

Specialist Clinics Activity and Wait Time Report

December Quarter 2015–16

PRELIMINARY DATA AS AT 29 JANUARY 2016

Specialist Clinics Activity and Wait Time Report

December quarter 2015–16 – PRELIMINARY

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Introduction

The Department of Health and Human Services has been working with health services to implement a patient level data collection for specialist clinics in Victoria. Specialist clinics were introduced into the Victorian Integrated Non-Admitted Health (VINAH) Minimum Dataset from 1 July 2012 following extensive work on the part of health services and the Department to establish the necessary infrastructure and reporting capability.

This work is ongoing and inherently challenging, particularly for health services with the largest volumes of specialist clinic records to process and complex systems to modify. Implementation of VINAH has therefore progressed to a variable extent across health services and across clinics within each health service.

Consequently, this report presents data for only a subset of health services and specialties. Although the health services included in this report have progressed well in implementing standardised data collection for specialist clinics, activity and wait times reported here may be based on incomplete data and results should be interpreted with caution. The completeness and accuracy of specialist clinic data will improve over time.

It should be noted that a pilot audit program of specialist clinics data was undertaken at selected health services in 2014–15. The Department of Health and Human Services is expected to commission an independent audit program in 2015–16 to assess the integrity of VINAH data.

As VINAH data improve over time, this collection will enable public reporting of a range of activity and performance data on specialist clinics in public hospitals, and will improve management through a better understanding of this component of the system.

This report is based on preliminary data. Quarterly reports will be republished with refreshed data following annual consolidation of the VINAH collection.

The VINAH Minimum Dataset

The Victorian Integrated Non-Admitted Health (VINAH) Minimum Dataset now integrates patient-level data across many programs including Acute Non-Admitted (Specialist Clinic) Services, Sub Acute Ambulatory Care Services, Hospital Admission Risk Program, Post-acute Care, Family Choice Program, Victorian HIV Service, Victorian Respiratory Support Service, Community Palliative Care, Transition Care Program, and Residential In-reach.

Currently, the scope of VINAH for specialist clinics includes services provided to non-admitted, non-emergency department patients registered for care by 26 health services. All specialist clinic types are included, except specialised mental health and alcohol and other drug treatment services.

The data elements collected in VINAH are standardised to those within the National Health Data Dictionary (NHDD).

Detailed information about the VINAH Minimum Dataset is available www2.health.vic.gov.au/hospitals-and-health-services/data-reporting/health-data-standards-systems/data-collections/vinah

Definitions

Specialist Clinic

A specialist clinic is a specialty unit or organisational arrangement under which a hospital provides specialist clinic services. The nature of the service provided by the clinic is classified by 'clinic type'. All clinics are reportable to the VINAH Minimum Dataset, except specialised mental health and alcohol and other drug treatment services.

Specialty

The unit within a health service that is responsible for providing planned non-admitted services in an acute setting. Health services assign the specialty at the time a referral is triaged and a specialist appointment is booked for the patient.

Episode of Care

An episode or care is the period during which a patient receives services within a specialty. An episode of care may include contacts reported as publicly funded by the Victorian Government and/or contained within the Medicare Benefits Schedule (Medicare services subsidised by the Australian government). An episode may include contacts across different specialties if each contact is linked to the same referral record within VINAH.

First Appointment

A first appointment is the first patient consultation within an episode of care that has been initiated by a referral from a General Practitioner or Specialist external to the health service, or the first scheduled appointment if the patient failed to attend as planned. There can only be one first appointment per episode.

New Consultation

There can be multiple new appointments per episode but only one new appointment per specialty within the episode. In the event of multiple 'new' consultations being attached to the same referral/specialty only the first instance where the patient attends is counted as a new consultation. A new consultation differs from a first appointment as the former may be initiated by a referral within the same health service whereas the latter defines the patient's first contact with a health service for an episode of care.

Review Consultation

A review consultation is an appointment attended by the patient for the primary purpose of reviewing the patient following a previous outpatient appointment or treatment as an inpatient.

Median Wait Time

The median wait time represents the number of days waited by 50 per cent of patients who recorded their first appointment within the quarter. Wait time is measured as the number of days between the time a health service receives a referral for specialist services and the patient's first appointment relating to that episode.

90th Percentile Wait Time

The 90th percentile wait time represents the number of days waited by 90 per cent of patients who recorded their first appointment within the quarter. Wait time is measured as the number of days between the time a health service receives a referral for specialist services and the patient's first appointment relating to that episode.

Urgency

The clinical urgency of a patient referred for a specialist clinic appointment, recorded after the triage process is completed. A referral is 'urgent' if the patient has a condition that has the potential to deteriorate quickly with significant consequences for health and quality of life if not managed promptly. The clinically-recommended waiting time for urgent referrals is no more than 30 days of the receipt of the referral. A referral is 'routine' when a clinician determines that a patient does not need to be seen within 30 days of the receipt of the referral.

Explanatory notes to tables

Data limitations

This report presents data for only a subset of health services and specialties across Victoria. Activity and wait times reported here are derived from an immature data collection and, consequently, results should be interpreted with extreme caution.

Revisions

Data in the report are current as at 22 January 2016; however, variation to published figures is likely to occur as health services continue to improve the quality of outpatient data. Revisions to quarterly data may be published in subsequent reports.

Notation

The following notation is used in the tables:

- <5 cell sizes under 5 have been suppressed for privacy reasons
- not applicable
- n.a. not available
- n.p. not published due to an insufficient sample size to calculate a meaningful result.

Specialist Clinic Activity

Table 1: Specialist clinic activity, December quarter 2015–16 – PRELIMINARY

Specialty and health service	New consultations	Review consultations	Total
Cardiology			
Austin Health	312	1,182	1,494
Ballarat Health	119	367	486
Bendigo Health Care Group	81	286	367
Central Gippsland Health Service	491	287	778
Eastern Health	297	536	833
Goulburn Valley Health	51	46	97
Melbourne Health	215	957	1,172
Northern Health	995	1,634	2,629
Peninsula Health	203	422	625
Cardiothoracic surgery			
Austin Health	85	426	511
Barwon Health	102	89	191
Eastern Health	32	88	120
Melbourne Health	23	151	174
Northern Health	26	32	58
Ear, Nose and Throat			
Austin Health	294	788	1,082
Ballarat Health	92	301	393
Barwon Health	300	658	958
Bendigo Health Care Group	53	151	204
Eastern Health	124	486	610
Goulburn Valley Health	113	188	301
Melbourne Health	134	427	561
Mercy Public Hospitals Inc.	22	<5	24
Mildura Base Hospital	79	55	134
Northern Health	240	164	404
Royal Victorian Eye and Ear Hospital	612	3,488	4,100
Endocrinology, includes Diabetes			
Austin Health	553	2,700	3,253
Ballarat Health	56	207	263
Barwon Health	107	580	687
Bendigo Health Care Group	89	205	294
Eastern Health	386	1,718	2,104
Goulburn Valley Health	38	643	681
Latrobe Regional Hospital	78	369	447
Melbourne Health	215	1,441	1,656
Mercy Public Hospitals Inc.	224	610	834
Mildura Base Hospital	7	23	30
Northeast Health Wangaratta	14	125	139
Northern Health	371	2,542	2,913
Peninsula Health	216	1,545	1,761
Royal Women's Hospital	54	147	201
West Gippsland Healthcare Group	41	254	295
Wimmera Health Care Group	15	234	249

Continued

Table 1: Specialist clinic activity, December quarter 2015–16 – PRELIMINARY (continued)

Specialty and health service	New consultations	Review consultations	Total
Gastroenterology			
Austin Health	819	2,747	3,566
Ballarat Health	125	385	510
Barwon Health	130	408	538
Eastern Health	736	1,824	2,560
Goulburn Valley Health	78	261	339
Latrobe Regional Hospital	13	81	94
Melbourne Health	470	1,436	1,906
Mercy Public Hospitals Inc.	47	70	117
Mildura Base Hospital	0	23	23
Northern Health	435	1,160	1,595
Peninsula Health	<5	123	125
West Gippsland Healthcare Group	0	<5	<5
General Medicine			
Albury Wodonga Health	13	241	254
Austin Health	470	2,052	2,522
Ballarat Health	196	675	871
Barwon Health	0	47	47
Bendigo Health Care Group	173	644	817
Central Gippsland Health Service	0	10	10
Eastern Health	362	1,017	1,379
Goulburn Valley Health	205	669	874
Latrobe Regional Hospital	231	899	1,130
Melbourne Health	52	302	354
Mercy Public Hospitals Inc.	582	1,349	1,931
Northeast Health Wangaratta	12	19	31
Northern Health	821	1,544	2,365
Peninsula Health	314	629	943
Royal Victorian Eye and Ear Hospital	0	<5	<5
Royal Women's Hospital	412	527	939
West Gippsland Healthcare Group	<5	6	7
Wimmera Health Care Group	<5	10	13
General Surgery			
Austin Health	886	2,604	3,490
Ballarat Health	346	1,136	1,482
Barwon Health	506	1,693	2,199
Bendigo Health Care Group	560	1,383	1,943
Eastern Health	1,257	4,051	5,308
Goulburn Valley Health	328	1,190	1,518
Melbourne Health	371	1,691	2,062
Mercy Public Hospitals Inc.	504	586	1,090
Northeast Health Wangaratta	77	32	109
Northern Health	1,526	3,739	5,265
Peninsula Health	192	1,007	1,199
Royal Women's Hospital	152	400	552
Wimmera Health Care Group	0	<5	<5

Continued

Table 1: Specialist clinic activity, December quarter 2015–16 – PRELIMINARY (continued)

Specialty and health service	New consultations	Review consultations	Total
Gynaecology			
Ballarat Health	208	782	990
Barwon Health	281	705	986
Bendigo Health Care Group	328	532	860
Eastern Health	485	715	1,200
Goulburn Valley Health	223	457	680
Latrobe Regional Hospital	90	148	238
Mercy Public Hospitals Inc.	1,101	1,274	2,375
Northeast Health Wangaratta	<5	<5	<5
Northern Health	529	843	1,372
Peninsula Health	173	111	284
Royal Women's Hospital	2,238	2,736	4,974
West Gippsland Healthcare Group	187	459	646
Nephrology			
Austin Health	133	1,637	1,770
Bendigo Health Care Group	17	212	229
Eastern Health	180	920	1,100
Goulburn Valley Health	58	450	508
Latrobe Regional Hospital	65	421	486
Melbourne Health	284	2,424	2,708
Mildura Base Hospital	0	6	6
Northern Health	154	1,395	1,549
Peninsula Health	16	179	195
Neurology			
Austin Health	347	1,615	1,962
Ballarat Health	74	289	363
Eastern Health	558	1,101	1,659
Goulburn Valley Health	14	39	53
Melbourne Health	473	1,468	1,941
Northern Health	168	273	441
Peninsula Health	50	165	215
Royal Victorian Eye and Ear Hospital	193	658	851
Neurosurgery			
Austin Health	324	606	930
Barwon Health	8	<5	9
Eastern Health	23	<5	27
Melbourne Health	306	1,414	1,720
Northern Health	39	25	64
Obstetrics			
Albury Wodonga Health	443	1,765	2,208
Ballarat Health	421	5,473	5,894
Barwon Health	594	4,300	4,894
Bendigo Health Care Group	434	3,346	3,780
Central Gippsland Health Service	152	485	637
Eastern Health	1,297	10,703	12,000
Goulburn Valley Health	291	3,186	3,477
Latrobe Regional Hospital	129	1,562	1,691
Mercy Public Hospitals Inc.	2,690	18,796	21,486
Mildura Base Hospital	226	1,071	1,297
Northeast Health Wangaratta	424	1,379	1,803
Northern Health	1,319	8,015	9,334
Peninsula Health	727	5,430	6,157
Royal Women's Hospital	3,032	21,749	24,781
West Gippsland Healthcare Group	354	1,931	2,285
Wimmera Health Care Group	74	465	539

Continued

Table 1: Specialist clinic activity, December quarter 2015–16 – PRELIMINARY (continued)

Specialty and health service	New consultations	Review consultations	Total
Oncology			
Albury Wodonga Health	79	977	1,056
Austin Health	409	3,027	3,436
Ballarat Health	50	2,362	2,412
Barwon Health	0	<5	<5
Bendigo Health Care Group	256	3,296	3,552
Central Gippsland Health Service	<5	51	52
Eastern Health	255	3,280	3,535
Goulburn Valley Health	54	1,276	1,330
Latrobe Regional Hospital	68	1,118	1,186
Melbourne Health	211	1,575	1,786
Mercy Public Hospitals Inc.	284	497	781
Mildura Base Hospital	0	162	162
Northeast Health Wangaratta	27	143	170
Northern Health	63	1,568	1,631
Peninsula Health	104	1,658	1,762
Royal Victorian Eye and Ear Hospital	6	69	75
Royal Women's Hospital	183	831	1,014
Wimmera Health Care Group	<5	170	172
Ophthalmology			
Austin Health	186	1,047	1,233
Ballarat Health	59	219	278
Barwon Health	132	1,636	1,768
Bendigo Health Care Group	28	60	88
Melbourne Health	200	994	1,194
Northern Health	141	748	889
Peninsula Health	<5	<5	<5
Royal Victorian Eye and Ear Hospital	1,983	15,526	17,509
Orthopaedics / Musculoskeletal			
Albury Wodonga Health	279	689	968
Austin Health	1,121	2,693	3,814
Ballarat Health	276	2,222	2,498
Barwon Health	1,024	2,859	3,883
Bendigo Health Care Group	613	1,366	1,979
Eastern Health	1,731	5,171	6,902
Goulburn Valley Health	452	1,302	1,754
Melbourne Health	726	2,701	3,427
Mercy Public Hospitals Inc.	96	42	138
Mildura Base Hospital	256	745	1,001
Northeast Health Wangaratta	301	260	561
Northern Health	667	1,628	2,295
Peninsula Health	222	2,482	2,704
Plastic Surgery			
Austin Health	646	1,934	2,580
Ballarat Health	0	6	6
Barwon Health	312	1,084	1,396
Bendigo Health Care Group	47	59	106
Eastern Health	671	2,844	3,515
Melbourne Health	424	976	1,400
Mercy Public Hospitals Inc.	39	68	107
Northern Health	507	1,693	2,200
Peninsula Health	35	1,552	1,587

Continued

Table 1: Specialist clinic activity, December quarter 2015–16 – PRELIMINARY (continued)

Specialty and health service	New consultations	Review consultations	Total
Respiratory			
Albury Wodonga Health	<5	0	<5
Austin Health	422	1,256	1,678
Barwon Health	10	55	65
Bendigo Health Care Group	47	145	192
Eastern Health	397	684	1,081
Melbourne Health	267	1,043	1,310
Northern Health	154	466	620
Peninsula Health	68	64	132
Wimmera Health Care Group	16	51	67
Urology			
Austin Health	261	1,269	1,530
Ballarat Health	111	369	480
Barwon Health	238	882	1,120
Bendigo Health Care Group	58	368	426
Eastern Health	452	1,271	1,723
Goulburn Valley Health	56	206	262
Melbourne Health	113	353	466
Mercy Public Hospitals Inc.	386	813	1,199
Northern Health	327	766	1,093
Peninsula Health	41	328	369
Royal Women's Hospital	229	579	808
West Gippsland Healthcare Group	18	38	56
Vascular			
Austin Health	172	535	707
Ballarat Health	53	198	251
Barwon Health	146	435	581
Eastern Health	79	525	604
Melbourne Health	68	226	294
Northern Health	98	407	505

Note: Refer to definitions and explanatory notes on pages 7 and 8 of this report when interpreting these results.

Specialist Clinic Wait Times

Table 2: Specialist clinic wait time to first appointment, December quarter 2015–16 – PRELIMINARY

Specialty and health service	Urgent referrals			Routine referrals		
	Number of first appointments	Median wait (days)	90th percentile wait (days)	Number of first appointments	Median wait (days)	90th percentile wait (days)
Cardiology						
Austin Health	26	27	65	71	59	241
Ballarat Health	31	14	45	140	33	205
Bendigo Health Care Group	41	59	85	12	n.p	n.p
Central Gippsland Health Service	0	--	--	466	9	31
Eastern Health	20	n.p	n.p	155	84	130
Goulburn Valley Health	0	--	--	22	n.p	n.p
Melbourne Health	30	21	36	56	62	506
Northern Health	<5	n.p	n.p	331	33	82
Peninsula Health	<5	n.p	n.p	104	21	89
Cardiothoracic surgery						
Austin Health	8	n.p	n.p	13	n.p	n.p
Barwon Health	<5	n.p	n.p	95	9	20
Eastern Health	14	n.p	n.p	<5	n.p	n.p
Melbourne Health	5	n.p	n.p	9	n.p	n.p
Ear, Nose and Throat						
Austin Health	186	37	47	15	n.p	n.p
Ballarat Health	56	12	144	22	n.p	n.p
Barwon Health	145	42	93	87	696	1,240
Bendigo Health Care Group	22	n.p	n.p	27	85	709
Eastern Health	10	n.p	n.p	86	97	381
Goulburn Valley Health	<5	n.p	n.p	135	380	508
Melbourne Health	26	14	27	47	1,386	1,697
Mercy Public Hospitals Inc.	<5	n.p	n.p	23	n.p	n.p
Mildura Base Hospital	0	--	--	<5	n.p	n.p
Northern Health	17	n.p	n.p	234	141	247
Royal Victorian Eye and Ear Hospital	53	19	37	263	50	944
Endocrinology, includes Diabetes						
Austin Health	67	47	60	206	211	542
Ballarat Health	9	n.p	n.p	50	150	268
Barwon Health	24	n.p	n.p	29	55	189
Bendigo Health Care Group	9	n.p	n.p	5	n.p	n.p
Eastern Health	57	37	101	152	89	175
Goulburn Valley Health	<5	n.p	n.p	25	0	264
Latrobe Regional Hospital	0	--	--	99	130	144
Melbourne Health	<5	n.p	n.p	107	103	223
Mercy Public Hospitals Inc.	0	--	--	20	n.p	n.p
Mildura Base Hospital	0	--	--	<5	n.p	n.p
Northeast Health Wangaratta	<5	n.p	n.p	0	--	--
Northern Health	87	39	58	106	72	160
Peninsula Health	84	7	61	124	68	115
Royal Women's Hospital	0	--	--	47	78	103
West Gippsland Healthcare Group	31	2	6	<5	n.p	n.p
Wimmera Health Care Group	11	n.p	n.p	0	--	--

Continued

Table 2: Specialist clinic wait time to first appointment, December quarter 2015–16 – PRELIMINARY (continued)

Specialty and health service	Urgent referrals			Routine referrals		
	Number of first appointments	Median wait (days)	90th percentile wait (days)	Number of first appointments	Median wait (days)	90th percentile wait (days)
Gastroenterology						
Austin Health	330	50	60	129	92	488
Ballarat Health	24	n.p	n.p	156	71	810
Barwon Health	15	n.p	n.p	90	174	215
Eastern Health	256	40	84	373	108	184
Goulburn Valley Health	<5	n.p	n.p	72	105	524
Latrobe Regional Hospital	0	--	--	27	41	68
Melbourne Health	11	n.p	n.p	354	43	57
Mercy Public Hospitals Inc.	12	n.p	n.p	32	181	188
Northern Health	241	32	44	166	240	272
Peninsula Health	5	n.p	n.p	0	--	--
General Medicine						
Albury Wodonga Health	0	--	--	52	3	15
Austin Health	40	29	52	221	69	315
Ballarat Health	92	18	45	145	43	136
Barwon Health	<5	n.p	n.p	0	--	--
Bendigo Health Care Group	36	36	62	113	253	566
Central Gippsland Health Service	0	--	--	<5	n.p	n.p
Eastern Health	44	43	125	126	81	129
Goulburn Valley Health	<5	n.p	n.p	130	70	192
Latrobe Regional Hospital	<5	n.p	n.p	303	29	84
Melbourne Health	<5	n.p	n.p	23	n.p	n.p
Mercy Public Hospitals Inc.	8	n.p	n.p	231	28	105
Northeast Health Wangaratta	0	--	--	<5	n.p	n.p
Northern Health	109	36	57	443	63	115
Peninsula Health	65	34	105	114	11	37
Royal Women's Hospital	0	--	--	21	n.p	n.p
West Gippsland Healthcare Group	0	--	--	<5	n.p	n.p
Wimmera Health Care Group	0	--	--	<5	n.p	n.p
General Surgery						
Austin Health	555	38	50	120	75	507
Ballarat Health	283	10	65	135	1,027	1,247
Barwon Health	331	72	111	126	303	633
Bendigo Health Care Group	242	20	45	287	134	184
Eastern Health	492	23	70	529	64	133
Goulburn Valley Health	10	n.p	n.p	246	50	271
Melbourne Health	15	n.p	n.p	263	39	81
Mercy Public Hospitals Inc.	133	17	29	409	92	168
Northeast Health Wangaratta	0	--	--	<5	n.p	n.p
Northern Health	444	37	64	888	64	98
Peninsula Health	194	24	48	61	25	43
Royal Women's Hospital	6	n.p	n.p	101	28	87

Continued

Table 2: Specialist clinic wait time to first appointment, December quarter 2015–16 – PRELIMINARY (continued)

Specialty and health service	Urgent referrals			Routine referrals		
	Number of first appointments	Median wait (days)	90th percentile wait (days)	Number of first appointments	Median wait (days)	90th percentile wait (days)
Gynaecology						
Ballarat Health	123	12	54	250	44	253
Barwon Health	106	8	18	180	20	55
Bendigo Health Care Group	56	23	36	278	69	140
Eastern Health	130	61	191	331	138	222
Goulburn Valley Health	84	24	48	130	46	122
Latrobe Regional Hospital	0	--	--	125	48	89
Mercy Public Hospitals Inc.	129	13	32	827	94	130
Northern Health	155	27	42	373	96	363
Peninsula Health	81	3	6	108	17	35
Royal Women's Hospital	188	21	35	1,284	79	353
West Gippsland Healthcare Group	0	--	--	228	33	108
Nephrology						
Austin Health	19	n.p	n.p	41	351	733
Bendigo Health Care Group	<5	n.p	n.p	9	n.p	n.p
Eastern Health	39	49	96	31	81	112
Goulburn Valley Health	0	--	--	47	41	105
Latrobe Regional Hospital	0	--	--	85	23	55
Melbourne Health	<5	n.p	n.p	91	43	114
Northern Health	58	29	43	54	54	78
Peninsula Health	9	n.p	n.p	24	n.p	n.p
Neurology						
Austin Health	69	35	61	80	62	631
Ballarat Health	20	n.p	n.p	136	36	115
Eastern Health	30	19	70	239	94	150
Melbourne Health	17	n.p	n.p	216	74	153
Northern Health	31	108	125	78	128	303
Peninsula Health	34	55	92	<5	n.p	n.p
Royal Victorian Eye and Ear Hospital	12	n.p	n.p	98	118	146
Neurosurgery						
Austin Health	70	40	107	175	190	699
Barwon Health	<5	n.p	n.p	<5	n.p	n.p
Eastern Health	0	--	--	16	n.p	n.p
Melbourne Health	10	n.p	n.p	190	88	1,099
Northern Health	<5	n.p	n.p	25	143	315
Obstetrics						
Ballarat Health	209	4	20	287	8	48
Barwon Health	21	n.p	n.p	520	34	56
Bendigo Health Care Group	37	4	18	361	32	69
Central Gippsland Health Service	0	--	--	133	15	33
Eastern Health	150	24	49	307	42	57
Goulburn Valley Health	0	--	--	253	19	38
Latrobe Regional Hospital	0	--	--	352	29	87
Mercy Public Hospitals Inc.	41	4	14	2,416	41	66
Mildura Base Hospital	0	--	--	216	43	72
Northeast Health Wangaratta	<5	n.p	n.p	137	13	46
Northern Health	169	18	30	896	31	48
Peninsula Health	38	4	28	712	29	46
Royal Women's Hospital	27	10	19	2,474	46	81
West Gippsland Healthcare Group	186	48	68	124	20	56
Wimmera Health Care Group	0	--	--	42	0	0

Continued

Table 2: Specialist clinic wait time to first appointment, December quarter 2015–16 – PRELIMINARY (continued)

Specialty and health service	Urgent referrals			Routine referrals		
	Number of first appointments	Median wait (days)	90th percentile wait (days)	Number of first appointments	Median wait (days)	90th percentile wait (days)
Oncology						
Albury Wodonga Health	0	--	--	93	0	5
Austin Health	91	12	27	n.a	n.a	n.a
Ballarat Health	66	8	20	25	12	32
Bendigo Health Care Group	0	--	--	320	5	24
Central Gippsland Health Service	0	--	--	<5	n.p	n.p
Eastern Health	84	15	40	<5	n.p	n.p
Goulburn Valley Health	26	11	24	10	n.p	n.p
Latrobe Regional Hospital	26	0	27	139	14	62
Melbourne Health	39	9	21	7	n.p	n.p
Mercy Public Hospitals Inc.	<5	n.p	n.p	181	45	66
Mildura Base Hospital	0	--	--	<5	n.p	n.p
Northeast Health Wangaratta	0	--	--	14	n.p	n.p
Northern Health	11	n.p	n.p	<5	n.p	n.p
Peninsula Health	66	20	54	133	0	2
Royal Women's Hospital	<5	n.p	n.p	68	18	64
Wimmera Health Care Group	<5	n.p	n.p	39	1	6
Ophthalmology						
Austin Health	50	36	55	67	195	854
Ballarat Health	35	84	227	12	n.p	n.p
Barwon Health	62	3	69	46	318	959
Bendigo Health Care Group	<5	n.p	n.p	8	n.p	n.p
Melbourne Health	<5	n.p	n.p	84	51	159
Northern Health	25	42	82	134	63	88
Peninsula Health	0	--	--	<5	n.p	n.p
Royal Victorian Eye and Ear Hospital	217	14	27	436	46	1,218
Orthopaedics / Musculoskeletal						
Albury Wodonga Health	0	--	--	<5	n.p	n.p
Austin Health	293	27	58	176	232	735
Ballarat Health	289	16	115	46	210	744
Barwon Health	217	9	83	389	57	313
Bendigo Health Care Group	120	7	73	205	81	451
Eastern Health	218	10	47	431	154	260
Goulburn Valley Health	0	--	--	163	28	327
Melbourne Health	6	n.p	n.p	290	65	142
Mercy Public Hospitals Inc.	15	n.p	n.p	20	n.p	n.p
Mildura Base Hospital	0	--	--	119	6	20
Northeast Health Wangaratta	61	7	12	5	n.p	n.p
Northern Health	133	19	47	93	104	261
Peninsula Health	130	9	25	253	148	343
Plastic Surgery						
Austin Health	270	19	34	40	155	601
Barwon Health	109	6	64	68	159	785
Bendigo Health Care Group	12	n.p	n.p	7	n.p	n.p
Eastern Health	143	27	49	238	83	376
Melbourne Health	16	n.p	n.p	105	44	569
Mercy Public Hospitals Inc.	<5	n.p	n.p	42	345	362
Northern Health	182	16	41	62	90	156
Peninsula Health	92	8	42	51	22	64

Continued

Table 2: Specialist clinic wait time to first appointment, December quarter 2015–16 – PRELIMINARY (continued)

Specialty and health service	Urgent referrals			Routine referrals		
	Number of first appointments	Median wait (days)	90th percentile wait (days)	Number of first appointments	Median wait (days)	90th percentile wait (days)
Respiratory						
Austin Health	77	32	59	179	105	446
Barwon Health	<5	n.p	n.p	13	n.p	n.p
Bendigo Health Care Group	26	73	100	12	n.p	n.p
Eastern Health	28	34	134	249	122	280
Melbourne Health	12	n.p	n.p	251	55	121
Northern Health	19	n.p	n.p	87	125	160
Peninsula Health	<5	n.p	n.p	<5	n.p	n.p
Wimmera Health Care Group	0	--	--	14	n.p	n.p
Urology						
Austin Health	132	124	196	20	n.p	n.p
Ballarat Health	70	14	53	45	47	941
Barwon Health	77	47	77	107	76	310
Bendigo Health Care Group	24	n.p	n.p	22	n.p	n.p
Eastern Health	104	40	147	174	86	138
Goulburn Valley Health	<5	n.p	n.p	47	174	488
Melbourne Health	0	--	--	76	47	134
Mercy Public Hospitals Inc.	13	n.p	n.p	219	121	151
Northern Health	52	50	175	211	121	219
Peninsula Health	50	46	87	12	n.p	n.p
Royal Women's Hospital	0	--	--	115	131	170
West Gippsland Healthcare Group	11	n.p	n.p	0	--	--
Vascular						
Austin Health	56	34	42	80	281	315
Ballarat Health	50	53	113	18	n.p	n.p
Barwon Health	27	21	37	92	81	126
Eastern Health	36	49	97	29	94	438
Melbourne Health	<5	n.p	n.p	40	136	169
Northern Health	9	n.p	n.p	71	215	347

Notes:

1. Refer to definitions and explanatory notes on pages 7 and 8 of this report when interpreting these results.
2. Where the wait time is based on less than 5 first appointments, "n.p" (not published) is displayed. Where there are no first appointments within a specialty in a reporting period, the wait time is not applicable and is represented as "--".