	19/12/2014	18/12/2015
TV	Speewah	Qld	Mareeba Shire Council	669.5/48	19/12/2014	18/12/2015
TV	Speewah	Qld	Mareeba Shire Council	676.5/49	19/12/2014	18/12/2015
TV	Speewah	Qld	Mareeba Shire Council	683.5/50	19/12/2014	18/12/2015
TV	Dargo	Vic.	Dargo TV Management Group Inc.	578.5/35	24/12/2014	23/12/2015
TV	Dargo	Vic.	Dargo TV Management Group Inc.	571.5/34	24/12/2014	23/12/2015
TV	Falls Creek	Vic.	Falls Creek Ski Lifts Pty Ltd	613.5/40	01/01/2015	31/12/2015
TV	Falls Creek	Vic.	Falls Creek Ski Lifts Pty Ltd	620.5/41	01/01/2015	31/12/2015
TV	Falls Creek	Vic.	Falls Creek Ski Lifts Pty Ltd	627.5/42	01/01/2015	31/12/2015
TV	Falls Creek	Vic.	Falls Creek Ski Lifts Pty Ltd	634.5/43	01/01/2015	31/12/2015
TV	Falls Creek	Vic.	Falls Creek Ski Lifts Pty Ltd	641.5/44	01/01/2015	31/12/2015
TV	Harrietville	Vic.	Harrietville Television Inc.	655.5/46	01/01/2015	31/12/2015
TV	Harrietville	Vic.	Harrietville Television Inc.	676.5/49	01/01/2015	31/12/2015
TV	Harrietville	Vic.	Harrietville Television Inc.	683.5/50	01/01/2015	31/12/2015
TV	Harrietville	Vic.	Harrietville Television Inc.	669.5/48	01/01/2015	31/12/2015
TV	Harrietville	Vic.	Harrietville Television Inc.	662.5/47	01/01/2015	31/12/2015

Radio	Tamworth	NSW	Tamworth Regional Council	97.1	09/01/2015	22/05/2016
Radio	Morawa	WA	Geraldton Newspapers Pty Ltd	1.512	16/03/2015	15/03/2016
Radio	Laverton	WA	Shire of Laverton	94.9	16/03/2015	27/01/2016
Radio	Noosa/Tewantin	Qld	AMI Radio Pty Limited	100.5	18/03/2015	11/06/2016
Radio	Clairview	Qld	Isaac Regional Council	94.1	20/03/2015	19/03/2016
Radio	Carmila	Qld	Isaac Regional Council	94.5	20/03/2015	19/03/2016
Radio	St Lawrence	Qld	Isaac Regional Council	94.9	20/03/2015	19/03/2016
Radio	Roy Hill Mine	WA	Roy Hill Holdings Pty Ltd	102.9	01/04/2015	31/03/2016
Radio	Roy Hill Mine	WA	Roy Hill Holdings Pty Ltd	101.3	01/04/2015	31/03/2016
Radio	Leigh Ck Coalfield Mine 14	SA	Flinders Labuan Ltd	89.3	01/04/2015	26/04/2016
Radio	Leigh Ck Coalfield Mine 14	SA	Flinders Labuan Ltd	90.9	01/04/2015	26/04/2016
Radio	Roy Hill Mine	WA	Roy Hill Holdings Pty Ltd	99.7	01/04/2015	31/03/2016
Radio	Roy Hill Mine	WA	Roy Hill Holdings Pty Ltd	98.1	01/04/2015	31/03/2016
Radio	Denham	WA	Shire of Shark Bay	100.5	01/04/2015	02/03/2016
Radio	Coolgardie	WA	Shire of Coolgardie	92.3	20/04/2015	29/05/2016
Radio	Meandarra	Qld	Western Downs Regional Council	96.3	20/04/2015	13/10/2016
Radio	Moonie	Qld	Western Downs Regional Council	93.1	20/04/2015	13/10/2016
Radio	Tara	Qld	Western Downs Regional Council	93.5	20/04/2015	13/10/2016
Radio	Wandoan	Qld	Western Downs Regional Council	103.7	20/04/2015	13/10/2016
Radio	Leonora	WA	Shire of Leonora	95.3	05/05/2015	04/05/2016
TV	Tumbarumba Town	NSW	Tumbarumba Shire Council	536.5/29	06/05/2015	13/06/2016
TV	Tumbarumba Town	NSW	Tumbarumba Shire Council	529.5/28	06/05/2015	13/06/2016
TV	Tumbarumba Town	NSW	Tumbarumba Shire Council	543.5/30	06/05/2015	13/06/2016
TV	Tumbarumba Town	NSW	Tumbarumba Shire Council	550.5/31	06/05/2015	13/06/2016
TV	Tumbarumba Town	NSW	Tumbarumba Shire Council	557.5/32	06/05/2015	13/06/2016
TV	Mossman South	Qld	Douglas Shire Council	578.5/35	11/05/2015	10/11/2016
TV	Mossman South	Qld	Douglas Shire Council	571.5/34	11/05/2015	10/11/2016
TV	Mossman South	Qld	Douglas Shire Council	585.5/36	11/05/2015	10/11/2016
TV	Mossman South	Qld	Douglas Shire Council	592.5/37	11/05/2015	10/11/2016
TV	Mossman South	Qld	Douglas Shire Council	606.5/39	11/05/2015	10/11/2016
Radio	Angaston	SA	The Barossa Council	92.3	11/05/2015	10/05/2016
Radio	Prominent Hill Mine	SA	Oz Minerals Prominent Hill Operations Pty Ltd	89.7	04/06/2015	03/06/2016
Radio	Prominent Hill Mine	SA	Oz Minerals Prominent Hill Operations Pty Ltd	91.3	04/06/2015	03/06/2016
TV	Moore Park (Moore Park HP)	Qld	Bundaberg Regional Council	550.5/31	10/06/2015	08/07/2016
TV	Moore Park (Moore Park HP)	Qld	Bundaberg Regional Council	564.5/33	10/06/2015	08/07/2016
TV	Moore Park (Moore Park HP)	Qld	Bundaberg Regional Council	536.5/29	10/06/2015	08/07/2016

TV	Moore Park (Moore Park HP)	Qld	Bundaberg Regional Council	557.5/32	10/06/2015	08/07/2016
TV	Moore Park (Moore Park HP)	Qld	Bundaberg Regional Council	543.5/30	10/06/2015	08/07/2016
TV	Miara (Miara HP)	Qld	Bundaberg Regional Council	550.5/31	10/06/2015	08/07/2016
TV	Miara (Miara HP)	Qld	Bundaberg Regional Council	564.5/33	10/06/2015	08/07/2016
TV	Miara (Miara HP)	Qld	Bundaberg Regional Council	536.5/29	10/06/2015	08/07/2016
TV	Miara (Miara HP)	Qld	Bundaberg Regional Council	557.5/32	10/06/2015	08/07/2016
TV	Miara (Miara HP)	Qld	Bundaberg Regional Council	543.5/30	10/06/2015	08/07/2016
TV	Elliott Heads (Elliott Heads HP)	Qld	Bundaberg Regional Council	550.5/31	10/06/2015	08/07/2016
TV	Elliott Heads (Elliott Heads HP)	Qld	Bundaberg Regional Council	564.5/33	10/06/2015	08/07/2016
TV	Elliott Heads (Elliott Heads HP)	Qld	Bundaberg Regional Council	536.5/29	10/06/2015	08/07/2016
TV	Elliott Heads (Elliott Heads HP)	Qld	Bundaberg Regional Council	557.5/32	10/06/2015	08/07/2016
TV	Elliott Heads (Elliott Heads HP)	Qld	Bundaberg Regional Council	543.5/30	10/06/2015	08/07/2016
Radio	Normanton	Qld	Carpentaria Shire Council	96.9	11/06/2015	19/03/2016
Radio	Hail Creek	Qld	Hail Creek Coal Pty Ltd	95.1	12/06/2015	13/11/2016
TV	Deniliquin (McLean Beach HP)	NSW	Karvan Operations Pty Ltd	564.5/33	17/06/2015	16/06/2016
TV	Deniliquin (McLean Beach HP)	NSW	Karvan Operations Pty Ltd	529.5/28	17/06/2015	16/06/2016
TV	Deniliquin (McLean Beach HP)	NSW	Karvan Operations Pty Ltd	536.5/29	17/06/2015	16/06/2016
TV	Deniliquin (McLean Beach HP)	NSW	Karvan Operations Pty Ltd	550.5/31	17/06/2015	16/06/2016
TV	Deniliquin (McLean Beach HP)	NSW	Karvan Operations Pty Ltd	543.5/30	17/06/2015	16/06/2016
Radio	Burketown	Qld	Burke Shire Council	99.5	25/06/2015	24/06/2016
TV	Burnett Heads (Burnett Heads HP)	Qld	Bundaberg Regional Council	550.5/31	01/07/2015	30/06/2016
TV	Burnett Heads (Burnett Heads HP)	Qld	Bundaberg Regional Council	564.5/33	01/07/2015	30/06/2016
TV	Burnett Heads (Burnett Heads HP)	Qld	Bundaberg Regional Council	536.5/29	01/07/2015	30/06/2016
TV	Burnett Heads (Burnett Heads HP)	Qld	Bundaberg Regional Council	557.5/32	01/07/2015	30/06/2016
TV	Burnett Heads (Burnett Heads HP)	Qld	Bundaberg Regional Council	543.5/30	01/07/2015	30/06/2016

Table 44: National services, 2014–15

TV/ radio	Area	State	Applicant	Frequency (MHz)/ channel	Date of effect	Date of expiry
TV	Bonalbo	NSW	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Captains Flat	NSW	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Cardwell	Qld	Special Broadcasting Service Corporation	662.5/47	08/07/2014	07/07/2015
TV	Casterton	Vic.	Special Broadcasting Service Corporation	648.5/45	08/07/2014	07/07/2015
TV	Keith	SA	Special Broadcasting Service Corporation	578.5/35	08/07/2014	07/07/2015
TV	Kyogle	NSW	Special Broadcasting Service Corporation	648.5/45	08/07/2014	07/07/2015
TV	Mallacoota	Vic.	Special Broadcasting Service Corporation	655.5/46	08/07/2014	07/07/2015
TV	Miles	Qld	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Murgon	Qld	Special Broadcasting Service Corporation	648.5/45	08/07/2014	07/07/2015
TV	Orbost	Vic.	Special Broadcasting Service Corporation	627.5/42	08/07/2014	07/07/2015
TV	Tara	Qld	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Tumbarumba	NSW	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Walcha	NSW	Special Broadcasting Service Corporation	613.5/40	08/07/2014	07/07/2015
TV	Halls Gap	Vic.	Special Broadcasting Service Corporation	655.5/46	15/08/2014	14/08/2015
TV	Nyngan	NSW	Special Broadcasting Service Corporation	613.5/40	15/08/2014	14/08/2015
TV	Balranald	NSW	Special Broadcasting Service Corporation	634.5/43	31/10/2014	30/10/2015
TV	Quorn	SA	Special Broadcasting Service Corporation	655.5/46	31/10/2014	30/10/2015
TV	Tawonga South	Vic.	Special Broadcasting Service Corporation	529.5/28	31/10/2014	30/10/2015
TV	Batlow	NSW	Special Broadcasting Service Corporation	613.5/40	03/11/2014	31/10/2015

Table 45: Commercial licences, 2014–15

TV/ radio	Area	State	Applicant	Frequency (MHz)/ channel	Date of effect	Date of expiry
Radio	Katoomba	NSW	Midwest Radio Network Pty Ltd	101.1	15/12/2014	28/02/2016
Radio	Maryborough (Qld)	Qld	Maryborough Broadcasting Company Pty Limited	101.9	05/01/2015	04/01/2016
Radio	Coffs Harbour	NSW	Commercial Radio Coffs Harbour Pty Ltd	105.5	27/02/2015	26/02/2016
Radio	Portland (Vic)	Vic.	Ace Radio Broadcasters Pty Limited	92.9	11/03/2015	01/03/2016
Radio	Melbourne	Vic.	Radio 3AW Melbourne Pty Limited	0.693	07/04/2015	30/09/2016

Table 46: Broadcasting service apparatus licence variations, 2014–15

TV/ radio	Area	State	Applicant	Frequency (MHz)/ channel	Date of effect	Date of expiry
Radio	Mount Buller	Vic.	Goulburn and Border Broadcasters Pty Ltd	91.3	22/08/2014	21/08/2015
Radio	Roxby Downs	SA	BHP Billiton Olympic Dam Corporation Pty Ltd	101.1	02/09/2014	01/09/2015
Radio	Darwin	NT	Special Broadcasting Service Corporation	100.9	01/10/2014	30/09/2015
Radio	Rosebery	Tas.	West Coast Council	101.5	21/11/2014	20/11/2015
Radio	Darwin	NT	Australian Broadcasting Corporation	102.5	01/12/2014	30/11/2015
Radio	Darwin	NT	Australian Broadcasting Corporation	103.3	01/12/2014	30/11/2015
Radio	Darwin	NT	Australian Broadcasting Corporation	105.7	01/12/2014	30/11/2015
Radio	Darwin	NT	Australian Broadcasting Corporation	107.3	01/12/2014	30/11/2015
Radio	Dalby	Qld	UBET Qld Limited	94.3	01/01/2015	31/12/2015
Radio	Katoomba	NSW	Midwest Radio Network Pty Ltd	99.5	01/03/2015	28/02/2016
Radio	Mount Buller	Vic.	Goulburn and Border Broadcasters Pty Ltd	93.7	13/04/2015	05/11/2015
Radio	Nammuldi Mine	WA	Pilbara Iron Company (Services) Pty Ltd	89.7	19/04/2015	18/04/2016
Radio	Nammuldi Mine	WA	Pilbara Iron Company (Services) Pty Ltd	91.3	19/04/2015	18/04/2016
Radio	Nammuldi Mine	WA	Pilbara Iron Company (Services) Pty Ltd	92.9	19/04/2015	18/04/2016
Radio	Nammuldi Mine	WA	Pilbara Iron Company (Services) Pty Ltd	94.5	19/04/2015	18/04/2016
Radio	Nammuldi Mine	WA	Pilbara Iron Company (Services) Pty Ltd	97.7	19/04/2015	18/04/2016
Radio	Darwin	NT	Northern Territory Broadcasters Pty Ltd	100.1	28/06/2015	27/06/2016
Radio	Rosebery	Tas.	West Coast Council	102.7	30/06/2015	29/06/2016
TV	Batemans Bay/ Moruya	NSW	Australian Capital Television Pty Ltd	641.5/44	23/06/2014	28/05/2015
TV	Narooma	NSW	Australian Capital Television Pty Ltd	683.5/50	23/06/2014	28/05/2015

TV	Nowra North	NSW	Australian Capital Television Pty Ltd	683.5/50	23/06/2014	28/05/2015
TV	Ulladulla	NSW	Australian Capital Television Pty Ltd	557.5/32	23/06/2014	28/05/2015
TV	Dover	Tas.	Southern Cross Television (Tnt9) Pty Limited	669.5/48	24/06/2014	25/06/2015
TV	East Devonport	Tas.	Southern Cross Television (Tnt9) Pty Limited	571.5/34	24/06/2014	25/06/2015
TV	Hobart NE Suburbs	Tas.	Southern Cross Television (Tnt9) Pty Limited	669.5/48	24/06/2014	25/06/2015
TV	Orford	Tas.	Southern Cross Television (Tnt9) Pty Limited	627.5/42	24/06/2014	25/06/2015
TV	Penguin	Tas.	Southern Cross Television (Tnt9) Pty Limited	571.5/34	24/06/2014	25/06/2015
TV	Taroona	Tas.	Southern Cross Television (Tnt9) Pty Limited	613.5/40	24/06/2014	25/06/2015
TV	Ulverstone	Tas.	Southern Cross Television (Tnt9) Pty Limited	571.5/34	24/06/2014	25/06/2015
TV	Kandos	NSW	Special Broadcasting Service Corporation	683.5/50	08/07/2014	07/07/2015
TV	Batemans Bay/ Moruya	NSW	Special Broadcasting Service Corporation	613.5/40	01/08/2014	31/07/2015
TV	Gordonvale	Qld	Special Broadcasting Service Corporation	662.5/47	01/08/2014	31/07/2015
TV	Monto	Qld	Special Broadcasting Service Corporation	648.5/45	01/08/2014	31/07/2015
TV	Penguin	Tas.	Special Broadcasting Service Corporation	606.5/39	01/08/2014	31/07/2015
TV	Southern Downs	Qld	Special Broadcasting Service Corporation	606.5/39	01/08/2014	31/07/2015
TV	Babinda	Qld	Special Broadcasting Service Corporation	662.5/47	05/08/2014	30/06/2015
TV	Barrington Valley	Tas.	Special Broadcasting Service Corporation	655.5/46	05/08/2014	31/07/2015
TV	Mildura/Sunraysia	Vic.	Special Broadcasting Service Corporation	191.5/8	05/08/2014	30/06/2015
TV	Toowoomba	Qld	Special Broadcasting Service Corporation	655.5/46	05/08/2014	31/07/2015
TV	Khancooban	NSW	Special Broadcasting Service Corporation	683.5/50	15/08/2014	14/08/2015
TV	Tuggeranong	ACT	Special Broadcasting Service Corporation	648.5/45	03/09/2014	02/09/2015
TV	Weston Creek/ Woden	ACT	Special Broadcasting Service Corporation	648.5/45	03/09/2014	02/09/2015
TV	Batemans Bay/ Moruya	NSW	WIN Television NSW Pty Limited	634.5/43	08/09/2014	07/09/2015
TV	Cooma Town	NSW	WIN Television NSW Pty Limited	634.5/43	08/09/2014	07/09/2015
TV	Cooma/Monaro	NSW	WIN Television NSW Pty Limited	550.5/31	08/09/2014	07/09/2015
TV	Narooma	NSW	WIN Television NSW Pty Limited	676.5/49	08/09/2014	07/09/2015
TV	Nowra North	NSW	WIN Television NSW Pty Limited	676.5/49	08/09/2014	07/09/2015
TV	Tuggeranong	ACT	WIN Television NSW Pty Limited	634.5/43	08/09/2014	07/09/2015
TV	Ulladulla	NSW	WIN Television NSW Pty Limited	564.5/33	08/09/2014	07/09/2015

TV	Atherton	Qld	Special Broadcasting Service Corporation	655.5/46	09/09/2014	02/09/2015
TV	Cairns North	Qld	Special Broadcasting Service Corporation	571.5/34	09/09/2014	29/11/2015
TV	Central Western Slopes	NSW	Special Broadcasting Service Corporation	184.5/7	09/09/2014	02/09/2015
TV	Clermont	Qld	Special Broadcasting Service Corporation	571.5/34	09/09/2014	31/10/2015
TV	Condobolin	NSW	Special Broadcasting Service Corporation	613.5/40	09/09/2014	31/07/2015
TV	Cowra	NSW	Special Broadcasting Service Corporation	648.5/45	09/09/2014	31/07/2015
TV	Ferntree Gully	Vic.	Special Broadcasting Service Corporation	613.5/40	09/09/2014	02/09/2015
TV	Lileah	Tas.	Special Broadcasting Service Corporation	219.5/11	09/09/2014	02/09/2015
TV	Mareeba	Qld	Special Broadcasting Service Corporation	613.5/40	09/09/2014	02/09/2015
TV	Port Douglas	Qld	Special Broadcasting Service Corporation	655.5/46	09/09/2014	31/07/2015
TV	Rosebud	Vic.	Special Broadcasting Service Corporation	613.5/40	09/09/2014	02/09/2015
TV	Safety Beach	Vic.	Special Broadcasting Service Corporation	613.5/40	09/09/2014	02/09/2015
TV	Bouddi	NSW	TCN Channel Nine Pty Ltd	634.5/43	10/09/2014	22/08/2015
TV	Bouddi	NSW	Network TEN (Sydney) Pty Limited	641.5/44	10/09/2014	03/10/2015
TV	Central Tablelands	NSW	WIN Television NSW Pty Limited	578.5/35	10/09/2014	07/09/2015
TV	Central Western Slopes	NSW	WIN Television NSW Pty Limited	212.5/10	10/09/2014	07/09/2015
TV	Condobolin	NSW	WIN Television NSW Pty Limited	627.5/42	10/09/2014	07/09/2015
TV	Coolah	NSW	WIN Television NSW Pty Limited	676.5/49	10/09/2014	07/09/2015
TV	Cowra	NSW	WIN Television NSW Pty Limited	620.5/41	10/09/2014	07/09/2015
TV	Ferntree Gully	Vic.	Network Ten (Melbourne) Pty Limited	648.5/45	10/09/2014	03/10/2015
TV	Gosford	NSW	TCN Channel Nine Pty Ltd	634.5/43	10/09/2014	22/08/2015
TV	Gosford	NSW	Network TEN (Sydney) Pty Limited	641.5/44	10/09/2014	03/10/2015
TV	Kandos	NSW	WIN Television NSW Pty Limited	676.5/49	10/09/2014	07/09/2015
TV	NE Tasmania	Tas.	Southern Cross Television (Tnt9) Pty Limited	648.5/45	10/09/2014	25/06/2015
TV	Rosebud	Vic.	Network Ten (Melbourne) Pty Limited	648.5/45	10/09/2014	03/10/2015
TV	Rosebud	Vic.	Channel Seven Melbourne Pty Ltd	620.5/41	10/09/2014	03/10/2015
TV	Safety Beach	Vic.	Network Ten (Melbourne) Pty Limited	648.5/45	10/09/2014	03/10/2015
TV	Safety Beach	Vic.	Channel Seven Melbourne Pty Ltd	620.5/41	10/09/2014	03/10/2015
TV	Wyong	NSW	TCN Channel Nine Pty Ltd	634.5/43	10/09/2014	22/08/2015
TV	Wyong	NSW	Network TEN (Sydney) Pty Limited	641.5/44	10/09/2014	03/10/2015

TV	Young	NSW	WIN Television NSW Pty Limited	634.5/43	10/09/2014	07/09/2015
TV	Boonah	Qld	Channel Seven Brisbane Pty Limited	620.5/41	12/09/2014	11/09/2015
TV	Esk	Qld	Channel Seven Brisbane Pty Limited	578.5/35	12/09/2014	11/09/2015
TV	Sunshine Coast South	Qld	Channel Seven Brisbane Pty Limited	571.5/34	12/09/2014	11/09/2015
TV	Renmark/Loxton	SA	Win Television SA Pty Ltd	543.5/30	15/09/2014	07/08/2015
TV	Broome	WA	Goolarri Media Enterprises Pty Ltd	177.5/6	19/09/2014	18/09/2015
TV	Burnie	Tas.	Special Broadcasting Service Corporation	655.5/46	01/10/2014	30/06/2015
TV	Burnie	Tas.	Southern Cross Television (Tnt9) Pty Limited	676.5/49	01/10/2014	25/06/2015
TV	Currumbin	Qld	Channel Seven Brisbane Pty Limited	571.5/34	01/10/2014	11/09/2015
TV	Currumbin	Qld	Special Broadcasting Service Corporation	676.5/49	01/10/2014	30/06/2015
TV	Dubbo	NSW	WIN Television NSW Pty Limited	627.5/42	01/10/2014	07/09/2015
TV	Eden	NSW	Special Broadcasting Service Corporation	655.5/46	01/10/2014	29/11/2015
TV	Eden	NSW	WIN Television NSW Pty Limited	676.5/49	01/10/2014	07/09/2015
TV	Geeveston	Tas.	Special Broadcasting Service Corporation	571.5/34	01/10/2014	31/07/2015
TV	Geeveston	Tas.	Southern Cross Television (Tnt9) Pty Limited	585.5/36	01/10/2014	25/06/2015
TV	Gold Coast	Qld	Channel Seven Brisbane Pty Limited	627.5/42	01/10/2014	11/09/2015
TV	Gold Coast	Qld	Special Broadcasting Service Corporation	613.5/40	01/10/2014	30/06/2015
TV	Gold Coast Southern Hinterland	Qld	Channel Seven Brisbane Pty Limited	571.5/34	01/10/2014	11/09/2015
TV	Gold Coast Southern Hinterland	Qld	Special Broadcasting Service Corporation	676.5/49	01/10/2014	30/06/2015
TV	Jindabyne	NSW	WIN Television NSW Pty Limited	634.5/43	01/10/2014	07/09/2015
TV	Mudgee	NSW	Special Broadcasting Service Corporation	613.5/40	01/10/2014	30/06/2015
TV	Mudgee	NSW	WIN Television NSW Pty Limited	634.5/43	01/10/2014	07/09/2015
TV	Northam	WA	Special Broadcasting Service Corporation	669.5/48	01/10/2014	31/10/2015
TV	Portland/Wallerawang	NSW	WIN Television NSW Pty Limited	627.5/42	01/10/2014	07/09/2015
TV	St Marys	Tas.	Southern Cross Television (Tnt9) Pty Limited	669.5/48	01/10/2014	25/06/2015
TV	Thredbo	NSW	WIN Television NSW Pty Limited	536.5/29	01/10/2014	07/09/2015
TV	Upper Hunter	NSW	Special Broadcasting Service Corporation	655.5/46	01/10/2014	30/06/2015
TV	Wide Bay	Qld	Special Broadcasting Service Corporation	177.5/6	01/10/2014	31/07/2015

TV	Boonah	Qld	Network Ten (Brisbane) Pty Limited	641.5/44	04/10/2014	03/10/2015
TV	Broken Hill	NSW	Broken Hill Television Pty Limited	191.5/8	04/10/2014	03/10/2015
TV	Currumbin	Qld	Network Ten (Brisbane) Pty Limited	585.5/36	04/10/2014	03/10/2015
TV	Esk	Qld	Network Ten (Brisbane) Pty Limited	599.5/38	04/10/2014	03/10/2015
TV	Gold Coast	Qld	Network Ten (Brisbane) Pty Limited	641.5/44	04/10/2014	03/10/2015
TV	Gold Coast Southern Hinterland	Qld	Network Ten (Brisbane) Pty Limited	585.5/36	04/10/2014	03/10/2015
TV	Selby	Vic.	Network Ten (Melbourne) Pty Limited	599.5/38	04/10/2014	03/10/2015
TV	Selby	Vic.	Channel Seven Melbourne Pty Ltd	585.5/36	04/10/2014	03/10/2015
TV	Sunshine Coast South	Qld	Network Ten (Brisbane) Pty Limited	599.5/38	04/10/2014	03/10/2015
TV	Upwey	Vic.	Network Ten (Melbourne) Pty Limited	599.5/38	04/10/2014	03/10/2015
TV	Upwey	Vic.	Channel Seven Melbourne Pty Ltd	585.5/36	04/10/2014	03/10/2015
TV	Atherton	Qld	WIN Television QLD Pty Ltd	676.5/49	18/10/2014	17/10/2015
TV	Boyne Island	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Cairns East	Qld	WIN Television QLD Pty Ltd	620.5/41	18/10/2014	17/10/2015
TV	Cairns North	Qld	WIN Television QLD Pty Ltd	592.5/37	18/10/2014	17/10/2015
TV	Charters Towers	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Clermont	Qld	WIN Television QLD Pty Ltd	592.5/37	18/10/2014	17/10/2015
TV	Dysart	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Gladstone East	Qld	WIN Television QLD Pty Ltd	550.5/31	18/10/2014	17/10/2015
TV	Goondiwindi	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Gympie	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Gympie Town	Qld	WIN Television QLD Pty Ltd	655.5/46	18/10/2014	17/10/2015
TV	Herberton	Qld	WIN Television QLD Pty Ltd	592.5/37	18/10/2014	17/10/2015
TV	Hervey Bay	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Mackay	Qld	WIN Television QLD Pty Ltd	564.5/33	18/10/2014	17/10/2015
TV	Mareeba	Qld	WIN Television QLD Pty Ltd	620.5/41	18/10/2014	17/10/2015
TV	Miles	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Mission Beach	Qld	WIN Television QLD Pty Ltd	676.5/49	18/10/2014	17/10/2015
TV	Monto	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Mossman	Qld	WIN Television QLD Pty Ltd	550.5/31	18/10/2014	17/10/2015
TV	Nambour	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Nebo	Qld	WIN Television QLD Pty Ltd	592.5/37	18/10/2014	17/10/2015
TV	Noosa/Tewantin	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Port Douglas	Qld	WIN Television QLD Pty Ltd	676.5/49	18/10/2014	17/10/2015
TV	Proserpine	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Ravenshoe	Qld	WIN Television QLD Pty Ltd	620.5/41	18/10/2014	17/10/2015
TV	Rockhampton	Qld	WIN Television QLD Pty Ltd	578.5/35	18/10/2014	17/10/2015
TV	Rockhampton East	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Southern Downs	Qld	WIN Television QLD Pty Ltd	592.5/37	18/10/2014	17/10/2015

TV	Sunshine Coast North	Qld	WIN Television QLD Pty Ltd	655.5/46	18/10/2014	17/10/2015
TV	Tara	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Texas	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Tieri	Qld	WIN Television QLD Pty Ltd	592.5/37	18/10/2014	17/10/2015
TV	Toowoomba	Qld	WIN Television QLD Pty Ltd	676.5/49	18/10/2014	17/10/2015
TV	Townsville	Qld	WIN Television QLD Pty Ltd	578.5/35	18/10/2014	17/10/2015
TV	Warwick	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Yeppoon	Qld	WIN Television QLD Pty Ltd	634.5/43	18/10/2014	17/10/2015
TV	Cairns	Qld	Special Broadcasting Service Corporation	184.5/7	21/10/2014	29/11/2015
TV	Canberra	ACT	Special Broadcasting Service Corporation	184.5/7	21/10/2014	30/06/2015
TV	Karratha	WA	Special Broadcasting Service Corporation	641.5/44	21/10/2014	30/06/2015
TV	Redlynch	Qld	Special Broadcasting Service Corporation	669.5/48	21/10/2014	02/09/2015
TV	Roma	Qld	Special Broadcasting Service Corporation	184.5/7	21/10/2014	31/07/2015
TV	South Yarra	Vic.	Special Broadcasting Service Corporation	613.5/40	21/10/2014	02/09/2015
TV	Tamworth	NSW	Special Broadcasting Service Corporation	613.5/40	21/10/2014	29/11/2015
TV	Wagga Wagga	NSW	Special Broadcasting Service Corporation	613.5/40	21/10/2014	29/11/2015
TV	Bairnsdale	Vic.	Southern Cross Communications Pty Limited	599.5/38	22/10/2014	01/03/2016
TV	Myrtleford	Vic.	Southern Cross Communications Pty Limited	683.5/50	22/10/2014	01/03/2016
TV	South Yarra	Vic.	Network Ten (Melbourne) Pty Limited	648.5/45	22/10/2014	03/10/2015
TV	South Yarra	Vic.	Channel Seven Melbourne Pty Ltd	620.5/41	22/10/2014	03/10/2015
TV	Springsure	Qld	WIN Television QLD Pty Ltd	634.5/43	22/10/2014	17/10/2015
TV	Alexandra	Vic.	Southern Cross Communications Pty Limited	683.5/50	26/10/2014	01/03/2016
TV	Ballarat	Vic.	Southern Cross Communications Pty Limited	599.5/38	26/10/2014	01/03/2016
TV	Bright	Vic.	Southern Cross Communications Pty Limited	557.5/32	26/10/2014	01/03/2016
TV	Cann River	Vic.	Southern Cross Communications Pty Limited	683.5/50	26/10/2014	01/03/2016
TV	Casterton	Vic.	Southern Cross Communications Pty Limited	641.5/44	26/10/2014	01/03/2016
TV	Cobden	Vic.	Southern Cross Communications Pty Limited	641.5/44	26/10/2014	01/03/2016
TV	Deniliquin	NSW	Southern Cross Communications Pty Limited	641.5/44	26/10/2014	01/03/2016

TV	Foster	Vic.	Southern Cross Communications Pty Limited	634.5/43	26/10/2014	01/03/2016
TV	Goulburn Valley	Vic.	Southern Cross Communications Pty Limited	599.5/38	26/10/2014	01/03/2016
TV	Halls Gap	Vic.	Southern Cross Communications Pty Limited	683.5/50	26/10/2014	01/03/2016
TV	Horsham	Vic.	Southern Cross Communications Pty Limited	641.5/44	26/10/2014	01/03/2016
TV	Hunters Knob IBL	Vic.	Southern Cross Communications Pty Limited	620.5/41	26/10/2014	01/03/2016
TV	Jerilderie	NSW	Southern Cross Communications Pty Limited	641.5/44	26/10/2014	01/03/2016
TV	Khancoban	NSW	Southern Cross Communications Pty Limited	676.5/49	26/10/2014	01/03/2016
TV	Kiewa	Vic.	Southern Cross Communications Pty Limited	634.5/43	26/10/2014	01/03/2016
TV	Kiewa Valley	Vic.	Southern Cross Communications Pty Limited	599.5/38	26/10/2014	01/03/2016
TV	Lakes Entrance	Vic.	Southern Cross Communications Pty Limited	683.5/50	26/10/2014	01/03/2016
TV	Latrobe Valley	Vic.	Southern Cross Communications Pty Limited	529.5/28	26/10/2014	01/03/2016
TV	Mallacoota	Vic.	Southern Cross Communications Pty Limited	683.5/50	26/10/2014	01/03/2016
TV	Mansfield	Vic.	Southern Cross Communications Pty Limited	683.5/50	26/10/2014	01/03/2016
TV	Mt Stanley IBL	Vic.	Southern Cross Communications Pty Limited	620.5/41	26/10/2014	01/03/2016
TV	Murray Valley	Vic.	Southern Cross Communications Pty Limited	683.5/50	26/10/2014	01/03/2016
TV	Nhill	Vic.	Southern Cross Communications Pty Limited	683.5/50	26/10/2014	01/03/2016
TV	Orbost	Vic.	Southern Cross Communications Pty Limited	613.5/40	26/10/2014	01/03/2016
TV	Portland	Vic.	Southern Cross Communications Pty Limited	641.5/44	26/10/2014	01/03/2016
TV	Seymour	Vic.	Southern Cross Communications Pty Limited	641.5/44	26/10/2014	01/03/2016
TV	Walwa/Jingellic	NSW	Southern Cross Communications Pty Limited	676.5/49	26/10/2014	01/03/2016

TV	Western Victoria	Vic.	Southern Cross Communications Pty Limited	219.5/11	26/10/2014	01/03/2016
TV	Walwa/Jingellic	NSW	Special Broadcasting Service Corporation	683.5/50	31/10/2014	30/10/2015
TV	Central Tablelands	NSW	Special Broadcasting Service Corporation	606.5/39	01/11/2014	31/10/2015
TV	Cooma Town	NSW	Special Broadcasting Service Corporation	613.5/40	01/11/2014	31/10/2015
TV	Goulburn	NSW	WIN Television NSW Pty Limited	634.5/43	01/11/2014	07/09/2015
TV	Hobart	Tas.	Special Broadcasting Service Corporation	177.5/6	01/11/2014	31/10/2015
TV	Murwillumbah	Qld	Special Broadcasting Service Corporation	564.5/33	01/11/2014	31/10/2015
TV	Nyngan	NSW	WIN Television NSW Pty Limited	634.5/43	01/11/2014	07/09/2015
TV	Richmond/Tweed	NSW	Special Broadcasting Service Corporation	564.5/33	01/11/2014	31/10/2015
TV	Selby	Vic.	Special Broadcasting Service Corporation	571.5/34	01/11/2014	31/10/2015
TV	Tumut	NSW	WIN Television NSW Pty Limited	634.5/43	01/11/2014	07/09/2015
TV	Upwey	Vic.	Special Broadcasting Service Corporation	571.5/34	01/11/2014	31/10/2015
TV	Wagga Wagga	NSW	WIN Television NSW Pty Limited	634.5/43	01/11/2014	07/09/2015
TV	Acton Road	Tas.	Tasmanian Digital Television Pty Ltd	571.5/34	21/11/2014	20/11/2015
TV	Burnie	Tas.	Tasmanian Digital Television Pty Ltd	690.5/51	21/11/2014	20/11/2015
TV	Dover	Tas.	Tasmanian Digital Television Pty Ltd	683.5/50	21/11/2014	20/11/2015
TV	Geeveston	Tas.	Tasmanian Digital Television Pty Ltd	606.5/39	21/11/2014	20/11/2015
TV	Hobart NE Suburbs	Tas.	Tasmanian Digital Television Pty Ltd	690.5/51	21/11/2014	20/11/2015
TV	NE Tasmania	Tas.	Tasmanian Digital Television Pty Ltd	634.5/43	21/11/2014	20/11/2015
TV	Orford	Tas.	Tasmanian Digital Television Pty Ltd	641.5/44	21/11/2014	20/11/2015
TV	St Marys	Tas.	Tasmanian Digital Television Pty Ltd	683.5/50	21/11/2014	20/11/2015
TV	Boyne Island	Qld	Special Broadcasting Service Corporation	613.5/40	25/11/2014	24/11/2015
TV	Armidale	NSW	Northern Rivers Television Pty Ltd	592.5/37	30/11/2014	29/11/2015
TV	Blackwater	Qld	Special Broadcasting Service Corporation	655.5/46	30/11/2014	29/11/2015
TV	Bonalbo	NSW	Northern Rivers Television Pty Ltd	641.5/44	30/11/2014	29/11/2015
TV	Bouddi	NSW	Special Broadcasting Service Corporation	613.5/40	30/11/2014	29/11/2015
TV	Cairns East	Qld	Special Broadcasting Service Corporation	648.5/45	30/11/2014	29/11/2015
TV	Currumbin	Qld	Northern Rivers Television Pty Ltd	606.5/39	30/11/2014	29/11/2015

TV	Dungog	NSW	Northern Rivers Television Pty Ltd	648.5/45	30/11/2014	29/11/2015
TV	Glen Innes	NSW	Northern Rivers Television Pty Ltd	641.5/44	30/11/2014	29/11/2015
TV	Gloucester	NSW	Northern Rivers Television Pty Ltd	543.5/30	30/11/2014	29/11/2015
TV	Gold Coast	Qld	Northern Rivers Television Pty Ltd	669.5/48	30/11/2014	29/11/2015
TV	Gold Coast Southern Hinterland	Qld	Northern Rivers Television Pty Ltd	606.5/39	30/11/2014	29/11/2015
TV	Gosford	NSW	Special Broadcasting Service Corporation	613.5/40	30/11/2014	29/11/2015
TV	Inverell	NSW	Northern Rivers Television Pty Ltd	641.5/44	30/11/2014	29/11/2015
TV	Kotara	NSW	Northern Rivers Television Pty Ltd	606.5/39	30/11/2014	29/11/2015
TV	Kyogle	NSW	Northern Rivers Television Pty Ltd	641.5/44	30/11/2014	29/11/2015
TV	Laurieton	NSW	Northern Rivers Television Pty Ltd	648.5/45	30/11/2014	29/11/2015
TV	Manning River	NSW	Northern Rivers Television Pty Ltd	219.5/11	30/11/2014	29/11/2015
TV	Merewether	NSW	Northern Rivers Television Pty Ltd	606.5/39	30/11/2014	29/11/2015
TV	Merriwa	NSW	Northern Rivers Television Pty Ltd	627.5/42	30/11/2014	29/11/2015
TV	Murrurundi	NSW	Northern Rivers Television Pty Ltd	606.5/39	30/11/2014	29/11/2015
TV	Newcastle	NSW	Northern Rivers Television Pty Ltd	606.5/39	30/11/2014	29/11/2015
TV	Tamworth	NSW	Northern Rivers Television Pty Ltd	641.5/44	30/11/2014	29/11/2015
TV	Tenterfield	NSW	Northern Rivers Television Pty Ltd	683.5/50	30/11/2014	29/11/2015
TV	Upper Hunter	NSW	Northern Rivers Television Pty Ltd	683.5/50	30/11/2014	29/11/2015
TV	Upper Namoi	NSW	Northern Rivers Television Pty Ltd	557.5/32	30/11/2014	29/11/2015
TV	Walcha	NSW	Northern Rivers Television Pty Ltd	634.5/43	30/11/2014	29/11/2015
TV	Wyang	NSW	Northern Rivers Television Pty Ltd	669.5/48	30/11/2014	29/11/2015
TV	Alexandra	Vic.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Apollo Bay	Vic.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Armidale	NSW	Australian Broadcasting Corporation	585.5/36	01/12/2014	30/11/2015
TV	Ashford	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Atherton	Qld	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Babinda	Qld	Australian Broadcasting Corporation	669.5/48	01/12/2014	30/11/2015
TV	Bairnsdale	Vic.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015

TV	Ballarat	Vic.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Batemans Bay/ Moruya	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Bell	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Bonalbo	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Bouddi	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Boyne Island	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Burnie	Tas.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Cairns North	Qld	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Canberra	ACT	Australian Broadcasting Corporation	191.5/8	01/12/2014	30/11/2015
TV	Cann River	Vic.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Caralue Bluff	SA	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Casterton	Vic.	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Charters Towers	Qld	Australian Broadcasting Corporation	648.5/45	01/12/2014	30/11/2015
TV	Clermont	Qld	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Cobden	Vic.	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Condobolin	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Coolah	NSW	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Cooma Town	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Corryong	Vic.	Australian Broadcasting Corporation	585.5/36	01/12/2014	30/11/2015
TV	Cowra	NSW	Australian Broadcasting Corporation	627.5/42	01/12/2014	30/11/2015
TV	Currumbin	Qld	Australian Broadcasting Corporation	683.5/50	01/12/2014	30/11/2015
TV	Deniliquin	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Dover	Tas.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Dubbo	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Dungog	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Dysart	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	East Devonport	Tas.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Eden	NSW	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Eidsvold	Qld	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015

TV	Emerald	Qld	Australian Broadcasting Corporation	219.5/11	01/12/2014	30/11/2015
TV	Ferntree Gully	Vic.	Australian Broadcasting Corporation	634.5/43	01/12/2014	30/11/2015
TV	Foster	Vic.	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Geeveston	Tas.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Glen Innes	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Gloucester	NSW	Australian Broadcasting Corporation	536.5/29	01/12/2014	30/11/2015
TV	Gold Coast	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Gold Coast Southern Hinterland	Qld	Australian Broadcasting Corporation	683.5/50	01/12/2014	30/11/2015
TV	Goondiwindi	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Gordonvale	Qld	Australian Broadcasting Corporation	669.5/48	01/12/2014	30/11/2015
TV	Gosford	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Goulburn	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Gympie	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Gympie Town	Qld	Australian Broadcasting Corporation	676.5/49	01/12/2014	30/11/2015
TV	Halls Gap	Vic.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Herberton	Qld	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Hervey Bay	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Hobart NE Suburbs	Tas.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Horsham	Vic.	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Inverell	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Jerilderie	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Jindabyne	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Jurien	WA	Australian Broadcasting Corporation	592.5/37	01/12/2014	30/11/2015
TV	Kandos	NSW	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Karratha	WA	Australian Broadcasting Corporation	627.5/42	01/12/2014	30/11/2015
TV	Khancoban	NSW	Australian Broadcasting Corporation	655.5/46	01/12/2014	30/11/2015
TV	Kyogle	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Lakes Entrance	Vic.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015

TV	Latrobe Valley	Vic.	Australian Broadcasting Corporation	536.5/29	01/12/2014	30/11/2015
TV	Laurieton	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Lileah	Tas.	Australian Broadcasting Corporation	191.5/8	01/12/2014	30/11/2015
TV	Lorne	Vic.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Mackay	Qld	Australian Broadcasting Corporation	529.5/28	01/12/2014	30/11/2015
TV	Mallacoota	Vic.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Manjimup	WA	Australian Broadcasting Corporation	655.5/46	01/12/2014	30/11/2015
TV	Mansfield	Vic.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Merriwa	NSW	Australian Broadcasting Corporation	634.5/43	01/12/2014	30/11/2015
TV	Miles	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Miriam Vale/ Bororen	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Mission Beach	Qld	Australian Broadcasting Corporation	669.5/48	01/12/2014	30/11/2015
TV	Monto	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Montumana IBL	Tas.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Mossman	Qld	Australian Broadcasting Corporation	564.5/33	01/12/2014	30/11/2015
TV	Moura	Qld	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Mudgee	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Murray Valley	Vic.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Murrurundi	NSW	Australian Broadcasting Corporation	592.5/37	01/12/2014	30/11/2015
TV	Myrtleford	Vic.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Nambour	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Narooma	NSW	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Narrogin	WA	Australian Broadcasting Corporation	683.5/50	01/12/2014	30/11/2015
TV	Nebo	Qld	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Nhill	Vic.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Noosa/Tewantin	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Northam	WA	Australian Broadcasting Corporation	683.5/50	01/12/2014	30/11/2015
TV	Nowa Nowa	Vic.	Australian Broadcasting Corporation	536.5/29	01/12/2014	30/11/2015
TV	Nowra North	NSW	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015

TV	Nyngan	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Oberon	NSW	Australian Broadcasting Corporation	627.5/42	01/12/2014	30/11/2015
TV	Orbost	Vic.	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Orford	Tas.	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Penguin	Tas.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Port Douglas	Qld	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Portland	Vic.	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Portland/ Wallerawang	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Proserpine	Qld	Australian Broadcasting Corporation	648.5/45	01/12/2014	30/11/2015
TV	Redlynch	Qld	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Renmark/Loxton	SA	Australian Broadcasting Corporation	550.5/31	01/12/2014	30/11/2015
TV	Rockhampton	Qld	Australian Broadcasting Corporation	571.5/34	01/12/2014	30/11/2015
TV	Rockhampton East	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Rosebud	Vic.	Australian Broadcasting Corporation	634.5/43	01/12/2014	30/11/2015
TV	Safety Beach	Vic.	Australian Broadcasting Corporation	634.5/43	01/12/2014	30/11/2015
TV	Selby	Vic.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Seymour	Vic.	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Smithton	Tas.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	South Yarra	Vic.	Australian Broadcasting Corporation	634.5/43	01/12/2014	30/11/2015
TV	Southern Downs	Qld	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Springsure	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	St Marys	Tas.	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Sunshine Coast North	Qld	Australian Broadcasting Corporation	676.5/49	01/12/2014	30/11/2015
TV	Tamworth	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Tara	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Tenterfield	NSW	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Texas	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Tieri	Qld	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Toowoomba	Qld	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015

TV	Townsville	Qld	Australian Broadcasting Corporation	571.5/34	01/12/2014	30/11/2015
TV	Tuggeranong	ACT	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Tully	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Tumut	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Ulverstone	Tas.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Upper Hunter	NSW	Australian Broadcasting Corporation	662.5/47	01/12/2014	30/11/2015
TV	Upper Murray	Vic.	Australian Broadcasting Corporation	219.5/11	01/12/2014	30/11/2015
TV	Upper Namoi	NSW	Australian Broadcasting Corporation	536.5/29	01/12/2014	30/11/2015
TV	Upwey	Vic.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Wagga Wagga	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Wagin	WA	Australian Broadcasting Corporation	536.5/29	01/12/2014	30/11/2015
TV	Walcha	NSW	Australian Broadcasting Corporation	648.5/45	01/12/2014	30/11/2015
TV	Waratah	Tas.	Australian Broadcasting Corporation	578.5/35	01/12/2014	30/11/2015
TV	Warwick	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Weston Creek/ Woden	ACT	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Wide Bay	Qld	Australian Broadcasting Corporation	219.5/11	01/12/2014	30/11/2015
TV	Wudinna	SA	Australian Broadcasting Corporation	585.5/36	01/12/2014	30/11/2015
TV	Wyong	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Yeppoon	Qld	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Young	NSW	Australian Broadcasting Corporation	620.5/41	01/12/2014	30/11/2015
TV	Atherton	Qld	Channel Seven Queensland Pty Limited	669.5/48	08/12/2014	07/12/2015
TV	Babinda	Qld	Channel Seven Queensland Pty Limited	683.5/50	08/12/2014	07/12/2015
TV	Blackwater	Qld	Channel Seven Queensland Pty Limited	676.5/49	08/12/2014	07/12/2015
TV	Boyne Island	Qld	Channel Seven Queensland Pty Limited	648.5/45	08/12/2014	07/12/2015
TV	Cairns North	Qld	Channel Seven Queensland Pty Limited	585.5/36	08/12/2014	07/12/2015
TV	Capella	Qld	Channel Seven Queensland Pty Limited	536.5/29	08/12/2014	07/12/2015
TV	Cardwell	Qld	Channel Seven Queensland Pty Limited	683.5/50	08/12/2014	07/12/2015
TV	Charters Towers	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Clermont	Qld	Channel Seven Queensland Pty Limited	585.5/36	08/12/2014	07/12/2015

TV	Dysart	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Emerald	Qld	Channel Seven Queensland Pty Limited	177.5/6	08/12/2014	07/12/2015
TV	Gladstone East	Qld	Channel Seven Queensland Pty Limited	536.5/29	08/12/2014	07/12/2015
TV	Goondiwindi	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Gordonvale	Qld	Channel Seven Queensland Pty Limited	683.5/50	08/12/2014	07/12/2015
TV	Gympie	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Gympie Town	Qld	Channel Seven Queensland Pty Limited	669.5/48	08/12/2014	07/12/2015
TV	Herberton	Qld	Channel Seven Queensland Pty Limited	585.5/36	08/12/2014	07/12/2015
TV	Hervey Bay	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Mackay	Qld	Channel Seven Queensland Pty Limited	543.5/30	08/12/2014	07/12/2015
TV	Miles	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Mission Beach	Qld	Channel Seven Queensland Pty Limited	683.5/50	08/12/2014	07/12/2015
TV	Monto	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Mossman	Qld	Channel Seven Queensland Pty Limited	543.5/30	08/12/2014	07/12/2015
TV	Nambour	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Nebo	Qld	Channel Seven Queensland Pty Limited	585.5/36	08/12/2014	07/12/2015
TV	Noosa/Tewantin	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Port Douglas	Qld	Channel Seven Queensland Pty Limited	669.5/48	08/12/2014	07/12/2015
TV	Proserpine	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Rockhampton East	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Southern Downs	Qld	Channel Seven Queensland Pty Limited	571.5/34	08/12/2014	07/12/2015
TV	Springsure	Qld	Channel Seven Queensland Pty Limited	641.5/44	08/12/2014	07/12/2015
TV	Sunshine Coast North	Qld	Channel Seven Queensland Pty Limited	669.5/48	08/12/2014	07/12/2015
TV	Tara	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Texas	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Tieri	Qld	Channel Seven Queensland Pty Limited	585.5/36	08/12/2014	07/12/2015
TV	Toowoomba	Qld	Channel Seven Queensland Pty Limited	669.5/48	08/12/2014	07/12/2015
TV	Tully	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Warwick	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015

TV	Yeppoon	Qld	Channel Seven Queensland Pty Limited	627.5/42	08/12/2014	07/12/2015
TV	Djarindjin	WA	Djarindjin Aboriginal Corporation	620.5/41	11/12/2014	04/10/2017
TV	Alexandra	Vic.	Prime Television (Victoria) Pty Limited	669.5/48	14/12/2014	13/12/2015
TV	Bairnsdale	Vic.	Prime Television (Victoria) Pty Limited	585.5/36	14/12/2014	13/12/2015
TV	Ballarat	Vic.	Prime Television (Victoria) Pty Limited	585.5/36	14/12/2014	13/12/2015
TV	Balranald	NSW	Prime Television (Victoria) Pty Limited	627.5/42	14/12/2014	13/12/2015
TV	Bright	Vic.	Prime Television (Victoria) Pty Limited	536.5/29	14/12/2014	13/12/2015
TV	Cann River	Vic.	Prime Television (Victoria) Pty Limited	676.5/49	14/12/2014	13/12/2015
TV	Casterton	Vic.	Prime Television (Victoria) Pty Limited	627.5/42	14/12/2014	13/12/2015
TV	Cobden	Vic.	Prime Television (Victoria) Pty Limited	627.5/42	14/12/2014	13/12/2015
TV	Deniliquin	NSW	Prime Television (Victoria) Pty Limited	627.5/42	14/12/2014	13/12/2015
TV	Foster	Vic.	Prime Television (Victoria) Pty Limited	648.5/45	14/12/2014	13/12/2015
TV	Goulburn Valley	Vic.	Prime Television (Victoria) Pty Limited	571.5/34	14/12/2014	13/12/2015
TV	Halls Gap	Vic.	Prime Television (Victoria) Pty Limited	669.5/48	14/12/2014	13/12/2015
TV	Horsham	Vic.	Prime Television (Victoria) Pty Limited	627.5/42	14/12/2014	13/12/2015
TV	Hunters Knob IBL	Vic.	Prime Television (Victoria) Pty Limited	634.5/43	14/12/2014	13/12/2015
TV	Jerilderie	NSW	Prime Television (Victoria) Pty Limited	627.5/42	14/12/2014	13/12/2015
TV	Khancoban	NSW	Prime Television (Victoria) Pty Limited	662.5/47	14/12/2014	13/12/2015
TV	Kiewa Valley	Vic.	Prime Television (Victoria) Pty Limited	606.5/39	14/12/2014	13/12/2015
TV	Lakes Entrance	Vic.	Prime Television (Victoria) Pty Limited	669.5/48	14/12/2014	13/12/2015
TV	Mallacoota	Vic.	Prime Television (Victoria) Pty Limited	669.5/48	14/12/2014	13/12/2015
TV	Mansfield	Vic.	Prime Television (Victoria) Pty Limited	669.5/48	14/12/2014	13/12/2015
TV	Mt Stanley IBL	Vic.	Prime Television (Victoria) Pty Limited	634.5/43	14/12/2014	13/12/2015
TV	Murray Valley	Vic.	Prime Television (Victoria) Pty Limited	669.5/48	14/12/2014	13/12/2015
TV	Myrtleford	Vic.	Prime Television (Victoria) Pty Limited	676.5/49	14/12/2014	13/12/2015
TV	Nhill	Vic.	Prime Television (Victoria) Pty Limited	669.5/48	14/12/2014	13/12/2015
TV	Portland	Vic.	Prime Television (Victoria) Pty Limited	627.5/42	14/12/2014	13/12/2015
TV	Seymour	Vic.	Prime Television (Victoria) Pty Limited	627.5/42	14/12/2014	13/12/2015
TV	Walwa/Jingellic	NSW	Prime Television (Victoria) Pty Limited	662.5/47	14/12/2014	13/12/2015

TV	Renmark/Loxton	SA	Special Broadcasting Service Corporation	529.5/28	15/12/2014	14/12/2015
TV	South Yarra	Vic.	Melbourne Community Television Consortium Ltd	627.5/42	01/01/2015	31/12/2015
TV	Learmonth (Vic)	Vic.	Waubra Wind Farm Community Fund Inc.	676.5/49	01/01/2015	31/12/2015
TV	Learmonth (Vic)	Vic.	Waubra Wind Farm Community Fund Inc.	655.5/46	01/01/2015	31/12/2015
TV	Learmonth (Vic)	Vic.	Waubra Wind Farm Community Fund Inc.	662.5/47	01/01/2015	31/12/2015
TV	Learmonth (Vic)	Vic.	Waubra Wind Farm Community Fund Inc.	669.5/48	01/01/2015	31/12/2015
TV	Falls Creek	Vic.	Falls Creek Ski Lifts Pty Ltd	620.5/41	01/01/2015	31/12/2015
TV	Falls Creek	Vic.	Falls Creek Ski Lifts Pty Ltd	641.5/44	01/01/2015	31/12/2015
TV	Falls Creek	Vic.	Falls Creek Ski Lifts Pty Ltd	627.5/42	01/01/2015	31/12/2015
TV	Falls Creek	Vic.	Falls Creek Ski Lifts Pty Ltd	634.5/43	01/01/2015	31/12/2015
TV	Falls Creek	Vic.	Falls Creek Ski Lifts Pty Ltd	613.5/40	01/01/2015	31/12/2015
TV	Waubra	Vic.	Waubra Wind Farm Community Fund Inc.	662.5/47	01/01/2015	31/12/2015
TV	Waubra	Vic.	Waubra Wind Farm Community Fund Inc.	669.5/48	01/01/2015	31/12/2015
TV	Waubra	Vic.	Waubra Wind Farm Community Fund Inc.	655.5/46	01/01/2015	31/12/2015
TV	Waubra	Vic.	Waubra Wind Farm Community Fund Inc.	676.5/49	01/01/2015	31/12/2015
TV	Mildura/Sunraysia	Vic.	Prime Television (Victoria) Pty Limited	177.5/6	07/01/2015	06/01/2016
TV	Dysart	Qld	Special Broadcasting Service Corporation	613.5/40	15/01/2015	14/01/2016
TV	Glen Innes	NSW	Special Broadcasting Service Corporation	613.5/40	15/01/2015	14/01/2016
TV	Goulburn	NSW	Special Broadcasting Service Corporation	613.5/40	15/01/2015	14/01/2016
TV	Gympie	Qld	Special Broadcasting Service Corporation	613.5/40	15/01/2015	14/01/2016
TV	Gympie Town	Qld	Special Broadcasting Service Corporation	683.5/50	15/01/2015	14/01/2016
TV	Inverell	NSW	Special Broadcasting Service Corporation	613.5/40	15/01/2015	14/01/2016
TV	Nambour	Qld	Special Broadcasting Service Corporation	613.5/40	15/01/2015	14/01/2016
TV	Narooma	NSW	Special Broadcasting Service Corporation	655.5/46	15/01/2015	14/01/2016
TV	Noosa/Tewantin	Qld	Special Broadcasting Service Corporation	613.5/40	15/01/2015	14/01/2016
TV	Orford	Tas.	Special Broadcasting Service Corporation	613.5/40	15/01/2015	14/01/2016
TV	Portland/Wallerawang	NSW	Special Broadcasting Service Corporation	613.5/40	15/01/2015	14/01/2016
TV	Sunshine Coast North	Qld	Special Broadcasting Service Corporation	683.5/50	15/01/2015	14/01/2016
TV	Wyong	NSW	Special Broadcasting Service Corporation	613.5/40	15/01/2015	14/01/2016
TV	Mildura/Sunraysia	Vic.	Mildura Digital Television Pty Ltd	212.5/10	27/01/2015	26/01/2016
TV	Ashford	NSW	Prime Television (Northern) Pty Limited	627.5/42	31/01/2015	30/01/2016

TV	Batemans Bay/ Moruya	NSW	Prime Television (Southern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Bonalbo	NSW	Prime Television (Northern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Bouddi	NSW	Prime Television (Northern) Pty Limited	655.5/46	31/01/2015	30/01/2016
TV	Central Western Slopes	NSW	Prime Television (Southern) Pty Limited	177.5/6	31/01/2015	30/01/2016
TV	Condobolin	NSW	Prime Television (Southern) Pty Limited	634.5/43	31/01/2015	30/01/2016
TV	Coolah	NSW	Prime Television (Southern) Pty Limited	669.5/48	31/01/2015	30/01/2016
TV	Cooma Town	NSW	Prime Television (Southern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Cooma/Monaro	NSW	Prime Television (Southern) Pty Limited	564.5/33	31/01/2015	30/01/2016
TV	Cowra	NSW	Prime Television (Southern) Pty Limited	634.5/43	31/01/2015	30/01/2016
TV	Currumbin	Qld	Prime Television (Northern) Pty Limited	592.5/37	31/01/2015	30/01/2016
TV	Dubbo	NSW	Prime Television (Southern) Pty Limited	634.5/43	31/01/2015	30/01/2016
TV	Dungog	NSW	Prime Television (Northern) Pty Limited	634.5/43	31/01/2015	30/01/2016
TV	Eden	NSW	Prime Television (Southern) Pty Limited	669.5/48	31/01/2015	30/01/2016
TV	Glen Innes	NSW	Prime Television (Northern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Gold Coast	Qld	Prime Television (Northern) Pty Limited	655.5/46	31/01/2015	30/01/2016
TV	Gold Coast Southern Hinterland	Qld	Prime Television (Northern) Pty Limited	592.5/37	31/01/2015	30/01/2016
TV	Gosford	NSW	Prime Television (Northern) Pty Limited	655.5/46	31/01/2015	30/01/2016
TV	Goulburn	NSW	Prime Television (Southern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Grafton/Kempsey	NSW	Prime Television (Northern) Pty Limited	578.5/35	31/01/2015	30/01/2016
TV	Inverell	NSW	Prime Television (Northern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Jindabyne	NSW	Prime Television (Southern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Kandos	NSW	Prime Television (Southern) Pty Limited	669.5/48	31/01/2015	30/01/2016
TV	Kotara	NSW	Prime Television (Northern) Pty Limited	578.5/35	31/01/2015	30/01/2016
TV	Kyogle	NSW	Prime Television (Northern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Laurieton	NSW	Prime Television (Northern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Manning River	NSW	Prime Television (Northern) Pty Limited	191.5/8	31/01/2015	30/01/2016
TV	Merewether	NSW	Prime Television (Northern) Pty Limited	578.5/35	31/01/2015	30/01/2016
TV	Mudgee	NSW	Prime Television (Southern) Pty Limited	627.5/42	31/01/2015	30/01/2016

TV	Murrurundi	NSW	Prime Television (Northern) Pty Limited	578.5/35	31/01/2015	30/01/2016
TV	Murwillumbah	Qld	Prime Television (Northern) Pty Limited	543.5/30	31/01/2015	30/01/2016
TV	Narooma	NSW	Prime Television (Southern) Pty Limited	669.5/48	31/01/2015	30/01/2016
TV	Newcastle	NSW	Prime Television (Northern) Pty Limited	578.5/35	31/01/2015	30/01/2016
TV	Nowra North	NSW	Prime Television (Southern) Pty Limited	669.5/48	31/01/2015	30/01/2016
TV	Nyngan	NSW	Prime Television (Southern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Port Stephens	NSW	Prime Television (Northern) Pty Limited	557.5/32	31/01/2015	30/01/2016
TV	Portland/ Wallerawang	NSW	Prime Television (Southern) Pty Limited	634.5/43	31/01/2015	30/01/2016
TV	Richmond/Tweed	NSW	Prime Television (Northern) Pty Limited	543.5/30	31/01/2015	30/01/2016
TV	Tamworth	NSW	Prime Television (Northern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Tenterfield	NSW	Prime Television (Northern) Pty Limited	669.5/48	31/01/2015	30/01/2016
TV	Thredbo	NSW	Prime Television (Southern) Pty Limited	529.5/28	31/01/2015	30/01/2016
TV	Tuggeranong	ACT	Prime Television (Southern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Tumut	NSW	Prime Television (Southern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Ulladulla	NSW	Prime Television (Southern) Pty Limited	543.5/30	31/01/2015	30/01/2016
TV	Upper Hunter	NSW	Prime Television (Northern) Pty Limited	669.5/48	31/01/2015	30/01/2016
TV	Upper Namoi	NSW	Prime Television (Northern) Pty Limited	543.5/30	31/01/2015	30/01/2016
TV	Wagga Wagga	NSW	Prime Television (Southern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Walcha	NSW	Prime Television (Northern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Wyong	NSW	Prime Television (Northern) Pty Limited	655.5/46	31/01/2015	30/01/2016
TV	Young	NSW	Prime Television (Southern) Pty Limited	627.5/42	31/01/2015	30/01/2016
TV	Bouddi	NSW	Channel Seven Sydney Pty Limited	627.5/42	07/02/2015	06/02/2016
TV	Gosford	NSW	Channel Seven Sydney Pty Limited	627.5/42	07/02/2015	06/02/2016
TV	Wyong	NSW	Channel Seven Sydney Pty Limited	627.5/42	07/02/2015	06/02/2016
TV	Alexandra	Vic.	WIN Television Vic Pty Ltd	676.5/49	09/02/2015	08/02/2016
TV	Bairnsdale	Vic.	WIN Television Vic Pty Ltd	592.5/37	09/02/2015	08/02/2016
TV	Balranald	NSW	WIN Television Vic Pty Ltd	641.5/44	09/02/2015	08/02/2016
TV	Bright	Vic.	WIN Television Vic Pty Ltd	543.5/30	09/02/2015	08/02/2016
TV	Cann River	Vic.	WIN Television Vic Pty Ltd	669.5/48	09/02/2015	08/02/2016
TV	Casterton	Vic.	WIN Television Vic Pty Ltd	634.5/43	09/02/2015	08/02/2016
TV	Cobden	Vic.	WIN Television Vic Pty Ltd	634.5/43	09/02/2015	08/02/2016
TV	Corryong	Vic.	WIN Television Vic Pty Ltd	599.5/38	09/02/2015	08/02/2016

TV	Deniliquin	NSW	WIN Television Vic Pty Ltd	634.5/43	09/02/2015	08/02/2016
TV	Foster	Vic.	WIN Television Vic Pty Ltd	641.5/44	09/02/2015	08/02/2016
TV	Goulburn Valley	Vic.	WIN Television Vic Pty Ltd	578.5/35	09/02/2015	08/02/2016
TV	Halls Gap	Vic.	WIN Television Vic Pty Ltd	676.5/49	09/02/2015	08/02/2016
TV	Horsham	Vic.	WIN Television Vic Pty Ltd	634.5/43	09/02/2015	08/02/2016
TV	Jerilderie	NSW	WIN Television Vic Pty Ltd	634.5/43	09/02/2015	08/02/2016
TV	Khancoban	NSW	WIN Television Vic Pty Ltd	669.5/48	09/02/2015	08/02/2016
TV	Kiewa	Vic.	WIN Television Vic Pty Ltd	627.5/42	09/02/2015	08/02/2016
TV	Kiewa Valley	Vic.	WIN Television Vic Pty Ltd	592.5/37	09/02/2015	08/02/2016
TV	Lakes Entrance	Vic.	WIN Television Vic Pty Ltd	676.5/49	09/02/2015	08/02/2016
TV	Latrobe Valley	Vic.	WIN Television Vic Pty Ltd	550.5/31	09/02/2015	08/02/2016
TV	Mallacoota	Vic.	WIN Television Vic Pty Ltd	676.5/49	09/02/2015	08/02/2016
TV	Mansfield	Vic.	WIN Television Vic Pty Ltd	676.5/49	09/02/2015	08/02/2016
TV	Murray Valley	Vic.	WIN Television Vic Pty Ltd	676.5/49	09/02/2015	08/02/2016
TV	Myrtleford	Vic.	WIN Television Vic Pty Ltd	669.5/48	09/02/2015	08/02/2016
TV	Nhill	Vic.	WIN Television Vic Pty Ltd	676.5/49	09/02/2015	08/02/2016
TV	Portland	Vic.	WIN Television Vic Pty Ltd	634.5/43	09/02/2015	08/02/2016
TV	Seymour	Vic.	WIN Television Vic Pty Ltd	634.5/43	09/02/2015	08/02/2016
TV	Walwa/Jingellic	NSW	WIN Television Vic Pty Ltd	669.5/48	09/02/2015	08/02/2016
TV	Warrnambool	Vic.	WIN Television Vic Pty Ltd	676.5/49	09/02/2015	08/02/2016
TV	Bonalbo	NSW	NBN Ltd	634.5/43	12/02/2015	11/02/2016
TV	Bouddi	NSW	NBN Ltd	662.5/47	12/02/2015	11/02/2016
TV	Collaroy	NSW	NBN Ltd	662.5/47	12/02/2015	11/02/2016
TV	Currumbin	Qld	NBN Ltd	599.5/38	12/02/2015	11/02/2016
TV	Dungog	NSW	NBN Ltd	641.5/44	12/02/2015	11/02/2016
TV	Glen Innes	NSW	NBN Ltd	634.5/43	12/02/2015	11/02/2016
TV	Gold Coast	Qld	NBN Ltd	662.5/47	12/02/2015	11/02/2016
TV	Gold Coast Southern Hinterland	Qld	NBN Ltd	599.5/38	12/02/2015	11/02/2016
TV	Gosford	NSW	NBN Ltd	662.5/47	12/02/2015	11/02/2016
TV	Grafton/Kempsey	NSW	NBN Ltd	592.5/37	12/02/2015	11/02/2016
TV	Inverell	NSW	NBN Ltd	634.5/43	12/02/2015	11/02/2016
TV	Kyogle	NSW	NBN Ltd	634.5/43	12/02/2015	11/02/2016
TV	Laurieton	NSW	NBN Ltd	634.5/43	12/02/2015	11/02/2016
TV	Murrurundi	NSW	NBN Ltd	585.5/36	12/02/2015	11/02/2016
TV	Murwillumbah	Qld	NBN Ltd	550.5/31	12/02/2015	11/02/2016
TV	Richmond/Tweed	NSW	NBN Ltd	550.5/31	12/02/2015	11/02/2016
TV	Tamworth	NSW	NBN Ltd	634.5/43	12/02/2015	11/02/2016
TV	Tenterfield	NSW	NBN Ltd	676.5/49	12/02/2015	11/02/2016
TV	Upper Hunter	NSW	NBN Ltd	676.5/49	12/02/2015	11/02/2016
TV	Upper Hunter IBL	NSW	NBN Ltd	550.5/31	12/02/2015	11/02/2016
TV	Upper Namoi	NSW	NBN Ltd	550.5/31	12/02/2015	11/02/2016
TV	Walcha	NSW	NBN Ltd	641.5/44	12/02/2015	11/02/2016
TV	Wyong	NSW	NBN Ltd	662.5/47	12/02/2015	11/02/2016
TV	Rosebud	Vic.	General Television Corporation Proprietary Limited	641.5/44	15/02/2015	14/02/2016

TV	Safety Beach	Vic.	General Television Corporation Proprietary Limited	641.5/44	15/02/2015	14/02/2016
TV	Selby	Vic.	General Television Corporation Proprietary Limited	592.5/37	15/02/2015	14/02/2016
TV	South Yarra	Vic.	General Television Corporation Proprietary Limited	641.5/44	15/02/2015	14/02/2016
TV	Upwey	Vic.	General Television Corporation Proprietary Limited	592.5/37	15/02/2015	14/02/2016
TV	Ashford	NSW	Special Broadcasting Service Corporation	613.5/40	17/02/2015	16/02/2016
TV	Hervey Bay	Qld	Special Broadcasting Service Corporation	648.5/45	17/02/2015	16/02/2016
TV	Tenterfield	NSW	Special Broadcasting Service Corporation	655.5/46	17/02/2015	16/02/2016
TV	Young	NSW	Special Broadcasting Service Corporation	613.5/40	17/02/2015	16/02/2016
TV	Armidale	NSW	Special Broadcasting Service Corporation	571.5/34	01/04/2015	30/06/2016
TV	Bell	Qld	Special Broadcasting Service Corporation	648.5/45	01/04/2015	30/06/2016
TV	Caralue Bluff	SA	Special Broadcasting Service Corporation	655.5/46	01/04/2015	30/06/2016
TV	Currumbin	Qld	Queensland Television Ltd	578.5/35	01/04/2015	31/03/2016
TV	Dubbo	NSW	Special Broadcasting Service Corporation	648.5/45	01/04/2015	30/06/2016
TV	Emerald	Qld	Special Broadcasting Service Corporation	226.5/12	01/04/2015	30/06/2016
TV	Esk	Qld	Queensland Television Ltd	592.5/37	01/04/2015	31/03/2016
TV	Gold Coast	Qld	Queensland Television Ltd	648.5/45	01/04/2015	31/03/2016
TV	Gold Coast Southern Hinterland	Qld	Queensland Television Ltd	578.5/35	01/04/2015	31/03/2016
TV	Hobart NE Suburbs	Tas.	Special Broadcasting Service Corporation	655.5/46	01/04/2015	30/06/2016
TV	Manjimup	WA	Special Broadcasting Service Corporation	662.5/47	01/04/2015	30/06/2016
TV	Manning River	NSW	Special Broadcasting Service Corporation	177.5/6	01/04/2015	30/06/2016
TV	Narrogin	WA	Special Broadcasting Service Corporation	669.5/48	01/04/2015	30/06/2016
TV	Nowra North	NSW	Special Broadcasting Service Corporation	655.5/46	01/04/2015	30/06/2016
TV	Ravenshoe	Qld	Special Broadcasting Service Corporation	613.5/40	01/04/2015	30/06/2016
TV	Southern Agricultural	WA	Special Broadcasting Service Corporation	212.5/10	01/04/2015	30/06/2016
TV	Sunshine Coast South	Qld	Queensland Television Ltd	592.5/37	01/04/2015	31/03/2016
TV	Tieri	Qld	Special Broadcasting Service Corporation	606.5/39	01/04/2015	30/06/2016
TV	Upper Namoi	NSW	Special Broadcasting Service Corporation	529.5/28	01/04/2015	30/06/2016
TV	Proserpine	Qld	Special Broadcasting Service Corporation	613.5/40	17/04/2015	30/06/2016

TV	Alexandra	Vic.	Special Broadcasting Service Corporation	655.5/46	09/05/2015	30/06/2016
TV	Atherton	Qld	Regional Television Pty Limited	683.5/50	09/05/2015	08/05/2016
TV	Bairnsdale	Vic.	Special Broadcasting Service Corporation	571.5/34	09/05/2015	30/06/2016
TV	Ballarat	Vic.	Special Broadcasting Service Corporation	571.5/34	09/05/2015	30/06/2016
TV	Bathurst	NSW	Special Broadcasting Service Corporation	191.5/8	09/05/2015	30/06/2016
TV	Boonah	Qld	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Boyne Island	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Cairns East	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Cairns North	Qld	Regional Television Pty Limited	599.5/38	09/05/2015	08/05/2016
TV	Capella	Qld	Regional Television Pty Limited	557.5/32	09/05/2015	08/05/2016
TV	Charters Towers	Qld	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Charters Towers	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Clermont	Qld	Regional Television Pty Limited	599.5/38	09/05/2015	08/05/2016
TV	Cobden	Vic.	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Coolah	NSW	Special Broadcasting Service Corporation	655.5/46	09/05/2015	30/06/2016
TV	Deniliquin	NSW	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Dover	Tas.	Special Broadcasting Service Corporation	655.5/46	09/05/2015	30/06/2016
TV	Dungog	NSW	Special Broadcasting Service Corporation	627.5/42	09/05/2015	30/06/2016
TV	Dysart	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Emerald	Qld	Regional Television Pty Limited	191.5/8	09/05/2015	08/05/2016
TV	Esk	Qld	Special Broadcasting Service Corporation	571.5/34	09/05/2015	30/06/2016
TV	Foster	Vic.	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Gladstone East	Qld	Regional Television Pty Limited	557.5/32	09/05/2015	08/05/2016
TV	Goondiwindi	Qld	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Goondiwindi	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Gympie	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Herberton	Qld	Special Broadcasting Service Corporation	571.5/34	09/05/2015	30/06/2016
TV	Herberton	Qld	Regional Television Pty Limited	599.5/38	09/05/2015	08/05/2016
TV	Hervey Bay	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016

TV	Horsham	Vic.	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Jerilderie	NSW	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Jindabyne	NSW	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Kiewa	Vic.	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Lakes Entrance	Vic.	Special Broadcasting Service Corporation	655.5/46	09/05/2015	30/06/2016
TV	Laurieton	NSW	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Mansfield	Vic.	Special Broadcasting Service Corporation	655.5/46	09/05/2015	30/06/2016
TV	Mareeba	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Miles	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Mission Beach	Qld	Special Broadcasting Service Corporation	662.5/47	09/05/2015	30/06/2016
TV	Mission Beach	Qld	Regional Television Pty Limited	655.5/46	09/05/2015	08/05/2016
TV	Monto	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Mossman	Qld	Special Broadcasting Service Corporation	529.5/28	09/05/2015	30/06/2016
TV	Mossman	Qld	Regional Television Pty Limited	557.5/32	09/05/2015	08/05/2016
TV	Murray Valley	Vic.	Special Broadcasting Service Corporation	655.5/46	09/05/2015	30/06/2016
TV	Myrtleford	Vic.	Special Broadcasting Service Corporation	655.5/46	09/05/2015	30/06/2016
TV	Nambour	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Nebo	Qld	Special Broadcasting Service Corporation	606.5/39	09/05/2015	30/06/2016
TV	Nebo	Qld	Regional Television Pty Limited	599.5/38	09/05/2015	08/05/2016
TV	Nhill	Vic.	Special Broadcasting Service Corporation	655.5/46	09/05/2015	30/06/2016
TV	Noosa/Tewantin	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Port Douglas	Qld	Regional Television Pty Limited	683.5/50	09/05/2015	08/05/2016
TV	Portland	Vic.	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Proserpine	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Ravenshoe	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Rockhampton East	Qld	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Rockhampton East	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Seymour	Vic.	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Southern Downs	Qld	Regional Television Pty Limited	599.5/38	09/05/2015	08/05/2016

TV	Tara	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Texas	Qld	Special Broadcasting Service Corporation	648.5/45	09/05/2015	30/06/2016
TV	Texas	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Tieri	Qld	Regional Television Pty Limited	599.5/38	09/05/2015	08/05/2016
TV	Toowoomba	Qld	Regional Television Pty Limited	683.5/50	09/05/2015	08/05/2016
TV	Tully	Qld	Special Broadcasting Service Corporation	648.5/45	09/05/2015	30/06/2016
TV	Tully	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Tumut	NSW	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Warrnambool	Vic.	Special Broadcasting Service Corporation	662.5/47	09/05/2015	30/06/2016
TV	Warwick	Qld	Special Broadcasting Service Corporation	648.5/45	09/05/2015	30/06/2016
TV	Warwick	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Wide Bay	Qld	Regional Television Pty Limited	191.5/8	09/05/2015	08/05/2016
TV	Yeppoon	Qld	Special Broadcasting Service Corporation	613.5/40	09/05/2015	30/06/2016
TV	Yeppoon	Qld	Regional Television Pty Limited	641.5/44	09/05/2015	08/05/2016
TV	Springsure	Qld	Special Broadcasting Service Corporation	613.5/40	02/06/2015	30/06/2016
TV	Dover	Tas.	WIN Television TAS Pty Ltd	676.5/49	01/07/2015	30/06/2016
TV	East Devonport	Tas.	WIN Television TAS Pty Ltd	592.5/37	01/07/2015	30/06/2016
TV	Geeveston	Tas.	WIN Television TAS Pty Ltd	592.5/37	01/07/2015	30/06/2016
TV	Hobart NE Suburbs	Tas.	WIN Television TAS Pty Ltd	676.5/49	01/07/2015	30/06/2016
TV	NE Tasmania	Tas.	WIN Television TAS Pty Ltd	627.5/42	01/07/2015	30/06/2016
TV	Penguin	Tas.	WIN Television TAS Pty Ltd	592.5/37	01/07/2015	30/06/2016
TV	St Marys	Tas.	WIN Television TAS Pty Ltd	676.5/49	01/07/2015	30/06/2016
TV	Taroona	Tas.	WIN Television TAS Pty Ltd	634.5/43	01/07/2015	30/06/2016
TV	Ulverstone	Tas.	WIN Television TAS Pty Ltd	592.5/37	01/07/2015	30/06/2016
TV	Bathurst	NSW	Australian Capital Television Pty Ltd	219.5/11	04/07/2015	03/07/2016
TV	Central Tablelands	NSW	Australian Capital Television Pty Ltd	599.5/38	04/07/2015	03/07/2016
TV	Central Western Slopes	NSW	Australian Capital Television Pty Ltd	219.5/11	04/07/2015	03/07/2016
TV	Condobolin	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Coolah	NSW	Australian Capital Television Pty Ltd	683.5/50	04/07/2015	03/07/2016
TV	Cooma Town	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Cowra	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Dubbo	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016

TV	Eden	NSW	Australian Capital Television Pty Ltd	683.5/50	04/07/2015	03/07/2016
TV	Goulburn	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Jindabyne	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Kandos	NSW	Australian Capital Television Pty Ltd	655.5/46	04/07/2015	03/07/2016
TV	Mudgee	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Nyngan	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Portland/ Wallerawang	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Talbingo	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Thredbo	NSW	Australian Capital Television Pty Ltd	557.5/32	04/07/2015	03/07/2016
TV	Tuggeranong	ACT	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Tumut	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Wagga Wagga	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016
TV	Young	NSW	Australian Capital Television Pty Ltd	641.5/44	04/07/2015	03/07/2016

Table 47: Special events, 2014–15

TV/ radio	Area	State	Applicant	Frequency (MHz)/ channel	Date of effect	Date of expiry
Radio	Morangup (SE)	WA	Palis Event Hire & Sales	89.3	02/08/2014	02/08/2014
Radio	Sydney (SE)	NSW	2CR China Radio Network Pty Ltd	91.6	15/08/2014	13/09/2014
Radio	Gunnedah (SE)	NSW	Agricultural Publishers Pty Limited	106.7	18/08/2014	18/08/2014
Radio	Eastern Creek Sydney (SE)	NSW	Australian Racing Drivers Club Ltd	107.9	22/08/2014	24/08/2014
Radio	Dowerin (SE)	WA	Palis Event Hire & Sales	103.9	26/08/2014	26/08/2014
Radio	Perth (SE)	WA	Palis Event Hire & Sales	88.9	31/08/2014	31/08/2014
Radio	Newdegate (SE)	WA	Palis Event Hire & Sales	93.1	03/09/2014	03/09/2014
Radio	Sydney (SE)	NSW	Bassem El Mir	91.6	17/09/2014	06/10/2014
Radio	Canberra (SE)	ACT	Islamic Radio and Communication Limited	99.5	17/09/2014	06/10/2014
Radio	Dakabin (SE)	Qld	Seventh-Day Adventist Church (South Queensland Conference) Ltd	90.7	18/09/2014	27/09/2014
Radio	Mildura (SE)	Vic.	Mildura Country Music Festival Inc.	91.5	23/09/2014	06/10/2014
Radio	Canberra (SE)	ACT	GUZ BOX Design & Audio	99.5	26/09/2014	28/09/2014
Radio	Canberra (SE)	ACT	Tim Kuschel	99.5	03/10/2014	05/10/2014
Radio	Bathurst (SE)	NSW	JPJ Audio Pty Limited	103.9	07/10/2014	07/10/2014
TV	Philip Island Motor Race Circuit (SE)	Vic.	Australian Grand Prix	809.5/68	13/10/2014	20/10/2014
Radio	Melbourne Docklands (SE)	Vic.	Watchtower Bible & Tract Society of Australia	89.5	13/10/2014	19/10/2014
Radio	Melbourne Docklands (SE)	Vic.	Watchtower Bible & Tract Society of Australia	99.7	13/10/2014	19/10/2014
Radio	Townsville (SE)	Qld	Watchtower Bible & Tract Society of Australia	107.9	16/10/2014	19/10/2014
Radio	Adelaide (SE)	SA	Watchtower Bible & Tract Society of Australia	94.3	16/10/2014	19/10/2014
Radio	Perth (SE)	WA	Watchtower Bible & Tract Society of Australia	106.5	16/10/2014	19/10/2014
Radio	Burnie (SE)	Tas.	Burnie City Council	104.1	18/10/2014	19/10/2014
Radio	Valla Beach	NSW	Drag-ens Hot Rod Club	88.7	21/10/2014	28/10/2014
Radio	Surfers Paradise (SE)	Qld	JPJ Audio Pty Limited	101.7	22/10/2014	22/10/2014
Radio	Kowen Forest East (SE)	ACT	GUZ BOX Design & Audio	99.5	24/10/2014	26/10/2014
Radio	Sydney (SE)	NSW	Bankstown and Surrounding Areas Community Radio Inc.	91.6	25/10/2014	23/11/2014
Radio	Albany (SE)	WA	Southern Cross Austereo Pty Ltd	107.3	31/10/2014	01/11/2014
Radio	Albany (SE)	WA	Southern Cross Austereo Pty Ltd	88.9	31/10/2014	01/11/2014
Radio	Townsville (SE)	Qld	Australian Broadcasting Corporation	105.1	02/11/2014	03/11/2014

Radio	Adelaide Oval (SE)	SA	Sounddec Pty Ltd	62.7	04/11/2014	05/11/2014
Radio	Adelaide Oval (SE)	SA	Sounddec Pty Ltd	61.2	04/11/2014	05/11/2014
TV	Mt Gambier (SE)	SA	Bushvision	590.25/37	06/11/2014	09/11/2014
Radio	Melbourne Cricket Ground (SE)	NSW	Sounddec Pty Ltd	62.7	06/11/2014	07/11/2014
Radio	Melbourne Cricket Ground (SE)	NSW	Sounddec Pty Ltd	61.2	06/11/2014	07/11/2014
Radio	Fremantle (SE)	WA	Fremantle Sailing Club Inc.	89.1	07/11/2014	08/11/2014
Radio	Sydney Cricket Ground (SE)	NSW	Sounddec Pty Ltd	62.7	08/11/2014	09/11/2014
Radio	Sydney Cricket Ground (SE)	NSW	Sounddec Pty Ltd	61.2	08/11/2014	09/11/2014
Radio	Scottsdale (SE)	ACT	North Eastern Agricultural & Pastoral Society Incorporated	101.9	13/11/2014	15/11/2014
Radio	WACA Ground (SE)	WA	Sounddec Pty Ltd	62.7	13/11/2014	16/11/2014
Radio	WACA Ground (SE)	WA	Sounddec Pty Ltd	61.2	13/11/2014	16/11/2014
Radio	Adelaide (SE)	SA	Staging Connections Pty Limited	94.3	13/11/2014	16/11/2014
Radio	Manuka Oval Canberra (SE)	ACT	Sounddec Pty Ltd	62.7	18/11/2014	19/11/2014
Radio	Manuka Oval Canberra (SE)	ACT	Sounddec Pty Ltd	61.2	18/11/2014	19/11/2014
Radio	Melbourne Cricket Ground (SE)	ACT	Sounddec Pty Ltd	62.7	20/11/2014	21/11/2014
Radio	Melbourne Cricket Ground (SE)	ACT	Sounddec Pty Ltd	61.2	20/11/2014	21/11/2014
Radio	Sydney Cricket Ground (SE)	ACT	Sounddec Pty Ltd	62.7	22/11/2014	23/11/2014
Radio	Sydney Cricket Ground (SE)	ACT	Sounddec Pty Ltd	61.2	22/11/2014	23/11/2014
Radio	Rosebury	NSW	Golf Australia	62	26/11/2014	30/11/2014
Radio	Sydney Olympic Park (SE)	NSW	JPJ Audio Pty Limited	107.9	03/12/2014	03/12/2014
Radio	Brisbane Cricket Ground (SE)	Qld	Sounddec Pty Ltd	62.7	03/12/2014	08/12/2014
Radio	Brisbane Cricket Ground (SE)	Qld	Sounddec Pty Ltd	61.2	03/12/2014	08/12/2014
Radio	Brisbane Cricket Ground (SE)	Qld	Sounddec Pty Ltd	62	03/12/2014	08/12/2014
Radio	Launceston (SE)	Tas.	Launceston Cycling Classic Inc.	94.9	06/12/2014	07/12/2014
Radio	Adelaide Oval (SE)	SA	Sounddec Pty Ltd	62.7	09/12/2014	13/12/2014
Radio	Adelaide Oval (SE)	SA	Sounddec Pty Ltd	61.2	09/12/2014	13/12/2014
Radio	Adelaide Oval (SE)	SA	Sounddec Pty Ltd	62	09/12/2014	13/12/2014
Radio	Adelaide Oval (SE)	SA	Sounddec Pty Ltd	62.7	11/12/2014	16/12/2014
Radio	Adelaide Oval (SE)	SA	Sounddec Pty Ltd	61.2	11/12/2014	16/12/2014
Radio	Adelaide Oval (SE)	SA	Sounddec Pty Ltd	62	11/12/2014	16/12/2014
Radio	Brisbane Cricket Ground (SE)	Qld	Sounddec Pty Ltd	62.7	17/12/2014	21/12/2014
Radio	Brisbane Cricket Ground (SE)	Qld	Sounddec Pty Ltd	61.2	17/12/2014	21/12/2014

Radio	Brisbane Cricket Ground (SE)	Qld	Sounddec Pty Ltd	62	17/12/2014	21/12/2014
Radio	Sydney Alliance Stadium (SE)	Vic.	Sounddec Pty Ltd	62	21/12/2014	21/12/2014
Radio	Melbourne Cricket Ground (SE)	ACT	Sounddec Pty Ltd	62.7	23/12/2014	30/12/2014
Radio	Melbourne Cricket Ground (SE)	ACT	Sounddec Pty Ltd	61.2	23/12/2014	30/12/2014
Radio	Melbourne Cricket Ground (SE)	ACT	Sounddec Pty Ltd	62	23/12/2014	30/12/2014
Radio	Melbourne (SE)	Vic.	Melbourne City Council (City of Melbourne)	99.7	28/12/2014	2/01/2015
Radio	Sydney (SE)	NSW	RIEDEL Communications Australia Pty Ltd	91.6	29/12/2014	01/01/2015
Radio	Canberra (SE)	ACT	Summernats Pty Ltd	99.5	01/01/2015	04/01/2015
Radio	Busselton (SE)	WA	Murdoch University	94.9	02/01/2015	05/01/2015
Radio	Sydney Cricket Ground (SE)	ACT	Sounddec Pty Ltd	62.7	02/01/2015	07/01/2015
Radio	Sydney Cricket Ground (SE)	ACT	Sounddec Pty Ltd	61.2	02/01/2015	07/01/2015
Radio	Sydney Cricket Ground (SE)	ACT	Sounddec Pty Ltd	62	02/01/2015	07/01/2015
Radio	Sydney Cricket Ground (SE)	NSW	Sounddec Pty Ltd	62.7	06/01/2015	10/01/2015
Radio	Sydney Cricket Ground (SE)	NSW	Sounddec Pty Ltd	61.2	06/01/2015	10/01/2015
Radio	Sydney Cricket Ground (SE)	NSW	Sounddec Pty Ltd	62	06/01/2015	10/01/2015
Radio	Melbourne (SE)	Vic.	Norwest Productions Pty Ltd	96.9	07/01/2015	10/01/2015
Radio	Melbourne (SE)	Vic.	Usana Australia Pty Ltd	89.3	09/01/2015	18/01/2015
Radio	Melbourne Cricket Ground (SE)	Vic.	Sounddec Pty Ltd	61.2	15/01/2015	16/01/2015
Radio	Melbourne Cricket Ground (SE)	Vic.	Sounddec Pty Ltd	62.7	15/01/2015	16/01/2015
Radio	Sydney Cricket Ground (SE)	NSW	Sounddec Pty Ltd	62.7	15/01/2015	26/01/2015
Radio	Sydney Cricket Ground (SE)	NSW	Sounddec Pty Ltd	61.2	15/01/2015	26/01/2015
Radio	Sydney Cricket Ground (SE)	Vic.	Sounddec Pty Ltd	62.7	17/01/2015	26/01/2015
Radio	Sydney Cricket Ground (SE)	Vic.	Sounddec Pty Ltd	61.2	17/01/2015	26/01/2015
Radio	Melbourne Cricket Ground (SE)	Vic.	Sounddec Pty Ltd	61.2	17/01/2015	18/01/2015
Radio	Melbourne Cricket Ground (SE)	Vic.	Sounddec Pty Ltd	62.7	17/01/2015	18/01/2015
Radio	Melbourne (SE)	Vic.	Tennis Australia Limited	99.7	17/01/2015	03/02/2015
Radio	Brisbane Cricket Ground (SE)	Qld	Sounddec Pty Ltd	62.7	19/01/2015	20/01/2015
Radio	Brisbane Cricket Ground (SE)	Qld	Sounddec Pty Ltd	61.2	19/01/2015	20/01/2015
Radio	Hobart Bellerive Oval (SE)	Vic.	Sounddec Pty Ltd	62.7	22/01/2015	23/01/2015

Radio	Hobart Bellerive Oval (SE)	Vic.	Sounddec Pty Ltd	61.2	22/01/2015	23/01/2015
Radio	Sydney (SE)	NSW	Timothy Kean	90.7	23/01/2015	25/01/2015
Radio	Sydney (SE)	NSW	Department of Premier and Cabinet	91.6	25/01/2015	27/01/2015
Radio	Perth (SE)	WA	Western Australian Yachting Foundation	106.5	27/01/2015	30/01/2015
Radio	WACA Ground (SE)	WA	Sounddec Pty Ltd	62.7	29/01/2015	01/02/2015
Radio	WACA Ground (SE)	WA	Sounddec Pty Ltd	61.2	29/01/2015	01/02/2015
Radio	Eastern Creek Sydney (SE)	NSW	Australian Racing Drivers Club Ltd	107.9	06/02/2015	08/02/2015
Radio	Sydney (SE)	NSW	2CR China Radio Network Pty Ltd	91.6	12/02/2015	13/03/2015
Radio	Sydney (SE)	NSW	Norwest Productions Pty Ltd	90.7	19/02/2015	20/02/2015
Radio	Canberra (SE)	ACT	ACT PA Hire Ltd	99.5	22/02/2015	01/03/2015
Radio	Adelaide (SE)	SA	South Australian Motorsport Board Pty Ltd	94.3	26/02/2015	02/03/2015
Radio	Canberra (SE)	ACT	Tim Kuschel	95.1	27/02/2015	01/03/2015
Radio	Brisbane (SE)	Qld	Norwest Productions Pty Ltd	95.3	06/03/2015	08/03/2015
Radio	Melbourne (SE)	Vic.	Australian Grand Prix	99.7	09/03/2015	16/03/2015
Radio	Meandarra (SE)	Qld	Tripoli Rocketry Queensland Inc.	101.1	10/03/2015	24/03/2015
Radio	Melbourne (SE)	Vic.	Michael Willmetts	96.9	15/03/2015	17/03/2015
Radio	Nuriootpa (SE)	SA	Uniting Church in Australia	97.7	21/03/2015	22/03/2015
Radio	Sydney (SE)	NSW	Australian Film Television & Radio School	107.9	26/03/2015	08/04/2015
Radio	Canberra (SE)	ACT	Tim Kuschel	99.5	27/03/2015	29/03/2015
Radio	Maida Vale	WA	Seventh-day Adventist Church (Victorian Conference) Limited	89.1	02/04/2015	06/04/2015
Radio	North Kirra Beach (SE)	Qld	Norwest Productions Pty Ltd	99.1	14/04/2015	19/04/2015
Radio	Busselton (SE)	WA	3 Monkeys Audiovisual	94.9	01/05/2015	02/05/2015
Radio	Sydney (SE)	NSW	Sydney Opera House Trust	91.6	20/05/2015	11/06/2015
Radio	Brisbane (SE)	Qld	Norwest Productions Pty Ltd	89.9	25/05/2015	11/06/2015
Radio	Kingsthorpe (SE)	Qld	Agricultural Publishers Pty Limited	94.5	01/06/2015	05/06/2015
Radio	Boyne Island (SE)	Qld	Boyne Tannum HookUp Assoc. Inc.	103.9	04/06/2015	07/06/2015
Radio	Cloncurry (SE)	Qld	Cloncurry Shire Council	90.9	14/06/2015	12/07/2015
Radio	Melbourne (SE)	Vic.	Australian Muslim Media Inc.	99.7	17/06/2015	18/07/2015
Radio	Sydney (SE)	NSW	Bankstown and Surrounding Areas Community Radio Inc.	91.6	17/06/2015	02/07/2015
Radio	Lakemba (SE)	NSW	Islamic Radio and Communication Limited	107.9	17/06/2015	02/07/2015
Radio	Canberra (SE)	ACT	My Local Radio Station Pty Limited	99.5	18/06/2015	18/07/2015

Radio	Tuggeranong (SE)	ACT	My Local Radio Station Pty Limited	103.1	18/06/2015	18/07/2015
Radio	Shoalwater Bay (SE)	Qld	Department of Defence	89.7	01/07/2015	31/07/2015
Radio	Bowen (SE)	Qld	Tourism Bowen Inc.	91.1	01/07/2015	20/07/2015
Radio	Sydney (SE)	NSW	Albayan Incorporated	107.9	03/07/2015	18/07/2015
Radio	Sydney (SE)	NSW	Bassem El Mir	91.6	03/07/2015	18/07/2015
Radio	Townsville (SE)	Qld	JPJ Audio Pty Limited	96.3	07/07/2015	12/07/2015
Radio	Joondalup (SE)	WA	3 Monkeys Audiovisual	88.9	18/07/2015	19/07/2015
Radio	Catherine Fields (SE)	NSW	Watchtower Bible & Tract Society of Australia	90.3	31/07/2015	23/08/2015
Radio	Mt Lawley (SE)	WA	3 Monkeys Audiovisual	88.9	08/08/2015	09/08/2015
Radio	Eastern Creek Sydney (SE)	NSW	Australian Racing Drivers Club Ltd	107.9	20/08/2015	23/08/2015
Radio	Springvale (SE)	Vic.	Mccall Communications Pty Ltd	99.7	11/09/2015	13/09/2015

Appendix 5:

Programs and content

Table 48: Programs granted children's or preschool classification, 2014–15

Program title	Style	Type	Origin	Applicant
Children's—C				
<i>ZooMoo</i> (series 1, episodes 1–65)	Live action/Animation/Puppetry	Drama/Documentary	New Zealand	Natural History New Zealand Ltd
<i>Move It</i> (series 4, episodes 1–70)	Live action	Game show	Australia	Ambience Entertainment Pty Ltd
<i>Totally Wild</i> (series 23, episodes 1–180)	Live action	Magazine	Australia	Network Ten Pty Ltd
<i>Kitchen Whiz</i> (series 7, episodes 1–65)	Live action	Game show	Australia	Ambience Entertainment Pty Ltd
<i>Flushed</i> (series 1, episodes 1–65)	Live action	Game show	Australia	Ambience Entertainment Pty Ltd
<i>Move It</i> (series 3, episodes 1–65)	Live action	Game show	Australia	Ambience Entertainment Pty Ltd
<i>It's Academic</i> (series 20, episodes 1–65)	Live action	Game show	Australia	Seven Network (Operations) Limited
Provisional—PRC				
<i>Rocky Road Studios</i> (series 1, episodes 1–26)	Live action	Drama	Australia	Three's A Company Pty Ltd
<i>The Alice Miranda Mysteries</i> (series 1, episodes 1–26)	Live action	Drama	Australia	SLR Productions Pty Ltd
<i>Heidi</i> (series 1, episodes 1–39)	Animation	Drama	Australia	Heidi Productions Pty Ltd
<i>Beat Bugs</i> (series 1, episodes 1–52)	Animation	Drama	Australia	11:11 Creations Production 1 Pty Ltd
<i>Deepwater Cove</i> (series 1, episodes 1–13)	Live action	Drama	Australia	Galaxy Pop Pty Ltd
<i>Dumbots</i> (series 1, episodes 1–52)	Animation	Drama	Australia	Beyond Screen Production Pty Ltd
Preschool—P				
<i>Magical Tales</i> (series 6, episodes 1–45)	Live action	Drama	Australia	Ambience Entertainment Pty Ltd
<i>Jay's Jungle</i> (series 1, episodes 1–65)	Live action	Variety	Australia	Ambience Entertainment Pty Ltd
<i>Surprises</i> (series 3, episodes 1–35)	Live action	Variety	Australia	Ambience Entertainment Pty Ltd

Australian children's drama—CD				
<i>Buttersnikes & Gumbles</i> (series 1, episodes 1–26)	Animation	Drama	Australia	Cheeky Little Media Pty Ltd
<i>KooKoo Harajuku</i> (series 1, episodes 1–26)	Animation	Drama/Comedy	Australia	HJ5 Pty Ltd
<i>Mako: Island of Secrets</i> (series 3, episodes 1–16)	Live action	Drama	Australia	Jonathan M. Shiff Productions Pty Ltd
<i>Dogstar Christmas Telemovie</i> (working title)	Animation	Drama	Australia	Media World Pictures (D3) Pty Ltd
<i>The Deep</i> (series 1, episodes 14–26)	Animation	Drama	Australia	The Deep (Australia) Productions Pty Ltd
<i>Heidi</i> (series 1, episodes 1–39)	Animation	Drama	Australia	Heidi Productions Pty Ltd
<i>The Day My Butt Went Psycho</i> (series 1, episodes 53–80)	Animation	Drama	Australia	Brain Bender Pty Ltd
<i>The Deep</i> (series 1, episodes 1–13)	Animation	Drama	Australia	The Deep (Australia) Productions Pty Ltd
<i>Maya the Bee</i> (feature)	Animation	Drama	Australia	Buzz Studios Pty Limited
<i>Dinosaur Island</i> (feature)	Live action	Drama	Australia	Extinct Production Pty Ltd

Table 49: Children's television consultants, 2014–15

Name	Expertise
Donna Andrews	Child development/Production
Dina Browne	Production
Robert Greenberg	Production/Script writer
Stephen Measday	Production/Script writer
Fiona Mitchell	Child development
Rita Princi	Child development
Gina Roncoli	Production/Script writer

Appendix 6:

Broadcasting investigations

outcomes 2014–15

Table 50: ACMA investigations 1 July 2014 to 30 June 2015

Commercial television				
Breach findings: 28				
Investigation number	Station	Program or issue	Substance of complaint	Outcome
3176	TCN TCN Channel Nine Pty Ltd	<i>Channel Nine Cricket</i>	Quality of captions	Breach—captioning*
3177	WIN WIN Television NSW Pty Ltd	<i>Nine National News</i>	Quality of captions	Breach—captioning*
3319	NBN NBN Ltd	<i>Nine Newsbreak</i>	Missing captions	Breach—captioning*

3279 to 3297	BDN Broken Hill Television Pty Ltd GDS Spencer Gulf Telecasters Pty Ltd IMP Imparja Television Pty Ltd VAS Eastern Satellite Broadcasters Pty Ltd VAN Eastern Satellite Broadcasters Pty Ltd MTN WIN Television Griffith Pty Ltd RTQ WIN Television QLD Pty Ltd RTS WIN Television SA Pty Ltd SES WIN Television SA Pty Ltd STV WIN Television Mildura Pty Ltd TVT WIN Television TAS Pty Ltd VTV WIN Television VIC Pty Ltd WIN WIN Television NSW Pty Ltd WOW WIN Television WA Pty Ltd SVW WA Satco Pty Limited NBN NBN Ltd NTD Territory Television Pty Ltd NWS Channel 9 South Australia Pty Ltd STW Swan Television and Radio Broadcasters Pty Ltd	<i>The Day My Butt Went Psycho</i> <i>Kitchen Whiz</i>	Compliance with Children's Television Standards and Australian Content Standard quotas and time zones	Breach—did not comply with program standards* Breach—broadcast a program other than a C program in a C period* Breach—not providing at least 30 minutes of C material every weekday* Breach—did not broadcast at least 260 hours of C programming in 2013* Breach—did not broadcast at least 50 per cent first-release C program in 2013*
--------------	--	---	--	--

3332	GTV General Television Corporation Pty Ltd	Australian Content Program quota	Compliance with C Drama quota	Breach—did not comply with program standards* Breach—did not broadcast at least 96 hours of first-release Australian C Drama in 2012–14 triennium*
3333	QTQ Queensland Television Pty Ltd	Australian Content Program quota	Compliance with C Drama quota	Breach—did not comply with program standards* Breach—did not broadcast at least 96 hours of first-release Australian C Drama in 2012–14 triennium*
3334	TCN TCN Channel Nine Pty Ltd	Australian Content Program quota	Compliance with C Drama quota	Breach—did not comply with program standards* Breach—did not broadcast at least 96 hours of first-release Australian C Drama in 2012–14 triennium*
3199	TNT Southern Cross Television Pty Ltd	<i>Today Tonight</i>	Privacy, accuracy and viewpoints in a report on a property dispute	Breach—privacy No breach—child's privacy No breach—accuracy No breach—fair representation of viewpoints
3277	VTV WIN Television VIC Pty Ltd	<i>National Nine News Break</i>	Identification of accident victim before notifying immediate family	Breach—identification of victims
3190	TVW Channel Seven Perth Pty Ltd	<i>Seven Nightly News</i>	Identification of accident victim before notifying immediate family	Breach—identification of victims
No breach findings: 32				
3201	TCN TCN Channel Nine Pty Ltd	<i>Love Child</i> (17 February 2014)	Missing captions	No breach—captioning*
3202	TCN TCN Channel Nine Pty Ltd	<i>Love Child</i> (24 February 2014)	Missing captions	No breach—captioning*
3225	GTV General Television Corporation Pty Ltd	<i>House Husbands</i>	Quality of captions	No breach—captioning*
3307	TCN TCN Channel Nine Pty Ltd	<i>Nine Morning News</i>	Quality of captions	No breach—captioning*
3308	TCN TCN Channel Nine Pty Ltd	<i>The Ellen DeGeneres Show</i>	Quality of captions	No breach—captioning*
3276	GTV General Television Corporation Pty Ltd	<i>60 Minutes</i>	Accuracy and provocation of intense dislike, serious contempt or severe ridicule of Islam in a segment on forced marriages	No breach—accuracy No breach—proscribed material
3248	GTV General Television Corporation Pty Ltd	<i>A Current Affair</i>	Accuracy in a segment about the administrator of Facebook site	No breach—accuracy
3268	GTV General Television Corporation Pty Ltd	<i>A Current Affair</i>	Privacy of a child	No breach—child's privacy No breach—privacy No breach—obtain consent

3239	QTQ Queensland Television Ltd	<i>A Current Affair</i>	Accuracy and fair viewpoints in statements about a car repair company	No breach—accuracy No breach—fair representation of viewpoints
3249	TCN TCN Channel Nine Pty Ltd	<i>A Current Affair</i>	Accuracy and invasion of privacy in a report about a legal dispute	No breach—accuracy No breach—efforts to correct errors of fact No breach—privacy
3258	TCN TCN Channel Nine Pty Ltd	<i>A Current Affair</i>	Accuracy, ridicule and portrayal in negative light in a segment about tax exemptions given to religious organisations	No breach—accuracy No breach—gratuitous emphasis No breach—proscribed material
3318	TCN TCN Channel Nine Pty Ltd	<i>A Current Affair</i>	Accuracy and inciting religious intolerance	No breach—accuracy No breach—proscribed material
3255	CTC Australian Capital Television Pty Ltd	Advertisement	Tobacco advertising	No breach—tobacco advertising*
3250	HSV Channel Seven Melbourne Pty Ltd	<i>AFL Pre-Game Show</i>	Ridicule on the grounds of sexual preference	No breach—proscribed material
3313	ATN Channel Seven Sydney Pty Ltd	<i>Seven News</i>	Accuracy in a report on North Sydney Council	No breach—accuracy
3310	ADS Network TEN (Adelaide) Pty Ltd	<i>Family Feud</i>	Use of term ‘ranga’ to describe a person with red hair	No breach—proscribed material
3325	TEN Network TEN (Sydney) Pty Ltd	<i>Family Feud</i>	Negative comments about cyclists	No breach—proscribed material
3275	ATN Channel Seven Sydney Pty Ltd	<i>French GP Motor Racing</i>	Tobacco advertising	No breach—tobacco advertising*
3125	TCN TCN Channel Nine Pty Ltd	<i>Friday Football</i>	Gambling advertisements and the promotion of live odds during a sports broadcast	No breach—gambling advertising No breach—promotion of odds
3353	HSV Channel Seven Melbourne Pty Ltd	<i>House Rules</i>	Depiction of buttock nudity and obscured genital nudity during a PG- classified program	No breach—consumer advice No breach—classification
3339	NWS Channel 9 South Australia Pty Ltd	<i>ICC Cricket World Cup</i>	Comments about the colour of a Sri Lankan player’s skin	No breach—proscribed material
3344	TVW Channel Seven Perth Pty Ltd	<i>Motor Mate</i>	Tobacco advertising	No breach—tobacco advertising*
3317	NWS Channel 9 South Australia Pty Ltd	<i>National Nine News Break</i>	News promotion included references that exceed a PG classification	No breach—classification No breach—promotions for news
3278	ADS Network TEN (Adelaide) Pty Ltd	<i>Neighbours</i>	Depiction of two males kissing	No breach—classification
3305	ADS Network TEN (Adelaide) Pty Ltd	<i>Rugby Union</i>	Comments on the sexual preference of a referee	No breach—classification

3228	SAS Channel Seven Adelaide Pty Ltd	<i>Seven News</i>	Gratuitous emphasis on Irish nationality	No breach—gratuitous emphasis
3303	ADS Network TEN (Adelaide) Pty Ltd	<i>Ten News at Five</i>	Graphic footage of a child falling off a motorcycle	No breach—distress or offend viewers No breach—warnings for news and current affairs No breach—images of dead or seriously wounded people
3240	STW Swan Television & Radio Broadcasters Pty Ltd	<i>Today</i>	Accuracy and public panic issues in report about an illness following vaccination	No breach—accuracy in promotions No breach—accuracy No breach—public panic
3304	NEN Prime Television (Northern) Pty Ltd	<i>World's Craziest Fools</i>	Violence in two stunt segments in a PG-classified program	No breach—classification
3343	TCN TCN Channel Nine Pty Ltd	<i>Weekend Today</i>	Accuracy and a simulation that may mislead or alarm in a segment on lawful gun ownership	No breach—proscribed material No breach—accuracy
3184	HSV Channel Seven Melbourne Pty Ltd	<i>Today Tonight</i>	Accuracy, gratuitous emphasis, inciting hatred in a segment concerning local council proposals	No breach—efforts to correct errors of fact No breach—gratuitous emphasis No breach—fair representation of viewpoints No breach—proscribed material
3269	SAS Channel Seven Adelaide Pty Ltd	<i>Today Tonight</i>	Accuracy and privacy in a segment about a building development	No breach—child's privacy No breach—accuracy No breach—privacy

**Investigation against a licence condition, standard or provision of the BSA.*

ABC television

Breach findings: 1

3214	ABN Australian Broadcasting Corporation	7:30	Accuracy, impartiality and fair and honest dealing in segment about a budgeting company	Breach—fair opportunity to respond No breach—accuracy No breach—unduly favour one perspective No breach—impartiality No breach—nature of participation
------	--	------	---	---

No breach findings: 34

3233	ABN Australian Broadcasting Corporation	7:30	Hypocritical and socially irresponsible reporting	No breach—condone or encourage prejudice No breach—unduly favour one perspective No breach—impartiality No breach—dangerous imitation or threats to safety
3205	ABV Australian Broadcasting Corporation	7:30	Accuracy in an interview about the Home Insulation Program	No breach—accuracy No breach—mislead the audience
3221	ABV Australian Broadcasting Corporation	7:30	Impartiality and political bias	No breach—impartiality

3217	ABC Australian Broadcasting Corporation	<i>ABC News</i>	Accuracy and impartiality in segment about the ACT's building regulator	No breach—impartiality No breach—accuracy
3168	ABN Australian Broadcasting Corporation	<i>ABC News</i>	Accuracy and failure to correct an error in news about a drug	No breach—correct or clarify No breach—mislead the audience No breach—accuracy
3251	ABQ Australian Broadcasting Corporation	<i>ABC News</i>	Accuracy and impartiality in a news item about a former Australian journalist	No breach—impartiality No breach—accuracy
3326	ABW Australian Broadcasting Corporation	<i>ABC News</i>	Discrimination against Germans in a news item	No breach—condone or encourage prejudice No breach—harm and offence
3252	ABQ Australian Broadcasting Corporation	<i>ABC News 24</i>	Harm and offence in a news item about the recruitment of Jihadist groups	No breach—harm and offence
3244	ABN Australian Broadcasting Corporation	<i>Catalyst</i>	Accuracy and harm in broadcasts on heart disease	No breach—mislead the audience No breach—accuracy No breach—dangerous imitation or threats to safety
3253	ABN Australian Broadcasting Corporation	<i>Catalyst</i>	Nudity in footage of childbirth	No breach—classification No breach—harm and offence
3260	ABN Australian Broadcasting Corporation	<i>Catalyst</i>	Harm and offence in footage of childbirth	No breach—harm and offence No breach—classification labels and warnings
3259	ABQ Australian Broadcasting Corporation	<i>Clarke and Dawe</i>	Harm and offence in a sketch relating to the Christian faith	No breach—harm and offence
3264	ABN Australian Broadcasting Corporation	<i>Compass: Code of Silence</i>	Inappropriate classification of program about child sex offenders	No breach—classification
3314	ABN Australian Broadcasting Corporation	<i>Degrassi: The Next Generation</i>	Inappropriate classification of an episode as PG	No breach—classification No breach—exposure to unsuitable content
3331	ABQ Australian Broadcasting Corporation	<i>Fact Check</i>	Impartiality in selection of statements by politicians	No breach—impartiality
3215	ABN Australian Broadcasting Corporation	<i>Four Corners</i>	Accuracy and impartiality in a report about Israeli–Palestinian conflict	No breach—accuracy No breach—impartiality No breach—condone or encourage prejudice
3232	ABN Australian Broadcasting Corporation	<i>Four Corners</i>	Accuracy and impartiality in the segment 'While They Were Sleeping'	No breach—mislead the audience No breach—impartiality No breach—accuracy
3266	ABN Australian Broadcasting Corporation	<i>Four Corners</i>	Impartiality and accuracy in a segment about energy supply	No breach—accuracy No breach—impartiality

3218	ABN Australian Broadcasting Corporation	<i>Media Watch</i>	Accuracy, correction and opportunity to respond to allegations	No breach—accuracy No breach—unduly favour one perspective No breach—correct or clarify No breach—opportunity to respond
3195	ABV Australian Broadcasting Corporation	<i>Media Watch</i>	Accuracy, correction and opportunity to respond to allegations	No breach—accuracy No breach—correct or clarify No breach—opportunity to respond
3224	ABV Australian Broadcasting Corporation	<i>Media Watch</i>	Accuracy and correction	No breach—accuracy No breach—correct or clarify
3302	ABV Australian Broadcasting Corporation	<i>Lateline</i>	Impartiality in an interview	No breach—impartiality
3231	ABQ Australian Broadcasting Corporation	<i>Insiders</i>	Racial stereotyping and denigration of people of Chinese descent	No breach—condone or encourage prejudice
3299	ABS Australian Broadcasting Corporation	<i>Midsomer Murders</i>	Sexist reference to men	No breach—condone or encourage prejudice
3226	ABC Australian Broadcasting Corporation	Q&A	Impartiality, harm and offence	No breach—harm and offence No breach—impartiality No breach—unduly favour one perspective No breach—diversity of perspectives No breach—harm and offence No breach—harm and offence in live content
3234	ABC Australian Broadcasting Corporation	Q&A	Political bias	No breach—impartiality
3274	ABN Australian Broadcasting Corporation	<i>Rage</i>	Offensive lyrics in PG timeslot	No breach—classification
3345	ABN Australian Broadcasting Corporation	<i>Rage</i>	Violence in a video clip exceeding a PG classification	No breach—classification
3311	ABN Australian Broadcasting Corporation	<i>Rage</i>	Sexual imagery in a video clip exceeding a PG classification	No breach—classification
3320	ABN Australian Broadcasting Corporation	7:30	Accuracy in a segment on stem cell therapy	No breach—accuracy No breach—mislead the audience
3316	ABV Australian Broadcasting Corporation	7:30	Impartiality in relation to the Prime Minister	No breach—impartiality
3312	ABV Australian Broadcasting Corporation	7:30	Impartiality in a segment on 'Gamergate'	No breach—impartiality No breach—diversity of perspectives

3227	ABW Australian Broadcasting Corporation	<i>The Checkout</i>	Harm and offence in a skit	No breach—harm and offence
3265	ABW Australian Broadcasting Corporation	Program promotion for <i>Four Corners</i>	Harm and offence in broadcasting ISIS footage	No breach—harm and offence

SBS television

No breach findings: 5

3256	SBS Special Broadcasting Service	<i>The Feed</i>	Accuracy and distressing events in a report about an escort business	No breach—distressing events in news and current affairs No breach—accuracy, impartiality and balance
3298	SBS Special Broadcasting Service	<i>SBS World News</i>	Accuracy in describing a news cross as 'live'	No breach—accuracy, impartiality and balance
3341	SBS Special Broadcasting Service	<i>SBS World News</i>	Incorrect terminology used in describing East Jerusalem	No breach—accuracy, impartiality and balance
3219	SBS Special Broadcasting Service	<i>Legally Brown</i>	Racism in a skit	No breach—prejudice, racism and discrimination
3329	SBS Special Broadcasting Service	<i>Wild Thailand</i>	Sex between animals depicted in a documentary	No breach—classification

Subscription television

No breach findings: 1

3245	World Movies Foxtel Cable Television Pty Ltd	<i>Do Me Love</i>	Depictions of X-rated sexual activity within a movie	No breach—classification
------	--	-------------------	---	--------------------------

**Investigation against a licence condition, standard or provision of the BSA.*

Commercial radio

Breach findings: 2

3151	2GB Harbour Radio Pty Ltd	<i>Alan Jones Breakfast Show</i>	Accuracy in comments on the rate of global warming; complaints- handling	Breach—accuracy No breach—correction of errors No breach—complaints- handling
3182	4EL Cairns Broadcasters Pty Ltd	<i>Mornings with John MacKenzie</i>	Accuracy in reference to Aboriginal communities; complaints- handling	Breach—accuracy No breach—complaints- handling

**Investigation against a licence condition, standard or provision of the BSA.*

No breach findings: 15

3211	3AW Radio 3AW Melbourne Pty Ltd	<i>3AW Drive</i>	Advocating suicide	No breach—depiction of suicide
3322	2GB Harbour Radio Pty Ltd	<i>Alan Jones Breakfast Show</i>	Accuracy on climate change	No breach—accuracy

3321	2EL Orange Super AM 1089 Pty Ltd	<i>Grant Goldman Early Morning Breakfast Show</i>	Inciting hatred, serious contempt or severe ridicule in a discussion of Halal certification	No breach—proscribed matter
3222	2GB Harbour Radio Pty Ltd	<i>The Ray Hadley Morning Show</i>	Privacy	No breach—privacy
3243	2MMM Triple M Sydney Pty Ltd	<i>The One Percenters</i>	Incitement of hatred, serious contempt or severe ridicule of people from Colombia	No breach—proscribed matter
3300	3MMM Triple M Melbourne Pty Ltd	<i>The Hot Breakfast</i>	Decency and serious contempt for religion in a discussion about the Vatican	No breach—proscribed matter No breach—decency
3349	4EL Cairns Broadcasters Pty Ltd	<i>Mornings with John MacKenzie</i>	Accuracy in a discussion about a shipping project	No breach—reasonable efforts and correction of errors
3350	4EL Cairns Broadcasters Pty Ltd	<i>Mornings with John MacKenzie</i>	Accuracy in a discussion about a shipping project	No breach—reasonable efforts and correction of errors
3348	4EL Cairns Broadcasters Pty Ltd	<i>Mornings with John MacKenzie</i>	Offensive phrase used by the presenter in a discussion about a shipping project	No breach—proscribed matter No breach—decency
3273	2PTV DMG (UK Radio 1) Pty Ltd	Advertisement	Decency in using 'God' as an expletive	No breach—decency
3242	4GLD Gold Coast FM Pty Ltd	<i>Jason and Nelly</i>	Incitement of hatred, serious contempt or severe ridicule against transgender and transsexual people	No breach—proscribed matter
3263	2SYD Nova 96.9 Pty Ltd	<i>Kate, Tim and Marty</i>	Ridicule on grounds of race	No breach—proscribed matter
3257	3MEL Nova 100 Pty Ltd	<i>Kate, Tim and Marty</i>	Incitement of violence and offending standards of decency in a story about domestic violence in India	No breach—decency No breach—proscribed matter
3327	2SYD Nova 96.9 Pty Ltd	<i>Kate, Tim and Marty</i>	Use of offensive language to Christians	No breach—decency
3346	4BNE DMG (UK Radio 2) Pty Ltd	<i>Kate, Tim and Marty</i>	Offensive comments to LGBTIQ people about a wedding	No breach—proscribed matter

*Investigation against a licence condition, standard or provision of the BSA.

ABC radio				
No breach findings: 7				
3261	2PB Australian Broadcasting Corporation	<i>ABC News</i>	Accuracy and impartiality in reports on the conflict between Israel and Hamas	No breach—impartiality
3309	3RN Australian Broadcasting Corporation	<i>AM</i>	Accuracy, impartiality and diversity of perspectives in segment on air strikes in Syria	No breach—impartiality No breach—accuracy No breach—diversity of perspectives
3262	6WF Australian Broadcasting Corporation	<i>Breakfast with Eoin Cameron</i>	Harm and offence in a comment against bike riders	No breach—harm and offence
3254	6RN Australian Broadcasting Corporation	<i>Media Report</i>	Discrimination against Anglo-Saxons	No breach—condone or encourage prejudice
3241	4RN Australian Broadcasting Corporation	<i>Mornings</i>	Impartiality and diversity in interview about disposal of dredge material	No breach—impartiality
3241	2BL Australian Broadcasting Corporation	<i>Mornings with Linda Mottram</i>	Diversity of perspectives, accuracy and opportunity to respond in a segment about the Hornsby Quarry	No breach—impartiality No breach—accuracy No breach—opportunity to respond
3272	4PB Australian Broadcasting Corporation	<i>The Law Report</i>	Offensive language in a current affairs program	No breach—harm and offence No breach—classification labels and warnings
SBS radio				
No breach findings: 1				
3155	2SBSFM Special Broadcasting Service	<i>Sinhalese Language Program</i>	Balance and impartiality on Sri Lankan elections	No breach—impartiality No breach—sources for news and current affairs
Community radio				
Breach findings: 4				
3213	6HFM Heritage FM Inc.	Licence condition matter	Broadcasting advertisements	Breach—advertising*
3235	3HHH Horsham & District Community FM Radio Inc.	Licence condition matter	Broadcasting advertisements	Breach—advertising*
3315	2NSB Northside Broadcasting Cooperative Ltd	Licence condition matter	Broadcasting advertisements	Breach—advertising*
3324	6NME Noongar Radio	<i>Unna You Fullas</i>	Racist comments; complaints-handling	No breach—stereotype, incite, vilify or perpetuate hatred against a group on the basis of ethnicity or race Breach—complaints-handling
*Investigation against a licence condition, standard or provision of the BSA.				

No breach findings: 3				
3236	2CHY Community Media CHY Ltd	Code matters	Sexist comments; complaints- handling	No breach—stereotype, incite, vilify or perpetuate hatred against a group on the basis of gender No finding—complaints- handling
3270	2YOU Tamworth Broadcasting Society Inc.	Licence condition matter	Not representing community interest and not encouraging participation	No breach—representing the community interest* No breach—encouraging participation in operations* No breach—encouraging participation in selection of programs*
3323	3RRR Triple R Broadcasters Ltd	<i>On the Blower</i>	Offensive language	No breach—general programming

**Investigation against a licence condition, standard or provision of the BSA.*

Open narrowcast radio

No breach findings: 2				
3220	Rete Italia Gumnut Nominees Pty Ltd	N/A	Complaints- handling	No breach—complaints- handling
3267	Classic Gold Noise FM Pty Ltd	N/A	Providing an open narrowcasting service within the meaning of section 18 of the <i>Broadcasting Services Act 1992</i>	No breach—definition of a narrowcasting service*

**Investigation against a licence condition, standard or provision of the BSA.*

Appendix 7:

Telecommunications

consumer protection

compliance and enforcement

outcomes 2014–15

Table 51: ACMA formal warnings and directions 1 July 2014 to 30 June 2015

Entity	Regulation	Subject matter	Outcome
Sure Telecom Pty Ltd	TCP Code	Clauses 4.1, 4.3, 7.2, 7.3 and 7.4 (communicating and providing information about its offers, consent and providing information about transfers)	Direction to comply with the TCP Code
SoleNet Pty Ltd	TCP Code	Clauses 7.2, 7.3, 7.4 and 7.8 (consent, providing information and keeping records on transfers)	Direction to comply with the TCP Code
M and E Alchi Family Trust trading as Business Class Telecom	TCP Code	Clauses 4.3, 7.2, 7.3 and 7.4 (communicating offers, consent, and providing information and keeping records on transfers)	Direction to comply with the TCP Code
Tele-Talk Pty Ltd	TCP Code	Clauses 4.1, 4.3, 7.2, 7.3, 7.4, 7.6 and 7.8 (communicating and providing information about its offers, consent, providing information and keeping records about transfers)	Direction to comply with the TCP Code
Southern Phone Company Ltd	TCP Code	Clause 4.6.3 (protection of customer personal information)	Direction to comply with the TCP Code
David John Esmonde trading as Aunix	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code
E-Tel Communications Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code
Homelinx Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code
iTalk (Australia) Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code
Max Telecom Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code
Netbay Internet Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code
Oz Talk Communications Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code
Pivot Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code
Reeds Internet & Telecom Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code

Spinktel Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code
Vocaltone Networks Australia Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Direction to comply with the TCP Code
Harbour of Technology (HotNet) Pty Ltd	TCP Code	Clause 4.1 (Critical Information Summary)	Formal warning
iiNet Ltd	TCP Code	Clauses 5.7, 6.9 and 8.2 (direct debit authorisations and credit management)	Formal warning
Dodo Services Pty Ltd	TCP Code	Clauses 5.7, 6.9 and 8.2 (direct debit authorisations and credit management)	Formal warning
Advanced Future Technology	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Allconnect Telecommunications Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
AussieSim Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Australian Broadband Service Pty Limited	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
BKB Internet Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Btel Communications Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
C Rhodes & LF Rhodes	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Cybertel Telecom Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Forinton, Justin Paul	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Integrated Data Networks Management Australia Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Intelico Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Lebara Australia Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Logitel Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
MGL Telecoms (Aust.) Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
NBNSP Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Next Business Telecommunications Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning

Norris Technology Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Nu Communications Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
RJ Hicks, BD McIntosh and N Somner	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Real Sim Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Rival Networks Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Saunders Capital Holdings Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
SMS Global Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Spintel Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Switchtel Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Talk Talk Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Talk365 Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Telecube Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Texcel Communications Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
The Trustee for M and E Alchi Family Trust	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
The Trustee for the Talk 3 Trust	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
The Trustee for the Teligent Trust	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Total Group Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Travel&Travel Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Voicetalk Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
VolPex Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning

VTelecom	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Winderee Investments Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Yatango Mobile (Australia) Pty Ltd	TCP Code	Chapter 9: Code Compliance and Monitoring (failure to provide compliance statements to Communications Compliance)	Formal warning
Compare Communications Australia Pty Ltd	TCPSS Act	Section 128 (TIO scheme membership)	Direction to comply with section 128(1) of the TCPSS Act
Tru Telecom Pty Ltd	TCPSS Act	Section 128 (TIO scheme membership)	Direction to comply with section 128(1) of the TCPSS Act
123 Group Pty Ltd	TCPSS Act	Section 128 (TIO scheme membership)	Direction to comply with section 128(1) of the TCPSS Act
Netfast Communications Pty Ltd	TCPSS Act	Section 128 (TIO scheme membership)	Direction to comply with section 128(1) of the TCPSS Act
Planet ISP Pty Ltd	TCPSS Act	Section 132 (compliance with TIO scheme)	Direction to comply with section 132 of the TCPSS Act

Appendix 8:

Freedom of information— Information Publication Scheme

Agencies subject to the *Freedom of Information Act 1982* (FOI Act) are required to publish information to the public as part of the Information Publication Scheme (IPS). This requirement is in Part II of the FOI Act and has replaced the former requirement to publish a statement in an annual report. Each agency must display on its website a plan showing what information it publishes in accordance with the IPS requirements. The ACMA is an agency subject to the FOI Act.

In accordance with Part II of the FOI Act, the ACMA has developed an agency plan that outlines how it proposes to comply with Part II of the FOI Act. The agency plan has been published on the ACMA website (as required in paragraph 8(2)(a) of the FOI Act) at acma.gov.au/theACMA/About/Corporate/Accountability/acma-freedom-of-information-act-publication-plan.

The agency plan provides a description of, and links to, the categories of information that the ACMA is required to publish, as well as information on other material that the ACMA voluntarily publishes. Further information can be obtained using the contact details provided in the agency plan.

Appendix 9:

Legislation

The ACMA performed its principal roles, responsibilities and obligations under the following legislation administered by the Department of Communications and the Attorney-General's Department¹:

Table 52: Legislation relevant to the ACMA

Acts	Act number	Date of assent	Date of commencement
<i>Australian Broadcasting Corporation Act 1983</i>	6 of 1983	1 June 1983	Part I (ss. 1–4), ss. 7, 9–24, 34, 69 and 83: Royal Assent Remainder: 1 July 1983 (see Gazette 1983, No. S124)
<i>Australian Communications and Media Authority Act 2005</i>	44 of 2005	1 April 2005	Ss. 3–68: 1 July 2005 Remainder: Royal Assent
<i>Broadcasting Services Act 1992</i>	110 of 1992	14 July 1992	Ss. 4, 5, 7–92 and 117–218: 5 October 1992 (see Gazette 1992, No. GN38) Remainder: Royal Assent
<i>Competition and Consumer Act 2010</i> , Parts XIB and XIC	51 of 1974	24 August 1974	Ss. 1 and 2: Royal Assent S. 55: 27 September 1975 (see Gazette 1975, No. S178) Remainder: 1 October 1974 (see Gazette 1974, No. 75B)
<i>Datacasting Charge (Imposition) Act 1998</i>	98 of 1998	27 July 1998	27 July 2008
<i>Datacasting Transmitter Licence Fees Act 2006</i>	154 of 2006	8 December 2006	1 January 2007
<i>Do Not Call Register Act 2006</i>	88 of 2006	30 June 2006	Parts 2, 4–5, ss. 39–40 and 42–45, Schedules 1–3: 31 May 2007 (see F2007L01114) Remainder: Royal Assent
<i>Enhancing Online Safety for Children Act 2015</i>	24 of 2015	24 March 2015	Ss. 1 and 2: Royal Assent; ss. 3–108: 1 July 2015; Remainder: Royal Assent
<i>Interactive Gambling Act 2001</i>	84 of 2001	11 July 2001	Ss. 15, 15A, 61AA–61FE: 8 August 2001 Ss. 16–31, 42, 43, 48, 49, 54–59: 12 January 2002 Remainder: Royal Assent
<i>National Broadband Network Companies Act 2011</i>	22 of 2011	12 April 2011	S. 98A: 22 March 2011 Ss. 3–98, 99–101, Schedules 1 and 2: 13 April 2011 Remainder: Royal Assent
<i>NRS Levy Imposition Act 1998</i> ²	3 of 1998	26 March 1998	26 March 1998
<i>Radiocommunications Act 1992</i>	174 of 1992	11 December 1992	1 July 1993

1 The administration of Acts is determined by the Administrative Arrangements Order; see www.comlaw.gov.au; C2014G02144.

2 The *NRS Levy Imposition Act 1998* was repealed by the *Omnibus Repeal Day (Autumn 2014) Act 2014* on 17 October 2014.

<i>Radiocommunications (Receiver Licence Tax) Act 1983</i>	132 of 1983	22 December 1983	20 August 1985 (see Gazette 1985, No. S322)
<i>Radiocommunications (Spectrum Licence Tax) Act 1997</i>	144 of 1997	9 October 1997	9 October 1997
<i>Radiocommunications Taxes Collection Act 1983</i>	133 of 1983	22 December 1983	20 August 1985 (see Gazette 1985, No. S322)
<i>Radiocommunications (Transmitter Licence Tax) Act 1983</i>	137 of 1983	22 December 1983	20 August 1985 (see Gazette 1985, No. S322)
<i>Radio Licence Fees Act 1964</i>	119 of 1964	24 November 1964	24 November 1964
<i>Spam Act 2003</i>	129 of 2003	12 December 2003	Ss. 1–14, 42, 47 and Schedule 2: 12 December 2003; Parts 2–6, ss. 41, 43–46, Schedules 1 and 3: 10 April 2004 Remainder: Royal Assent
<i>Special Broadcasting Service Act 1991</i>	180 of 1991	25 November 1991	S. 54: 24 March 1994 (see Gazette 1994, No. GN10) Remainder: 23 December 1991
<i>Telecommunications Act 1997</i>	47 of 1997	22 April 1997	Ss. 41–51, 56–85, 98–495, 507–576, 579–588, 590–593 and Schedules 1–4: 1 July 1997 Ss. 52–55: 5 June 1997 Remainder: Royal Assent
<i>Telecommunications (Carrier Licence Charges) Act 1997</i>	49 of 1997	22 April 1997	22 April 1997
<i>Telecommunications (Consumer Protection and Service Standards) Act 1999</i>	50 of 1999	5 July 1999	Part 3: 1 July 1999 Remainder: 2 August 1999
<i>Telecommunications (Industry Levy) Act 2012</i>	45 of 2012	16 April 2012	Ss. 3–8: 1 July 2012 Remainder: Royal Assent
<i>Telecommunications (Interception and Access) Act 1979</i>	114 of 1979	25 October 1979	1 June 1980 (see Gazette 1980, No. G21, p. 2)
<i>Telecommunications (Numbering Charges) Act 1997</i>	51 of 1997	22 April 1997	Parts 1 and 4: Royal Assent Parts 2 and 3: 1 July 1997
<i>Telecommunications (Universal Service Levy) Act 1997³</i>	53 of 1997	24 April 1997	1 July 1997
<i>Telecommunications Universal Service Management Agency Act 2012⁴</i>	43 of 2012	16 April 2012	Ss. 3–125: 1 July 2012 Remainder: Royal Assent
<i>Television Licence Fees Act 1964</i>	118 of 1964	24 November 1964	24 November 1964
<i>Telstra Corporation Act 1991</i>	79 of 1991	26 June 1991	Part 1 (ss. 1–7): Royal Assent Remainder: 1 February 1992 (see Gazette 1992, No. S32)
<i>Telstra (Transition to Full Private Ownership) Act 2005</i>	118 of 2005	23 September 2005	Schedule 1 items 45–51 and 53–65: 24 November 2006 (F2006L03997); Schedule 1 Item 52: The third anniversary of the designated day declared under section 3. Schedule 1 Part 3: The 85% sale day declared under s. 4. Remainder: Royal Assent

3 This Act will be repealed on 1 July 2015: see section 2 of the *Telecommunications Legislation Amendment (Deregulation) Act 2015*.

4 This Act will be repealed on 1 July 2015: see section 3 of the *Telecommunications Legislation Amendment (Deregulation) Act 2015*.

Appendix 10:

Directions and

legislative instruments

Section 57 of the *Australian Communications and Media Authority Act 2005* (the ACMA Act) requires copies of certain directions and instruments to be included in the ACMA's annual report, including directions given to the ACMA under section 14 of the ACMA Act, and directions given by the ACMA to a carrier or carriage service provider under section 581 of the *Telecommunications Act 1997* (the Telecommunications Act) during the financial year.

Between 1 July 2014 and 30 June 2015, the ACMA was given the following direction under section 14 of the ACMA Act:

Table 53: Directions given to the ACMA, 2014–15

Direction	Date of registration	Link to the direction
Australian Communications and Media Authority (3.5 GHz frequency band) Direction 2014	20 October 2014	www.comlaw.gov.au/Details/F2014L01399

Additionally, section 67 of the ACMA Act requires the ACMA to maintain a register of all directions given to it under that Act or any other Act. The ACMA maintains this register by electronic means on its website (acma.gov.au/theACMA/ministerial-directions).

The ACMA did not give any directions during the financial year under section 581 of the Telecommunications Act.

Table 54: ACMA legislative instruments registered in 2014–15

Title	Act	Section	Date of instrument: Date of registration: FRLI number:
Radiocommunications (Spectrum Licence Tax) Determination 2014	<i>Radiocommunications (Spectrum Licence Tax) Act 1997</i>	Subsections 4(1) and 7(1)	30/06/2014 04/07/2014 F2014L00957
Telecommunications (Specification of Costs by ACMA) Determination 2014	<i>Telecommunications (Carrier Licence Charges) Act 1997</i>	Paragraphs 15(1) (a), (c) and (ca)	30/06/2014 04/07/2014 F2014L00958
Television Licence Area Plan (Southern New South Wales) Variation 2014	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	30/06/2014 07/07/2014 F2014L00959
Radiocommunications (Electromagnetic Radiation—Human Exposure) Standard 2014	<i>Radiocommunications Act 1992</i>	Subsection 162(1)	30/06/2014 07/07/2014 F2014L00960
Telecommunications (Listed Infringement Notice Provisions) Amendment Declaration 2014	<i>Telecommunications Act 1997</i>	Subsection 572E(7)	30/06/2014 07/07/2014 F2014L00961

Telecommunications (Annual Carrier Licence Charge) Determination 2014	<i>Telecommunications (Carrier Licence Charges) Act 1997</i>	Subsection 14(1)	30/06/2014 07/07/2014 F2014L00962
Radiocommunications (Low Interference Potential Devices) Class Licence Variation Notice 2014 (No. 1)	<i>Radiocommunications Act 1992</i>	Section 134	30/06/2014 07/07/2014 F2014L00963
Radiocommunications (Compliance Labelling—Electromagnetic Radiation) Notice 2014	<i>Radiocommunications Act 1992</i>	Section 182	30/06/2014 07/07/2014 F2014L00965
Variation to Licence Area Plan - Young Radio - No. 1 of 2014	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	12/08/2014 14/08/2014 F2014L01093
Telecommunications (Backup Power and Informed Decisions) Service Provider Determination 2014	<i>Telecommunications Act 1997</i>	Subsection 99(1)	12/08/2014 18/08/2014 F2014L01097
Telecommunications (Emergency Call Service) Amendment Determination 2014 (No. 1)	<i>Telecommunications (Consumer Protection and Service Standards) Act 1999</i>	Subsection 147(1)	15/08/2014 22/08/2014 F2014L01104
Telecommunications (Customer Service Guarantee and Payphone Performance Benchmarks) Record-Keeping Rules Amendment 2014 (No. 1)	<i>Telecommunications Act 1997</i>	Section 529	15/08/2014 22/08/2014 F2014L01105
Telecommunications Integrated Public Number Database Scheme Amendment 2014 (No. 1)	<i>Telecommunications Act 1997</i>	Section 295L	20/08/2014 25/08/2014 F2014L01128
Radiocommunications (Accreditation—Prescribed Certificates) Principles 2014	<i>Radiocommunications Act 1992</i>	Subsection 266(1)	25/08/2014 03/09/2014 F2014L01192
Radiocommunications (Frequency Assignment Certificates) Determination 2014	<i>Radiocommunications Act 1992</i>	Section 266A	25/08/2014 04/09/2014 F2014L01193
Telecommunications (Payment of Annual Carrier Licence Charge) Determination 2014	<i>Telecommunications Act 1997</i>	Subsections 73(3) and (4)	08/09/2014 12/09/2014 F2014L01215
Radiocommunications (Compliance Labelling—Devices) Notice 2014	<i>Radiocommunications Act 1992</i>	Subsection 182(1)	09/09/2014 17/09/2014 F2014L01236
Radiocommunications (Accreditation Body) Determination 2014	<i>Radiocommunications Act 1992</i>	Subsection 183(1)	09/09/2014 18/09/2014 F2014L01239
Radiocommunications (406 MHz Satellite Distress Beacons) Standard 2014	<i>Radiocommunications Act 1992</i>	Subsection 162(1)	09/09/2014 18/09/2014 F2014L01240
Radiocommunications (VHF Radiotelephone Equipment—Maritime Mobile Service) Standard 2014	<i>Radiocommunications Act 1992</i>	Subsection 162(1)	09/09/2014 18/09/2014 F2014L01246
Radiocommunications (Paging Service Equipment) Standard 2014	<i>Radiocommunications Act 1992</i>	Subsection 162(1)	09/09/2014 18/09/2014 F2014L01247
Radiocommunications (MF and HF Radiotelephone Equipment—International Maritime Mobile Service) Standard 2014	<i>Radiocommunications Act 1992</i>	Subsection 162(1)	09/09/2014 19/09/2014 F2014L01248

Radiocommunications (121.5 MHz and 243.0 MHz Emergency Position Indicating Radio Beacons) Standard 2014	<i>Radiocommunications Act 1992</i>	Subsection 162(1)	09/09/2014 19/09/2014 F2014L01249
Radiocommunications (MF and HF Equipment—Land Mobile Service) Standard 2014	<i>Radiocommunications Act 1992</i>	Subsection 162(1)	09/09/2014 19/09/2014 F2014L01251
Radiocommunications (Short Range Devices) Standard 2014	<i>Radiocommunications Act 1992</i>	Subsection 162(1)	09/09/2014 19/09/2014 F2014L01253
Radiocommunications (Analogue Speech (Angle Modulated) Equipment) Standard 2014	<i>Radiocommunications Act 1992</i>	Subsection 162(1)	09/09/2014 19/09/2014 F2014L01254
Broadcasting Services (Regional Commercial Radio – Material of Local Significance) Licence Condition 2014	<i>Broadcasting Services Act 1992</i>	Subsection 43(1)	11/09/2014 23/09/2014 F2014L01263
Broadcasting Services (Regional Commercial Radio—Local Presence) Licence Condition 2014	<i>Broadcasting Services Act 1992</i>	Subsection 43(1)	11/09/2014 23/09/2014 F2014L01264
Broadcasting Services (Additional Television Licence Condition) Notice 2014	<i>Broadcasting Services Act 1992</i>	Subsection 43(1)	24/09/2014 30/09/2014 F2014L01307
Children's Television Standards Variation 2014 (No. 1)	<i>Broadcasting Services Act 1992</i>	Subsection 122(1)	24/09/2014 30/09/2014 F2014L01311
Telecommunications Universal Service Management Agency (Approved Auditor) Amendment Determination 2014 (No. 1)	<i>Telecommunications Universal Service Management Agency Act 2012</i>	Subsection 94(4)	24/09/2014 01/10/2014 F2014L01312
Australian Communications and Media Authority Omnibus Revocation Instrument 2014 (No. 2)	<i>Broadcasting Services Act 1992</i> ; <i>Commercial Television Conversion Scheme 1999</i> ; <i>Radiocommunications Act 1992</i> ; <i>Telecommunications Act 1997</i> ; <i>Telecommunications (Carrier Licence Charges) Act 1997</i> ; <i>Telecommunications (Consumer Protection and Service Standards) Act 1999</i>	Various	20/10/2014 20/10/2014 F2014L01373
Telecommunications Service Provider (Mobile Premium Services) Amendment Determination 2014 (No. 1)	<i>Telecommunications Act 1997</i>	Section 99	20/10/2014 24/10/2014 F2014L01396
Radiocommunications (Field Trial by Corrective Services NSW of PMTS Jamming Devices at Lithgow Correctional Centre) Exemption Determination 2014	<i>Radiocommunications Act 1992</i>	Subparagraph 27(1)(be)(ii) and subsection 27(2)	20/10/2014 24/10/2014 F2014L01398
Radiocommunications (Charges) Amendment Determination 2014 (No. 1)	<i>Australian Communications and Media Authority Act 2005</i>	Subsection 60(1)	20/10/2014 27/10/2014 F2014L01406
Radiocommunications (Spectrum Access Charges—2.3 GHz Band) Determination 2014	<i>Radiocommunications Act 1992</i>	Subsection 294(1)	22/10/2014 27/10/2014 F2014L01410
Radiocommunications (Transmitter Licence Tax) Amendment Determination 2014 (No. 2)	<i>Radiocommunications (Transmitter Licence Tax) Act 1983</i>	Subsection 7(1)	22/10/2014 27/10/2014 F2014L01412

Broadcasting Services (Licensee Audit Exemption) Instrument 2014	<i>Broadcasting Services Act 1992</i>	Subsection 205B(4A)	24/10/2014 28/10/2014 F2014L01423
Radiocommunications (Foreign Space Objects) Determination 2014	<i>Radiocommunications Act 1992</i>	Paragraph 16(1) (ca)	21/11/2014 25/11/2014 F2014L01584
Radiocommunications (Australian Space Objects) Determination 2014	<i>Radiocommunications Act 1992</i>	Section 5	21/11/2014 26/11/2014 F2014L01586
Variation to Licence Area Plan—Riverland (Television and Radio)—No. 1 of 2014	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	03/12/2014 11/12/2014 F2014L01682
Telecommunications Cabling Provider Rules 2014	<i>Telecommunications Act 1997</i>	Subsection 421(1)	09/12/2014 11/12/2014 F2014L01684
Telecommunications (Service Provider—Identity Checks for Prepaid Mobile Carriage Services) Amendment Determination 2014 (No. 1)	<i>Telecommunications Act 1997</i>	Subsection 99(1)	15/12/2014 18/12/2014 F2014L01750
Restricted Access Systems Declaration 2014	<i>Broadcasting Services Act 1992</i>	Clause 14 of schedule 7	15/12/2014 19/12/2014 F2014L01757
Television Licence Area Plan (Regional Victoria) Variation 2014	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	15/12/2014 19/12/2014 F2014L01761
Television Licence Area Plan (Brisbane) Variation 2014	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	17/12/2014 19/12/2014 F2014L01766
Television Licence Area Plan (Melbourne) Variation 2014	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	17/12/2014 19/12/2014 F2014L01768
Television Licence Area Plan (Sydney) Variation 2014	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	17/12/2014 19/12/2014 F2014L01770
Radiocommunications (Prohibited Device) (RNSS Jamming Devices) Declaration 2014	<i>Radiocommunications Act 1992</i>	Section 190	15/12/2014 22/12/2014 F2014L01776
Telecommunications (Annual Charge) Determination 2014	<i>Telecommunications (Numbering Charges) Act 1997</i>	Subsections 20(1) and 22(2)	15/12/2014 22/12/2014 F2014L01782
Telecommunications (Collection of Numbering Charges) Determination 2014	<i>Telecommunications Act 1997</i>	Subsections 468(3) and (4)	15/12/2014 22/12/2014 F2014L01783
Variation to Licence Area Plan - Hamilton Radio - No. 1 of 2014	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	15/12/2014 22/12/2014 F2014L01787
Radiocommunications (Specified Radiocommunications Receivers and Types of Transmitter Licences and Receiver Licences) Determination 2014	<i>Radiocommunications Act 1992</i>	Paragraph 7(1)(b) and subsection 98(1)	15/12/2014 22/12/2014 F2014L01790
Variation to Licence Area Plan—Kempsey Radio—No. 1 of 2014	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	15/12/2014 22/12/2014 F2014L01791
Radiocommunications (Cellular Mobile Telecommunications Devices) Class Licence 2014	<i>Radiocommunications Act 1992</i>	Subsection 132(1)	15/12/2014 22/12/2014 F2014L01794

Radiocommunications (Cordless Communications Devices) Class Licence 2014	<i>Radiocommunications Act 1992</i>	Subsection 132(1)	15/12/2014 23/12/2014 F2014L01800
Radiocommunications (Prohibited Device) (RNSS Jamming Devices) Exemption Determination 2014	<i>Radiocommunications Act 1992</i>	Subsection 27(2)	15/12/2014 15/01/2015 F2015L00041
Variation to Licence Area Plan—Goulburn Radio—No. 1 of 2014	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	23/01/2015 02/02/2015 F2015L00102
Datacasting Charge (Amount) Determination 2015	<i>Datacasting Charges (Imposition) Act 1998</i>	Subsection 7(1)	17/02/2015 23/02/2015 F2015L00176
Datacasting Charge (Collection) Determination 2015	<i>Broadcasting Services Act 1992</i>	Subclauses 51(2) and 51(3) of schedule 4	17/02/2015 23/02/2015 F2015L00177
Radiocommunications (Interpretation) Determination 2015	<i>Australian Communications and Media Authority Act 2005</i>	Subsection 64(1)	18/02/2015 23/02/2015 F2015L00178
Radiocommunications Taxes Collection (Penalties on Unpaid Tax) Determination 2015	<i>Radiocommunications Taxes Collection Act 1983</i>	Subsection 7A(1)	17/02/2015 23/02/2015 F2015L00179
Telecommunications Technical Standard (Requirements for ISDN Basic Access Interface—AS/ACIF S031) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 23/02/2015 F2015L00180
Telecommunications Technical Standard (Requirements for Customer Equipment with hierarchical digital interfaces—AS/ACIF S016) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 23/02/2015 F2015L00181
Telecommunications Technical Standard (Requirements for customer cabling products—AS/CA S008) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 23/02/2015 F2015L00182
Telecommunications Technical Standard (Requirements for Customer Access Equipment for connection to a Telecommunications Network—AS/CA S003) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 23/02/2015 F2015L00183
Telecommunications Technical Standard (Analogue Interworking and Non-interference Requirements for Customer Equipment for Connection to the Public Switched Telephone Network—AS/CA S002) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 23/02/2015 F2015L00184
Telecommunications Technical Standard (Requirements for ISDN Primary Rate Access Interface—AS/ACIF S038) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 24/02/2015 F2015L00185
Telecommunications Technical Standard (Voice performance requirements for Customer Equipment—AS/CA S004) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 24/02/2015 F2015L00186
Telecommunications Technical Standard (Requirements for DSL Customer Equipment for connection to the Public Switched Telephone Network—AS/ACIF S041) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 24/02/2015 F2015L00187

Telecommunications Technical Standard (Requirements for Connection to an Air Interface of a Telecommunications Network—AS/CA S042) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 24/02/2015 F2015L00188
Telecommunications Technical Standard (Surge Protective Devices for Telecommunication Applications—AS/NZS 4117) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 24/02/2015 F2015L00189
Telecommunications (Labelling Notice for Customer Equipment and Customer Cabling) Instrument 2015	<i>Telecommunications Act 1997</i>	Subsection 407(1)	17/02/2015 24/02/2015 F2015L00190
Telecommunications Disability Standard (Requirements for Customer Equipment for use with the Standard Telephone Service—Features for special needs of persons with disabilities—AS/ACIF S040) 2015	<i>Telecommunications Act 1997</i>	Subsection 380(1)	17/02/2015 24/02/2015 F2015L00191
Telecommunications Technical Standard (Requirements for Customer Equipment for connection to a metallic local loop interface of a Telecommunications Network—AS/CA S043) 2015	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 24/02/2015 F2015L00192
Telecommunications (Revocation of Technical Standards) Instrument 2015 (No. 1)	<i>Telecommunications Act 1997</i>	Subsection 376(1)	17/02/2015 24/02/2015 F2015L00194
Radiocommunications Licence Conditions (Apparatus Licence) Determination 2015	<i>Radiocommunications Act 1992</i>	Paragraph 107(1)(f)	20/02/2015 25/02/2015 F2015L00210
Radiocommunications (Charges) Amendment Determination 2015 (No. 1)	<i>Australian Communications and Media Authority Act 2005</i>	Subsection 60(1)	06/03/2015 12/03/2015 F2015L00285
Radiocommunications Licence Conditions (Temporary Community Broadcasting Licence) Determination 2015	<i>Radiocommunications Act 1992</i>	Paragraph 108A(1)(e)	06/03/2015 12/03/2015 F2015L00286
Radiocommunications Licence Conditions (Maritime Ship Licence) Determination 2015	<i>Radiocommunications Act 1992</i>	Paragraph 107(1)(f)	06/03/2015 12/03/2015 F2015L00288
Telecommunications (Section of the Telecommunications Industry—Cabling Service Operators) Determination 2015	<i>Telecommunications Act 1997</i>	Subsection 110(3)	06/03/2015 13/03/2015 F2015L00291
Telecommunications (Section of the Telecommunications Industry—Portability Service Suppliers) Determination 2015	<i>Telecommunications Act 1997</i>	Subsection 110(3)	06/03/2015 13/03/2015 F2015L00292
Broadcasting Services (Primary Commercial Television Broadcasting Service) Amendment Declaration 2015 (No. 1)	<i>Broadcasting Services Act 1992</i>	Clause 41G of schedule 4	06/03/2015 13/03/2015 F2015L00293
Telecommunications Numbering Plan 2015	<i>Telecommunications Act 1997</i>	Subsection 455(1)	10/03/2015 19/03/2015 F2015L00319
Radiocommunications (Receiver Licence Tax) Determination 2015	<i>Radiocommunications (Receiver Licence Tax) Act 1983</i>	Subsection 7(1)	10/03/2015 19/03/2015 F2015L00321

Radiocommunications (Transmitter Licence Tax) Determination 2015	<i>Radiocommunications (Transmitter Licence Tax) Act 1983</i>	Subsection 7(1)	10/03/2015 19/03/2015 F2015L00322
Telecommunications (Provision of Pre-selection) Determination 2015	<i>Telecommunications Act 1997</i>	Subsection 394(1)	17/03/2015 20/03/2015 F2015L00326
Telecommunications (Relay Service Provision for the National Relay Service—Section of the Telecommunications Industry) Determination 2015	<i>Telecommunications Act 1997</i>	Subsection 110(3)	27/03/2015 30/03/2015 F2015L00366
Radiocommunications (Spectrum Access Charges—2.3 GHz Band) Determination 2015 (No. 1)	<i>Radiocommunications Act 1992</i>	Subsection 294(1)	27/03/2015 02/04/2015 F2015L00494
Radiocommunications Licence Conditions (Aeronautical Licence) Determination 2015	<i>Radiocommunications Act 1992</i>	Paragraph 107(1) (f)	27/03/2015 02/04/2015 F2015L00495
Radiocommunications (Radio-controlled Models) Class Licence 2015	<i>Radiocommunications Act 1992</i>	Subsection 132(1)	27/03/2015 02/04/2015 F2015L00497
Do Not Call Register (Administration and Operation) Amendment Determination 2015 (No. 1)	<i>Do Not Call Register Act 2006</i>	Section 18	05/05/2015 12/05/2015 F2015L00673
Radiocommunications (Spectrum Access Charges—3.4 GHz Band) Determination 2015 (No.1)	<i>Radiocommunications Act 1992</i>	Subsection 294(1)	08/05/2015 15/05/2015 F2015L00690
Radiocommunications Advisory Guidelines (Protection of Apparatus-licensed and Class-licensed Receivers—2 GHz Band) 2015	<i>Radiocommunications Act 1992</i>	Section 262	15/05/2015 22/05/2015 F2015L00721
Radiocommunications Advisory Guidelines (Managing Interference from Apparatus-licensed and Class-licensed Transmitters—2 GHz Band) 2015	<i>Radiocommunications Act 1992</i>	Section 262	15/05/2015 22/05/2015 F2015L00722
Radiocommunications (Unacceptable Levels of Interference—2 GHz Band) Determination 2015	<i>Radiocommunications Act 1992</i>	Subsection 145(4)	15/05/2015 22/05/2015 F2015L00723
Radiocommunications (Trading Rules for Spectrum Licences) Amendment Determination 2015 (No. 1)	<i>Radiocommunications Act 1992</i>	Section 88	20/05/2015 25/05/2015 F2015L00726
Radiocommunications (Unacceptable Levels of Interference—3.4 GHz Band) Determination 2015	<i>Radiocommunications Act 1992</i>	Subsection 145(4)	20/05/2015 25/05/2015 F2015L00727
Radiocommunications Advisory Guidelines (Managing Interference from Spectrum Licensed Transmitters—3.4 GHz Band) 2015	<i>Radiocommunications Act 1992</i>	Section 262	20/05/2015 25/05/2015 F2015L00728
Radiocommunications Advisory Guidelines (Managing Interference to Spectrum Licensed Receivers—3.4 GHz Band) 2015	<i>Radiocommunications Act 1992</i>	Section 262	20/05/2015 25/05/2015 F2015L00729
Variation to Licence Area Plan—Remote Central and Eastern Australian Radio—No. 1 of 2015	<i>Broadcasting Services Act 1992</i>	Subsection 26(2)	11/06/2015 17/06/2015 F2015L00826

Telecommunications (Listed Infringement Notice Provisions) Amendment Declaration 2015 (No. 1)	<i>Telecommunications Act 1997</i>	Subsection 572E(7)	11/06/2015 17/06/2015 F2015L00829
Radiocommunications Licence Conditions (Land Mobile Licence) Determination 2015	<i>Radiocommunications Act 1992</i>	Paragraph 107(1) (f)	11/06/2015 17/06/2015 F2015L00831
Telecommunications (Eligible Revenue) Determination 2015	<i>Telecommunications (Consumer Protection and Service Standards) Act 1999</i>	Subsections 43(5) and 45(1)	11/06/2015 18/06/2015 F2015L00842
Radiocommunications (Citizen Band Radio Stations) Class Licence 2015	<i>Radiocommunications Act 1992</i>	Subsection 132(1)	15/06/2015 23/06/2015 F2015L00876

Appendix 11:

Disclosures of information

Table 55: Disclosures made under Part 13 of the *Telecommunications Act 1997*—by carriers and carriage service providers

Reason for disclosure	(Sub)section	Number of disclosures 2014–15
<i>Under the Telecommunications Act 1997</i>		
Authorised by or under law	280	13,106
Made as a witness under summons	281	484
To assist the ACMA	284(1)	1,268
To assist the ACCC	284(2)	11
To assist the TIO	284(3)	8,749
To assist TUSMA	284(4)	0
Calls to emergency service number	286	10,073
To avert a threat to a person's life or health	287	14,500
Communications for maritime purposes	288	0
With the knowledge or consent of the person concerned	289	171,926
In circumstances prescribed in the Telecommunications Regulations 2001	292	0
Connected with an exempt disclosure	293	6
<i>Under the Telecommunications (Interception and Access Act) 1979</i>		
Voluntary disclosure	177	437
Authorisations for access to existing information or documents—enforcement of the criminal law	178	584,029
Authorisations for access to existing information or documents—locating missing persons	178A	4,195
Authorisations for access to existing information or documents—enforcement of a law imposing pecuniary penalty or protection of the public revenue	179	7,206
Authorisations for access to prospective information or documents	180	8,784
Enforcement of the criminal law of a foreign country (existing information)	180A	52
Enforcement of the criminal law of a foreign country (prospective information)	180B	15
Total		824,841

Source: Carriers.

Table 56: Disclosures made under Part 13 of the *Telecommunications Act 1997*—by emergency management persons (EMP) for telephone-based emergency warning systems

Reason for disclosure	(Sub)section of Act	Number of disclosures
Likely emergency	295V(1)	3,696
Actual emergency	295V(2)	8,186
Total		11,882

Appendix 12:

Judicial and administrative decisions

Judicial decisions made in the 2014–15 financial year that have had, or may have, a significant impact on the operations of the ACMA are summarised below. During 2014–15, there were no decisions of administrative tribunals or of the Australian Information Commissioner that have had, or may have, a significant impact on the operations of the ACMA.

Australian Communications and Media Authority v Today FM (Sydney) Pty Ltd [2015] HCA 7

In December 2012, the ACMA commenced an investigation into the broadcast by Today FM (Sydney) Pty Ltd (Today FM) of a ‘prank’ telephone call between presenters of Today FM’s *Summer 30* program and nurses at King Edward VII Hospital in London. Among the matters at issue was whether, in broadcasting that telephone call, Today FM breached a condition of its licence which provides that a licensee must not use its broadcasting service in the commission of an offence (paragraph 8(1)(g) of Schedule 2 to the *Broadcasting Services Act 1992* (the BSA)). In response to the ACMA’s preliminary findings, Today FM applied to the Federal Court for orders restraining the ACMA from continuing the investigation and making a finding that Today FM breached the licence condition at paragraph 8(1)(g) of Schedule 2 to the BSA. Today FM contended that the ACMA is not authorised to make such a finding until a criminal court adjudicates that Today FM has used its broadcasting service in the commission of an offence, and that to make such a finding (prior to a criminal court finding that Today FM committed an offence) would amount to an exercise of power inconsistent with the separation of executive and judicial power mandated by the constitution.

At first instance (*Today FM (Sydney) Pty Ltd v Australian Communications and Media Authority* [2013] FCA 1157), the Federal Court dismissed Today FM’s application and ordered that Today FM pay the ACMA’s costs. On appeal (*Today FM (Sydney) Pty Ltd v Australian Communications and Media Authority* [2014] FCAFC 22), the Full Federal Court found in favour of Today FM. The Full Federal Court set aside the orders made by the Federal Court, and ordered the ACMA to pay Today FM’s costs.

On 11 April 2014, the ACMA filed an application for special leave to appeal from the whole of the judgment of the Full Federal Court to the High Court. The ACMA’s special leave application was heard on 15 August 2014, and special leave to appeal from the judgment of the Full Federal Court was granted.

Outcome: The matter was heard in the High Court on 11 November 2014. On 4 March 2015, the High Court unanimously found for the ACMA, allowing the appeal and ordering Today FM to pay the ACMA’s costs.

The High Court held that the ACMA has the power to make an administrative determination that a licensee has committed an offence for the purpose of determining whether the holder of a commercial radio broadcasting licence has breached the licence condition prescribed by paragraph 8(1)(g) of Schedule 2 to the BSA. That power exists regardless of whether a criminal court has found the offence in question.

The High Court rejected Today FM's assertion that an administrative finding made by the ACMA that a licensee has committed a criminal offence (in the absence of a criminal court proving that offence) would be inconsistent with the separation of executive and judicial powers under the constitution. The High Court held that the exercise of the powers conferred on the ACMA to investigate and report on breaches of the licence condition set out at paragraph 8(1)(g) of Schedule 2 to the BSA does not amount to the exercise of judicial power.

Significance: The decision of the High Court provides clarity for the broadcasting industry in respect of the operation of the licence condition at paragraph 8(1)(g) of Schedule 2 to the BSA (noting that the same licence condition applies to not only the holders of commercial radio broadcasting licences, but also the holders of various other licences issued under the BSA).

Channel Seven Brisbane Pty Limited v Australian Communications and Media Authority [2014] FCAFC 179

On 6 August 2012, a delegate of the ACMA upheld complaints relating to a report on the *Sunday Tonight* program (broadcast on 4 September 2011) about the Suruwaha tribe in Brazil. The complaints upheld were that the licensee had broadcast inaccurate factual material in two respects, and had breached clause 1.9.6 of the Commercial Television Industry Code of Practice 2010 by broadcasting a program likely to provoke intense dislike or serious contempt against a group of persons on the ground of ethnic origin or race. An application by the licensee for judicial review of the delegate's decisions was dismissed by a single judge of the Federal Court on 24 June 2014. The licensee appealed to a Full Court of the Federal Court, but only in respect of the lower court's finding that no legal error affected the delegate's decision that the licensee had breached clause 1.9.6 of the code. The licensee asserted legal error in that the program's criticism of the alleged cultural or ethnic practice of infanticide was incorrectly found to provoke intense dislike or serious contempt on the ground of ethnic origin or race.

Outcome: The appeal was dismissed unanimously, with the Full Court finding no legal error in the delegate's approach to the application of clause 1.9.6 of the code.

Significance: The Full Court has confirmed the validity of the ACMA's approach to the interpretation and application of clause 1.9.6 of the code.

Harbour Radio Pty Ltd v Australian Communications and Media Authority [2015] FCA 371

Harbour Radio Pty Ltd, the licensee of 2GB, commenced two sets of proceedings in the Federal Court, seeking review of decisions made by the ACMA under the BSA.

The first case (NSD 1086/2014) concerned the ACMA's investigation of statements made by Mr Alan Jones, broadcast by the licensee on 24 September 2013, concerning a report of the Intergovernmental Panel on Climate Change (the IPCC matter).

The second case (NSD1104/2014) related to the ACMA's investigation into a series of statements made by Mr Jones regarding Wagners Investments Pty Ltd in the period from 12 November 2013 to 13 December 2013 (the Wagners matter).

At the time relevant to these proceedings, section 149 of the BSA required the ACMA to investigate any complaints made to it in accordance with sections 147 and 148 of the BSA. To trigger the ACMA's duty to investigate a complaint about a code of practice, the complainant must have first complained to the licensee in accordance with the relevant code of practice, and either received no response or an inadequate response from the licensee. The ACMA also has a general discretion to investigate matters that are relevant to its functions and powers, which is found in section 170 of the BSA.

In each matter, the ACMA commenced an investigation because of its duty to investigate complaints in section 149 of the BSA, and relying on its discretion to commence investigations of its own motion under section 170 of the BSA.

The licensee sought review of the ACMA's decision to commence those investigations. The licensee argued in each case that there was no valid complaint to 'trigger' an investigation under section 149 of the BSA. Further, the licensee argued that the ACMA could not commence an investigation under section 149, but then also commence an own motion investigation under section 170 into the same matters. In the IPCC matter, the licensee also challenged some of the ACMA's findings in the investigation.

Outcome: The court confirmed the ACMA has an independent discretion to commence investigations under section 170 of the BSA, even in circumstances where there is a valid complaint or where there is some doubt about the validity of a complaint.

The court found there was a valid complaint in the IPCC matter. In the Wagners matter, where a corporation sought to make a complaint to the ACMA, Justice Buchanan found that the ACMA's powers under section 170 extend to investigating matters raised by corporate entities, even though complaints under the Commercial Radio Codes of Practice 2013 are confined by the terms of the BSA and the codes to being made by individuals.

With respect to the ACMA's findings in the IPCC investigation, His Honour found that when considering whether a purported correction of an inaccurate statement was 'adequate and appropriate in all the circumstances', it is open to the ACMA to pay regard to the whole of the immediate context in which the purported correction is offered.

The BSA has since been amended such that the ACMA now has a discretion as to whether it investigates complaints made to it under sections 147 and 148 of the BSA.

Significance: The decision confirmed that the ACMA can investigate compliance with broadcasting codes of practice of its own motion even in cases where a complaint has not been made in accordance with a code of practice or the BSA.

Appendix 13:

Consultancies, advertising expenditure and competitive tendering

The ACMA engages consultants to provide specialised services when the capability or capacity to perform these in-house is not available, or where there is a requirement for independent advice.

The policy for selecting and engaging consultants is in accordance with the *Commonwealth Procurement Rules* and is based on the core principle of achieving value for money. The majority of consultants were engaged following an open approach to market and use of panel arrangements. The main categories for consultancies in 2014–15 were legal advice, research and audit.

During 2014–15, 20 new consultancy contracts were entered into, incurring expenditure of \$538,202. In addition, eight ongoing consultancy contracts were active during 2014–15, incurring expenditure of \$318,525.

Information on expenditure on contracts and consultancies is also available on the AusTender website at tenders.gov.au.

Table 57: Expenditure on consultancy contracts, 2012–13 to 2014–15

Year	New consultancies	Continued consultancies
2012–13	\$2,820,709	\$516,799
2013–14	\$1,132,183	\$666,671
2014–15	\$538,202	\$318,525

Table 58: Expenditure on media advertising organisations, 2014–15

Organisation name	Purpose	Amount of payment
Universal McCann	General advertising	\$26,496
Mitchell and Partner Australia Pty Ltd	Public notices and general advertising	\$51,571
Decisive Publishing Pty Ltd	General advertising	\$1,500
Google Services	General advertising	\$9,542
Adcorp Australia Limited	Recruitment advertisement	\$518
Office of Parliamentary Counsel	Gazette lodgement	\$2,146
Total		\$91,773

Table 59: Expenditure on market research organisations, 2014–15

Organisation name	Purpose	Amount of payment
Newspoll Market Research	Research on spend management tools and alerts	\$115,928
Newspoll Market Research	Annual consumer survey	\$189,310
Total		\$305,238

Advertising

During the reporting period, the ACMA placed advertising for a range of purposes, including public notices and recruitment.

Expenditure by the ACMA on advertising in 2014–15 was \$103,000. The ACMA did not undertake any advertising campaigns during the year.

Competitive tendering

No contracts have been let that contract out delivery of government activities previously performed by a Commonwealth agency.

Access by Auditor-General

No contracts have been let that prevent access by the Auditor-General.

Exemptions from reporting of Commonwealth contracts

No exemptions have been sought or granted for the non-reporting of Commonwealth contracts on AusTender.

Appendix 14:

Outcome table

Outcome 1: A communications and media environment that balances the needs of the industry and the Australian community through regulation, education and advice

	Budget ¹	Actual	Variance
	(1)	(2)	(2) minus (1)
	\$'000	\$'000	\$'000
Program 1.1: Communications regulation, planning and licensing			
Departmental items			
Departmental appropriations	42,710	41,939	(771)
Revenues from independent sources	431	1,180	749
Special accounts			
Special Appropriation Act—Public Governance, Performance and Accountability Act 2013-s77	4,800	4,800	-
Non-appropriation receipts to special accounts	50		
Subtotal for Program 1.1	47,941	47,919	(22)
Program 1.2: Consumer safeguards, education and information			
Departmental items			
Departmental appropriations	46,523	47,294	771
Revenues from independent sources	469	1,331	862
Special appropriations			
Special Appropriation Act—Telecommunications consumer codes	300	300	-
Subtotal for Program 1.2	47,292	48,925	1,633
Total for Outcome 1			
Departmental	90,133	91,744	1,611
Administered	5,150	5,100	
Average staffing level	451	438	

Notes

¹ 2014–15 Budget figures

The 2014–15 Budget is the full-year revised budget at 2015–16 Portfolio Budget Statement.

Appendix 15:

Agency resource statement

	Actual available appropriations for 2014–15	Payments made 2014–15	Balance remaining
	\$'000	\$'000	\$'000
	(a)	(b)	(a-b)
Ordinary annual services			
Departmental appropriation			
Prior year departmental appropriation	16,964	15,667	1,297
Departmental appropriation	89,233	72,745	16,488
Departmental appropriation (DCB)	6,799	6,779	20
S. 74 relevant agency receipts	1,051	-	1,051
Total	114,047	95,191	18,856
Administered items			
Outcome	4,800	4,443	357
Appropriation lapsing	-	357	(357)
Total	4,800	4,800	-
Total ordinary annual services	118,847	99,991	18,856
Departmental non-operating			
Equity injections	4,795	166	4,629
Total	4,795	166	4,629
Special appropriations			
Special appropriations limited by amount			
<i>Telecommunication Act 1997—s. 136C(4) reimbursement of costs of developing consumer-industry code</i>	300	-	300
Appropriation lapsing	-	300	(300)
Total special appropriations	300	300	-
Special accounts			
Opening balance	-	-	-
Non-appropriations receipts to special accounts	43	-	43
Repayments to the Commonwealth (FMA Act s. 30A)	-	-	-
Payments made	-	-	-
Total	43	-	43
Total resourcing and payments	123,985	100,457	23,528

Appendix 16:

Performance against PBS

KPIs and deliverables

This table sets out the key performance indicators and deliverables from ACMA's Portfolio Budget Statements 2014–15 and identifies the sections of the report that cover the agency's actual performance against these indicators and deliverables.

Outcome 1: A communications and media environment that balances the needs of the industry and the Australian community through regulation, education and advice.

Program 1.1: Communications regulation, planning and licensing

Program 1.1 Key Performance Indicators

- > That the public benefit from the allocation and use of the radiofrequency spectrum is maximised.
- > That the instances of unacceptable interference are low; and interference complaints are resolved quickly and in a cost effective manner.
- > That competition, efficiency and innovation in the Australian telecommunications industry is maximised, resulting in a simple and flexible numbering scheme.
- > That, in allocating or renewing broadcasting, telecommunications and radiocommunications licences and numbers, administrative costs on industry and citizens are minimised.
- > That law enforcement, emergency services and national security providers are appropriately and reasonably supported by the ACMA and telecommunications industry.

Program 1.1 Deliverables

Performance in 2014–15

Effective allocation and use of the radiofrequency spectrum.	40–6
Minimisation of unacceptable interference to radiocommunications services.	47–50
Promotion of competition, efficiency and innovation in the Australian telecommunications industry.	51–2
Administration of licensing and number allocation arrangements.	53–61
Provision of appropriate and reasonable support to law enforcement, emergency services and national security.	62–5
Work in partnership with industry to improve the performance of Australia's emergency call services.	62–5

Program 1.2: Consumer safeguards, education and information

Program 1.2 Key Performance Indicators

- > That businesses and consumers confidently transition to a national broadband environment.
- > That consumer interests are protected and promoted when telecommunications services are purchased and used.
- > That the adverse impacts of spam and unsolicited telemarketing on the economy and society are minimised.
- > That community's confidence in the efficacy of broadcasting regulation is maintained.
- > That citizens have effective and accessible avenues of complaint for online content that breaches community standards.
- > That citizens engage positively, confidently and securely in the developing information economy and evolving networked society.
- > That industry and business have sufficient confidence in regulatory settings to continue development of innovative communications and media services.

Program 1.2 Deliverables	Performance in 2014–15
Facilitate transition to the national broadband environment.	68–9
Maintain effective telecommunications safeguards.	70–5
Minimise unsolicited spam and telemarketing communications.	76–9
Maintain effective broadcasting and community standards.	80–8
Maintain effective online content and community standards.	89–92
Promote engagement in the information economy and evolving networked society.	93–7
Develop and maintain appropriate regulatory settings for an information economy and network society.	98–9

Appendix 17:

Regulatory impact

analysis compliance report

The Office of Best Practice Regulation (OBPR) manages and monitors regulatory impact analysis requirements and is required to report annually on regulatory impact compliance by Australian Government departments and agencies.

In 2014–15, the ACMA undertook 76 preliminary assessments for regulations to be made or tabled in the reporting period. Forty-six of those preliminary assessments related to regulations subject to the sunset regime established under the *Legislative Instruments Act 2003*.

One Regulation Impact Statement was prepared but did not proceed as the proposed regulation was not required.

Appendix 18:

Compliance index

Requirements for annual reports

Department of the Prime Minister and Cabinet

Part of report	Description	Page
	Letter of transmittal	3
	Table of contents	5
	Index	297
	Glossary	292
	Contact officer(s)	2
	Internet home page address and internet address for report	2
Review by Chairman	Review by Chairman and Chief Executive Officer/accountable authority	14
	Summary of significant issues and developments	18
	Overview of agency's performance and financial results	14, 18, 30–5, 110, 211–91
	Outlook for following year	throughout
	Significant issues and developments—portfolio	n/a
Agency overview	Role and functions	23
	Organisational structure	25
	Outcome and program structure	39, 67
	Where outcome and program structures differ from PB Statements/PAES or other portfolio statements accompanying any other additional appropriation bills (other portfolio statements), details of variation and reasons for change	n/a
	Portfolio structure	n/a
Report on performance	Review of performance during the year in relation to programs and contribution to outcomes	30–99
	Actual performance in relation to deliverables and KPIs set out in PB Statements/PAES or other portfolio statements	30–99, 205
	Where performance targets differ from the PBS/PAES, details of both former and new targets, and reasons for the change	30–99, 205–6
	Narrative discussion and analysis of performance	throughout
	Trend information	throughout
	Significant changes in nature of principal functions/services	n/a
	Performance of purchaser/provider arrangements	n/a
	Factors, events or trends influencing departmental performance	throughout
	Contribution of risk management in achieving objectives	103
	Performance against service charter customer service standards, complaints data, and the agency's response to complaints	108
	Discussion and analysis of the agency's financial performance	30–5, 110, 211–91

	Discussion of any significant changes in financial results from the prior year, from budget or anticipated to have a significant impact on future operations	110
	Agency resource statement and summary resource tables by outcomes	203–4
Management and accountability		
Corporate governance	Agency heads are required to certify their agency's actions in dealing with fraud	3, 103
	Statement of the main corporate governance practices in place	103
	Names of the senior executives and their responsibilities	25, 28, 29, 115
	Senior management committees and their roles	28, 103, 104, 115
	Corporate and operational plans and associated performance reporting and review	103–11
	Internal audit arrangements including approach adopted to identifying areas of significant financial or operational risk and arrangements to manage those risks	104, 212
	Policy and practices on the establishment and maintenance of appropriate ethical standards	106
	How nature and amount of remuneration for SES officers is determined	104
External scrutiny	Significant developments in external scrutiny	n/a
	Judicial decisions and decisions of administrative tribunals and by the Australian Information Commissioner	198–200
	Reports by the Auditor-General, a Parliamentary Committee, the Commonwealth Ombudsman or an agency capability review	n/a
Management of human resources	Assessment of effectiveness in managing and developing human resources to achieve departmental objectives	104–8
	Workforce planning, staff turnover and retention	107
	Impact and features of enterprise or collective agreements, individual flexibility arrangements (IFAs), determinations, common law contracts and Australian Workplace Agreements (AWAs)	104, 105
	Training and development undertaken and its impact	107
	Work health and safety performance	106
	Statistics on staffing	104–7, 118
	Statistics on employees who identify as Indigenous	105
	Enterprise or collective agreements, IFAs, determinations, common law contracts and AWAs	104, 105
	Performance pay	104
Assets management	Assessment of effectiveness of assets management	111
Purchasing	Assessment of purchasing against core policies and principles	110
Consultants	The annual report must include a summary statement detailing the number of new consultancy services contracts let during the year; the total actual expenditure on all new consultancy contracts let during the year (inclusive of GST); the number of ongoing consultancy contracts that were active in the reporting year; and the total actual expenditure in the reporting year on the ongoing consultancy contracts (inclusive of GST). The annual report must include a statement noting that information on contracts and consultancies is available through the AusTender website.	201–2
Australian National Audit Office Access Clauses	Absence of provisions in contracts allowing access by the Auditor-General	202
Exempt contracts	Contracts exempted from publication in AusTender	202
Small business	Procurement initiatives to support small business	111

Financial statements	Financial statements	211–91
Other mandatory information	Work health and safety (Schedule 2, Part 4 of the <i>Work Health and Safety Act 2011</i>)	106
	Advertising and Market Research (section 311A of the <i>Commonwealth Electoral Act 1918</i>) and statement on advertising campaigns	201
	Ecologically sustainable development and environmental performance (section 516A of the <i>Environment Protection and Biodiversity Conservation Act 1999</i>)	111
	Compliance with the agency's obligations under the <i>Carer Recognition Act 2010</i>	n/a
	Grant programs	111
	Disability reporting—explicit and transparent reference to agency-level information available through other reporting mechanisms	105
	Information Publication Scheme statement	186
	Correction of material errors in previous annual report	210
	Agency resource statements and resources for outcomes	203, 204
	List of requirements	208

Compliance with *Australian Communications and Media Authority Act 2005*, Part 6, section 57, Annual report

Requirement	Page
A copy of each direction given to the ACMA under section 14 during the financial year	189
A copy, or extract, of each instrument given to a carrier or to a carriage service provider under section 581 of the <i>Telecommunications Act 1997</i> during the financial year	189
A report on the number and types of complaints made under Part 26 of the <i>Telecommunications Act 1997</i> A report on the investigations conducted as a result of complaints made under Part 26 The results of those investigations	70–9
A report on the operation of Part 6 of the <i>Telecommunications Act 1997</i>	72
A report setting out statistical information relating to information or documents disclosed under Division 3 of Part 13 of the <i>Telecommunications Act 1997</i>	197

Compliance with the *Public Governance, Performance and Accountability Act 2013*

Requirement	Page
Accountable authority must give annual financial statements to the Auditor-General. A copy of the annual financial statements and the Auditor-General's report must be included in the annual report.	212–91
Accountable authority must state whether, in the authority's opinion, the financial statements:	214
a. comply with the accounting standards and any requirements prescribed by rules made under the <i>Public Governance, Performance and Accountability Act 2013</i>, being the Public Governance, Performance and Accountability (Financial Reporting) Rule 2015; and b. present fairly the entity's financial position, financial performance and cash flows	

Correction of material errors in previous annual report

Number of informal warnings and advisory letters in Table 25 has been revised from the 2013–14 annual report.

Appendix 19:

Financial statements



INDEPENDENT AUDITOR'S REPORT

To the Minister for Communications

I have audited the accompanying annual financial statements of the Australian Communications and Media Authority for the year ended 30 June 2015, which comprise:

- Statement by the Chief Executive and Chief Finance Officer;
- Statement of Comprehensive Income;
- Statement of Financial Position;
- Statement of Changes in Equity;
- Statement of Cash Flows;
- Schedule of Commitments;
- Schedule of Administered Comprehensive Income;
- Schedule of Administered Assets and Liabilities;
- Administered Reconciliation Schedule;
- Administered Cash Flow Statement;
- Schedule of Administered Commitments; and
- Notes comprising a Summary of Significant Accounting Policies and other explanatory information.

Chief Executive's Responsibility for the Financial Statements

The Chief Executive of the Australian Communications and Media Authority is responsible under the *Public Governance, Performance and Accountability Act 2013* for the preparation and fair presentation of annual financial statements that comply with Australian Accounting Standards and the rules made under that Act. The Chief Executive is also responsible for such internal control as is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

My responsibility is to express an opinion on the financial statements based on my audit. I have conducted my audit in accordance with the Australian National Audit Office Auditing Standards, which incorporate the Australian Auditing Standards. These auditing standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

GPO Box 707 CANBERRA ACT 2601
19 National Circuit BARTON ACT
Phone (02) 6203 7300 Fax (02) 6203 7777

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made by the Chief Executive of the entity, as well as evaluating the overall presentation of the financial statements.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Independence

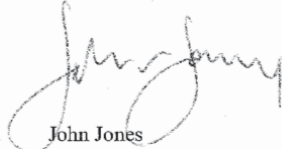
In conducting my audit, I have followed the independence requirements of the Australian National Audit Office, which incorporate the requirements of the Australian accounting profession.

Opinion

In my opinion, the financial statements of the Australian Communications and Media Authority:

- (a) comply with Australian Accounting Standards and the *Public Governance, Performance and Accountability (Financial Reporting) Rule 2015*; and
- (b) present fairly the financial position of the Australian Communications and Media Authority as at 30 June 2015 and its financial performance and cash flows for the year then ended.

Australian National Audit Office



John Jones

Executive Director

Delegate of the Auditor-General

Canberra

3 September 2015

Australian Communications and Media Authority
STATEMENT BY THE CHIEF EXECUTIVE AND CHIEF FINANCE OFFICER

In our opinion, the attached financial statements for the year ended 30 June 2015 are based on properly maintained financial records and present fairly the matters required by the Financial Reporting Rule made under the *Public Governance, Performance and Accountability Act 2013*, as amended.

In our opinion, at the date of this statement, there are reasonable grounds to believe that the Australian Communications and Media Authority will be able to pay its debts as and when they fall due.

Signed.....

Chris Chapman
Chief Executive

3 September 2015

Signed.....

Anne Fleischer
Chief Finance Officer

3 September 2015

Australian Communications and Media Authority
STATEMENT OF COMPREHENSIVE INCOME
for the period ended 30 June 2015

	Notes	2015 \$'000	2014 \$'000
NET COST OF SERVICES			
Expenses			
Employee benefits	4A	61,783	65,263
Suppliers	4B	26,366	28,136
Depreciation and amortisation	4C	10,035	8,635
Write-down and impairment of assets	4D	1,653	485
Losses from asset sales	4E	-	8
Total expenses		99,837	102,527
Own-Source Income			
Own-source revenue			
Sale of goods and rendering of services	5A	251	271
Other revenue	5B	2,177	2,493
Total own-source revenue		2,428	2,764
Gains			
Other gains	5C	83	82
Total gains		83	82
Total own-source income		2,511	2,846
Net (cost of)/contribution by services		(97,326)	(99,681)
Revenue from Government	5D	89,233	92,387
Surplus/(Deficit) attributable to the Australian Government		(8,093)	(7,294)
OTHER COMPREHENSIVE INCOME			
Items subject to subsequent reclassification to net cost of services			
Changes in asset revaluation surplus		30	70
Total other comprehensive income before income tax		30	70
Income tax expense - other comprehensive income		-	-
Total other comprehensive income/(loss)		30	70
Total comprehensive income/(loss) attributable to the Australian Government		(8,063)	(7,224)

The above statement should be read in conjunction with the accompanying notes.

Australian Communications and Media Authority
STATEMENT OF FINANCIAL POSITION
as at 30 June 2015

	Notes	2015 \$'000	2014 \$'000
ASSETS			
Financial Assets			
Cash and cash equivalents	7A	3,375	3,496
Trade and other receivables	7B	24,180	17,597
Total financial assets		27,555	21,093
Non-Financial Assets			
Land and buildings	8A	24,559	26,823
Property, plant and equipment	8B	4,513	3,483
Intangibles	8D	28,615	28,170
Other non-financial assets	8F	1,819	2,245
Total non-financial assets		59,506	60,721
Total assets		87,061	81,814
LIABILITIES			
Payables			
Suppliers	9A	6,096	4,659
Other payables	9B	3,663	4,673
Total payables		9,759	9,332
Provisions			
Employee provisions	10A	18,818	17,610
Other provisions	10B	2,560	2,479
Total provisions		21,378	20,089
Total liabilities		31,137	29,421
Net assets		55,924	52,393
EQUITY			
Contributed equity		92,940	81,346
Reserves		910	899
Retained surplus/(Accumulated deficit)		(37,926)	(29,852)
Total equity		55,924	52,393

The above statement should be read in conjunction with the accompanying notes.

Australian Communications and Media Authority
STATEMENT OF CHANGES IN EQUITY
for the period ended 30 June 2015

	Retained earnings		Asset revaluation surplus		Contributed equity/capital		Total equity	
	2015	2014	2015	2014	2015	2014	2015	2014
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Opening balance								
Balance carried forward from previous period	(29,852)	(23,693)	899	1,964	81,346	62,385	52,393	40,656
Adjusted opening balance	(29,852)	(23,693)	899	1,964	81,346	62,385	52,393	40,656
Comprehensive income								
Revaluation increment/(decrement) on non-financial assets	-	-	30	70	-	-	30	70
Surplus/(Deficit) for the period	(8,093)	(7,294)					(8,093)	(7,294)
Total comprehensive income	(8,093)	(7,294)	30	70	-	-	(8,063)	(7,224)
Total comprehensive income attributable to Australian Government	-	-	-	-	-	-	-	-
Contributions by owners								
Equity injection – Appropriations	-	-	-	-	4,795	5,841	4,795	5,841
Departmental capital budget	-	-	-	-	6,799	13,120	6,799	13,120
Total transactions with owners	-	-	-	-	11,594	18,961	11,594	18,961
Transfer of revaluation reserve of derecognised non-financial assets	19	1,135	(19)	(1,135)	-	-	-	-
Closing balance attributable to Australian Government	(37,926)	(29,852)	910	899	92,940	81,346	55,924	52,393

The above statement should be read in conjunction with the accompanying notes.

Australian Communications and Media Authority
STATEMENT OF CASH FLOWS
for the period ended 30 June 2015

	Notes	2015 \$'000	2014 \$'000
OPERATING ACTIVITIES			
Cash received			
Sale of goods and rendering of services		123	351
Appropriations		83,372	94,230
Net GST received		3,367	4,423
Other		2,181	2,547
Total cash received		89,043	101,551
Cash used			
Employees		62,595	66,853
Suppliers		26,624	32,236
Total cash used		89,219	99,089
Net cash from/(used by) operating activities	11	(176)	2,462
INVESTING ACTIVITIES			
Cash used			
Purchase of property, plant and equipment		1,493	14,292
Purchase of intangibles		9,386	7,901
Total cash used		10,879	22,193
Net cash from/(used by) investing activities		(10,879)	(22,193)
FINANCING ACTIVITIES			
Cash received			
Contributed equity		10,934	22,193
Total cash received		10,934	22,193
Net cash from/(used by) financing activities		10,934	22,193
Net increase/(decrease) in cash held		(121)	2,462
Cash and cash equivalents at the beginning of the reporting period		3,496	1,034
Cash and cash equivalents at the end of the reporting period	7A	3,375	3,496

The above statement should be read in conjunction with the accompanying notes.

Australian Communications and Media Authority
SCHEDULE OF COMMITMENTS
as at 30 June 2015

	2015	2014
BY TYPE	\$'000	\$'000
Commitments receivable		
Net GST recoverable on commitments ¹	9,719	7,497
Total commitments receivable	<u>9,719</u>	<u>7,497</u>
Commitments payable		
Other commitments		
Operating leases ²	51,852	58,501
Suppliers ³	55,056	23,970
Total other commitments	<u>106,908</u>	<u>82,471</u>
Net commitments by type	<u>(97,189)</u>	<u>(74,974)</u>
BY MATURITY		
Commitments receivable		
Other commitments receivable		
Within 1 year	2,068	1,588
Between 1 to 5 years	4,904	3,483
More than 5 years	2,747	2,426
Total other commitments receivable	<u>9,719</u>	<u>7,497</u>
Commitments payable		
Operating leases commitments		
Within 1 year	6,341	6,333
Between 1 to 5 years	26,366	32,778
More than 5 years	19,145	19,390
Total operating lease commitments	<u>51,852</u>	<u>58,501</u>
Supplier commitments		
Within 1 year	16,409	11,139
Between 1 to 5 years	27,581	5,534
More than 5 years	11,066	7,297
Total supplier commitments	<u>55,056</u>	<u>23,970</u>
Net commitments by maturity	<u>(97,189)</u>	<u>(74,974)</u>

Notes:

¹Commitments are GST inclusive where relevant.

²Operating leases are effectively non-cancellable.

³Suppliers commitments are contracts the ACMA entered into for the provision of goods and services.

This schedule should be read in conjunction with the accompanying notes.

Australian Communications and Media Authority
SCHEDULE OF COMMITMENTS
as at 30 June 2015

²Operating leases are effectively non-cancellable and comprise:

	General description of leasing arrangement												
Leases for office accommodation	Office lease payments are subject to annual increases per annum. All office accommodation leases are current. A number of leases allow for extensions, the longest option providing for two to five year extensions at the ACMA's discretion. On renewal, each lease allows for a market review to set the net rental base. <table><tr><th>Accommodation Lease</th><th>Minimum end date period</th></tr><tr><td>Brisbane</td><td>November 2015</td></tr><tr><td>Canberra</td><td>August 2023</td></tr><tr><td>Melbourne</td><td>December 2023</td></tr><tr><td>Parramatta</td><td>March 2016</td></tr><tr><td>Sydney</td><td>February 2021</td></tr></table>	Accommodation Lease	Minimum end date period	Brisbane	November 2015	Canberra	August 2023	Melbourne	December 2023	Parramatta	March 2016	Sydney	February 2021
Accommodation Lease	Minimum end date period												
Brisbane	November 2015												
Canberra	August 2023												
Melbourne	December 2023												
Parramatta	March 2016												
Sydney	February 2021												
Leases for motor vehicles	The ACMA has leasing arrangements and is committed to lease payments.												

Australian Communications and Media Authority
SCHEDULE OF ADMINISTERED COMPREHENSIVE INCOME
for the period ended 30 June 2015

	Notes	2015 \$'000	2014 \$'000
NET COST OF SERVICES			
EXPENSES			
Asset write-downs and impairments	16A	19	-
Total Expenses		19	-
INCOME			
Revenue			
Taxation revenue			
Other taxes	17A	615,655	609,005
Total taxation revenue		615,655	609,005
Non-taxation revenue			
Sale of goods and rendering of services	17B	2,926	3,469
Fees and fines	17C	42,367	42,887
Other revenue	17C	-	-
Total non-taxation revenue		45,293	46,356
Total revenue		660,948	655,361
Gains			
Sale of assets	17D	2,128,228	1,580
Reversals of previous asset write-downs and impairments	17E	-	42
Total gains		2,128,228	1,622
Total income		2,789,176	656,983
Net (cost of)/contribution by services		2,789,157	656,983
Surplus/(Deficit) after income tax on continuing operations		2,789,157	656,983
OTHER COMPREHENSIVE INCOME			
Total comprehensive income/(loss)		2,789,157	656,983

The above schedule should be read in conjunction with the accompanying notes.

Australian Communications and Media Authority
SCHEDULE OF ADMINISTERED ASSETS AND LIABILITIES
as at 30 June 2015

	Notes	2015 \$'000	2014 \$'000
ASSETS			
Financial Assets			
Cash and cash equivalents	18A	603	500
Taxation receivables	18B	190,165	167,092
Trade and other receivables	18C	53,867	38,478
Other financial assets	18D	453	453
Total financial assets		245,088	206,523
Total assets administered on behalf of Government		245,088	206,523
LIABILITIES			
Payables			
Prepayments	19A	158,918	276,432
Other payables	19A	3,303	1,653
Total payables		162,221	278,085
Total liabilities administered on behalf of government		162,221	278,085
Net assets/(liabilities)		82,867	(71,562)

The above schedule should be read in conjunction with the accompanying notes.

Australian Communications and Media Authority
ADMINISTERED RECONCILIATION SCHEDULE
for the period ended 30 June 2015

	2015	2014
	\$'000	\$'000
Opening administered assets less administered liabilities as at 1 July	(71,570)	151,479
Adjusted opening administered assets less administered liabilities	(71,570)	151,479
Plus: Administered income	2,789,176	656,983
Less: Administered expenses	(19)	-
Administered transfers to/from Australian Government		
Appropriation transfers from OPA	4,443	2,335
Transfers to OPA	(2,418,163)	(661,572)
Transfers to OPA (transfer to other entity- Finance Whole of Government)	(221,000)	(220,795)
Closing administered assets less administered liabilities as at 30 June	82,867	(71,570)

Australian Communications and Media Authority
ADMINISTERED CASH FLOW STATEMENT
For the period ended 30 June 2015

	Notes	2015 \$'000	2014 \$'000
OPERATING ACTIVITIES			
Cash received			
Sale of goods and rendering of services		2,515	3,542
Taxes		635,889	658,527
Fees		3,248	4,153
Fines		190	1,147
Net GST received		-	-
Other		(132,139)	215,633
Total cash received		509,703	883,002
Cash used			
Subsidies paid		-	-
Other		(3,108)	(4,206)
Total cash used		(3,108)	(4,206)
Net cash from/(used by) operating activities	19	506,595	878,796
INVESTING ACTIVITIES			
Cash received			
Proceeds from sales of intangibles		2,128,228	1,580
Total cash received		2,128,228	1,580
Net cash from/(used by) investing activities		2,128,228	1,580
Net increase/(decrease) in cash held		2,634,823	880,376
Cash and cash equivalents at the beginning of the reporting period		500	156
Cash from Official Public Account			
Appropriations		4,443	2,335
Total cash used from official public account		4,443	2,335
Cash to official public account			
Appropriations		(2,418,163)	(661,572)
Transfer to other entities (Finance - Whole of Government)		(221,000)	(220,795)
Total cash used to official public account		(2,639,163)	(882,367)
Cash and cash equivalents at the end of the reporting period	17A	603	500
<i>The above schedule should be read in conjunction with the accompanying notes.</i>			

Australian Communications and Media Authority
SCHEDULE OF ADMINISTERED COMMITMENTS
As at 30 June 2015

	2015	2014
	\$'000	\$'000
BY TYPE		
Commitments receivable		
Other commitment	-	1,988,594
Total commitments receivable	-	1,988,594
Net commitments by type	-	1,988,594
BY MATURITY		
Other commitments receivable		
One year or less	-	1,988,594
From one to five years	-	-
Total other commitments receivable	-	1,988,594
Total commitments receivable	-	1,988,594
Net commitments by maturity	-	1,988,594

The above schedule should be read in conjunction with the accompanying notes.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 1:	Summary of Significant Accounting Policies
Note 2:	Events After Balance Sheet Date
Note 3:	Net Cash Appropriation Arrangements
Note 4:	Expenses
Note 5:	Income
Note 6:	Fair Value Measurements
Note 7:	Financial Assets
Note 8:	Non-Financial Assets
Note 9:	Payables
Note 10:	Provisions
Note 11:	Cash flow reconciliation
Note 12:	Contingent assets and liabilities
Note 13:	Senior Management Personnel Remuneration
Note 14:	Financial instruments
Note 15:	Financial Assets Reconciliation
Note 16:	Administered Expenses
Note 17:	Administered Income
Note 18:	Administered Financial Assets
Note 19:	Administered Payables
Note 20:	Administered Cash Flow Reconciliation
Note 21:	Administered Contingent Assets and Liabilities
Note 22:	Administered Financial Instruments
Note 23:	Administered Financial Assets Reconciliation
Note 24:	Appropriations
Note 25:	Special Accounts
Note 26:	Reporting of Outcomes
Note 27:	Cost Recovery
Note 28:	Budgetary Reports and Explanation of Major Variances
Note 29:	Administered Budgetary Reports and Explanation of Major Variances

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 1: Summary of Significant Accounting Policies

1.1 Objectives of the Australian Communications and Media Authority

The Australian Communications and Media Authority (ACMA) is an Australian Government controlled entity. It is a not-for-profit entity. The objective of the ACMA is to enable a communications and media environment that balances the needs of the industry and the Australian community through regulation, education and advice.

The entity is structured to meet the following outcomes and programs:

Outcome 1: A communications and media environment that balances the needs of the industry and the Australian community through regulation, education and advice.

Program 1.1: Communications regulations, planning and licensing

Program 1.2: Consumer safeguards, education and information

The continued existence of the ACMA in its present form and with its present programs is dependent on Government policy and on continuing appropriations by Parliament for the ACMA's administration and programs.

The ACMA's activities contributing toward these outcomes are classified as either departmental or administered.

- Departmental activities involve the use of assets, liabilities, income and expenses controlled or incurred by the ACMA in its own right.
- Administered activities involve the management or oversight by the ACMA, on behalf of the Government, of items controlled or incurred by the Government.

The ACMA administers the following activities on behalf of the Government:

- Regulation of the telecommunications and radiofrequency services;
- Managing access to the radiofrequency spectrum bands through radio communications licence arrangements;
- Regulating compliance with the relevant legislation, licence conditions, codes of conduct and other service standards;
- Promoting and facilitating industry self-regulation, exercising its powers when necessary, and reporting on matters of importance to the communication industry,
- Managing Australia's "Do Not Call Register"; and
- Representing Australia's communication interests internationally.

1.2 Basis of Preparation of the Financial Statements

The financial statements are general purpose financial statements and are required by section 42 of the *Public Governance, Performance and Accountability Act 2013*.

The Financial Statements have been prepared in accordance with:

- a) Financial Reporting Rule (FRR) for reporting period ending on or after 1 July 2013
- b) Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board (AASB) that apply for the reporting period.

The financial statements have been prepared on an accrual basis and in accordance with the historical cost convention, except for certain assets and liabilities at fair value. Except where stated, no allowance is made for the effect of changing prices on the results or the financial position.

The financial statements are presented in Australian dollars and values are rounded to the nearest thousand dollars unless otherwise specified.

Unless an alternative treatment is specifically required by an accounting standard or the FRR, assets and liabilities are recognised in the Statement of Financial Position when and only when it is probable that future economic benefits will flow to the ACMA or a future sacrifice of economic benefits will be required, and the amounts of the assets or liabilities can be reliably measured. However, assets and liabilities arising under executor contracts are not recognised unless required by an accounting standard. Liabilities and assets that are unrecognised are reported in the Schedule of Commitments or Note 12.

Unless alternative treatment is specifically required by an accounting standard, income and expenses are recognised in the Statement of Comprehensive Income when and only when the flow, consumption or loss of economic benefits has occurred and can be reliably measured.

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Administered revenues, expenses, assets, liabilities and cash flows reported in the Schedule of Administered Items and related notes are accounted for on the same basis, using the same policies as for departmental items, except where otherwise stated at Note 1.19.

1.3 Significant Accounting Judgements and Estimates

In the process of applying the accounting policies listed in this note, the ACMA has made the following judgements that have the most significant impact on the amounts recorded in the financial statements:

- The fair value of land and buildings has been assessed to be the market value of similar properties as determined by an independent valuer. In some instances, the ACMA's buildings are purpose-built and may in fact realise more or less in the market;
- The fair value of plant and equipment has been estimated to be the market value of similar items determined by an independent valuer including allowances for physical deterioration of the asset;
- The provision for long service leave has been estimated using present value techniques, which take into account to attrition rates and pay increases through promotion and inflation; and
- The provision for impairment of financial assets is assessed on a monthly basis. When a receivable is aged more than 90 days the debt is considered doubtful and a provision for the non-recovery of the debt is made.

Other than as noted below, no other accounting assumptions or estimates have been identified that have a significant risk of causing a material adjustment to carrying amounts of assets and liabilities within the next reporting period.

The amortised value of the administered receivable from broadcasting licence fees and datacasting charges has been estimated based on the prior year assessed licence fees on the assumption that all rebates will be claimed by broadcasting licensees and regardless of licensee compliance with rebate conditions. No indexation or other adjustments have been applied for inflation, new participants paying the levies and charges or growth in earnings from broadcasting.

1.4 New Australian Accounting Standards

Adoption of New Australian Accounting Standard Requirements

No accounting standard has been adopted earlier than the application date as stated in the standard. The following new standard was issued prior to the signing of the statement by the Chief Executive and Chief Finance Officer, was applicable to the current reporting period and had a material effect on the ACMA's financial statements.

Standard/Interpretation	Application date for the ACMA	Nature of new changes/s in accounting policy and impact on initial application
AASB 1055 <i>Budgetary Reporting</i>	1 July 2014	Requires reporting of budgetary information by not-for-profit entities within the General Government Sector. In particular: • Original budget presented to Parliament; • Variance of actuals from budgets; • Explanations of significant variances; and • Provide users with information relevant to assessing the performance of the ACMA, including accountability of public resources entrusted to it.

All other new, revised or amending Standards or Interpretations that were issued prior to the sign-off and are applicable to the current period did not have material effect and are not expected to have future material effect.

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Future Australian Accounting Standard Requirements

The following revised standards were issued by the Australian Accounting Standards Board prior to the signing of the financial statements by the Chief Executive and Chief Finance Officer, and are expected to have a financial impact on the ACMA for future reporting periods.

Standard/Interpretation	Application date	Nature of new changes/s in accounting policy and likely impact on initial application
AASB 9 <i>Financial Instruments</i>	1 January 2018	This revised standard was reissued in December 2014 and now incorporates: • The classification and measurement requirements for financial assets (including limited amendments) and for financial liabilities; • The recognition and derecognition requirements for financial instruments (representing the first phase of the three phase project that replaces AASB 139); • Requirements for impairments of financial assets (second phase); and • Hedge accounting (representing the third phase) Likely impact: may impact on recognition and measurement of financial instruments.
AASB 15 <i>Revenue from Contracts with Customers</i>	1 January 2017	This new standard specifies the accounting treatment for all revenue arising from contracts with customers, except for the contracts that are within the scope of the standards on leases, insurance contracts and financial instruments. Likely impact: minimal impact.
AASB 119 <i>Employee Benefits</i>	1 January 2016	The revised standard requires post-employment benefit obligation to be discounted using market rates on high quality corporate bonds or using government bonds if a deep market for high quality bonds does not exist. Likely impact: minimal impact.
AASB 124 <i>Related Party Disclosures</i>	1 July 2016	Extends the scope of AASB 124 Related Party Disclosures to include application by not-for-profit (NFP) public sector entities and includes implementation guidance for these entities. Likely impact: may impact related party disclosures.

1.5 Revenue

Revenue from the sale of goods is recognised when:

- The risks and rewards of ownership have been transferred to the buyer;
- The ACMA retains no managerial involvement or effective control over the goods;
- The revenue and transaction costs incurred can be reliably measured; and
- It is probable that the economic benefits associated with the transaction will flow to the ACMA

Revenue from rendering of services is recognised by reference to the stage of completion of contracts at the reporting date. The revenue is recognised when:

- The amount of revenue, stage of completion and transaction costs incurred can be reliably measured; and
- The probable economic benefits associated with the transaction will flow to the ACMA.

The stage of completion of contracts at the reporting date is determined by reference to the proportion that costs incurred to date bear to the estimated total costs of the transaction.

Receivables for goods and services, which have 30 day terms, are recognised at the nominal amounts due less any impairment allowance account. Collectability of debts is reviewed at the end of reporting period. Allowances are made when collectability of the debt is no longer probable.

Revenue from Government

Amounts appropriated for departmental appropriations for the year (adjusted for any formal additions and reductions) are recognised as Revenue from Government when the ACMA gains control of the appropriation, except for certain amounts that relate to activities that are reciprocal in nature, in which case revenue is recognised only when it has been earned.

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Appropriations receivable are recognised at their nominal amounts.

Resources Received Free of Charge

Resources received free of charge are recognised as revenue when and only when a fair value can be reliably determined and the services would have been purchased if they had not been donated. Use of those resources is recognised as an expense.

Resources received free of charge are recorded as either revenue or gains depending on their nature.

Contributions of assets at no cost of acquisition or for a nominal consideration are recognised as gains at their fair value when the asset qualifies for recognition, unless received from another Government agency or authority as a consequence of a restructuring of administrative arrangements (refer to Note 1.6).

Parental Leave Payments Scheme

Amounts received under the Parental Leave Payments Scheme by the ACMA not yet paid to employees have been presented at the gross amount as cash and a liability (payable).

1.6 Gains

Resources Received Free of Charge

Resources received free of charge are recognised as gains when, and only when, a fair value can be reliably determined and the services would have been purchased if they had not been donated. Use of those resources is recognised as an expense.

Resources received free of charge are recorded as either revenue or gains depending on their nature.

Contributions of assets at no cost of acquisition or for nominal consideration are recognised as gains at their fair value when the asset qualifies for recognition, unless received from another Government entity as a consequence of a restructuring of administrative arrangements (Refer to Note 1.7).

Sale of Assets

Gains from disposal of assets are recognised when control of the asset has passed to the buyer.

1.7 Transactions with the Government as Owner

Equity Injections

Amounts appropriated which are designated as 'equity injections' for a year (less any formal reductions) and Departmental Capital Budgets (DCBs) are recognised directly in contributed equity in that year.

Restructuring of Administrative Arrangements

Net assets received from or relinquished to another Australian Government entity under a restructuring of administrative arrangements are adjusted at their book value directly against contributed equity.

Other Distributions to Owners

The Finance Reporting Rule (FRR) require that distributions to owners be debited to contribute equity unless it is in the nature of a dividend. No surplus output appropriation funding was relinquished and returned to the Official Public Account this financial year. Last year, the ACMA also had no surplus output appropriation funding to relinquish.

1.8 Employee Benefits

Liabilities for 'short-term employee benefits' (as defined in AASB 119 *Employee Benefits*) and termination benefits due within twelve months of end of reporting period are measured at their nominal amounts.

The nominal amount is calculated with regard to the rates expected to be paid on settlement of the liability.

Other long-term employee benefits are measured as net total of the present value of the defined benefit obligation at the end of the reporting period minus the fair value at the end of the reporting period of plan assets (if any) out of which the obligations are to be settled directly.

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Leave

The liability for employee benefits includes provision for annual leave and long service leave. No provision has been made for personal leave as all personal leave is non-vesting and the average sick leave taken in future years by employees of the ACMA is estimated to be less than the annual entitlement for sick leave.

The leave liabilities are calculated on the basis of employees' remuneration at the estimated salary rates that will be applied at the time the leave is taken, including the ACMA's employer superannuation contribution rates to the extent that the leave is likely to be taken during service rather than paid out on termination.

The liability for long service leave has been determined by reference to the short hand method prescribed under section 24 of the Financial Reporting Rule. The estimate of the present value of the liability takes into account attrition rates and pay increases through promotion and inflation.

Separation and Redundancy

Provision is made for separation and redundancy benefit payments. The ACMA recognises a provision for termination when it has developed a detailed formal plan for the terminations and has informed those employees affected that it will carry out the terminations.

Superannuation

The ACMA's staff are members of the Commonwealth Superannuation Scheme (CSS), the Public Sector Superannuation Scheme (PSS) or the PSS accumulation plan (PSSap).

The CSS and PSS are defined benefit schemes for the Australian Government. The PSSap is a defined contribution scheme.

The liability for defined benefits is recognised in the financial statements of the Australian Government and is settled by the Australian Government in due course. This liability is reported in the Department of Finance's administered schedules and notes.

The ACMA makes employer contributions to the employees' superannuation scheme at rates determined by an actuary to be sufficient to meet the current cost to the Government of the superannuation entitlements of the ACMA's employees. The ACMA accounts for the contributions as if they were contributions to defined contribution plans.

The ACMA makes contributions to other approved superannuation funds nominated by employees who have exercised their right to choose other funds. The contributions are made at a fixed rate to defined contribution schemes.

The liability for superannuation recognised as at 30 June represents outstanding contributions for the final fortnight of the year.

1.9 Leases

A distinction is made between finance leases and operating leases.

- Finance leases effectively transfer from the lessor to the lessee substantially all the risks and rewards incidental to ownership of leased asset.
- An operating lease is a lease that is not a finance lease. In operating leases, the lessor effectively retains substantially all such risks and benefits.

Where an asset is acquired by means of a finance lease, the asset is capitalised at either the fair value of the lease property or, if lower, the present value of minimum lease payments at the inception of the contract and a liability is recognised at the same time and for the same amount.

The discount rate used is the interest rate implicit in the lease. Leased assets are amortised over the period of the lease. Lease payments are allocated between the principal component and the interest expense.

Operating lease payments are expensed on a straight-line basis which is representative of the pattern of benefits derived from the leased assets.

1.10 Fair Value Measurements

Transfer between levels of Fair value hierarchy occurs when there is availability of sales or other data of an identical asset.

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

1.11 Cash

Cash is recognised at its nominal amount. Cash and cash equivalents includes:

- Cash on hand;
- Cash held by outsiders; and
- Cash in special accounts.

1.12 Financial Assets

The only category of financial assets held by the ACMA is "loans and receivables".

These financial assets are not interest bearing, and are recognised and derecognised upon trade date.

Loans and Receivables

Loans and other receivables that have fixed or determinable payments, that are not quoted in an active market are classified as "loans and receivables". Loans and receivables are measured at amortised cost using the effective interest method less impairment.

Impairment of Financial Assets

Financial assets are assessed for impairment at the end of each reporting period.

Financial assets held at amortised cost - if there is objective evidence that an impairment loss has been incurred for loans and receivables, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the asset's original effective interest rate. The carrying amount is reduced by way of an allowance account. The loss is recognised in the Statement of Comprehensive Income.

1.13 Financial Liabilities

The only financial liabilities in the ACMA is "other financial liabilities".

Financial liabilities are recognised and derecognised upon trade date.

Other Financial Liabilities

Other financial liabilities are initially measured at fair value, net of transaction costs. These liabilities are subsequently measured at amortised cost using the effective interest method, with interest expense recognised on an effective yield basis.

The effective interest method is a method of calculating the amortised cost of a financial liability and of allocating interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments through the expected life of the financial liability, or, where appropriate, a shorter period.

Supplier and other payables are recognised at amortised cost. Liabilities are recognised to the extent that the goods or services have been received (and irrespective of having been invoiced).

1.14 Contingent Liabilities and Contingent Assets

Contingent liabilities and contingent assets are not recognised in the Statement of Financial Position but are reported in the relevant notes. They may arise from uncertainty as to the existence of a liability or asset or represent an asset or liability in respect of which the amount cannot be reliably measured. Contingent assets are disclosed when settlement is probable but not virtually certain and contingent liabilities are disclosed when settlement is greater than remote.

1.15 Acquisition of Assets

Assets are recorded at cost on acquisition except as stated below. The cost of acquisition includes the fair value of assets transferred in exchange and liabilities undertaken. Financial assets are initially measured at their fair value plus transaction costs where appropriate.

Assets acquired at no cost, or for nominal consideration, are initially recognised as assets and income at their fair value at the date of acquisition, unless acquired as a consequence of restructuring of administrative arrangements. In the latter case, assets are initially recognised as contributions by owners at the amounts at which they were recognised in the transferor's accounts immediately prior to the restructuring.

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

1.16 Property, Plant and Equipment

Asset Recognition Threshold

Purchases of property, plant and equipment are recognised initially at cost in the statement of financial position, except for purchases costing less than the applicable threshold, which are expensed in the year of acquisition (other than where they form part of a group of similar items which are significant in total). The asset thresholds have not been changed during the current financial year.

Asset Class	Threshold
Buildings	\$50,000
Leasehold improvements	\$10,000
Plant and equipment	\$5,000
Motor vehicles	\$10,000
Software – purchased	\$10,000
Software – internally developed	\$10,000

The initial cost of an asset includes an estimate of the cost of dismantling and removing the item and restoring the site on which it is located. This is particularly relevant to 'make good' provisions in property leases taken up by the ACMA where there exists an obligation to restore the property to its original condition. These costs are included in the value of the ACMA's leasehold improvements with a corresponding provision for the 'make good' recognised.

Revaluations

Fair values for each class of asset are determined as shown below:

Asset class	Revaluation cycle	Fair Value Measured at
Land	Annually	Market approach
Building	Tri-annually	Depreciated replacement cost
Leasehold improvements	Tri-annually	Depreciated replacement cost
Plant & Equipment	Tri-annually	Market approach
Motor Vehicles	Tri-annually	Market approach

Following initial recognition at cost, property plant and equipment are carried at fair value less subsequent accumulated depreciation and accumulated impairment losses. Valuations are conducted with sufficient frequency to ensure that the carrying amounts of assets do not differ materially from the assets' fair values as at the reporting date. The regularity of independent valuations depends upon the volatility of movements in market values for the relevant assets.

Revaluation adjustments are made on a class basis. Any revaluation increment is credited to equity under the heading of asset revaluation reserve except to the extent that it reverses a previous revaluation decrement of the same asset class that was previously recognised in the surplus/deficit. Revaluation decrements for a class of assets are recognised directly in the surplus/deficit except to the extent that they reverse a previous revaluation increment for that class.

Any accumulated depreciation as at the revaluation date is eliminated against the gross carrying amount of the asset and the asset restated to the revalued amount.

Depreciation

Depreciable property, plant and equipment assets are written-off to their estimated residual values over their estimated useful lives to the ACMA using, in all cases, the straight-line method of depreciation.

Depreciation rates (useful lives), residual values and methods are reviewed at each reporting date and necessary adjustments are recognised in the current, or current and future reporting periods, as appropriate.

Depreciation rates applying to each class of depreciable asset are based on the following useful lives:

Asset Class	Useful Life
Buildings	5 to 40 years
Plant & Equipment	3 to 15 years
Motor vehicles	5 to 10 years

Land has an indefinite useful life and is not depreciated.

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Impairment

All assets were assessed for impairment at 30 June 2015. Where indications of impairment exist, the asset's recoverable amount is estimated and an impairment adjustment made if the asset's recoverable amount is less than its carrying amount.

The recoverable amount of an asset is the higher of its fair value less costs of disposal and its value in use. Value in use is the present value of the future cash flows expected to be derived from the asset. Where the future economic benefit of an asset is not primarily dependent on the asset's ability to generate future cash flows, and the asset would be replaced if the ACMA were deprived of the asset, its value in use is taken to be its depreciated replacement cost.

Derecognition

An item of property, plant and equipment is derecognised upon disposal or when no further future economic benefits are expected from its use or disposal.

1.17 Intangibles

The ACMA's intangibles comprise internally developed and purchased software for internal use. These assets are carried at cost less accumulated amortisation and accumulated impairment losses.

Software is amortised on a straight-line basis over its anticipated useful life. The useful lives of the ACMA's software are 3 to 10 years, and have not changed from previous years.

All software assets were assessed for indications of impairment as at 30 June 2015.

1.18 Taxation / Competitive Neutrality

The ACMA is exempt from all forms of taxation except Fringe Benefits Tax (FBT) and the Goods and Services Tax (GST).

Revenues, expenses and assets are recognised net of GST except:

- Where the amount of GST incurred is not recoverable from the Australian Taxation Office; and
- For receivables and payables.

Competitive Neutrality

The ACMA does not provide any services on for profit basis and does not have any Competitive Neutrality obligations.

1.19 Reporting of Administered Activities

Administered revenues, expenses, assets, liabilities and cash flows are disclosed in the schedule of administered schedules and related notes.

Except where otherwise stated below, administered schedules are accounted for on the same basis and using the same policies as for departmental items, including the application of Australian Accounting Standards.

Administered Cash Transfers to and from the Official Public Account

Revenue collected by the ACMA for use by the Government rather than the ACMA is administered revenue. Collections are transferred to the Official Public Account (OPA) maintained by the Department of Finance. Conversely, cash is drawn from the OPA to make payments under Parliamentary appropriation on behalf of Government. These transfers to and from the OPA are adjustments to the administered cash held by the ACMA on behalf of the Government and reported as such in the schedule of administered cash flow administered items and in the administered reconciliation schedule. Thus the Schedule of Administered Items largely reflects the Government's transactions, through the ACMA, with parties outside the Government.

Revenue

All administered revenues are revenues relating to the course of ordinary activities performed by the ACMA on behalf of the Australian Government.

Contributions from industries in the form of taxes, industry levies and fines are recognised as revenue when:

- The economic activity giving rise to the Government's right to the contribution has taken place; and
- The liability to contribution can be reliably measured

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Loans and Receivables

Where loans and receivables are not subject to concessional treatment, they are carried at amortised cost using the effective interest method. Gains and losses due to impairment, derecognition and amortisation are recognised through profit or loss.

Subsidies

Telecommunications Industry Levy was managed by the Telecommunications Universal Management Agency (TUSMA). From 1 July 2015, the functions carried out by TUSMA will be transferred to Department of Communications. The ACMA will continue to collect levies on behalf of Department of Communications, remit them to the OPA and report them as Non taxation revenues.

1.20 Monitoring and assessment of risks

The Australian Government continues to have regard to the developments in case law, including the High Court's most recent decision on Commonwealth expenditures in *Williams v Commonwealth (2014) HCA 23*, as they contribute to the larger body of law relevant to the development of Commonwealth programs. In accordance with its general practice, the Government will continue to monitor and assess and decide on any appropriate actions to respond to risks of expenditure not being consistent with constitutional or other legal requirements.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 2: Events After Balance Sheet Date

Departmental

No event has occurred after the balance sheet that should be disclosed in these statements.

Administered

No event has occurred after the balance date that should be disclosed in these statements.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 3: Net Cash Appropriation Arrangements

	2015	2014
	\$'000	\$'000
Total comprehensive income/(loss) less depreciation/amortisation expenses previously funded through revenue appropriations¹	1,972	1,411
Plus: depreciation/amortisation expenses previously funded through revenue appropriation	<u>(10,035)</u>	<u>(8,635)</u>
Total comprehensive income (loss) - as per the Statement of Comprehensive Income	<u>(8,063)</u>	<u>(7,224)</u>

¹From 2010-11, the Government introduced net cash appropriation arrangements, where revenue appropriations for depreciation/amortisation expenses ceased. Entities now receive a separate capital budget provided through equity appropriations. Capital budgets are to be appropriated in the period when cash payment for capital expenditure is required.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 4: Expenses

	2015	2014
	\$'000	\$'000
<u>Note 4A: Employee Benefits</u>		
Wages and salaries	41,151	46,128
Superannuation		
Defined contribution plans	3,302	3,778
Defined benefit plans	5,320	6,179
Leave and other entitlements	9,669	7,370
Separation and redundancies	2,341	1,808
Total employee benefits	61,783	65,263
<u>Note 4B: Suppliers</u>		
Goods and services supplied or rendered		
Consultants	785	1,012
Contractors	2,158	1,948
Outsourced services ¹	5,662	6,265
Stationery and publications	269	382
Legal costs	662	696
Occupancy costs	1,896	2,360
I.T. and communications services	3,620	3,771
Travel costs	1,500	1,746
Other	2,789	3,305
Total goods and services supplied or rendered	19,341	21,485
Goods supplied in connection with		
External parties	417	703
Total goods supplied	417	703
Services rendered in connection with		
Related entities	665	1,193
External parties	18,259	19,589
Total services rendered	18,924	20,782
Total goods and services supplied or rendered	19,341	21,485
Other suppliers		
Operating lease rentals in connection with		
External parties		
Minimum lease payments	6,074	5,804
Workers compensation expenses	951	847
Total other suppliers	7,025	6,651
Total supplier	26,366	28,136

¹ The value of outsourced services includes the services provided free of charge by ANAO and remuneration of auditors for non-audit services.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 4: Expenses

	2015	2014
	\$'000	\$'000
<u>Note 4C: Depreciation and Amortisation</u>		
Depreciation		
Buildings and leasehold improvements	2,370	1,318
Property, plant and equipment	1,038	2,156
Total depreciation	3,408	3,474
Amortisation		
Intangibles	6,627	5,161
Total amortisation	6,627	5,161
Total depreciation and amortisation	10,035	8,635
<u>Note 4D: Write-Down and Impairment of Assets</u>		
Impairment on financial instruments	(10)	10
Impairment of property, plant and equipment	361	456
Impairment on intangible assets	1,302	19
Total write-down and impairment of assets	1,653	485
<u>Note 4E: Losses from Asset Sales</u>		
Carrying value of assets sold	-	8
Total losses from asset sales	-	8

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 5: Income

	2015	2014
	\$'000	\$'000

Own-Source Income

Note 5A: Sale of Goods and Rendering of Services

Sale of goods in connection with

Related entities	153	44
External parties	96	224
Rendering of services - external parties	2	3
Total sale of goods and rendering of services	251	271

GAINS

Note 5B: Other Revenue

Number allocation charges	1,175	2,182
Other	1,002	311
Total other revenue	2,177	2,493

Note 5C: Other Gains

Resources received free of charge

Remuneration of auditors ¹	83	82
Total other gains	83	82

REVENUE FROM GOVERNMENT

2015	2014
\$'000	\$'000

Note 5D: Revenue from Government

Appropriations:

Departmental appropriations	89,233	92,387
Total revenue from Government	89,233	92,387

¹KPMG was engaged by the ANAO in 2014/15 to provide financial statement audit services to the ACMA. The nature of other services provided by KPMG is the provision of financial reporting tools and associated training and support to the value of \$0.013m (2014: \$nil). The value of these services is included with suppliers expenses at note 4B.

**Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS**

Note 6: Fair Value Measurements

Note 6A: Fair Value Measurements. Valuation techniques and Inputs Used

	Fair value measurements at the end of the reporting period			For levels 2 and 3 fair value measurements		
	2015	2014	Category (Level 1, 2 or 3)	Valuation Technique	Inputs used	Range (weighted average)
Non-financial assets						
Land	6,950	6,920	2	Market approach	Sale prices of comparable land, land size, and appreciation rate	N/A
Buildings on freehold land	195	209	3	Depreciated replacement cost	Cost per square metre	\$1,680-\$2,000 (\$1,939)
Leasehold improvements	17,414	19,694	3	Depreciated replacement cost	Fit-out costs per square metre.	\$1,400-\$1,910 (\$797)
Other property, plant and equipment	4,513	3,483	2	Market approach	Cost of acquiring similar assets with equivalent service	N/A
Total non-financial assets	29,072	30,306				
Total fair value measurements of assets in the statement of financial position	29,072	30,306				

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 6: Fair Value Measurement

1. No change in valuation technique occurred during the period.
2. Significant unobservable inputs only. Not applicable for assets or liabilities in the Level 2 category.

For Leasehold improvements, the ACMA procured valuation services from Colliers International in 2013 and relied on valuation models provided by Colliers. The ACMA analyses changes in fair value measurements every 3 years. Colliers provided the ACMA with written assurance that the model developed is in compliance with AASB 13 requirements.

For Other property, plant and equipment measured at depreciated replacement cost, the ACMA procured valuation services from Pickles Valuation Services (Pickles) in 2013 and relied on valuation methods provided by Pickles.

For Land, the ACMA procured valuation services from Savills in 2015. Savills provided the ACMA with written assurance that revaluation is in compliance with AASB 13 requirements.

Recurring Level 3 fair value measurements - sensitivity of inputs

The ACMA analyses changes in fair value measurements every 3 years. Pickles provided the ACMA with written assurance that the model developed is in compliance with AASB 13 requirements. The significant unobservable inputs used in the fair value measurement of the ACMA's leasehold improvements and buildings are costs per square metre of similar properties in the relevant city. Significant increases (decreases) of any of those inputs in isolation would result in a significantly higher (lower) fair value measurements.

Note 6B: Level 1 and Level 2 Transfers to Recurring Fair Value Measurements

There were no level transfers between level 1, 2 and 3 during the reporting period.

The entity's policy for determining when transfers between levels are deemed to have occurred can be found in Note 1.

Australian Communications and Media Authority NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 6: Fair Value Measurement

Note 6C: Reconciliation for recurring Level 3 fair value measurements

Recurring Level 3 fair value measurements - reconciliation for assets

	Non-financial assets					
	Buildings on freehold		land	Leasehold improvements		Total
	2015	2014		2015	2014	
	\$'000	\$'000		\$'000	\$'000	\$'000
Opening balance	209	222		19,694	5,306	19,903
Total gains/(losses) recognised in net cost of services ¹	(14)	(13)		(2,356)	(1,592)	(2,370)
Purchases	-	-		77	15,980	77
Closing balance	195	209		17,415	19,694	17,610
						19,903

¹These gains/ (losses) are presented in the Statement of Comprehensive Income and are for depreciation and impairment for the reporting period.

The entity's policy for determining when transfers between levels are deemed to have occurred can be found in Note 1.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 7: Financial Assets

	2015	2014
	\$'000	\$'000
Note 7A: Cash and Cash Equivalents		
Cash on hand or on deposit	3,276	3,419
Cash held for external parties	99	77
Total cash and cash equivalents	3,375	3,496
Note 7B: Trade and Other Receivables		
Goods and Services:		
Related entities	1	13
External parties	-	22
Total receivables for goods and services	1	35
Appropriations receivables:		
For existing outputs	23,485	16,964
Total appropriations receivable	23,485	16,964
Other receivables		
GST receivable from the Australian Taxation Office	314	449
Other	380	159
Total other receivables	694	608
Total trade and other receivables (gross)	24,180	17,607
Less impairment allowance account:		
Goods and services	-	10
Total impairment allowance account	-	10
Total trade and other receivables (net)	24,180	17,597
Receivables are expected to be recovered in:		
No more than 12 months	24,180	17,597
More than 12 months	-	-
Total trade and other receivables (net)	24,180	17,597
Receivables are aged as follows		
Not overdue	24,160	17,573
Overdue by		
0 to 30 days	20	24
31 to 60 days	-	-
61 to 90 days	-	-
More than 90 days	-	10
Total receivables (gross)	24,180	17,607
The impairment allowance account is aged as follows		
Not overdue	-	-
Overdue by		
0 to 30 days	-	-
31 to 60 days	-	-
61 to 90 days	-	-
More than 90 days	-	10
Total impairment allowance account	-	10

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 7: Financial Assets

Reconciliation of the Impairment Allowance Account:

Movements in relation to 2015

	Goods and services \$'000	Total \$'000
Opening balance	10	10
Amounts recovered and reversed	(10)	(10)
Closing balance	-	-

Movements in relation to 2014

	Goods and services \$'000	Total \$'000
Opening balance	-	-
Amounts written off	10	10
Closing balance	10	10

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 8: Non-Financial Assets

	2015	2014
	\$'000	\$'000
<u>Note 8A: Land and Buildings</u>		
Land		
Land at Fair value	6,950	6,920
Total land	6,950	6,920
Buildings on freehold land		
Fair value	222	222
Accumulated depreciation	(27)	(13)
Total buildings on freehold land	195	209
Leasehold improvements		
Fair value	20,775	20,698
Accumulated depreciation	(3,361)	(1,004)
Total leasehold improvements	17,414	19,694
Total land and buildings	24,559	26,823

No indicators of impairment were found for land and buildings.

Land was revalued by independent valuers as at 30 June 2015 in accordance with revaluation policy stated at Note 1.16

Note 8B: Property, Plant and Equipment

Fair value	7,403	5,576
Accumulated depreciation	(2,890)	(2,093)
Total property, plant and equipment	4,513	3,483

No indicators of impairment were found for property, plant and equipment.

Revaluations of non-financial assets

Revaluation increment of \$30,000 for Land (2014: increment of \$70,000)

Movements on the revaluation reserves are as follows:

Asset Class	Increment (Decrement)	Increment (Decrement)
Land	30	70
Leasehold improvements	-	(1,146)
Plant and equipment	(4)	(4)
Technical equipment	(15)	15

All increments and decrements were transferred to the asset revaluation surplus by asset class and included in the equity section. A value of \$19k was transferred from the Asset revaluation reserve account to retained earnings for decommissioned and revalued assets that had revaluation reserve movements.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 8: Non-Financial Assets

Note 8C: Reconciliation of the Opening and Closing Balances of Property, Plant and Equipment for 2015

	Land \$'000	Buildings \$'000	Total land and buildings \$'000	Other property, plant & equipment \$'000	WIP Non IT Projects \$'000	Total Other property, plant & equipment \$'000	Total \$'000
As at 1 July 2014							
Gross book value	6,920	20,920	27,840	5,304	272	5,576	33,416
Accumulated depreciation and impairment	-	(1,017)	(1,017)	(2,093)	-	(2,093)	(3,110)
Total as at 1 July 2014	6,920	19,903	26,823	3,211	272	3,483	30,306
Additions							
By purchase	-	76	76	-	1,417	1,417	1,493
Revaluations and impairments recognised in other comprehensive income	30	-	30	-	-	-	30
Depreciation	-	(2,370)	(2,370)	(1,038)	-	(1,038)	(3,408)
Reclassification	-	-	-	1,353	(341)	1,012	1,012
Impairments recognised in net cost of services	-	-	-	(361)	-	(361)	(361)
Total as at 30 June 2015	6,950	17,609	24,559	3,165	1,348	4,513	29,072
Total as at 30 June 2015 represented by							
Gross book value	6,950	20,996	27,946	6,056	1,348	7,404	35,350
Accumulated depreciation and impairment	-	(3,387)	(3,387)	(2,891)	-	(2,891)	(6,278)
Total as at 30 June 2015	6,950	17,609	24,559	3,165	1,348	4,513	29,072

**Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS**

Note 8: Non-Financial Assets

Note 8C: Reconciliation of the Opening and Closing Balances of Property, Plant and Equipment for 2014

	Land \$'000	Buildings \$'000	Total land and buildings \$'000	Other property, plant & equipment \$'000	WIP Non IT Projects \$'000	Other property, plant & equipment \$'000	Total \$'000
As at 1 July 2013							
Gross book value	6,850	5,528	12,378	4,177	4,188	8,365	20,743
Accumulated depreciation and impairment	-	-	-	-	-	-	-
Total as at 1 July 2013	6,850	5,528	12,378	4,177	4,188	8,365	20,743
Additions							
By purchase	-	1,441	1,441	12	11,980	11,992	13,433
Revaluations and impairments recognised in other comprehensive income	70	-	70	-	-	-	70
Depreciation	-	(1,318)	(1,318)	(2,156)	-	(2,156)	(3,474)
Reclassification	-	14,540	14,540	1,355	(15,896)	(14,541)	(1)
Impairments recognised in net cost of services	-	(288)	(288)	(177)	-	(177)	(465)
Other movements	-	-	-	-	-	-	-
Total as at 30 June 2015	6,920	19,903	26,823	3,211	272	3,483	30,306
Total as at 30 June 2014 represented by							
Gross book value	6,920	20,920	27,840	5,304	272	5,576	33,416
Accumulated depreciation and impairment	-	(1,017)	(1,017)	(2,093)	-	(2,093)	(3,110)
Total as at 30 June 2014	6,920	19,903	26,823	3,211	272	3,483	30,306

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 8: Non-Financial Assets

	2015	2014
	\$'000	\$'000
Note 8D: Intangibles		
Computer software internally developed	38,169	8,408
WIP IT projects	13,888	38,729
Computer software purchased	9,378	9,219
Accumulated amortisation	(32,820)	(28,186)
Total intangibles	28,615	28,170

The useful life of on intangible asset was reassessed and 5 assets were decommissioned due to discontinued use.

Note 8E: Reconciliation of the Opening and Closing Balances of Intangibles for 2015

	Computer software internally developed \$'000	WIP IT projects \$'000	Computer software purchased \$'000	Total \$'000
As at 1 July 2014				
Gross book value	38,730	8,407	9,219	56,356
Accumulated amortisation and impairment	(20,976)	-	(7,210)	(28,186)
Net book value as at 1 July 2014	17,754	8,407	2,009	28,170
Additions				
Internally developed	-	9,386	-	9,386
Amortisation	(5,533)	-	(1,094)	(6,627)
Reclassifications	2,560	(3,905)	333	(1,012)
Impairments of assets	(1,302)	-	-	(1,302)
Other movement- rounding	-	-	-	-
Total as at 30 June 2015	13,479	13,888	1,248	28,615
Total as at 30 June 2015 represented by				
Gross book value	38,169	13,888	9,378	61,435
Accumulated amortisation and impairment	(24,690)	-	(8,130)	(32,820)
Total as at 30 June 2015	13,479	13,888	1,248	28,615

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 8: Non-Financial Assets

Note 8E: Reconciliation of the Opening and Closing Balances of Intangibles for 2014

	Computer software internally developed \$'000	WIP IT Projects \$'000	Computer software purchased \$'000	Total \$'000
As at 1 July 2013				
Gross book value	28,089	11,847	10,926	50,862
Accumulated amortisation and impairment	(17,865)	-	(8,410)	(26,275)
Net book value 1 July 2013	10,224	11,847	2,516	24,587
Additions				
Internally developed	-	8,763	-	8,763
Amortisation	(4,072)	-	(1,089)	(5,161)
Reclassifications	11,619	(12,203)	584	-
Impairment of assets	(17)	-	(2)	(19)
Total as at 30 June 2014	17,754	8,407	2,009	28,170
Net book value as of 30 June 2014 represented by:				
Gross book value	38,730	8,407	9,219	56,356
Accumulated amortisation and impairment	(20,976)	-	(7,210)	(28,186)
Total as at 30 June 2014	17,754	8,407	2,009	28,170

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 8: Non-Financial Assets

	2015	2014
	\$'000	\$'000
<u>Note 8F: Other Non-Financial Assets</u>		
Prepaid expenses	1,819	2,245
Total other non-financial assets	1,819	2,245
Other non-financial assets expected to be recovered		
No more than 12 months	1,819	2,245
Total other non-financial assets	1,819	2,245

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 9: Payables

	2015	2014
	\$'000	\$'000
Note 9A: Suppliers		
Trade creditors and accruals	3,771	3,209
Operating lease rentals	2,325	1,450
Total supplier payables	6,096	4,659
Suppliers expected to be settled in:		
No more than 12 months	3,771	3,209
More than 12 months	2,325	1,450
Total	6,096	4,659
Suppliers in connection with		
Related parties	-	-
External parties	6,096	4,659
Total	6,096	4,659
Total supplier payables	6,096	4,659

Settlement is usually made within 30 days.

Note 9B: Other Payables

Salaries and wages	2,358	2,787
Superannuation	286	289
Separations and redundancies	1,008	1,586
Other	11	11
Total other payables	3,663	4,673
Other payables expected to be settled in		
No more than 12 months	3,663	4,673
Total other payables	3,663	4,673

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 10: Provisions

	2015	2014
	\$'000	\$'000
Note 10A: Employee Provisions		
Leave	18,818	17,610
Total employee provisions	18,818	17,610
Employee provisions are expected to be settled in:		
No more than 12 months	15,513	14,601
More than 12 months	3,305	3,009
Total employee provisions	18,818	17,610
Note 10B: Other Provisions		
Provision for restoration obligations ¹	2,560	2,479
Total other provisions	2,560	2,479
Other provisions expected to be settled in		
More than 12 months	2,560	2,479
Total other provisions	2,560	2,479

	Provision for restoration	Total
	\$'000	\$'000
Reconciliation of the Other Provisions Account:		
As at 1 July 2014	2,479	2,479
Additional provisions made	81	81
Amounts reversed	-	-
Amounts used	-	-
Unwinding of discount or change in discount rate	-	-
Total as at 30 June 2015	2,560	81

¹As indicated on the Schedule of Commitments, the ACMA currently has 5 major agreements for the leasing of premises which have provisions requiring the ACMA to restore the premises to their original condition at the conclusion of the lease (2014:5). The ACMA re-values the restoration obligation each year using the market value of the obligation at reporting date.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 11: Cash flow reconciliation

	2015	2014
	\$'000	\$'000
Reconciliation of cash and cash equivalents as per statement of financial position to cash flow statement		
Cash and cash equivalents as per		
Cash flow statement	3,375	3,496
Statement of financial position	3,375	3,496
Discrepancy	-	-
Reconciliation of net cost of services to net cash from/(used by) operating activities		
Net (cost of)/contribution by services	(97,326)	(99,681)
Revenue from Government	89,233	92,387
Adjustments for non-cash items		
Depreciation/amortisation	10,035	8,635
Write-down and impairment of assets	1,663	485
Losses from sale of assets	-	8
Movements in assets and liabilities		
Assets		
(Increase)/Decrease in net receivables	(5,923)	786
(Increase)/Decrease in prepayments	426	(708)
Liabilities		
Increase/(Decrease) in supplier payables	1,437	885
Increase/(Decrease) in other payable	(1,010)	672
Increase/(Decrease) in employee provisions	1,208	(1,488)
Increase/(Decrease) in other provisions	81	481
Net cash from/(used by) operating activities	(176)	2,462

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 12: Contingent assets and liabilities

Quantifiable Contingencies

There is no contingent assets and liabilities reported in respect to claims for damages in 2015: \$nil (2014: \$nil).

Unquantifiable Contingencies

At 30 June 2015, the ACMA is involved in a number of legal proceedings, mostly of an administrative law nature, although some involved civil proceedings or prosecutions actioned by the ACMA. It is not possible to estimate the amounts of any eventual payments that may be required in relation to these claims.

Significant Remote Contingencies

The ACMA has \$nil remote contingencies as at 30 June 2015 (2014: \$nil).

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 13: Senior Management Personnel Remuneration

	2015	2014
	\$	\$
Short-term employee benefits		
Salary	3,926,937	4,324,393
Performance bonuses	238,020	237,401
Other	445,790	524,523
Total short-term employee benefits	4,610,747	5,086,317
Post-employment benefits		
Superannuation	781,311	1,208,159
Total post-employment benefits	781,311	1,208,159
Other long-term employee benefits		
Annual leave accrued	235,446	367,080
Long-service leave	108,147	119,683
Total other long-term employee benefits	343,593	486,763
Termination benefits		
Voluntary Redundancy payments	-	139,382
Total termination benefits	-	139,382
Total senior executive remuneration expenses	5,735,651	6,920,621

The total number of senior management personnel that are included in the above table are 24 senior management personnel (2014: 28).

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 14: Financial Instruments

	2015	2014
	\$'000	\$'000
<u>Note 14A: Categories of Financial Instruments</u>		
Financial Assets		
Loans and receivables		
Cash and cash equivalents	3,375	3,496
Trade receivables (net)	1	25
Total	3,376	3,521
Carrying amount of financial assets	3,376	3,521
Financial Liabilities		
At amortised cost		
Trade creditors and accruals	3,771	3,209
Total	3,771	3,209
Carrying amount of financial liabilities	3,771	3,209

Note 14B: Net Gains or Losses on Financial Assets

Trade receivables are short term and non-interest bearing. There is no finance income or expense from these assets.

Note 14C: Fair Value of Financial Instruments

All financial assets and liabilities are short term trade receivables and payables the carrying amount of which are a reasonable approximation of fair value.

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 14: Financial Instruments

Note 14D: Credit Risk

The ACMA is exposed to minimal credit risk as financial assets are cash and trade receivables. The maximum exposure to credit risk is the risk that arises from potential default of a debtor. This amount is equal to the total amount of trade receivables (2015: \$1,000 and 2014: \$35,000). The ACMA has assessed the risk of the default on payment and has allocated \$nil (2014: \$10,000) to an impairment allowance account.

The ACMA manages its credit risk by restricting the provision of goods and services on credit to pre-approved credit clients only. Credit limits granted to approved clients are re-assessed at least annually to ensure that the ACMA is not exposed to unacceptable credit risk.

The ACMA holds no collateral to mitigate against credit risk.

Credit quality of financial instruments not past due or individually determined as impaired

	Not past due nor impaired 2015 \$'000	Not past due nor impaired 2014 \$'000	Past due or impaired 2015 \$'000	Past due or impaired 2014 \$'000
Financial assets				
Cash and cash equivalents	3,375	3,496	-	-
Trade receivables	1	11	-	24
Total	3,376	3,507	-	24

Ageing of financial assets that were past due but not impaired in 2015

	0 to 30 days \$'000	31 to 60 days \$'000	61 to 90 days \$'000	90+ days \$'000	Total \$'000
Financial assets					
Trade receivables	-	-	-	-	-
Total	-	-	-	-	-

Ageing of financial assets that were past due but not impaired in 2014

	0 to 30 days \$'000	31 to 60 days \$'000	61 to 90 days \$'000	90+ days \$'000	Total \$'000
Trade receivables	24	-	-	-	24
Total	24	-	-	-	24

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 14: Financial Instruments

Note 14E: Liquidity Risk

The ACMA's financial liabilities are trade creditors and accruals. The exposure to liquidity risk is based on the notion that the ACMA will encounter difficulty in meeting its obligations associated with financial liabilities. This is highly unlikely as the ACMA is appropriated funding from the Australian Government and the ACMA manages its budget funds to ensure it has adequate funds available to meet payments as they fall due. In addition, the ACMA has policies in place to ensure timely payment is made when due and has no past experience of default.

Maturities for non-derivative financial liabilities in 2015

	Within 1 year \$'000	between 1-2 years \$'000	between 2-5 years \$'000	Total \$'000
Financial Liabilities				
Trade creditors and accruals	3,771	-	-	3,771
Total	3,771	-	-	3,771

Maturities for non-derivative financial liabilities in 2014

	Within 1 year \$'000	between 1-2 years \$'000	between 2-5 years \$'000	Total \$'000
Financial Liabilities				
Trade creditors and accruals	3,209	-	-	3,209
Total	3,209	-	-	3,209

Note 14F: Market Risk

The ACMA holds basic financial instruments that do not expose ACMA to certain market risks including currency risk, other price risk and interest rate risk.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 15: Financial Assets Reconciliation

		2015	2014
		\$'000	\$'000
<u>Financial assets</u>	Notes		
Total financial assets as per statement of financial position		27,555	21,093
Less: non-financial instrument components			
Appropriations receivable		23,485	16,964
Other financial assets		694	608
Total non-financial instrument components		24,179	17,572
Total financial assets as per financial instruments note	14A	3,376	3,521

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 16: Administered Expenses		
	2015	2014
	\$'000	\$'000
<u>Note 16A: Asset Write-Downs and Impairments</u>		
Asset write-downs and impairments	19	-
Total asset write-downs and impairments	19	-

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 17: Administered Income		
	2015	2014
	\$'000	\$'000
OWN-SOURCE REVENUE		
Taxation Revenue		
<u>Note 17A: Other Taxes</u>		
Broadcasting licence fees	185,351	157,188
Radio communications taxes	149,304	170,998
Telecommunication numbering charges	60,000	60,000
Industry Contributions	221,000	220,819
Total other taxes	615,655	609,005
Non-Taxation Revenue		
<u>Note 17B: Sale of Goods and Rendering of Services</u>		
Sale of goods in connection with		
External parties	2,926	3,469
Total sale of goods and rendering of services	2,926	3,469
<u>Note 17C: Fees and Fines</u>		
Licence fees	42,177	41,740
Fines and Penalties	190	1,147
Total fees and fines	42,367	42,887
GAINS		
<u>Note 17D: Gains from Sale of Assets</u>		
Intangibles		
Proceeds from sale ¹	2,128,228	1,580
Total gains from sale of assets	2,128,228	1,580
¹ Proceeds from sale of assets includes \$1,953.77m, for digital dividend spectrum licensing commenced this financial year, \$172.39m from reissue of expiring 15 year spectrum licences and \$2.06m from radio apparatus and telco number auctions.		
<u>Note 17E: Reversals of Previous Asset Write-Downs and Impairments</u>		
Reversal of impairment losses	-	42
Total reversals of previous asset write-downs and impairments	-	42

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 18: Administered Financial Assets

	2015	2014
	\$'000	\$'000
Note 18A: Cash and Cash Equivalents		
Special Accounts	43	-
Cash on hand or on deposit	560	500
Total cash and cash equivalents	603	500
Note 18B: Taxation Receivables		
Other taxes	190,232	167,138
Total taxation receivables (gross)	190,232	167,138
Less: impairment allowance account		
Other taxes	67	46
Total receivables (net)	190,165	167,092
Receivables are expected to be recovered in:		
No more than 12 months	169,691	167,084
Total trade and other receivables (net)	169,691	167,084
Taxation receivables were aged as follows:		
Not overdue	174,937	164,923
Overdue by:		
0 to 30 days		-
31 to 60 days	15,206	2,150
61 to 90 days	64	11
More than 90 days	25	46
Total taxation receivables (gross)	190,232	167,130
The impairment allowance account is aged as follows:		
Not overdue	-	-
Overdue by:		
0 to 30 days	-	-
31 to 60 days	-	-
61 to 90 days	-	-
More than 90 days	67	46
Total impairment allowance account	67	46

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 18: Administered Financial Assets

	2015	2014
	\$'000	\$'000
Note 18C: Receivables		
Goods and services:		
Goods and services receivable - external parties	433	-
Total receivables for good and services	433	-
Other receivables		
Fees, charges and other revenues	53,447	38,472
Total other receivables	53,447	38,472
Total receivables (gross)	53,880	38,472
Less: impairment allowance account		
Other receivables	13	2
Total receivables (net)	53,867	38,470
Receivables are expected to be recovered in:		
No more than 12 months	53,867	38,478
Total trade and other receivables (net)	53,867	38,478
Receivables were aged as follows:		
Not overdue	38,654	50
Overdue by;		
0 to 30 days	15,208	38,381
31 to 60 days	9	42
61 to 90 days	4	5
More than 90 days	13	2
Total receivables (gross)	53,888	38,480
The impairment allowance account is aged as follows:		
Not overdue	-	-
Overdue by:		
0 to 30 days	-	-
31 to 60 days	-	-
61 to 90 days	-	-
More than 90 days	13	2
Total impairment allowance account	13	2
Goods and services receivables are with entities external to the Australian Government. Credit terms granted to debtors vary dependent on legislation.		

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 18: Administered Financial Assets

Reconciliation of the Impairment Allowance				
Movements in relation to 2015				
		Taxation	Other	
		receivables	receivables	Total
		\$'000	\$'000	\$'000
Opening balance		46	2	48
Amounts written off		-	-	-
Increase/(Decrease) recognised in net surplus		21	11	32
Closing balance		67	13	80
Movements in relation to 2014				
		Taxation	Other	
		receivables	receivables	Total
		\$'000	\$'000	\$'000
Opening balance		58	137	195
Amounts written off		(35)	(70)	(105)
Increase/(Decrease) recognised in net cost surplus		23	(65)	(42)
Closing balance		46	2	48
		2015	2014	
		\$'000	\$'000	
Note 18D: Other Financial Assets				
Accrued Revenue		453	453	
Total other financial assets		453	453	
Other financial assets expected to be recovered				
No more than 12 months				
		-	-	
More than 12 months				
		453	453	
Total other financial assets		453	453	

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 19: Administered Payables		
	2015	2014
	\$'000	\$'000
<u>Note 19A: Other Payables</u>		
Prepayments received/unearned income	158,918	276,432
Other	3,303	1,653
Total other payables	162,221	278,085
Other payables are expected to be settled in:		
No more than 12 months	162,221	278,085
Total other payables	162,221	278,085

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 20: Administered Cash Flow Reconciliation		
	2015	2014
	\$'000	\$'000
Reconciliation of cash and cash equivalents as per administered schedule of assets and liabilities to administered cash flow statement		
Cash and cash equivalents as per		
Schedule of administered cash flows	603	500
Schedule of administered assets and liabilities	603	500
Difference	-	-
Reconciliation of net cost of services to net cash from/(used by) operating activities		
Net (cost of)/contribution by services	2,789,157	656,983
Adjustments for non-cash items		
Gain on sale of assets	(2,128,228)	(1,580)
Changes in assets/liabilities		
(Increase) / decrease in net receivables	(38,470)	7,752
Increase / (decrease) in prepayments and other payables	(115,864)	215,641
Net cash from/(used by) operating activities	506,595	878,796

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 21: Administered Contingent Assets and Liabilities

Quantifiable Assets and Liabilities

The ACMA has no contingent assets nor liabilities as at 30 June 2015 (2014: nil).

Unquantifiable Contingencies

The ACMA has no unquantifiable contingencies as at 30 June 2015 (2014: nil).

Significant Remote Contingencies

The ACMA has no remote contingencies as at 30 June 2015 (2014: nil).

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 22: Administered Financial Instruments

	2015	2014
	\$'000	\$'000
Note 22A: Categories of Financial Instruments		
Loans and receivables		
Cash and cash equivalents	603	500
Goods and services receivables	433	-
Fees, charges and other revenue receivables	53,434	38,478
Total	54,470	38,978
Carrying amount of financial assets	54,470	38,978

Note 22B: Net Income and Expense on Financial Assets

All loans and receivables are short term and non-interest bearing. There is no income or expense from these assets (2014: nil)

Note 22C: Net Income and Expense on Financial Liabilities

All financial liabilities are short term and non-interest bearing. There is no income or expense from financial liabilities (2014: nil)

Note 22D: Fair Value of Financial Instruments

All financial assets and liabilities are short term trade receivables and payables the carrying amounts of which are reasonable approximation of fair value.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 22: Administered Financial Instruments

Note 22E: Credit Risk

The ACMA is exposed to minimal credit risk as loans and receivables are cash and trade receivables. The maximum exposure to credit risk is the risk that arises from potential default of a debtor. This amount is equal to the total amount of trade receivables (2015: \$53,888,000 and 2014: \$38,430,000). The ACMA has assessed the risk of the default on payment and has allocated \$32,000 in 2015 (2014: \$48,000) to an impairment allowance account. The ACMA manages its credit risk by restricting the provision of goods and services on credit to pre-approved credit clients only. Credit limits granted to approved clients are re-assessed at least annually to ensure that the ACMA is not exposed to unacceptable credit risk. The ACMA holds no collateral to mitigate against credit risk.

Credit quality of financial instruments not past due or individually determined as impaired

	Not past due nor impaired	Not past due nor impaired	Past due or impaired	Past due or impaired
	2015	2014	2015	2014
	\$'000	\$'000	\$'000	\$'000
Loans and receivables				
Cash and cash equivalents	603	500	-	-
Other receivables	53,862	50	26	38,430
Total	54,465	550	26	38,430

Ageing of financial assets that were past due but not impaired for 2015

	0 to 30 days	31 to 60 days	61 to 90 days	90+ days	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Loans and receivables					
Other receivables	53,862	9	4	13	53,888
Total	53,862	9	4	13	53,888

Ageing of financial assets that were past due but not impaired for 2014

	0 to 30 days	31 to 60 days	61 to 90 days	90+ days	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Loans and receivables					
Other receivables	38,381	42	5	2	38,430
Total	38,381	42	5	2	38,430

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 22: Administered Financial Instruments

Note 22F: Liquidity Risk

The ACMA's financial liabilities are predominately revenue in advance. The exposure to liquidity risk is based on the notion that the ACMA will encounter difficulty in meeting its obligations associated with financial liabilities. This is highly unlikely as the ACMA has received funds and remitted to the Central Revenue Fund (CRF) and available to be drawdown when required. In addition, the ACMA has policies in place to ensure timely payments are made when due and has no past experience of default. The ACMA has no derivative financial liabilities in either the current or prior financial year.

Note 22G: Market Risk

The ACMA holds basic financial instruments that are non-interest bearing and have no exposure to market risks.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 23: Administered Financial Assets Reconciliation			
		2015	2014
		\$'000	\$'000
<u>Financial assets</u>			
Total financial assets per schedule of administered assets and liabilities		245,088	206,523
Less: non-financial instrument components			
Taxation receivables		190,165	167,092
Other financial assets		453	453
Total non-financial instrument components		190,618	167,545
Total financial assets as per financial instruments note	22A	54,470	38,978

Australian Communications and Media Authority NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 24: Appropriations

Note 24A: Annual Appropriations ('Recoverable GST exclusive')

Annual appropriations for 2015

	Appropriation Act	PGPA Act	Total appropriation \$'000	Appropriation applied in 2015 (current and prior years) \$'000	Variance ² \$'000
	Annual Appropriation ¹ \$'000	Section 74 \$'000			
Departmental					
Ordinary annual services	96,032	1,051	97,083	(91,564)	5,519
Appropriation Act (No. 1) 2014-15 as passed	85,196	1,051	86,247	(84,422)	
Appropriation Act (No. 3) 2014-15 as passed	4,037	-	4,037	-	
Appropriation Act (No. 1) Capital Budget 2014-15 as passed	6,799	-	6,799	(7,142)	
Other services	4,795	-	4,795	(3,793)	1,002
Act 2 Non-Operating - Equity Injection	4,576	-	4,576	(3,627)	
Act 4 Non-Operating - Equity Injection	219	-	219	(166)	
Total departmental	100,927	1,051	101,878	(95,357)	6,521

Notes:

¹Appropriations reduced under Appropriations Acts (Nos 1, 3 & 5) 2014-15: section 10, 11 and 12 and under Appropriation Acts (Nos 2, 4 & 6) 2012-13: sections 12, 13, 14. Departmental appropriations do not lapse at financial year end. The reduction in the appropriation is effected by the Finance Minister's determination and is disallowable by Parliament. The Finance Minister determined no reduction in departmental appropriation in 2014-15.

²The under spend of \$6.52m ordinary appropriations is due to:

- Delays of completion of a number of projects;
- Delay in the establishment of Office of the Children's eSafety Commissioner.

**Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS**

Note 24: Appropriations

Annual appropriations for 2014

	<i>Appropriation Act</i>	<i>FMA Act</i>	Total appropriation \$'000	Appropriation applied in 2014 (current and prior years) \$'000	Variance ² \$'000
	Annual Appropriation ¹ \$'000	Section 31 \$'000			
Departmental					
Ordinary annual services	105,507	1,573	107,080	(115,229)	(8,149)
Appropriation Act (No.1) 2013-14 as passed	92,387	1,573		(94,666)	
Appropriation Act (No.1) Capital Budget 2013-14 as passed	13,120	-		(20,563)	
Other services					
Equity	5,841	-	5,841	(1,630)	4,211
Total departmental	111,348	1,573	112,921	(116,859)	(3,938)

Notes:

¹Appropriations reduced under Appropriations Acts (Nos 1, 3 & 5) 2013-14; section 10, 11 and 12 and under Appropriation Acts (Nos 2, 4 & 6) 2012-13; sections 12, 13, 14. Departmental appropriations do not lapse at financial year end. The reduction in the appropriation is effected by the Finance Minister's determination and is disallowable by Parliament. The Finance Minister determined no reduction in departmental appropriation in 2013-14.

²The over spend of \$3.94m ordinary appropriations is due to this year's purchase of assets funded from prior year's DCB appropriations.

**Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS**

Note 24: Appropriations

Note 24B: Departmental and Administered Capital Budgets ('Recoverable GST exclusive')

	2014-15 Capital Budget Appropriations		Capital Budget Appropriations applied in 2014-15 (current and prior years)		Variance ³ \$'000
	<i>Appropriation Act</i>	<i>PGPA Act</i>			
	Annual Capital Budget \$'000	Total Capital Budget Appropriations \$'000	Payments for non-financial assets ² \$'000	Total payments \$'000	
Departmental					
Ordinary annual services - Departmental Capital Budget ¹	6,799	6,799	(7,142)	(7,142)	(343)

Notes:

¹Departmental and Administered Capital Budgets are appropriated through Appropriation Acts (No.1, 3, 5). They form part of ordinary annual services and are not separately identified in the Appropriation Acts. For more information on ordinary annual services appropriation, please see Note 24 A: Annual appropriations

²Payments made on non-financial assets include purchase of assets and expenditure on assets which have been capitalised.

³The over spend of \$0.34m is due to this year's purchase of assets funded from prior year's DCB appropriations.

Australian Communications and Media Authority NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 24: Appropriations

	2013-14 Capital Budget Appropriations		Capital Budget Appropriations applied in 2013-14 (current and prior years)		
	<i>Appropriation Act</i>		Payments for non-financial assets ²	Total payments	Variance ³
	Annual Capital Budget	Total Capital Budget Appropriations			
Departmental	\$'000	\$'000	\$'000	\$'000	\$'000
Ordinary annual services - Departmental Capital Budget ¹	13,120	13,120	(20,563)	(20,563)	(7,443)

Notes:

- ¹Departmental Capital Budgets are appropriated through Appropriation Acts (No.1, 3, 5). They form part of ordinary annual services, and are not separately identified in the Appropriation Acts. For more information on ordinary annual services appropriations, please see Note 24A: Annual appropriations.
- ²Payments made on non-financial assets include purchases of assets, expenditure on assets which has been capitalised, costs incurred to make good an asset to its original condition, and the capital repayment component of finance leases.
- ³The over spend of \$7.44m DCB appropriations is due to this year's purchase of assets funded from prior year's DCB appropriations.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 24: Appropriations

Note 24C: Unspent Annual Appropriations ('Recoverable GST exclusive')

	2015	2014
Authority	\$'000	\$'000
Appropriation Act (No.1) 2013-2014 as passed	712	12,390
Appropriation Act (No.1) 2014-2015 as passed	13,502	-
Appropriation Act (No.3) 2014-2015 as passed	4,037	-
Appropriation Act (No.1) 2014-2015 as passed - Capital Budget	20	-
Appropriation Act (No.1) 2013-2014 as passed - Capital Budget	-	363
Appropriation Act (No.2) 2013-2014 as passed Non-operating (Equity)	585	4,211
Appropriation Act (No.2) 2014-2015 as passed Non-operating (Equity)	4,576	-
Appropriation Act (No.4) 2014-2015 as passed Non-operating (Equity)	53	-
Total	23,485	16,964

Note 24D: Special Appropriations ('Recoverable GST exclusive')

		Appropriation applied	
		2015	2014
Authority	Type	\$'000	\$'000
Public Governance, Performance and Accountability Act			
2013 s77 Repayments	Refund	4,443	2,335
Total special appropriations applied		4,443	2,335

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 25: Special Accounts

Note 25A: Special Accounts ('Recoverable GST exclusive')

	2015	2014
	\$'000	\$'000
Balance brought forward from previous period	-	70
Increases:		
Appropriation credited to special account	-	-
Other receipts	43	-
Total increases	43	-
Available for payments	43	70
Decreases:		
Payments made	-	-
PGPA Act section 58 investments	-	-
Payments made to suppliers	-	(70)
Balance transferred to CRF	-	-
Total decrease	-	(70)
Total balance carried to the next period	43	-

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 26: Reporting of Outcomes

Note 26A: Net Cost of Outcome Delivery

	Outcome 1	
	2015	2014
	\$'000	\$'000
Departmental		
Expenses	(99,837)	(102,527)
Own source income	2,511	2,846
Administered		
Expenses	-	-
Own source income	2,789,176	656,941
Net contribution of outcome delivery	2,691,850	557,260

Note 26B: Major Classes of Departmental Expense, Income, Assets and Liabilities by Outcome

	Outcome 1	
	2015	2014
	\$'000	\$'000
Expenses		
Employee Benefits	61,783	65,263
Suppliers	26,366	28,136
Depreciation and amortisation	10,035	8,635
Write-down and impairment of assets	1,653	493
Total expenses	99,837	102,527
Income		
Revenue from government	89,233	92,387
Sale of goods and rendering services	251	271
Other Revenue	2,177	2,493
Other gains	83	82
Total own-source income	91,744	95,233
Assets		
Cash and cash equivalents	3,375	3,496
Trade and other receivables	24,180	17,597
Land and buildings	24,559	26,823
Infrastructure, plant and equipment	4,513	3,483
Intangibles	28,615	28,170
Other non-financial assets	1,819	2,245
Total assets	87,061	81,814
Liabilities		
Suppliers	6,096	4,659
Other payables	3,663	4,673
Employee provisions	18,818	17,610
Other provisions	2,560	2,479
Total liabilities	31,137	29,421

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 26: Reporting of Outcomes

Note 26C: Major Classes of Administered Expenses, Income, Assets, and Liabilities by Outcome

	Outcome 1	
	2015	2014
	\$'000	\$'000
Expenses		
Subsidies	-	-
Write-down and impairment of assets	19	-
Total	19	-
Income		
Other taxes	615,655	609,005
Sale of goods and rendering services	2,926	3,469
Fees and fines	42,367	42,887
Other non-taxation revenue	-	-
Sale of assets	2,128,228	1,580
Total	2,789,176	656,941
Assets		
Cash and cash equivalents	603	500
Taxation receivables	190,165	167,092
Receivables	53,867	38,478
Other financial assets	453	453
Total assets	245,088	206,523
Liabilities		
Other payables	162,221	278,085
Total liabilities	162,221	278,085

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 27: Cost Recovery

	2015	2014
	\$'000	\$'000
Note 27A: Cost Recovery Summary		
Amounts applied		
Departmental		
Annual appropriations	26,371	26,388
Own source revenue	436	400
Administered		
Special appropriations (including special accounts)	300	300
Total amounts applied	27,107	27,088
Expenses		
Departmental	23,291	23,272
Administered	3,616	3,516
Total expenses	26,907	26,788
Revenue		
Departmental	536	400
Administered	45,449	45,505
Total revenue	45,985	45,905
Receivables		
Not overdue	-	24
Overdue by		
0 to 30 days	-	16
31 to 60 days	-	-
61 to 90 days	-	-
More than 90 days	-	-
Not overdue	39,095	38,308
Overdue by		
0 to 30 days	-	10
31 to 60 days	7	4
61 to 90 days	2	-
More than 90 days	5	2
Total receivables	39,109	38,364
Amounts written off		
Departmental	-	-
Administered	-	78
Total amounts written off	-	78

Cost recovered activities:

- Regulatory activities in accordance with the *Telecommunications (Carrier Licence Charges) Act 1997 – The charges (Annual Carrier Licence Charges)* for these activities are based on the cost of services provided by the ACMA, ACCC and the Department of Communications. The ACMA is responsible for invoicing and collecting the charges from the telecommunications carriers on behalf of other participating government organisations. Further information can be accessed from the ACMA's Cost Recovery Impact Statement 2013-14 which is available at: <http://www.acma.gov.au/theACMA/About/Corporate/Accountability/cost-recovery-impact-statements-acma>
- Investigation of complaints activities performed by the Postal Industry Ombudsman (PIO) – The ACMA is responsible for invoicing and collecting the charges on behalf of the PIO. Details are available at: <http://pio.gov.au>

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 28: Budgetary Reports and Explanations of Major Variances

The following tables provide a comparison of the original budget as presented in the 2014-15 Portfolio Budget Statements (PBS) to the 2014-15 final outcome as presented in accordance with Australian Accounting Standards for the entity. The Budget is not audited.

Variances are considered to be 'major' based on the following criteria:

- The variance between budget and actual is greater than 10%; and
- The variance between budget and actual is greater than 1% of the relevant category (Income, Expenses and Equity totals); or
- An item below this threshold but it is considered important for the reader's understanding or is relevant to an assessment of the discharge of accountability and to an analysis of performance of an entity.

Note 28A: Departmental budgetary reports

Statement of Comprehensive Income for not-for-profit Reporting Entities

for the period ended 30 June 2015

	Actual	Budget Estimate	
		Original ¹	Variance ²
	2015	2015	2015
	\$'000	\$'000	\$'000
NET COST OF SERVICES			
Expenses			
Employee benefits	61,783	55,915	5,868
Suppliers	26,366	30,181	(3,815)
Depreciation and amortisation	10,035	9,136	899
Write-down and impairment of assets	1,653	-	1,653
Losses from asset sales	-	-	-
Total expenses	99,837	95,232	4,605
Own-Source Income			
Own-source revenue			
Sale of goods and rendering of services	251	900	(649)
Other revenue	2,177	-	2,177
Total own-source revenue	2,428	900	1,528
Gains			
Other gains	83	-	83
Total gains	83	-	83
Total own-source income	2,511	900	1,611
Net (cost of)/contribution by services	(97,326)	(94,332)	(2,994)
Revenue from Government	89,233	85,196	4,037
Surplus/(Deficit) attributable to the Australian Government	(8,093)	(9,136)	1,043
OTHER COMPREHENSIVE INCOME			
Items subject to subsequent reclassification to net cost of services			
Changes in asset revaluation surplus	30	-	30
Total other comprehensive income before income tax	30	-	30
Income tax expense - other comprehensive income	-	-	-
Total other comprehensive income/(loss)	30	-	30
Total comprehensive income/(loss) attributable to the Australian Government	(8,063)	(9,136)	1,073

¹The entity's original budgeted financial statement that was first presented to parliament in respect of the reporting period (i.e. from the entity's 2014-15 Portfolio Budget Statements (PBS)).

²Between the actual and original budgeted amounts for 2015, explanations of major variances are provided further below.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Statement of Financial Position for not-for-profit Reporting Entities
as at 30 June 2015

	Actual	Budget Estimate	
		Original ¹	Variance ²
	2015	2015	2015
	\$'000	\$'000	\$'000
ASSETS			
Financial Assets			
Cash and cash equivalents	3,375	1,035	2,340
Trade and other receivables	24,180	15,928	8,252
Total financial assets	27,555	16,963	10,592
Non-Financial Assets			
Land and buildings	24,559	23,144	1,415
Property, plant and equipment	4,513	16,371	(11,858)
Intangibles	28,615	22,355	6,260
Other non-financial assets	1,819	1,537	282
Total non-financial assets	59,506	63,407	(3,901)
Total assets	87,061	80,370	6,691
LIABILITIES			
Payables			
Suppliers	6,096	3,774	2,322
Other payables	3,663	10	3,653
Total payables	9,759	3,784	5,975
Provisions			
Employee provisions	18,818	23,089	(4,271)
Other provisions	2,560	1,998	562
Total provisions	21,378	25,087	(3,709)
Total liabilities	31,137	28,871	2,266
Net assets	55,924	51,499	4,425
EQUITY			
Contributed equity	92,940	92,721	219
Reserves	910	1,948	(1,038)
Retained surplus/(Accumulated deficit)	(37,926)	(43,170)	5,244
Total equity	55,924	51,499	4,425

¹The entity's original budgeted financial statement that was first presented to parliament in respect of the reporting period (i.e. from the entity's 2014-15 Portfolio Budget Statements (PBS).

²Between the actual and original budgeted amounts for 2015, explanations of major variances are provided further below.

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Statement of Changes in Equity for not-for-profit Reporting Entities											
	Retained earnings			Asset revaluation reserves			Contributed equity/capital			Total equity	
	Actual	Budget Estimate	Variance ²	Actual	Budget Estimate	Variance ²	Actual	Budget Estimate	Variance ²	Actual	Budget Estimate
	Original ¹	Original ¹		Original ¹	Original ¹		Original ¹	Original ¹		Original ¹	Original ¹
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Opening balance											
Balance carried forward from previous period	(29,852)	(34,034)	(4,182)	899	1,948	1,049	81,346	81,346	-	52,393	49,260
Adjusted opening balance	(29,852)	(34,034)	(4,182)	899	1,948	1,049	81,346	81,346	-	52,393	52,393
Comprehensive income											
Revaluation increment/(decrement) on non-financial assets	-	-	-	30	-	(30)	-	-	-	30	-
Surplus/(Deficit) for the period	(8,093)	-	8,093	-	-	-	-	-	-	(8,093)	-
Total comprehensive income	(8,093)	-	8,093	30	-	(30)	-	-	-	(8,063)	8,063
Total comprehensive income attributable to Australian Government	-	-	-	-	-	-	-	-	-	-	-
Contributions by owners											
Equity injection - Appropriations	-	-	-	-	-	-	4,576	4,576	-	4,576	4,576
Departmental capital budget	-	-	-	-	-	-	7,018	6,799	219	7,018	6,799
Total transactions with owners	-	-	-	-	-	-	11,594	11,375	219	11,594	219
Transfer of revaluation reserve of derecognised non-financial assets	19	-	(19)	(19)	-	19	-	-	-	-	-
Closing balance attributable to Australian Government	(37,926)	(34,034)	3,892	910	1,948	1,038	92,940	92,721	219	55,924	63,987
											5,149

¹The entity's original budgeted financial statement that was first presented to parliament in respect of the reporting period (i.e. from the entity's 2014-15 Portfolio Budget Statements (PBS)).

²Between the actual and original budgeted amounts for 2015, explanations of major variances are provided further below.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Cash Flow Statement for not-for-profit Reporting Entities
for the period ended 30 June 2015

	Actual	Budget Estimate	
		Original ¹	Variance ²
	2015	2015	2015
	\$'000	\$'000	\$'000
OPERATING ACTIVITIES			
Cash received			
Sale of goods and rendering of services	123	-	123
Appropriations	83,372	87,146	(3,774)
Net GST received	3,367	2,380	987
Other	2,181	900	1,281
Total cash received	89,043	90,426	(1,383)
Cash used			
Employees	62,595	56,855	5,740
Suppliers	26,624	33,571	(6,947)
Total cash used	89,219	90,426	(1,207)
Net cash from/(used by) operating activities	(176)	-	(176)
INVESTING ACTIVITIES			
Cash used			
Purchase of property, plant and equipment	1,493	8,046	(6,553)
Purchase of intangibles	9,386	3,329	6,057
Total cash used	10,879	11,375	(496)
Net cash from/(used by) investing activities	(10,879)	(11,375)	496
FINANCING ACTIVITIES			
Cash received			
Contributed equity	10,934	11,375	(441)
Total cash received	10,934	11,375	(441)
Net cash from/(used by) financing activities	10,934	11,375	(441)
Net increase/(decrease) in cash held	(121)	-	(121)
Cash and cash equivalents at the beginning of the reporting period	3,496	1,035	2,461
Cash and cash equivalents at the end of the reporting period	3,375	1,035	2,340

¹The entity's original budgeted financial statement that was first presented to parliament in respect of the reporting period (i.e. from the entity's 2014-15 Portfolio Budget Statements (PBS).

²Between the actual and original budgeted amounts for 2015, explanations of major variances are provided further below.

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 28E: Departmental budgetary reports

Explanations of major variances	Affected line items (and statement)
The total employee benefits is greater than original budget by \$5.86m. This variance is primarily due to: - An amount of \$2.34m in separation and redundancy expenses that is not in the original budget. The ACMA is provided additional funding at MYEFO for redundancies; and - An increase of \$1.99m in Leave and other entitlements due to the decrease in Treasury bond rate from 3.74% to 3.01% at the end of the year. Changes in Treasury bond rate used to calculate the present value of long service liability and is not factored into the original budget.	Statement of Comprehensive Income- Employee benefits Statement of Cash Flows - Cash used Employees
Total suppliers expense is less than original budget by \$3.81m. This variance is primarily the result of costs saving measures initiated by the ACMA's Strategic Finance Management Committee which has led to reductions in consultants and contractors, occupancy and travel costs. Project delays and underspends have also contributed to the variance.	Statement of Comprehensive Income- Suppliers Statement of Cash Flows - Cash used Suppliers
Losses from write down and impairment of assets were not anticipated in the original budget. As a result of the ACMA's annual impairment testing of assets, a number of intangible assets were required to be written off due to discontinued use, or the remaining useful life reassessed.	Statement of Comprehensive Income- Write down and impairment of assets
The variance in total own source revenue is attributable to: - Numbering charges revenue of \$1.17m not captured in the original Departmental budget; and - Recovery of legal costs of \$0.48m for civil penalties not budgeted for.	Statement of Comprehensive Income- Own source income Statement of Cash Flows - Cash received Other
The variance in Revenue from Government is attributable to additional funding received at MYEFO, comprising redundancies (\$1.98m); funding for the Office of the Children's eSafety Commissioner (\$2.26m); less savings measures of \$0.21m.	Statement of Comprehensive Income- Revenue from Government Statement of Cash Flows - Cash received Appropriations
The balance in total cash and cash equivalents is greater than original budget by \$2.34m primarily due to \$2.11m in funds drawn down for payroll payments due on the 2 July 2015.	Statement of Financial Position - Cash and cash equivalents
The balance in trade and other receivables is greater than original budget by \$8.25m primarily due to: - An increase of \$4.26m in Appropriation Receivable from additional funding received at MYEFO of \$1.98m for Redundancies, and \$2.26m for the Office of the Children's eSafety Commissioner; and - Delays to work in progress projects of \$4.78m, resulting in a delay in the draw down of appropriation required for payments.	Statement of Financial Position - Trade and other receivables

Australian Communications and Media Authority

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

The total non financial assets is lower than the original budget. The variance is primarily due to the following not factored in the original budget:

- The reprotisation of funds from Property, Plant and Equipment to internally developed software;
- The delay in the of Work in Progress projects; and
- Leasehold improvements work done in the new offices.

Statement of Financial Position -
Non Financial Assets Property, plant
& equipment

Statement of Cash Flows - Cash
Used Property, Plant and
Equipment and Purchase of
Intangibles

The variance of \$2.32m from the original budget is primarily due to the liabilities for operating leases which were not accounted for in the budget.

Statement of Financial Position -
Payables (Suppliers)

The balance in other payables is greater than the original budget due to:

- Accrued wages and salaries of \$2.54m, representing 9 days accrued in June and not included in the original budget; and
- Accrued separation and redundancies of \$1.01m not included in the original budget.

Statement of Financial Position -
Payables (Other payables)

The total employee provisions is lower than original budget by \$4.27m. This variance is primarily due to:

- The reduction in the number of employees from 520 to 438 at the end of the year. A number of employees left and not replaced and were not budgeted for;
- Leave entitlement of \$1.10m paid out to employees that took voluntary redundancies; and
- A number of employees that took long service leave during the year.

Statement of Financial Position -
Employee Provisions

Total other provision is greater than original budget by \$0.56m. This variance is due to adjustments to make-good provisions for accommodation leases not factored in the original budget.

Statement of Financial Position -
Other Provisions

The total reserves is lower than original budget by \$1.04m. This variance is primarily due to transfers between reserves and accumulated deficits that were not considered in the budget. These transfers were in respect to assets written off during the previous financial year.

Statement of Financial Position -
Reserves

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 29: Administered Budgetary Reports and Explanations of Major Variances

Administered Schedule of Comprehensive Income for not-for-profit Reporting Entities

for the period ended 30 June 2015

	Actual	Budget Estimate	
		Original ¹	Variance ²
	2015	2015	2015
	\$'000	\$'000	\$'000
NET COST OF SERVICES			
EXPENSES			
Suppliers	-	350	(350)
Total expenses	-	350	(350)
INCOME			
Revenue			
Taxation revenue			
Other taxes	615,655	650,927	(35,272)
Total taxation revenue	615,655	650,927	(35,272)
Non-taxation revenue			
Sale of goods and rendering of services	2,926	5,033	(2,107)
Fees and fines	42,367	46,572	(4,205)
Other revenue	-	4,130	(4,130)
Total non-taxation revenue	45,293	55,735	(10,442)
Total revenue	660,948	706,662	(45,714)
Gains			
Sale of assets	2,128,228	2,135,565	(7,337)
Reversals of previous asset write-downs and impairments	-	-	-
Total gains	2,128,228	2,135,565	(7,337)
Total income	2,789,176	2,842,227	(53,051)
Net (cost of)/contribution by services	2,789,176	(2,841,877)	52,701
Surplus/(Deficit) after income tax on continuing operations	2,789,176	(2,841,877)	52,701
OTHER COMPREHENSIVE INCOME			
Total comprehensive income/(loss)	2,789,176	(2,841,877)	52,701

¹The entity's original budgeted financial statement that was first presented to parliament in respect of the reporting period (i.e. from the entity's 2014-15 Portfolio Budget Statements (PBS)).

²Between the actual and original budgeted amounts for 2015, explanations of major variances are provided further below.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Administered Schedule of Assets and Liabilities for not-for-profit Reporting Entities			
<i>for the period ended 30 June 2015</i>			
	Actual	Budget	Estimate
		Original¹	Variance²
	2015	2015	2015
	\$'000	\$'000	\$'000
ASSETS			
Financial Assets			
Cash and cash equivalents	603	-	603
Taxation receivables	190,165	171,920	18,245
Trade and other receivables	53,867	39,293	14,574
Other financial assets	453	646	(193)
Total financial assets	245,088	211,859	33,229
Total assets administered on behalf of Government	245,088	211,859	33,229
LIABILITIES			
Payables			
Prepayments	158,918	125,802	33,116
Other payables	3,303	1,742	1,561
Total payables	162,221	127,544	34,677
Total liabilities administered on behalf of government	162,221	127,544	34,677
Net assets/(liabilities)	82,867	84,315	(1,448)

¹The entity's original budgeted financial statement that was first presented to parliament in respect of the reporting period (i.e. from the entity's 2014-15 Portfolio Budget Statements (PBS)).

²Between the actual and original budgeted amounts for 2015, explanations of major variances are provided further below.

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Note 29C: Administered budgetary reports	
Explanations of major variances	Affected line items (and schedule)
Other taxes was lower than the original budget, and was primarily due to: - A decrease of \$21.69m in anticipated Radiocommunications taxes revenue as a result of fewer license renewals than in previous years, which is the basis for the original budget; and - A decrease of \$12.18m in Telecommunication Industry Levy (TIL) as a result of the works on Voice Only Migration and Public Interest research no longer recovered from industry, but included in the original budget.	Schedule of Comprehensive Income- Taxation Revenue
Sales of goods and rendering services was less than the original budget primarily due to a decrease of \$1.30m in Do Not Call Register revenue as demand for the service is significantly lower than previous years.	Schedule of Comprehensive Income- Sales of goods and rendering services
The variance in fees and fines revenue was primarily due to: - The budgeted amount of costs to be recovered under the Annual Carrier Licence Charge (ACLC) being higher than the actual costs to be recovered. This variance is partly attributable to the timing of calculating the cost recovery component of the ACLC and the preparation of the original budget (\$7.54m); and - Partially offset by non-Radiocommunications taxes budget included in other revenue (\$4.130m). - Non radiocommunications taxes original budget was classified as other revenue, however actual revenue was correctly recognised as fees and fines.	Schedule of Comprehensive Income - Fees and fines Schedule of Comprehensive Income – Other Revenue
The original budget recognised sales revenue of all digital dividend spectrum licenses in 2014/15, however some licenses do not commence until the 2015/16 financial year which is when the revenue will be recognised.	Schedule of Comprehensive Income- Sale of Assets
The balance of taxation receivables is greater than the original budget primarily due to invoices for Annual Numbering Charges, past the due date not considered in the original budget.	Schedule of Assets and Liabilities- Taxation receivable
The balance in trade and other receivables is greater than the original budget due spectrum licence renewal invoices past the due date, not included in the original budget.	Schedule of Assets and Liabilities- Trade and other receivables

Australian Communications and Media Authority
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

Total prepayments was greater than originally budgeted by \$33.12m. This variance arose from the recognition and measurement principles adopted in the budget which differ from those applied in the financial statements regarding sale of 15 year spectrum licence renewals (\$78.82m) and digital spectrum auction (\$10.89m). Revenue was recognised in 2014/15 in the original budget, however these licences do not commence until 2015/16 and will not be recognised as revenue until that time.	Schedule of Assets and Liabilities- Prepayments
The variance is offset by an overstated amount of \$57.63m in the budget for Radiocommunications taxes prepayments. Total other payables was greater than original budget by \$1.56m primarily due to timing issues at the end of June. The ACMA has received payments and remitted to the Official Public Account (OPA) but not applied to debtors account.	Schedule of Assets and Liabilities- Other payables

Glossary

3G	Third generation mobile telecommunications Mobile telecommunications systems that can provide global mobile communications and support multimedia applications.
3.5G/4G	Enhancements to mobile telecommunications systems that increase the usable data rate to allow the delivery of data-intensive applications such as high-resolution video.
ABA	Australian Broadcasting Authority Former Commonwealth regulatory authority responsible for broadcasting.
ABC	Australian Broadcasting Corporation Free-to-air national broadcaster of ABC radio and television channels, as well as the internet services ABC Online, ABC Broadband and DIG internet radio. The ABC is funded by the Australian Government.
ABS	Australian Bureau of Statistics Australia's official statistical organisation serving government, business and the general population.
ACA	Australian Communications Authority Former Commonwealth regulatory authority responsible for radiocommunications and telecommunications.
ACCC	Australian Competition and Consumer Commission Commonwealth regulatory body with responsibilities derived from the <i>Trade Practices Act 1974</i> .
ACE	Australian Communication Exchange Current National Relay Service provider and emergency call person for the text-based emergency call service.
ACMA	Australian Communications and Media Authority Commonwealth regulatory authority for broadcasting, online content, radiocommunications and telecommunications, with responsibilities under the <i>Broadcasting Services Act 1992</i> , the <i>Radiocommunications Act 1992</i> , the <i>Telecommunications Act 1997</i> and related Acts. Established on 1 July 2005 following a merger of the Australian Communications Authority and the Australian Broadcasting Authority.
ADSL2+	Version of ADSL that uses double the bandwidth for downstream data transmission, effectively doubling maximum downstream data rates.
AISI	Australian Internet Security Initiative An initiative developed by the ACMA that provides daily reports to Australian ISPs identifying recent instances of 'compromised' (infected) IP addresses on their networks.
ANAO	Australian National Audit Office Office responsible for financial and performance audits of Commonwealth departments and authorities.
ANC	annual numbering charge
ARPANSA	Australian Radiation Protection and Nuclear Safety Agency Commonwealth regulatory and research agency responsible for protecting people and the environment from the harmful effects of ionising and non-ionising radiation.
Associated Newspaper Register	A public register of newspapers 'associated' with commercial radio or commercial television broadcasting licence areas.
ASTRA	Australian Subscription Television and Radio Association Industry body for subscription television, radio broadcasters and narrowcasters, responsible for developing and reviewing industry codes of practice, in consultation with the ACMA.

bandwidth	In the internet industry, bandwidth refers to the capacity of a connection to carry information; in radiocommunications, it is the amount of radiofrequency spectrum used for a particular function.
broadband	Describes a class of internet access technologies, such as ADSL, HFC cable and Wi-Fi, offering a data rate significantly higher than narrowband services. These services are usually 'always on' and do not tie up a telephone line exclusively for data.
BSB	broadcasting services bands Parts of the radiofrequency spectrum dedicated to broadcasting services.
carrier	The holder of a telecommunications carrier licence in force under the <i>Telecommunications Act 1997</i> .
CCF	Consumer Consultative Forum Assists the ACMA to perform its consumer-related functions.
CDMA	code division multiple access Digital coding technique used primarily for mobile telecommunications and satellite services, employing a bandwidth much larger than the original signal. Each signal is uniquely encoded and decoded, allowing many signals to occupy the same spectrum.
Communications Alliance	Australia's peak communications industry organisation that promotes the growth of the Australian communications industry and the protection of consumer interests.
coverage area	Geographic area in which calls are able to be made successfully. For instance, the area between a base station and a mobile phone handset.
CPRs	cabling provider rules Rules to support telecommunications cabling industry self-regulation.
CSER	Communications Security and Enforcement Roundtable A forum that deals with communications, law enforcement, regulatory and operational matters. CSER replaced the Law Enforcement Advisory Committee (LEAC).
CSG	Customer Service Guarantee Standard covering provision of the standard telephone service that provides for financial compensation to customers if the requirements in the standard are not met. The new CSG Standard came into effect from 30 June 2000, replacing the original 1998 standard, and was amended in 2004.
CSP	carriage service provider Person supplying or proposing to supply services to the public using carrier networks.
CTS	Children's Television Standards Standards designed to provide access for children (aged <14 years) to quality television programs made specifically for them. The standards regulate timing and scheduling of children's programs and content of adjacent programming.
DAB	Digital Audio Broadcasting A digital radio technology for broadcasting radio stations.
datacasting	A service that delivers content in the form of text, data, speech, music or other sounds, visual images, or any other form or combinations of forms, where delivery uses the BSB.
DNCR	Do Not Call Register An Australian Government program administered by the ACMA to allow Australian numbers to be registered to opt out of receiving most unsolicited marketing calls or faxes (with limited exemptions for public interest organisations).
DoC	Department of Communications Federal government department developing and delivering communications policy and programs.
ECSAC	Emergency Call Service Advisory Committee Formerly the Emergency Services Advisory Committee. Advises on emergency services matters.
EMC	electromagnetic compatibility Ability of an electrical or electronic device or system to function satisfactorily without causing electromagnetic interference to other devices.
EME	electromagnetic energy Energy of electric and magnetic field components of a radio wave.
ENUM	Electronic NUMbering A protocol that translates numbers into a format that can be recognised by the internet system, and enables the linking of telephone numbers or internet addresses with communications services such as email, facsimile transmission and mobile telephony.
ESNA	e-security National Agenda Established by the Australian Government to strengthen the electronic operating environment for business, home users and government agencies.

ESO	emergency service organisation Organisation providing an emergency service, such as police, ambulance or fire brigade.
fixed-line telephone service	A term used to describe the delivery of voice services over the PSTN network. Does not typically refer to VoIP phone services.
FLRN	freephone and local rate number Telephone numbers commencing with the digits 180 (freephone) and 13 (local rate).
FOI Act	<i>Freedom of Information Act 1982</i> Legislation dealing with access by the general public to information gathered and held by Commonwealth agencies.
Free TV Australia	Industry body responsible for developing and reviewing the Commercial Television Industry Code of Practice.
GHz	gigahertz One billion Hertz (where one Hertz is the measurement of frequency equal to one cycle of electromagnetic radiation per second).
GSM	global system for mobile communications The widely used European digital cellular network standard.
HDTV	high definition television A digital television broadcasting system with higher resolution than traditional television systems.
HF	high frequency Radiofrequency spectrum in the 3–30 MHz frequency range.
IAP	Internet Assistance Program
ICT	Information and Communication Technology
INHOPE	International Association of Internet Hotlines Deals with complaints about illegal internet content, mainly child pornography.
INMS	Industry Number Management Services Ltd Company established by carriers and carriage service providers to manage and allocate portable freephone and local-rate numbers from a pool, under delegation from the ACMA.
interception	The interception of telecommunications services for the purpose of law enforcement and national security.
IP	internet protocol The key member of the suite of internet protocols at the logical layer, specifying packet addressing and routing of data through the internet.
IPND	Integrated Public Number Database Database of information about customers of telecommunications services in Australia, arranged by number, for all carriers and carriage service providers.
IPTV	internet protocol television Television system whereby digital content is delivered via a network infrastructure, often in conjunction with video-on-demand and other non-television services such as VoIP and other internet services.
ISP	internet service provider Service provider offering internet access.
ITU	International Telecommunication Union United Nations agency that coordinates international telecommunications matters.
ITU-R	ITU—Radiocommunication Sector ITU body dealing with international radiocommunications matters.
kbit/s	kilobits per second Data communication rate of one thousand bits per second.
kHz	kilohertz One thousand Hertz (see also GHz).
LAP	licence area plan A legislative instrument setting out the licence area and the technical specifications for existing and proposed services.
LEAC	Law Enforcement Advisory Committee Committee that advises on communications law enforcement matters. LEAC was replaced by CSER in 2008–09.
LIPD	low interference potential devices

low-impact facilities	Communications facilities that are considered to have a low impact on their environment. They include underground cabling, small radiocommunications antennas and dishes, in-building subscriber connections and public payphones. The <i>Telecommunications Act 1997</i> provides carriers with immunity from state and territory planning laws for the installation of 'low-impact' facilities.
LPON	low power open narrowcasting Radiocommunications class licence type authorising radio services operating at very low power outputs in the frequency range 87.5–88.0 MHz.
MHz	Megahertz One million Hertz (see also GHz).
the minister	Minister for Communications Minister responsible for the ACMA and its governing legislation.
MMS	multimedia messaging service Mobile telecommunications data transmission service for sending messages with a combination of text, sound, image and video to MMS-capable handsets.
MNP	mobile number portability Portability for mobile phone numbers. See number portability .
NAC	Numbering Advisory Committee Committee established to advise on numbering matters.
narrowband	A class of telecommunications services such as dial-up internet access that offer data rates of 64 kbit/s or lower.
NATA	National Association of Testing Authorities Australia's national laboratory accreditation authority that recognises and promotes facilities competent in specific types of testing, measurement, inspection and calibration.
nbn	national broadband network
NGN	next generation network General term for developments in network architecture using various access and core technologies covering wired, wireless and mobile communications. A primary characteristic is the decoupling of services and networks, allowing these to be offered separately and to evolve independently.
NRF	Network Reliability Framework Requirement on Telstra from January 2003 to provide regular reports to the ACMA on the reliability of its fixed-line services, and to remediate the network in areas with particularly poor performance.
NRS	National Relay Service Translation service between voice and non-voice telephone users providing access to the standard telephone service for people with communication impairment. Relays voice, modem or telephone typewriter communications.
number portability	Arrangements allowing customers to transfer from one telecommunications service provider to another without changing their number.
payphone	Public telephone where calls may be paid for with coins, phone cards, credit cards or reverse charge facilities.
portability	See number portability .
pre-selection	Offers customers choice and supports competition by enabling competing operators to use the networks of other carriers to access their customers.
priority assistance	Service for people with a diagnosed life-threatening medical condition entitling them to faster connection and fault repair of their fixed-line telephone service.
RCC	Radiocommunications Consultative Committee Formed to facilitate consultation between the ACMA and industry on major domestic and international radiocommunications issues.
RCMG	Register of Controlled Media Groups Lists the media groups in each licence area, the media operations that form part of a group and the controllers of those operations.
SBS	Special Broadcasting Service Free-to-air national radio and television broadcasting service providing multilingual and multicultural programs that inform, educate and entertain all Australians and, in doing so, reflect Australia's multicultural society. The SBS Online service also provides additional multilingual content through the internet.
SDTV	standard definition television

SID	Spam Intelligence Database Designed and built in-house, SID is the ACMA's high-performance spam analysis system, capable of processing hundreds of thousands of spam email messages per day. SID analyses all components of an email and stores the data in such a way that it can be easily searched, categorised and linked to data from other emails with similar characteristics.
SMP	standard marketing plan Approved plan by the universal service provider of how it will meet the USO.
SMS	short message service Mobile telecommunications data transmission service that allows users to send short text messages to each other using the mobile handset keypad.
spam	Unsolicited commercial electronic messages sent to email, mobile phone and instant messaging accounts.
smartnumbers	Specified freephone (1800) or local-rate (13 or 1300) numbers allocated by auction that are considered desirable because they can be translated to a phoneword or have a memorable pattern.
subscription television	Service providing access, for a fee, to television channels transmitted using cable, satellite or terrestrial microwave.
TAG	Technical Advisory Group Provides policy advice and recommendations to the ACMA about strategic directions in the technical regulation of communications in Australia.
TCBL	temporary community broadcasting licence
three-way control	An unacceptable three-way control situation exists in relation to the licence area of a commercial radio broadcasting licence (the first radio licence area) if a person is in a position to exercise control of a commercial television broadcasting licence, where more than 50 per cent of the licence area population of the first radio licence area is attributable to the licence area of the commercial television broadcasting licence; and a commercial radio broadcasting licence, where the licence area of the commercial radio broadcasting licence is, or is the same as, the first radio licence area; and a newspaper that is associated with the first radio licence area.
TIO	Telecommunications Industry Ombudsman Industry-funded independent dispute resolution service for consumers who are unable to resolve individual complaints with their carriers and carriage service providers.
trigger event	A trigger event relates to commercial regional radio licences and includes a transfer of a licence; or formation of a new registrable media group which includes a regional commercial radio broadcasting licence; or change of controller of a registrable media group which includes a regional commercial radio broadcasting licence.
TS	technical standard Standard for communications customer equipment or networks.
TSAG	Telecommunications Standardization Advisory Group
TTY	teletypewriter Telephone typewriter where the caller types the communication after the call is connected, enabling people with a communication impairment to use the standard telephone service.
TWG	Technical Working Group
UHF	ultra high frequency Part of the radiofrequency spectrum between 300 and 3,000 MHz.
USO	universal service obligation Obligation under the <i>Telecommunications Act 1997</i> to ensure that standard telephone, payphone and prescribed carriage services are reasonably accessible to all people in Australia on an equitable basis, wherever they reside or carry on business.
VHF	very high frequency Portion of the radiofrequency spectrum between 30 and 300 MHz.
VoIP	voice over internet protocol A protocol for transmitting voice over packet-switched data networks. Also called IP telephony.
WAS	wireless access services The wireless connection of business and households to the internet and the phone system.
WiMAX	Worldwide Interoperability for Microwave Access Industry group organised to advance the IEEE 802.16 standards for broadband wireless access networks for multimedia applications with a wireless connection.
WRC	World Radiocommunication Conference ITU conference held every three or four years to review and amend international radio regulations.

A

- ABC radio, no breach findings 180
- ABC television
 - breach findings 175
 - no breach findings 175–8
- Accredited Persons scheme 56
 - assignments registered 56
- ACMA Agency Plan 186
- ACMA Communications Report 2013–14 96
 - Report 1—Australians' digital lives* (March 2015) 96
 - Report 2—The evolution of VoIP in Australia* (June 2015) 96
- ACMA Corporate plan 2013–16 24, 76, 103, 107
- ACMA Enterprise Agreement 2011–2014 104, 105, 107
- ACMA Hotline 89, 91
- ACMA Workplace Diversity Plan 2014–18 105
- ACMA's international engagement—*regulating in a globalised communications and media environment* (June 2015) 99
- administrated revenue 32
- administrative tribunal decisions 197
- advertising, expenditure 201, 202
- advisory bodies, membership 117
- AFC Asian Cup 49
- Agency Multicultural Plan 2013–15 105
- agency resource statement 204
- AIMIA Digital Policy Group 94
- air band (aviation) radio transmitters 50
- AISI *see* Australian Internet Security Initiative (AISI)
- Alannah and Madeline Foundation 94
- allocation
 - 700 MHz band 16
 - community broadcasting licences 57
 - see also* broadcasting licensing
- amateur radio operator, examination services 57
- Analysys Mason 99
- annual carrier licence charge (ACLC) 33
- annual numbering charge (ANC) 33, 35, 59
- anti-siphoning provisions 85
- apparatus auctions 32
- apparatus licences 53–4, 127
 - Accredited Persons scheme 56
 - new and renewed licences 54
 - price-based apparatus licence allocations 54
 - taxes 34, 35
 - 3.5 GHz band 45
- APS Values and Code of Conduct 106
- Asia-Pacific Regulators' Roundtable 110
- Asia-Pacific Telecommunity (APT) 16
 - Preparatory Group for the 2015 World Radiocommunication Conference 46
- asset management 111
- Attorney-General's Department 62, 63, 73, 104
- audit
 - external 104, 212–13
 - internal 104
- Audit Committee 116
- Auditor-General, access by 202
- Auditors report, Independent 212–13
- Aussie teens online* (July 2014) 96, 97
- Australia Post 48
- Australian Communication Exchange 64
- Australian Communications and Media Authority
 - Client Service Charter 108
 - committees 116
 - corporate governance 103
 - corporate planning 103
 - corporate structure 28–9
 - directions 189
 - Executive Group 103, 116
 - functions and responsibilities 23
 - Key Results Areas (KRAs) 24
 - legislative instrument registered 189–96
 - meetings 115–16
 - Members 25–7, 28
 - objectives 227
 - offices 28, 111, 114
 - outcome 203
 - role 23
 - staff 104–8, 115–16, 119–24
 - strategic work program 24
 - transformation projects 108–9

Australian Communications and Media Authority (3.5 GHz frequency band) Direction 2014 45
Australian Communications and Media Authority Act 2005 23, 63, 70, 75, 189, 210
Australian Communications and Media Authority v Today FM (Sydney) Pty Ltd [2015] HCA 7 198–9
 Australian Communications Consumer Action Network (ACCAN) 52
 Australian Competition and Consumer Commission (ACCC) 33, 63
 Australian content 85
 Australian eMarketing Code of Practice, deregistered 98
 Australian Federal Police (AFP) 89, 90, 91
 Australian Formula One Grand Prix 49
 Australian Information Commissioner 198
 Australian Internet Industry Spam Code of Practice, deregistered 98
 Australian Internet Security Initiative (AISI) 16, 93, 95, 96
 portal 95–6, 109
 Australian Maritime College 56
 Australian Motorcycle Grand Prix 49
 Australian National Audit Office (ANAO) 104, 110, 212–13
 Australian Premier Products 78
 Australian Public Service Commission (APSC) 105, 107
 Australian Radiation Protection and Nuclear Safety Agency (ARPANSA) 47, 48
 Australian Securities and Investments Commission 58
 Australian Taxation Office 95
 Australian Waters Qualification (AWQ) 57
Australians get mobile—Using mobile devices for voice, messaging and internet access (June 2015) 96
 AUSvance LLC 78
 Authority meetings 115
 regulatory arrangements 83
 Broadcasting (Australian Content) Standard 2005 85
 broadcasting investigations 84
 ABC radio 180
 ABC television 175–8
 ACMA's powers 84
 anti-siphoning provisions 85
 broadcasting codes of practice 83
 Children's Television Standards 85–6
 commercial radio 178–9
 commercial television 171–5
 community radio 180–1
 open narrowcast radio 181
 SBS radio 180
 SBS television 178
 subscription television 178
 broadcasting licence area plans and variations 42–3
 broadcasting licence conditions, investigations 83
 broadcasting licence fees 32, 34, 35
 broadcasting licensing 57–8
 commercial radio 58
 commercial television 58
 community radio 58
 community television 58
 conditions 83
 temporary community 57
 broadcasting service apparatus licence variations 139–63
Broadcasting Services Act 1992 34, 80, 81, 82, 83, 84, 85, 87, 89, 90, 93, 198, 199, 200
 Broadcasting Services (Additional Television Licence Condition) Notice 8 November 2007 81
 broadcasting services bands (BSB) 58
 Broadcasting Services (Regional Commercial Radio—Material of Local Significance) Licence Condition 2012 81
Broken concepts 15
 Business Continuity Plan and Pandemic Action Plan 103

B

balance sheet 216
 Bean, Richard 25, 28, 115, 116
 Benjamin, Louise 26, 28, 115
Better telemarketing ... take the right line 78
 blogs 78, 109
 broadcast planning 42–3
 broadcasting
 compliance investigations 84
 compliance with ownership and control provisions 80–1
 licence fees 34, 35
 local content 81–2
 ownership and control 80–1

C

cabling
 and labelling compliance 49
 registration scheme 69
 Cabling Advisory Group (CAG) 69
 Cabling Provider Rules (CPRs) 69
 cabling regulation 68–9
 Cameron, James 26, 28, 115
 capability development and training 107
 captioning 87
 breach 88
 exemption orders 87

- carriage service providers (CSPs)
 - compliance with IPND 63–4
 - eligible revenue assessment 33
 - identity-checking requirements 62–3
 - mass service disruption notices 74
 - mobile calls to 1800 and 13/1300 numbers 52
 - numbering charges 33, 35
 - numbering transactions 59–60
 - priority assistance 75
 - Telecommunications Industry Ombudsman (TIO) scheme 50
- Carrier Licence Conditions (Telstra Corporation Limited) Declaration 1997 63
- carrier licences 125
- carrier licensing 58–9
 - annual charges 33
 - eligible revenue assessment 33
- carriers' rights and obligations 50
- cash flow statement 218
- CCEMO forum 91
- CERT Australia 96
- certificates of proficiency and operator examinations 56–7
- Chairman's foreword 15–17
- Channel Seven Brisbane Pty Limited 199
- Channel Seven Brisbane Pty Limited v Australian Communications and Media Authority* [2014] FCAFC 179 199
- Chapman, Chris 15–17, 25, 28, 115, 116, 214
- Cheah, Chris 26, 28, 115
- child abuse material 89–90
- Childnet International (UK) 94
- children's television
 - children's and preschool programs 86, 169–70
 - consultants 170
 - content regulation 85
 - program classification 86
- Children's Television Standards 2009 85–6
- Children's television viewing research* (March 2015) 97
- citizen and consumer safeguards 97
- Civil Aviation Safety Authority 50
- class licensing 56
 - low interference potential devices 56
- Classification Board for formal classification 90
- Client Service Charter 108
- client service complaints and compliments 108
- cloud computing 108
- Club Retail Pty Ltd 78
- codes of practice
 - broadcasting 83
 - commercial radio 83
 - Commercial Television Industry 83
 - Copyright Notice Scheme 73
 - Internet Industry Spam 79
 - Local Number Portability 60
 - mobile premium services 70, 99
 - telecommunications 50
 - Telecommunications Consumer Protections (TCP) Code 52, 64, 70, 71, 72, 182–5
- Combating child exploitation material online* (CCEMO) 91
- Comcare 107
- commercial licences 139
- commercial radio
 - breach findings 178
 - broadcasting licence fees 34
 - broadcasting licensing 58
 - no breach findings 178–9
- Commercial Radio Australia (CRA) 44
- commercial television broadcasting
 - breach findings 171–3
 - licence fees 34
 - licensing 58
 - no breach findings 173–5
- Commercial Television Industry Code of Practice 2010 83
- committees, internal 103–4, 115–16
- Commonwealth Bank 94
- Commonwealth contracts exemptions 202
- Commonwealth Disability Strategy 105
- Commonwealth Procurement Rules* 110, 111
- Commonwealth Property Management Guidelines* 111
- Communications Alliance 52, 60, 68, 73
- communications and engagement 109–10
- Communications Compliance (CommCom) 71
- communications regulation, planning and licensing (Program 1.1)
 - outcome 203
 - performance against PBS KPIs and deliverables 205
- Communications report 2013–14* 96
- community awareness, cybersafety 93–6
- Community Broadcasting Association of Australia 83
- community broadcasting licences 57–8
- community radio
 - breach findings 180
 - broadcasting licences 58
 - no breach findings 181
- Community Radio Broadcasting Codes of Practice 2008 83
- community television
 - broadcasting licensing 58
 - trials 58
- competitive tendering 202
- complaint and enquiry forms 99
- compliance index 208–10
- conditional access scheme for satellite access to digital television, complaints 42
- Connected citizens* 15
- Connect.ed Online PD Program 94
- consultancy contracts expenditure 201
- consultative bodies, membership 117
- consultive bodies 107
- consumer awareness, unsolicited communications 78

Consumer Consultative Forum (CCF) 75, 117
 consumer safeguards, education and
 information (Program 1.2)
 outcome 67, 203
 performance against PBS KPIs and
 deliverables 67, 206
Contemporary community safeguards inquiry
 16
 content regulation and consumer information
 Australian content 85
 captioning 87–8
 children's television 85
 contract management and procurement 110
 Coordinated Universal Time (UTC) 46
 Copyright Notice Scheme (CNS) Code 73
 corporate governance 103–4
 external scrutiny 212–13
 corporate plan 24, 76, 103, 107
 corporate structure (ACMA) 28–9
 Corrective Services NSW 45
 cost recovery charges 32
 critical information summaries (CISs) 71, 72
 customer information, disclosures 63
 Customer Relationship Management (CRM)
 system 108
 Customer Service Centre (CSC) 108, 110
 Customer Service Guarantee (CSG) 70, 74
 cybersafety 93–6
 community education activities 93
 education resources 93
 information for schools 94
 initiatives 94
 and social networking services 94
 cybersecurity 95–6
Cybersecurity news 109
 Cybersmart Kids Helpline 93
 Cybersmart Outreach program
 Internet Safety Awareness presentations
 94
 pre-service teacher program 94
 Professional Development for Educators
 workshops 94
 Cybersmart program 93–5
 initiatives 94
 partnerships 94–5
 social media 94
 website 93



DAB+ digital radio 44
Datacasting Charge (Imposition) Act 1998 34
 datacasting charges 32, 34
 Day for Daniel 94
 Defence High Frequency Communications
 System 109
 Defence Materiel Organisation 109

Department of Communications 34, 41, 42,
 46, 63, 69
 Department of Defence 109
 Department of Finance 110
 digital citizenship 94
 digital dividend
 auction 31, 32, 41
 and wireless microphones 42
 digital radio, introduction of DAB+ digital radio
 44
 Digital Switchover Taskforce 41
 digital television 41–2
 complaints under conditional access
 scheme for satellite access to 42
 restack coverage assessment project
 (ReCAP) 41–2
 Viewer Access Satellite Television (VAST)
 42
 directions given 189
 disability reporting 105
 disclosures of information 197
 to law enforcement and national security
 agencies 63
 Do Not Call Register 16, 76, 79
 access fees and cost recovery 33
 ACMA's approach to telemarketing and fax
 marketing compliance 76
 complaints 77
 compliance investigations and enforcement
 77
 numbers added to 79
 numbers listed 79
 washing accounts 79
 see also fax marketing; telemarketing
Do Not Call Register Act 2006 77, 78, 79
 Dodo 74
 domestic systems interference 49
 drama expenditure, by subscription television
 86



e-bulletins 109
 e-marketing 78
 international cooperation 79
 ecologically sustainable development and
 environmental performance 111
 education resources (Cybersafety) 93
 800 MHz band 55
 1800 MHz band 45, 55
 electromagnetic compatibility (EMC) 47
 electromagnetic energy (EME) 47–8
 email spam 79
 Emergency+ app 65
 emergency call person (ECP) 64
 emergency call service 64–5
 112 emergency call service 64
 awareness-raising activities 65

- complaints and investigations 65
- improved mobile location 65
- reducing the volume of non-emergency calls 64–5
- Telstra as designated provider for 000 and 112 numbers 64–5
- Triple Zero (000) emergency call service 64–5
- Triple Zero Kids' Challenge 65
- Emergency Call Service Advisory Committee (ECSAC) 117
- Emergency Call Services Advisory Committee (ECSAC) 64, 65
- Enduring concepts* 15
- equity statement 217
- ethical standards 106
- European Telecommunications Standardisation Institute (ETSI) 47
- Evidence-informed regulatory practice— an adaptive response, 2005–15* (April 2015) 99
- Executive Group
 - attendance at meetings 115
 - meetings 115
 - see also Senior Executive Staff (SES)
- expenses 31
- external scrutiny 212–13

F

- Facebook 109
 - Cybersmart program 94
- Fairfax Media Limited 81
- fax marketing, complaints 76, 77
- Fax Marketing Industry Standard 2011 77
- fees see revenue and fees
- field-based activities and investigations 48–50
- financial management 110–11
- financial statements 212–25
 - notes to 226–91
- Five-year spectrum outlook 2014–18* 44
- Fleurieu Link 64
- Fong, George 75
- 400 MHz band 44, 54
- Foxtel 74
- fraud control 103
- Free TV Australia 83
- freedom of information 186
- Freedom of Information Act 1982* 186
- freephone and local rate numbers (FLRNs), calls from mobile phones 52
- Frequency Coordination and Licensing Procedures for Apparatus Licensed Public Telecommunications Services in the 3.5 GHz band* 45
- functions and responsibilities 23

G

- G20 Leaders Summit Brisbane 49
- #GameOn 94
- glossary 292–6
- Google, Cybersmart program 94
- grant programs 111

H

- Harassment Contact Officer Network 106
- Harbour Radio Pty Ltd 199–200
- Harbour Radio Pty Ltd v Australian Communications and Media Authority* [2015] FCA 371 199–200
- health and safety 106–7
- Health and Safety Representatives Forum 106
- health and wellbeing initiatives 106
- HFDF Network/Project Nullarbor 109
- hosting international delegations 110

I

- ICC Cricket World Cup 49
- ICT service delivery review 109
- identity checking requirements for prepaid mobile phone services 62–3
- iiNet 74
- income statement 215
- Independent Auditor's report 212–13
- industry levies 32
- Industry Number Management Service (INMS) Ltd 51, 59, 60
- industry standards 68, 77, 78
- infographics 109
- information management
 - client services 108
 - highlights 108–9
 - transformation agenda 108–9
- Information Publication Scheme 186
- INHOPE (International Association of Internet Hotlines) 16, 89, 90, 91
- Integrated Public Number Database (IPND) 63
 - CSP compliance with 63–4
 - disclosure for telephone-based emergency warning systems 63
- Integrated Public Number Database (IPND) scheme 64
- interactive gambling 92
- Interactive Gambling Act 2001* 95
- interception exemptions for trial services 63
- interference
 - domestic systems 49
 - radiocommunications 49

- special events 49
- television reception problems 49
- international activities 46, 110
 - hosting delegations from overseas
 - stakeholders 110
 - INHOPE 16, 89, 90, 91
 - international training program 110
- International Association of Internet Hotlines (INHOPE) 16, 89, 90, 91
- International Commission for Non-Ionizing Radiation Protection (ICNIRP) 47
- international delegations, hosting 110
- International Do Not Call Network 79
- International Electrotechnical Committee (IEC) 47
- International Mobile Roaming (IMR) Standard 70, 72
 - compliance 72
- International Special Committee on Radio Interference (CISPR) 47
- International Telecommunication Union (ITU) 16, 46
 - Australian participation in 46
 - Radiocommunication Sector 46
 - World Radiocommunication Conference 2015 (WRC-15) 16, 46
- international training program 110
- internet
 - content complaints 89–90
 - prohibited or potentially prohibited internet content 89–90
 - safety *see* cybersafety
- Internet Governance Forum 79
- Internet Industry Spam Code of Practice, deregistered 79
- Internet Safety Awareness presentations 94
- IP addresses, vulnerable 95
- iseek Communications Pty Ltd 35

J

- Jacoby, Anita 26, 28, 115
- judicial and administrative decisions 198–200

K

- Key Results Areas (KRAs) 24
- Kids Helpline 93

L

- labelling compliance 49
- Land mobile frequency coordination
 - requirements 44
- law enforcement agencies 62, 63
- legislation 187–8
- legislative instrument registered 189–96
- Legislative Instruments Act 2003* 47, 99, 207
- letter of transmittal 3
- licence fees
 - broadcasting 34
 - carrier licensing 33
- licence taxes 34
- licensing
 - Accredited Persons scheme 56
 - amateur radio operator examination services 57
 - apparatus licences 53–4, 127
 - broadcasting 57–8
 - broadcasting service apparatus licence variations 139–63
 - carrier licences 125
 - class 56
 - commercial licences 139
 - commercial radio broadcasting licences 58
 - commercial television broadcasting licences 58
 - community broadcasting licences 57–8
 - community radio broadcasting licences 58
 - community television broadcasting licences 58
 - low interference potential devices 56
 - low-power open narrowcasting licences 54
 - national services 138
 - nominated carrier declarations 126
 - radiocommunications 53–7
 - retransmission services 127–37
 - special events 164–8
 - spectrum 55
 - telecommunications 59–60
 - temporary community broadcasting licenses 57
- Lithgow Correctional Centre, mobile phone jammer trial 45
- Live Connected 35
- local content 81–2
 - regional radio 81–2
 - regional television 81
 - trigger events 82
- Local Directories 64
- Local Number Portability Code 60
- local presence plan 75
- London Action Plan 16, 79
- low interference potential devices 56
- low-power open narrowcasting (LPON)
 - licences 54
- Lycamobile Pty Ltd 35

M

M2 Group 74
 Macquarie Radio Network (MRN) 81
 malware 95
 marine radio operator certification services 56
 amateur certificates of proficiency issued 58
 marine radio operator qualifications for recreational boaters, review 57
 Maritime Training Package 57
 market research expenditure 201
 mass service disruption notices, by carrier/ CSP 74
 media advertising expenditure 201
 media content and culture 97
 media engagement 110
 meetings (ACMA) 115–16
 Members of the Authority 25–7, 28
 memorandum of understanding (MoU) 48
 Mental Health Awareness Program 106
 Minister for Communications 15, 32, 40, 45, 55, 64, 73, 83, 94, 96
 mobile caller location 65
Mobile calls to 13 numbers (July 2014) 97
 mobile calls to 1800 and 13/1300 numbers 52
Mobile network infrastructure forecasting model (June 2015) 99
 mobile phone base station deployment 50
Mobile Phone Base Station Deployment 50
 mobile phone jammers, trial 45
 mobile phone repeaters 48
 mobile phone services, identity-checking requirements for prepaid 62–3
 mobile phones, calls to 1800 and 13/1300 numbers 52
 Mobile Premium Service Determination 98
 mobile premium services 72
 complaints 72
 Mobile Premium Services (MPS) Code 70, 72, 99

N

National Association of Testing Authorities (NATA) 49
 national broadband environment, facilitate transition to 68–9
 National Child Protection Week 91
 National Classification Scheme 90
 National Consultative Forum 107
 National Day of Action Against Bullying and Violence 94
 National Disability Strategy 105
 National Relay Service (NRS) 32, 67
 national security agencies 62, 63
 national service licences 138

nbn co ltd 69
 nbn network 32, 45, 60, 75, 109
 battery backup services 69
 informed consent arrangements 69
 NetSafe (NZ) 94
 Netsize Pty Ltd 35
 Network Reliability Framework (NRF) 70, 74–5
 Network Ten 85
 Nine Network 85
 nominated carrier declarations 58, 126
 non-emergency calls, reducing the volume of 64–5
 Novatel Telephony Pty Ltd 35
 number allocations register 59
 number auctions 32, 33
 number portability 60
 number pre-selection 60
 numbering 59–60
 Numbering Advisory Committee (NAC) 52, 117
 numbering charges 33, 35
 Numbering Plan 17, 60
 administration 52
 calls from mobile phones to FLRNs 52
 portability 60
 numbering reform activities 51–2
 Numbering Services Implementation Steering Committee 52
 numbering transactions 59–60
 quantity of numbers allocated by INMS by number type 59, 60
 quantity of numbers allocated by number type 58, 59
 quantity of numbers surrendered by INMS by number type 59, 60
 quantity of numbers surrendered by number type 59, 60
 quantity of numbers transferred by number type 59, 60
 Numbering Work Program 51

O

occupational health and safety 106–7
 office locations (ACMA) 28, 111, 114
 Office of Best Practice Regulation (OBPR) 207
 Office of the Australian Information Commissioner 63
 Office of the Children's eSafety Commissioner 16, 109
Older Australians resist cutting the cord (July 2014) 97
 13/1300 numbers, calls from mobile phones 52
 1800 numbers, calls from mobile phones 52
 online content complaints 89–90
 Online Numbering System (NUMB) 59
 online safety *see* cybersafety

Online Safety Partnerships Guidelines 94
 open narrowcast radio, no breach findings 181
 operator examinations
 amateur radio operators 57
 marine radio operators 56, 58
Optimal conditions for effective self- and co-regulatory arrangements (June 2015) 15, 99
 Optus 41, 52, 72, 74
 Optus Mobile Pty Ltd 35
 Optus Networks Pty Limited 35
 outcomes (ACMA)
 communications regulation, planning and licencing 37, 39, 203
 consumer safeguards, education and information 67, 203
 outreach program, cybersafety 94–5
 ownership and control (broadcasting) 80–1
 annual notifications 80
 applications for prior approval 81
 category-of-service opinions 81
 compliance with ownership and control provisions 80–1
 enforcement for failure to comply with notification provisions 81
 notifications of changes in control 80

P

partnerships, Cybersafety program 94–5
 payphone performance 70
 Payphone Performance Benchmarks 74
 performance against PBS KPIs and deliverables
 communications regulation, planning and licensing 37, 39, 205
 consumer safeguards, education and information 67, 206
 performance management 107
 performance payments 104
 phishing activities 95
 Planet ISP Pty Ltd 73
 portability of numbers 60
 PowerTel Limited 35
 pre-selection of numbers 60
 pre-service teachers (Cybersmart program) 94
 prepaid mobile phone services, identity-checking requirements 62–3
 preschool programs *see* children's television, children's and preschool programs
 price-based apparatus licence allocations, low power open narrowcasting licenses 54
 Primus 74
 priority assistance 70, 75
Priority Assistance for Life Threatening Medical Conditions 75
 Privacy Awareness Week 94

procurement and contract management 110–11
 Professional Development for Educators workshops (Cybersafety) 94
 Program 1.1 communications regulation, planning and licencing outcome 37, 39, 203
 performance against PBS KPIs and deliverables 37, 39, 205
 Program 1.2 consumer safeguards, education and information outcome 67, 203
 performance against PBS KPIs and deliverables 67, 206
 program classification, children's television 86
 programs and content, children's television 169–70
 prohibited devices 48
 prohibited or potentially prohibited internet content 89–90
 Project HELM 53, 108
 property management 111
 Protective Security Policy Framework and Information Security Manual 104
 Protiviti 104
Public Governance, Performance and Accountability Act 2013 103, 110, 210
Public Service Act 1999 28, 103

R

RadComms conference 15, 110
 Radiation Protection Standard for Maximum Exposure Levels to Radiofrequency Fields—3 kHz to 300 GHz (2002) 47
 radio licence area plans (LAPs) 42, 43
Radio Licence Fees Act 1964 34
 radio transmitters, air band (aviation) 50
 radiocommunications
 international activities 46
 licensing 53–7
 regulatory arrangements 47, 49
 space regulation 46
Radiocommunications Act 1992 15, 34, 40, 47, 55
 Radiocommunications (Compliance Labelling – Devices) Notice 2014 47
 Radiocommunications (Compliance Labelling—Electromagnetic Radiation) Notice 2014 48
 Radiocommunications Compliance Laboratory 49
 Radiocommunications (Electromagnetic Radiation - Human Exposure) Standard 2014 48
 Radiocommunications (Field Trial by Corrective Services NSW of PMTS Jamming Devices at Lithgow Correctional Centre) Exemption Determination 2014 45

- Radiocommunications (Field Trial by Corrective Services NSW of PMTS Jamming Devices at Lithgow Correctional Centre) Exemption Determination 2012 45
- radiocommunications interference
 - complaints 49
 - management 48–9
 - priority compliance areas 48
 - prosecutions 49
- Radiocommunications Labelling (Electromagnetic Compatibility) Notice 2008 47
- Radiocommunications (Low Interference Potential Devices) Class Licence 2000 56
- Radiocommunications (Maritime Ship Station—27 MHz and VHF) Class Licence 57
- Radiocommunications (Receiver Licence Tax) Determination 2015 34
- Radiocommunications Taxes Collection (Penalties on Unpaid Tax) Determination 2015 34
- Radiocommunications (Transmitter Licence Tax) Determination 2015 34
- radiofrequency spectrum planning *see* spectrum planning
- Reconnecting the Customer* (RTC) 17
- Regional Australia in the digital economy* (August 2014) 97
- Regional Equalisation Plan (REP) 34
- regional radio
 - compliance with existing levels of local presence 82
 - compliance with local content plans 82
 - content—all regional commercial radio broadcasting licensees 81–2
 - investigations—local content licence condition 82
 - investigations—local presence and local news and information 82
 - local content and presence obligations due to a trigger event 82
- regional television 81
 - Investigations—local content licence condition 81
- Registrars' Coordinating Committee (RCC) 69
- regulation, better targeted 98–9
- Regulator Performance Framework (RPF) 15
- regulatory arrangements 47–8
- regulatory functions 23
- regulatory impact analysis compliance report 207
- regulatory issues, research 99
- Rehabilitation: managing workplace injury and illness* 106
- remuneration, Senior Executive Staff (SES) 256
- research and reporting 96–7, 99
 - Australian Internet Security Initiative (AISII) 95–6
 - citizen and consumer safeguards 97
 - communications report series 96
 - cybersecurity 95–6
 - market developments 96–7
 - media content and culture 97
 - regulatory issues 99
 - research snapshots 96
 - social and economic participation 97
 - unsolicited communications and malware 95–6
- research snapshots 96
- researchacma alert* 109
- researchacma program 93, 96–7, 98, 99
- resource taxes 32
- responsibilities 23
- restack coverage assessment project (ReCAP) 41–2
- Restricted Access System Declaration 98
- retransmission services 127–37
- revenue and fees 31–5
- revenue collection 31
- risk management 103
- role (ACMC) 23



- Safer Internet Day 94
- satellite operators 46
- satellite services 55
- SBS radio, no breach findings 180
- SBS television, no breach findings 178
- schools, cybersafety information 94
- security 104
- Senior Executive Staff (SES)
 - common law arrangements 104
 - performance payments 104
 - remuneration 104, 256
- Seven Network, and Children's Television Standards 85
- 700 MHz band 16, 41
 - allocation 16
 - digital dividend auction 41
 - early access to 41
- shedule of commitments 219–20
- Sims, Rod 27, 28, 115
- Sinclair, Rosemary 27, 28, 115
- Singtel Optus Pty Limited 35
- Six emerging trends in media and communications* (November 2014) 97
- small and medium enterprises (SME) 111
- smartnumbers, auctions 33, 51
- SMEs and digital communication technologies* (September 2014) 97
- SMS spam 77
- social and economic participation 97
- social media 109
 - Cybersmart program 94
 - unsolicited communications 78
- Southern Phone Company (SPC) 64

- space radiocommunications 46
- spam 95
 - complaints and report-handling 76, 77
 - informal warnings 78
 - international cooperation 79
 - investigations and enforcement 78
 - see also e-marketing
- Spam Act 2003* 77, 79
- special event licences 164–8
- spectrum auctions 31
- spectrum licence taxes 34
- spectrum licences
 - 2 GHz band 55
 - 2.3 GHz band 55
 - 3.4 GHz band 55
 - 3.5 GHz band 34, 45
 - 20 GHz band 55
 - 27 GHz band 55
 - 28 GHz band 55
 - 30 GHz band 55
 - 31 GHz band 55
 - 700 MHz band 16, 41
 - 800 MHz band 55
 - 1800 MHz band 45, 55
 - expiring 55
 - trades 55
- spectrum licensing 55
 - Accredited Persons scheme 56
 - expiring spectrum licences 55
- spectrum management, 400 MHz band
 - implementation 44, 54
- spectrum monitoring network 49
- spectrum planning, five-year outlook 15, 44
- spectrum review 40–1
- Sputt Link Pty Ltd 78
- staff 104–8
 - ACMA Enterprise Agreement 2011–2014* 104, 105, 107
 - capability development and training 107
 - consultations and workplace relations 107
 - ethical standards 106
 - health and safety 106–7
 - non-salary benefits 104
 - numbers and profiles 119–24
 - performance management 107
 - performance payments 104
 - salary ranges 104, 124
 - Workplace Diversity Plan 105
 - see also Senior Executive Staff (SES)
- stakeholder engagement 78, 109–10
- standards
 - children's television 85–6
 - electromagnetic radiation 48
 - fax marketing 77
 - international mobile roaming 70, 72
 - radiation protection 48
 - radiocommunications 48
 - technical 47–8, 68
 - telemarketing 77, 78
- Standards Australia 47, 50, 68
- statement of changes in equity 217

- statement of comprehensive income 215
- statement of financial position 216
- statutory reporting 104
- strategic planning 107
- Strong signals—growing use of public Wi-Fi hotspots* (November 2014) 97
- Studies Assistance Guidelines 107
- submarine cable installation permits 61
- submarine cable protection zones 60, 61
- subscription television
 - drama expenditure 86
 - no breach findings 178
- Successful e-marketing ... it's about reputation* 78
- sunsetting regime 99
- Supply and demand—Catch-up TV leads Australians' online video use* (February 2015) 96
- Survey of Australian Government Payments to Small Business 111



- Tablets take off—take-up and use of tablet computers in Australia* (December 2014) 96
- Tasmania Digital Radio Channel Plan 44
- TCP Code see Telecommunications Consumer Protections (TCP) Code
- technical regulations 47–8
- technical standards 47–8, 68
- telecommunications
 - carrier licensing 58–9
 - compliance 70, 182–5
 - infrastructure regulation 50
 - numbering 17, 33, 35, 59–60
 - regulatory arrangements 68
- Telecommunications Act 1997* 50, 60, 62, 63, 64, 68, 71, 73, 77, 78, 96, 189
- disclosures 197
- Telecommunications (Backup Power and Informed Decisions) Service Provider Determination 2014 69
- Telecommunications Cabling Determination 2015 69
- Telecommunications Cabling Provider Rules 2014 69
- Telecommunications (Carrier Licence Charges Act) 1997* 33
- telecommunications carrier licensing 58–9, 125
- telecommunications code compliance
 - ACMA approach to 50
 - see also Telecommunications Consumer Protections (TCP) Code
- Telecommunications Code of Practice 1997 50

telecommunications consumer protection 70, 182–5

Telecommunications (Consumer Protection and Service Standards) Act 1999 73, 74

compliance 185

Telecommunications Consumer Protections (TCP) Code 17, 70

ACMA's enforcement powers 71

compliance 64, 70, 71, 182–5

compliance attestations review 71

critical information summaries (CISs) 71, 72

customer transfer investigations and review 72

enquiries and investigations about compliance 71

mobile calls to 1800 and 13/1300 numbers 52

Telecommunications (Customer Service Guarantee) Record-Keeping Rules 2011 74

Telecommunications (Customer Service Guarantee—Retail Performance Benchmarks) Instrument (No. 1) 2011 74

Telecommunications Industry Ombudsman (TIO) 50, 63, 70

Telecommunications Industry Ombudsman (TIO) scheme 70, 73

exemptions 73

investigations 73

membership 70, 73

telecommunications infrastructure regulation 50

Telecommunications (Interception and Access) Act 1979 63

Telecommunications Labelling (Customer Equipment and Customer Cabling) Notice 2001 68

Telecommunications (Labelling Notice for Customer Equipment and Customer Cabling) Instrument 2015 68

Telecommunications (Low-impact Facilities) Determination 1997 50

Telecommunications (Numbering Charges) Act 1997 33

Telecommunications Numbering Plan 2015 51, 52

Telecommunications (Provision of Preselection) Determination 2015 60

Telecommunications (Service Provider—Identity checks for Prepaid Mobile Carriage Services) Determination 2013 63, 98

telecommunications services funding 32

Telecommunications Universal Service Management Agency Act 2012 32

Telecommunications Universal Service Management Agency (TUSMA) 32, 63, 67, 74

Telecommunications Universal Service Obligation (Payphone Performance Benchmarks) Instrument (No. 1) 2011 74

telemarketing

complaints 76, 77

investigations and enforcement 78

see also Do Not Call Register

Telemarketing and Research Industry Standard 2007 77, 78

television licence area plans (TLAPs) 41, 42, 43

Television Licence Fees Act 1964 34

television reception problems 49

television transition to digital 42–3

Telstra 32, 41, 52, 94

Customer Service Guarantee (CSG) 74

Cybersmart program 94

emergency call service 64–5

Integrated Public Number Database (IPND) 63

international mobile roaming (IMR) 72

local presence plan 75

Network Reliability Framework 74–5

payphone performance 74

priority assistance 75

Universal Service Obligation (USO) 74

3.4 GHz band 55

3.5 GHz band 34, 45

30 GHz band 55

31 GHz band 55

Today FM Sydney Pty Ltd 198–9

training and capability development 107

transition to digital television 42–3

Transport and Logistics Industry Skills Council (TLISC) 57

trial certificates (carrier licences) 59

trial services, interception exemption 63

trigger events 82

Triple Zero (000), emergency call service 64–5

complaints 65

Triple Zero Awareness Work Group 65

Triple Zero infographic 109

Triple Zero Kids' Challenge 65

TUSMA see Telecommunications Universal Service Management Agency (TUSMA)

Twitter 109

Cybersmart program 94

2 GHz band 55

2.3 GHz band 55

20 GHz band 55

27 GHz band 55

28 GHz band 55

U

United Nations Secretary General 79
 universal service obligation (USO) 70, 74
 unsolicited communications 76, 95–6
 ACMA's approach to compliance 76
 compliance 76–9
 education initiatives 78
 international cooperation 79
 stakeholder engagement 78
Utilities, transport and finance lead mobile productivity (August 2014) 97

V

Vadkho Pty Ltd 78
 Vaya Pty Ltd 35
 VHF marine radio operator qualifications for recreational boaters 57
 videos 109
 Viewer Access Satellite Television (VAST) service 42
 Virgin Mobile (Australia) Pty Limited 35
 Vodafone 72

W

warnings and directions 182–5
 website 73, 81, 95, 96, 103, 105, 109, 186, 189
 Cybersmart 93
 Wireless Institute of Australia (WIA) 57
 wireless microphones, and digital dividend 42
Work Health and Safety Act 2011 107
 workforce planning 107
 Workplace Diversity Plan 105
 workplace relations 107
 World Radiocommunication Conference 2015 (WRC-15) 46

Y

Yahoo7, Cybersmart program 94
 Yatango Mobile (Australia) Pty Ltd 35

Z

ZOAK Solutions Pty Ltd 17, 51, 59

Canberra

Red Building
Benjamin Offices
Chan Street
Belconnen ACT

PO Box 78
Belconnen ACT 2616

T +61 2 6219 5555
F +61 2 6219 5353

Melbourne

Level 32
Melbourne Central Tower
360 Elizabeth Street
Melbourne VIC

PO Box 13112
Law Courts
Melbourne VIC 8010

T +61 3 9963 6800
F +61 3 9963 6899

Sydney

Level 5
The Bay Centre
65 Pirrama Road
Pyrmont NSW

PO Box Q500
Queen Victoria Building
NSW 1230

T +61 2 9334 7700
1800 226 667
F +61 2 9334 7799